

# **CROYDON COUNCIL**

## **REVENUE BUDGET AND CAPITAL PROGRAMME**

**2024/25**

## REVENUE BUDGET SUMMARY

### CONTENTS

|  | Page                        |
|--|-----------------------------|
| <b>REVENUE BUDGET SUMMARY</b>                                      |                             |
| General Fund Summary   | RS1                         |
| Subjective Analysis  | RS2                         |
| Departmental Gross Expenditure                                     | RS3                         |
| Departmental Net Expenditure                                       | RS4                         |
| Analysis of Income and Expenditure                                 | RS5                         |
| <b>ADULTS SOCIAL CARE AND HEALTH</b>                               | ASCH 0 - ASCH 3.4-C1430F    |
| <b>ASSISTANT CHIEF EXECUTIVE</b>                                   | ACE 0 - ACE 6.5-C1556F      |
| <b>CHILDREN, YOUNG PEOPLE AND EDUCATION</b>                        | CYPE 0 - CYPE 5.2-C1240E    |
| <b>HOUSING</b>   | HOU 0 - HOU 2.4-C1330F      |
| <b>RESOURCES</b>   | RES 0 - RES 8.2-C1650E      |
| <b>SUSTAINABLE COMMUNITIES, REGENERATION AND ECONOMIC RECOVERY</b> | SCRER 0 - SCRER 4.10-C1198F |
| <b>HOUSING HRA</b>   | HRAS0 - HRA 1.2B-C2420E     |
| <b>CAPITAL</b>   | CP0 - CP02                  |

