

July Housing Improvement Board Meeting

27th July 2023, 18:00- 20:00
MS Teams/Room 1.23

Attendees:

Martin Wheatley (chair)

Yaw Boateng (resident, and Chair of Tenant & Leaseholder Panel)

Ishia Beckford (resident)

Les Parry (resident)

Dave Mundy (resident)

Phil Brookes (DLUHC Improvement & Assurance Panel)

In attendance

Mayor Jason Perry

Councillor Lynne Hale (Cabinet Member for Housing)

Susmita Sen (Corporate Director for Housing)

Velvet Dibley (Senior Strategy Officer)

Lisa McFadden (Strategic Support Officer)

Mary Larbie (Interim Director of Tenancy Services)

Jerry Austin (Head of Repairs & Maintenance)

David Mynors (NEC Implementation Lead)

18:00-18:05	Welcome and introductions	Martin Wheatley
18:05-18:25	Minutes from the previous meeting and any matters arising: <ul style="list-style-type: none"> Update on membership and terms of reference Update on HRA Discretionary Fund Update on latest DLUHC direction and changes to the Improvement & Assurance Panel's role 	Martin Wheatley
18:25-19:05	Update on the Housing Transformation Programme, focusing on: <ul style="list-style-type: none"> Repairs Mobilisation and Demobilisation (incl. Repairs Contact Centre) Update on Voids Transformation NEC Implementation Regina Road Cabinet Paper 	Susmita Sen
19:05-19:35	Performance monitoring incl. KPIs <ul style="list-style-type: none"> Update on meeting with the Regulator of Social Housing 	Susmita Sen
19:35-19:55	Risk management	Susmita Sen
19:55-20:00	AOB	Martin Wheatley