

February Housing Improvement Board Meeting

24th February 2022, 18:00- 20:00

Microsoft Teams

Attendees:

Board Members

Martin Wheatley (chair)

Yaw Boateng (resident, and Chair of Tenant & Leaseholder Panel)

Ishia Beckford (resident)

Les Parry (resident)

Fahad Eisa (resident)

Eloise Shepherd (London Councils)

Phil Brookes (DLUHC Improvement & Assurance Panel)

Councillor Darren Rodwell (Local Government Association)

In attendance

Councillor Hamida Ali (Leader of LB Croydon)

Councillor Patricia Hay-Justice (Cabinet Member for Homes)

Councillor Lynne Hale (Deputy Leader of the Opposition, and Shadow Cabinet Member for Homes)

David Padfield (Interim Corporate Director for Housing, LBC)

Yvonne Aryeetey (Executive Officer, LBC)

Velvet Dibley (Senior Strategy Officer, LBC)

Agenda:

18:00- 18:30	<p>Actions from previous meeting</p> <ul style="list-style-type: none"> • Regina Road repair claims • Door-knocking tenant satisfaction survey • Voids and complaints • IT system risk management • Update on senior recruitment • Update on repairs contract 	David Padfield
18:30- 18:50	Governance work-stream	Elly Shepherd, Councillor Darren Rodwell
18:50- 19:15	Capacity and capability of the housing service	David Padfield
19:15- 20:00	Review of the Housing Improvement Plan	David Padfield, board members