REVENUE BUDGET SUMMARY

GENERAL FUND SUMMARY

| DESCRIPTION                                       | ORIGINAL BUDGET                         |                                       | ORIGINAL BUDGET                         | %                                 |
|---|---|---------------------------------------|---|-----------------------------------|
|   | 2023/24<br>(A)<br>£000's                | Other<br>(C)<br>£000's                | 2024/25<br>(D)<br>£000's                | CHANGE<br>(E)                     |
| <b>SERVICE BUDGETS</b>                            |   |                                       |   |                                   |
| CHILDREN, YOUNG PEOPLE AND EDUCATION              | 92,338                                  | 5,854                                 | 98,192                                  | 6%                                |
| ADULT SOCIAL CARE AND HEALTH                      | 132,153                                 | 9,267                                 | 141,420                                 | 7%                                |
| HOUSING   | 13,225                                  | 10,568                                | 23,793                                  | 80%                               |
| SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY | 66,794                                  | 7,318                                 | 74,112                                  | 11%                               |
| RESOURCES   | 35,638                                  | 708                                   | 36,346                                  | 2%                                |
| ASSISTANT CHIEF EXECUTIVE                         | 39,624                                  | 3,031                                 | 42,655                                  | 8%                                |
| <b>NET COST OF SERVICES</b>                       | <b>379,772</b>                          | <b>36,746</b>                         | <b>416,518</b>                          | <b>10%</b>                        |
| Contribution to Provision for Doubtful Debts      | 1,000                                   | -                                     | 1,000                                   | 0%                                |
| Core and Social Care Grants                       | (42,385)                                | (1,544)                               | (43,929)                                | 4%                                |
| Business Rates - Compensation grant               | -                                       | (16,063)                              | (16,063)                                | 100%                              |
| Corporate Held Service Budgets                    | 60,306                                  | (41,359)                              | 18,947                                  | -69%                              |
| Contingency                                       | 5,000                                   | -                                     | 5,000                                   | 0%                                |
| Levies from Other Bodies                          |   |                                       |   |                                   |
| Environment Agency                                | 322                                     | 10                                    | 332                                     | 3%                                |
| Lee Valley Regional Park Authority                | 334                                     | 11                                    | 345                                     | 3%                                |
| London Boroughs Grants Committee                  | 305                                     | 10                                    | 315                                     | 3%                                |
| London Pensions Fund Authority                    | 468                                     | 13                                    | 481                                     | 3%                                |
| London Local Gold                                 | 24                                      | 5                                     | 29                                      | 21%                               |
| Interest and Investment Income                    | (4,240)                                 | 1,580                                 | (2,660)                                 | -37%                              |
| Interest Payable                                  | 33,909                                  | 393                                   | 34,302                                  | 1%                                |
| <b>Sub Total</b>                                  | <b>55,043</b>                           | <b>(56,944)</b>                       | <b>(1,901)</b>                          | <b>-103%</b>                      |
| <b>NET OPERATING EXPENDITURE</b>                  | <b>434,815</b>                          | <b>(20,198)</b>                       | <b>414,617</b>                          | <b>-5%</b>                        |
| APPROPRIATIONS                                    |   |                                       |   |                                   |
| Contributions to / (from) Earmarked Reserves      | (13,930)                                | 13,930                                | -                                       | -100%                             |
| Provision for Repayment of External Loans         | 28,250                                  | (810)                                 | 27,440                                  | -3%                               |
| Depreciation                                      | (21,959)                                | (4,192)                               | (26,151)                                | 19%                               |
| REFCUS  | (18,085)                                | 6,536                                 | (11,549)                                | -36%                              |
| Deferred / Intangible Charges Written Off         | (5,180)                                 | 90                                    | (5,090)                                 | -2%                               |
| Capitalisation                                    | (63,000)                                | 25,000                                | (38,000)                                | -40%                              |
| Contribution to / (from) General Balances         | -                                       | -                                     | -                                       | -                                 |
| <b>Sub Total</b>                                  | <b>(93,904)</b>                         | <b>40,554</b>                         | <b>(53,350)</b>                         | <b>-43%</b>                       |
| <b>BUDGET REQUIREMENT</b>                         | <b>340,911</b>                          | <b>20,356</b>                         | <b>361,267</b>                          | <b>6%</b>                         |
| <b>FINANCED BY</b>                                |   |                                       |   |                                   |
| Revenue Support Grant                             | 16,711                                  | 1,107                                 | 17,818                                  | 7%                                |
| Collection Fund surplus / (deficit)               | (1,986)                                 | 3,784                                 | 1,798                                   | -191%                             |
| Business Rates Top Up Grant                       | 35,921                                  | 2,225                                 | 38,146                                  | 6%                                |
| Business Rates Income                             | 42,506                                  | 1,238                                 | 43,744                                  | 3%                                |
| Council Tax - Band D Equivalent                   | 247,759                                 | 12,002                                | 259,761                                 | 5%                                |
| <b>TOTAL FINANCING</b>                            | <b>340,911</b>                          | <b>20,356</b>                         | <b>361,267</b>                          | <b>6%</b>                         |
|   |   |                                       |   |                                   |
| <b>COUNCIL TAX SUMMARY</b>                        | <b>Total Council tax 2023/24 £000's</b> | <b>2024/25 Band D Equivalent £.pp</b> | <b>Total Council tax 2024/25 £000's</b> | <b>Change Band D Equivalent %</b> |
| London Borough of Croydon                         | 215,462                                 | 1,642.29                              | 225,060                                 | 4%                                |
| Adult Social Care Levy                            | 32,297                                  | 253.22                                | 34,701                                  | 7%                                |
| <b>Sub Total</b>                                  | <b>247,759</b>                          | <b>1,895.51</b>                       | <b>259,761</b>                          | <b>5%</b>                         |
| Greater London Authority                          | 59,577                                  | 471.40                                | 64,601                                  | 8%                                |
| <b>TOTAL</b>                                      | <b>307,337</b>                          | <b>2,366.91</b>                       | <b>324,362</b>                          | <b>6%</b>                         |

