

Statistical Information 2017/18

Parking Services collects statistical information relating to its various functions. The key data for 2017/18 is detailed below

Penalty Charge Notices Issued	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Higher Level Penalty Charge Notices	63,058	2,054	4,131	1,357	22,464	93,064
Lower Level Penalty Charge Notices	17,936	8,249	0	0	0	26,185
Total Penalty Charge Notices Issued	80,994	10,303	4,131	1,357	22,464	119,249

Penalty Charge Notices Paid	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices paid at discount	43,368	5,112	2,848	907	15,835	68,070
Penalty Charge Notices paid at full rate or higher	11,083	1,282	307	116	2,045	14,833
Total Penalty Charge Notices Paid	54,451	6,394	3,155	1,023	17,880	82,903

Informal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an informal representation was made	12,874	2,130	N/A	136	N/A	15,140
Penalty Charge Notices cancelled as a result of informal representations (not including 'Accept reduced payments')	4,092	1,079	N/A	5	N/A	5,176
% of Penalty Charge Notices cancelled against total PCNs issued	5%	10%	N/A	0.4%	N/A	4%

Formal Representations	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an Formal representation was made	4,479	449	531	52	4,258	9,769
Penalty Charge Notices cancelled as a result of formal representations (not including 'Accept reduced payments')	501	63	22	3	283	872
% of Penalty Charge Notices cancelled against total PCNs issued	1%	1%	1%	0.2%	1%	1%

Appeals	On Street	Off Street	CCTV	Bus Lane	Moving Traffic	Total
Penalty Charge Notices against which an appeal was made	402	41	38	5	295	781
Penalty Charge Notices against which an appeal was made and allowed	121	13	2	1	58	195
% of Penalty Charge Notices against which an appeal was made and allowed	0.15%	0.13%	0.05%	0.07%	0.26%	0.16%

Top 30 PCN Issuance	
George Street, Croydon	4,497
Surrey Street, Croydon	4,081
London Road,Croydon	2,729
North End,Croydon	2,546
South End,Croydon	2,428
Addiscombe Road, Croydon	2,190
Lower Addiscombe Road, Croydon	1,992
Scarbrook Road, Croydon	1,961
Frith Road, Croydon	1,834
High Street,Croydon	1,766
Walpole Road, Croydon	1,709
Lansdowne Road, Croydon	1,616
London Road, Croydon NZ	1,490
Derby Road,Croydon	1,458
Anns Place Car Park, Croydon	1,433
Bedford Park Croydon	1,386
Wandle Road Surface Car Park, Croydon	1,349
Meadow Rise,Coulsdon	1,298
Altyre Road, Croydon	1,260
Purley M-S	1,253
High Street,Thornton Heath	1,224
Spice's Yard Car Park, Croydon	1,199
Fell Road,Croydon	1,198
Coombe Road, Croydon	1,172
Mason's Avenue, Croydon	1,102
College Rd,Croydon	1,098
Dinsdale Gardens, SE25	991
Parchmore Road, Thornton Heath	982
Edridge Road, Croydon	971
Alverston Gardens, SE25	835

Financial information

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

	£000
ON STREET	
Income	2017/2018
Pay & Display / Meters	4,221
Residents and Visitors Permits	937
Business Permits	307
Other Non PCN income	572
PCN income	6,205
Removals income	33
Total Income (a)	12,274
Expenditure	
Contractors	98
In House Staff	2,219
Premises	6
Supplies	734
Transport	47
Third Party	286
Support Services	1,413
Capital Charges	467
Total Expenditure (b)	5,270
On Street Surplus/ Deficit (a+b)	7,005
OFF STREET	
Income	
Pay & Display / Meters	1,407
PCN income	494
Removals income	
Season Tickets	206
Other Non PCN income	82
Total Income (c)	2,189
Expenditure	
Contractors	86
In House Staff	720
Premises	83
Supplies	325
Transport	19
Third Party	5
Support Services	423
Capital Charges	32
Total Expenditure (d)	1,693

Off Street Surplus/Deficit (c+d)	496
TOTAL ON AND OFF STREET	
Income (a + c)	14,463
Expenditure (b + d)	6,962
Total Surplus/Deficit	7,501
Total Surplus/Deficit On Street	7,005
Total Surplus/Deficit Off Street	496
Total Transfer	7,501