

## Statistical Information 2015/16

Parking Services collects statistical information relating to its various functions. The key data for 2015/16 is detailed below

Penalty Charge Notices Issued	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Higher Level Penalty Charge Notices	54,277	2,222	2,742	1,633	16,443	77,317
Lower Level Penalty Charge Notices	21,945	8,944	0	0	0	30,889
<b>Total Penalty Charge Notices Issued</b>	<b>76,222</b>	<b>11,166</b>	<b>2,742</b>	<b>1,633</b>	<b>16,443</b>	<b>108,206</b>

Penalty Charge Notices Paid	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices paid at discount	45,555	5,939	2,030	1,102	11,564	66,190
Penalty Charge Notices paid at full rate or higher	9,499	1,327	203	147	1,438	12,614
<b>Total Penalty Charge Notices Paid</b>	<b>55,054</b>	<b>7,266</b>	<b>2,233</b>	<b>1,249</b>	<b>13,002</b>	<b>78,804</b>

Informal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an informal representation was made	13,082	2,497	N/A	124	N/A	15,703
Penalty Charge Notices cancelled as a result of representation of informal challenge (not including 'Accept reduce payments')	4,867	1,398	N/A	7	N/A	6,272
<b>% of Penalty Charge Notices cancelled against total PCNs issued</b>	<b>6%</b>	<b>13%</b>	<b>N/A</b>	<b>0%</b>	<b>N/A</b>	<b>6%</b>

Formal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an Formal representation was made	4,155	482	413	60	2,943	8,053
Penalty Charge Notices cancelled as a result of representation of Formal challenge (not including 'Accept reduce payments')	593	95	27	4	214	933
<b>% of Penalty Charge Notices cancelled against total PCNs issued</b>	<b>1%</b>	<b>1%</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>	<b>1%</b>

Appeals	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an appeal was made	560	70	91	7	149	877
Penalty Charge Notices against which an appeal was made and allowed	244	23	14	1	49	331
<b>% of Penalty Charge Notices against which an appeal was made and allowed</b>	<b>0.32%</b>	<b>0.21%</b>	<b>0.51%</b>	<b>0.06%</b>	<b>0.30%</b>	<b>0.31%</b>

Top 30 PCN Issuance	
Surrey Street, Croydon	7,171
North End,Croydon	2,831
Derby Road,Croydon	2,614
Scarbrook Road, Croydon	2,601
High Street,Croydon	2,441
London Road,Croydon	2,350
South End,Croydon	2,186
George Street, Croydon	2,060
Frith Road, Croydon	1,835
Spice's Yard Car Park, Croydon	1,705
London Road, Croydon Nz	1,518
Anns Place Car Park, Croydon	1,447
Waddon Way,Croydon	1,446
Walpole Road, Croydon	1,414
Purley Multi Storey Car Park	1,388
Fell Road,Croydon	1,221
High Street,Purley	1,210
West Croydon Car Park	1,098
Bedford Park Croydon	1,052
Lansdowne Road, Croydon	1,040
Altyre Road, Croydon	1,006
Waddon Leisure Centre Car Park, Croydon	884
Keeley Road, Croydon	789
Lower Addiscombe Road, Croydon	767
Edridge Road, Croydon	740
Wandle Road Surface Car Park, Croydon	735
College Road,Croydon	717
Brighton Road, Croydon	711
Church Road,Croydon	704
Russell Hill Place Car Park, CR8	665

## Financial information

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

	<b>£000</b>
<b>ON STREET</b>	
<b>Income</b>	<b>2015/2016</b>
Pay & Display / Meters	<b>3,097</b>
Residents and Visitors Permits	<b>932</b>
Business Permits	<b>222</b>
Other Non PCN income	<b>349</b>
PCN income	<b>5,554</b>
Removals income	<b>276</b>
<b>Total Income ( a )</b>	<b>10,430</b>
<b>Expenditure</b>	
Contractors	<b>424</b>
In House Staff	<b>2,890</b>
Premises	<b>119</b>
Transport	<b>152</b>
Equipment Maintenance /Renewal	<b>64</b>
TEC (Northampton)	<b>29</b>
Supplies	<b>525</b>
Third Party	<b>125</b>
Support Services	<b>946</b>
Capital Charges	<b>213</b>
<b>Total Expenditure ( b )</b>	<b>5,487</b>
<b>On Street Surplus/ Deficit (a+b)</b>	<b>4,943</b>
<b>OFF STREET</b>	
<b>Income</b>	
PCN income	<b>399</b>
Removals income	<b>3</b>
Pay & Display / Meters	<b>1,073</b>
Season Tickets	<b>87</b>
Other Non PCN income	<b>1,128</b>
<b>Total Income ( c )</b>	<b>2,690</b>

<b>Expenditure</b>	
Contractors	11
In House Staff	357
Premises	1,183
Transport	16
Supplies	57
Third Party	
Support Services	1,603
Capital Charges	81
<b>Total Expenditure ( d )</b>	<b>3,308</b>
<b>Off Street Surplus/Deficit (c+d)</b>	<b>-617</b>
<b>TOTAL ON AND OFF STREET</b>	
<b>Income ( a + c )</b>	<b>13,120</b>
<b>Expenditure ( b + d )</b>	<b>8,794</b>
<b>Total Surplus/Deficit</b>	
<b>Total Surplus/Deficit On Street</b>	<b>4,943</b>
<b>Total Surplus/Deficit Off Street</b>	<b>-617</b>
<b>Total Transfer</b>	<b>4,326</b>