## REVENUE BUDGET SUMMARY

## SUBJECTIVE ANALYSIS

| DESCRIPTION                                    | ORIGINAL                 |                 | ORIGINAL                 | %<br>CHANGE<br>(E) |
|--|--------------------------|-----------------|--------------------------|--------------------|
|  | BUDGET<br>2023/24<br>(A) | Other<br>(C)    | BUDGET<br>2024/25<br>(D) |                    |
|  | £000's                   | £000's          | £000's                   |                    |
| <b>EXPENDITURE</b>                             |                          |                 |                          |                    |
| Employees                                      | 190,072                  | 15,296          | <b>205,368</b>           | 8                  |
| Premises related expenditure                   | 68,128                   | 2               | <b>68,130</b>            | 0                  |
| Supplies and Services                          | 71,863                   | 2,629           | <b>74,492</b>            | 4                  |
| Third Party Payments                           | 219,708                  | 28,251          | <b>247,959</b>           | 13                 |
| Transfer Payments                              | 332,018                  | 19,392          | <b>351,410</b>           | 6                  |
| Transport related expenditure                  | 13,313                   | 1,102           | <b>14,415</b>            | 8                  |
| Capital Charges                                | 21,974                   | 4,192           | <b>26,166</b>            | 19                 |
| Intangible Charges                             | 5,165                    | (75)            | <b>5,090</b>             | (1)                |
| REFCUS   | 13,085                   | (1,536)         | <b>11,549</b>            | (12)               |
| Corporate support services bought in           | (2,399)                  | -               | <b>(2,399)</b>           | -                  |
| Recharges from other services                  | 33,406                   | 2,196           | <b>35,602</b>            | 7                  |
| <b>TOTAL EXPENDITURE</b>                       | <b>966,333</b>           | <b>71,449</b>   | <b>1,037,782</b>         | <b>7</b>           |
| <b>INCOME</b>                                  |                          |                 |                          |                    |
| Government Grants                              | (404,526)                | (27,704)        | <b>(432,230)</b>         | 7                  |
| Other Grants, reimbursements and contributions | (28,960)                 | (6,231)         | <b>(35,191)</b>          | 22                 |
| Customer and Client Receipts                   | (104,911)                | (8,553)         | <b>(113,464)</b>         | 8                  |
| Interest Receivable                            | (28)                     | -               | <b>(28)</b>              | -                  |
| Recharges to other services                    | (48,136)                 | 7,785           | <b>(40,351)</b>          | (16)               |
| <b>TOTAL INCOME</b>                            | <b>(586,561)</b>         | <b>(34,703)</b> | <b>(621,264)</b>         | <b>6</b>           |
| <b>NET EXPENDITURE</b>                         | <b>379,772</b>           | <b>36,746</b>   | <b>416,518</b>           | <b>10</b>          |

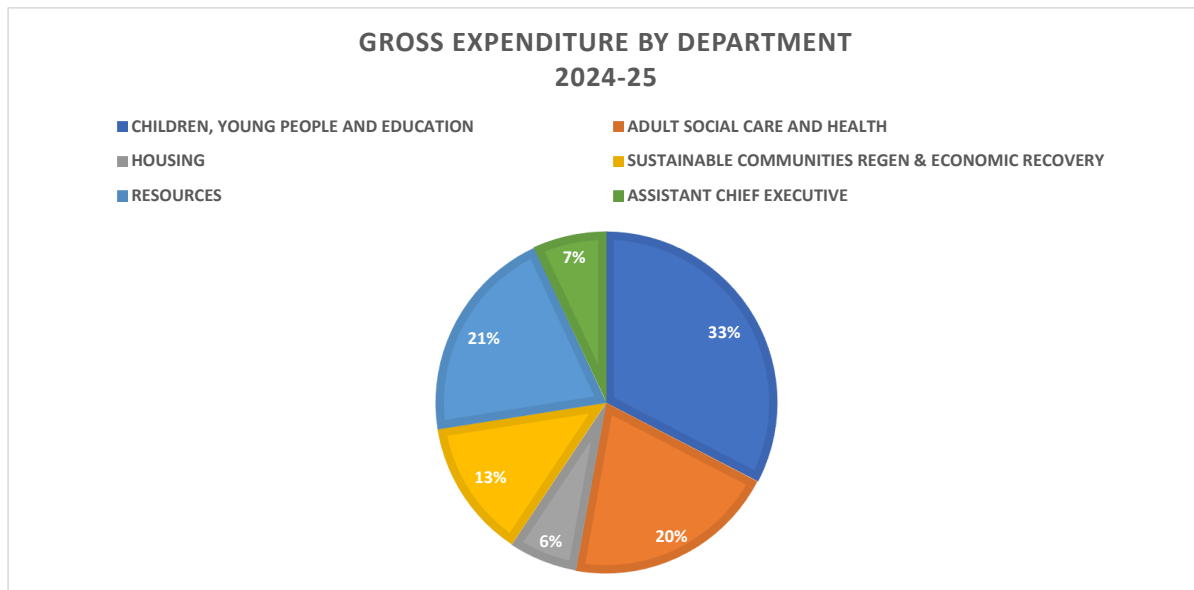
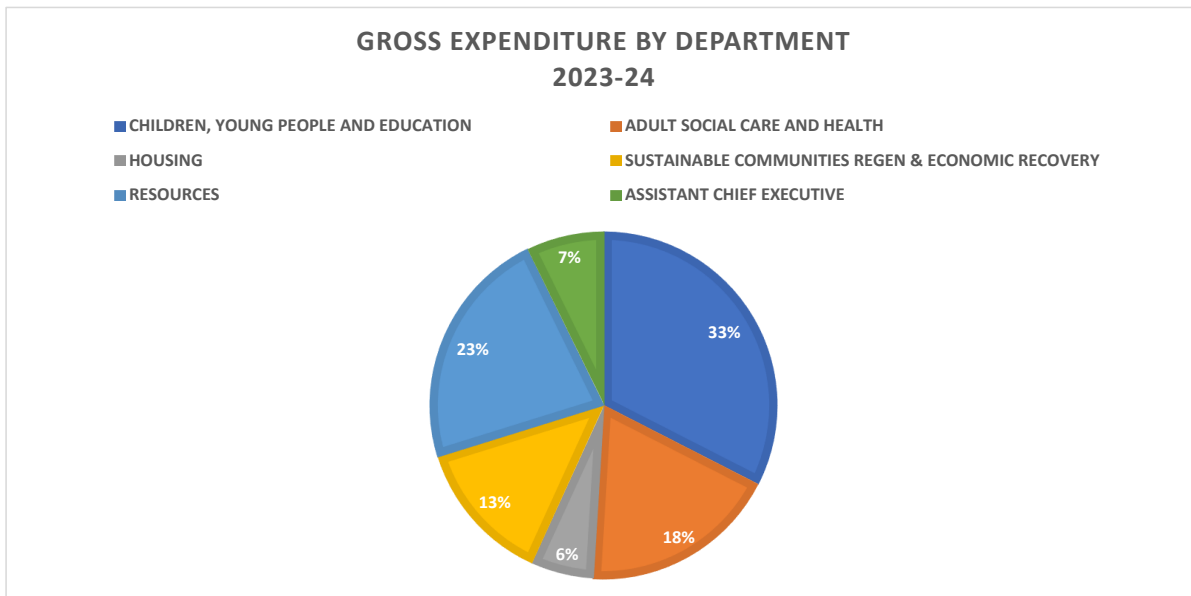
## STAFF ESTABLISHMENT NUMBERS

| DESCRIPTION                                       | ORIGINAL<br>BUDGET<br>2023/24<br>FTE STAFF | ORIGINAL<br>BUDGET<br>2024/25<br>FTE STAFF | CHANGE<br>IN<br>2024/25<br>FTE STAFF |
|---|--|--|--------------------------------------|
| CHILDREN, YOUNG PEOPLE AND EDUCATION              | 1,025.2                                    | 1,052.7                                    | 27.6                                 |
| ADULT SOCIAL CARE AND HEALTH                      | 690.1                                      | 699.0                                      | 8.9                                  |
| HOUSING   | 174.8                                      | 149.3                                      | (25.5)                               |
| SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY | 606.7                                      | 624.9                                      | 18.2                                 |
| RESOURCES   | 417.0                                      | 451.0                                      | 34.1                                 |
| ASSISTANT CHIEF EXECUTIVE                         | 329.3                                      | 336.2                                      | 6.9                                  |
| <b>TOTAL FTE STAFF</b>                            | <b>3,242.9</b>                             | <b>3,313.1</b>                             | <b>42.7</b>                          |

**REVENUE BUDGET SUMMARY**

**DEPARTMENTAL GROSS EXPENDITURE**

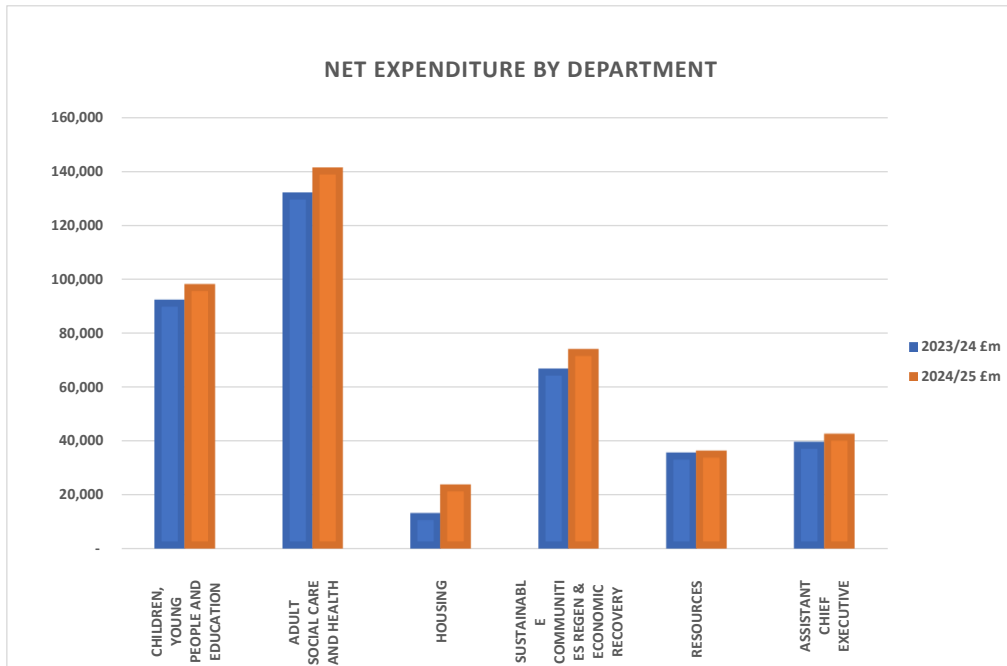
| DESCRIPTION   | ORIGINAL BUDGET 2023/24 (A) £000's | Other (C) £000's | ORIGINAL BUDGET 2024/25 £000's | % CHANGE (E) |
|---|------------------------------------|------------------|--------------------------------|--------------|
|   | <b>SERVICE BUDGETS</b>             |                  |                                |              |
| CHILDREN, YOUNG PEOPLE AND EDUCATION                        | 314,188                            | 24,444           | 338,631                        | 8            |
| ADULT SOCIAL CARE AND HEALTH                                | 178,273                            | 31,374           | 209,647                        | 18           |
| HOUSING   | 56,426                             | 10,987           | 67,413                         | 19           |
| SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY RESOURCES | 129,424                            | 7,428            | 136,852                        | 6            |
| ASSISTANT CHIEF EXECUTIVE                                   | 218,052                            | (4,420)          | 213,632                        | (2)          |
| ASSISTANT CHIEF EXECUTIVE                                   | 69,970                             | 1,636            | 71,606                         | 2            |
| <b>GROSS DEPARTMENTAL COST OF SERVICE</b>                   | <b>966,333</b>                     | <b>71,449</b>    | <b>1,037,782</b>               | <b>7</b>     |



**REVENUE BUDGET SUMMARY**

**DEPARTMENTAL NET EXPENDITURE**

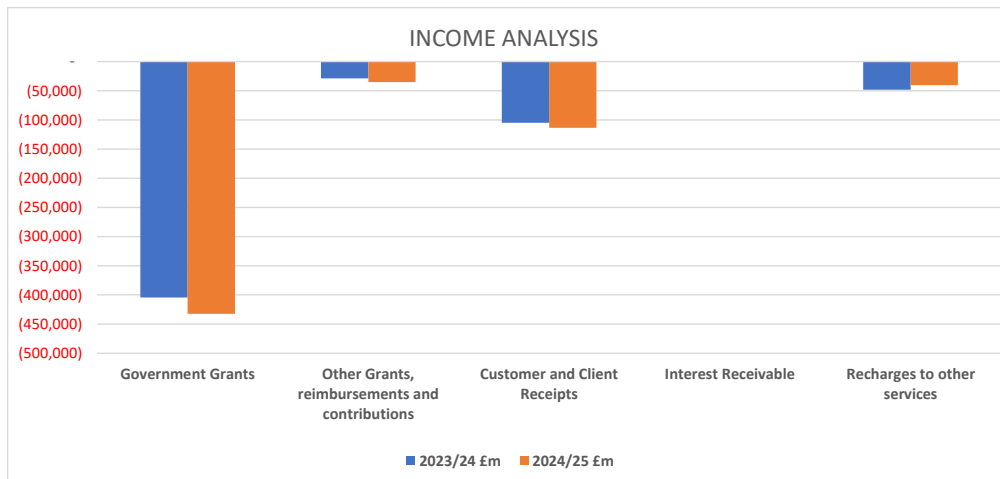
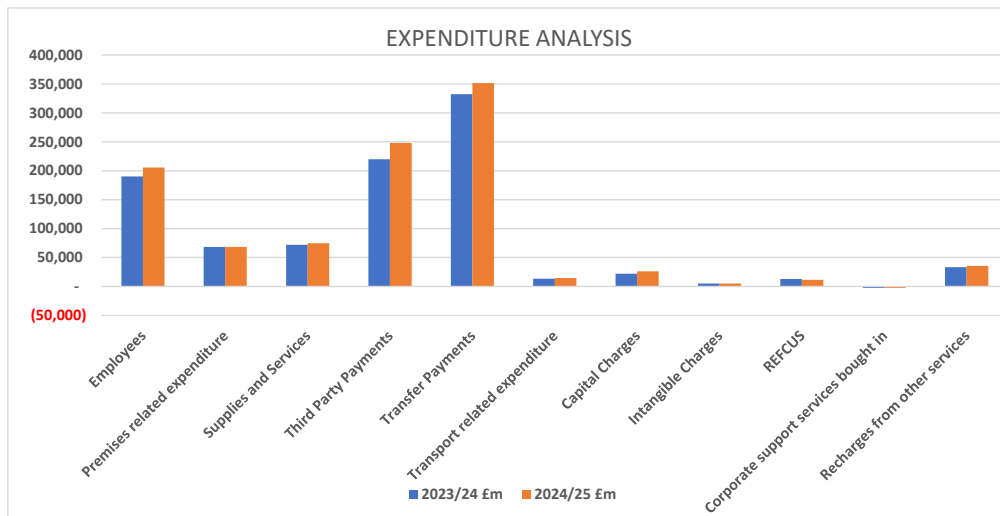
| DESCRIPTION                                       | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E) |
|---|---------------------------------------|---------------------|---------------------------------------|--------------|
|   |                                       |                     |                                       |              |
| <b>SERVICE BUDGETS</b>                            |                                       |                     |                                       |              |
| CHILDREN, YOUNG PEOPLE AND EDUCATION              | 92,338                                | 5,854               | <b>98,192</b>                         | 6            |
| ADULT SOCIAL CARE AND HEALTH                      | 132,153                               | 9,267               | <b>141,421</b>                        | 7            |
| HOUSING   | 13,225                                | 10,568              | <b>23,792</b>                         | 80           |
| SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY | 66,794                                | 7,318               | <b>74,112</b>                         | 11           |
| RESOURCES   | 35,638                                | 708                 | <b>36,346</b>                         | 2            |
| ASSISTANT CHIEF EXECUTIVE                         | 39,624                                | 3,031               | <b>42,655</b>                         | 8            |
| <b>NET COST OF SERVICES</b>                       | <b>379,772</b>                        | <b>36,746</b>       | <b>416,518</b>                        | <b>10</b>    |



**REVENUE BUDGET SUMMARY**

**ANALYSIS OF INCOME AND EXPENDITURE**

| DESCRIPTION                                    | ORIGINAL BUDGET 2023/24 | Other (C) | ORIGINAL BUDGET 2024/25 | % CHANGE (E) |
|--|-------------------------|-----------|-------------------------|--------------|
|  | (A)                     |           | (D)                     |              |
|  | £000's                  | £000's    | £000's                  |              |
| <b>EXPENDITURE</b>                             |                         |           |                         |              |
| Employees                                      | 190,072                 | 15,296    | <b>205,368</b>          | 8            |
| Premises related expenditure                   | 68,128                  | 2         | <b>68,130</b>           | 0            |
| Supplies and Services                          | 71,863                  | 2,629     | <b>74,492</b>           | 4            |
| Third Party Payments                           | 219,708                 | 28,251    | <b>247,959</b>          | 13           |
| Transfer Payments                              | 332,018                 | 19,392    | <b>351,410</b>          | 6            |
| Transport related expenditure                  | 13,313                  | 1,102     | <b>14,415</b>           | 8            |
| Capital Charges                                | 21,974                  | 4,192     | <b>26,166</b>           | 19           |
| Intangible Charges                             | 5,165                   | (75)      | <b>5,090</b>            | (1)          |
| REFCUS   | 13,085                  | (1,536)   | <b>11,549</b>           | (12)         |
| Corporate support services bought in           | (2,399)                 | -         | <b>(2,399)</b>          | -            |
| Recharges from other services                  | 33,406                  | 2,196     | <b>35,602</b>           | 7            |
| <b>TOTAL EXPENDITURE</b>                       | 966,333                 | 71,449    | 1,037,782               | 7            |
| <b>INCOME</b>                                  |                         |           |                         |              |
| Government Grants                              | (404,526)               | (27,704)  | <b>(432,230)</b>        | 7            |
| Other Grants, reimbursements and contributions | (28,960)                | (6,231)   | <b>(35,191)</b>         | 22           |
| Customer and Client Receipts                   | (104,911)               | (8,553)   | <b>(113,464)</b>        | 8            |
| Interest Receivable                            | (28)                    | -         | <b>(28)</b>             | -            |
| Recharges to other services                    | (48,136)                | 7,785     | <b>(40,351)</b>         | (16)         |
| <b>TOTAL INCOME</b>                            | (586,561)               | (34,703)  | (621,264)               | 6            |
| <b>NET EXPENDITURE</b>                         | 379,772                 | 36,746    | <b>416,518</b>          | 10           |



# TOTAL ADULT SOCIAL CARE AND HEALTH

## CONTENTS

|   | Page             |
|---|------------------|
| DEPARTMENT OVERVIEW   | ASCHS1           |
| DEPARTMENT SUMMARY  | ASCHS2           |
| DEPARTMENT SUBJECTIVE SUMMARY   | ASCHS3           |
| DIVISION AND SERVICE REVENUE BUDGETS  |                  |
| DIVISION: TOTAL ADULT SOCIAL CARE AND HEALTH DIRECTORATE SUMMARY                    |                  |
| SERVICE SUBJECTIVE SUMMARY : TOTAL ADULT SOCIAL CARE AND HEALTH DIRECTORATE SUMMARY | ASCH 1.1-C1405E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | ASCH 1.2-C1405E  |
| SERVICE SUBJECTIVE SUMMARY : ADULT SOCIAL CARE AND HEALTH DIRECTORATE               | ASCH 1.3-C1410F  |
| <br>  |                  |
| DIVISION: ADULT SOCIAL CARE OPERATIONS  |                  |
| DIVISION SUMMARY : ADULT SOCIAL CARE OPERATIONS                                     | ASCH 2.1-C1410E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | ASCH 2.2-C1410E  |
| SERVICE SUBJECTIVE SUMMARY : 18-25 DISABILITY TRANSITIONS                           | ASCH 2.3-C1419F  |
| SERVICE SUBJECTIVE SUMMARY : 18-65 DISABILITY                                       | ASCH 2.4-C1414F  |
| SERVICE SUBJECTIVE SUMMARY : ADULT MENTAL HEALTH AND SUBSTANCE MISUSE               | ASCH 2.5-C1415F  |
| SERVICE SUBJECTIVE SUMMARY : PROVIDER SERVICES                                      | ASCH 2.6-C1416F  |
| SERVICE SUBJECTIVE SUMMARY : LOCALITIES   | ASCH 2.7-C1418F  |
| SERVICE SUBJECTIVE SUMMARY : BUSINESS COMPLIANCE & EARLY INTERVENTION               | ASCH 2.8-C1422F  |
| SERVICE SUBJECTIVE SUMMARY : ADULT SAFEGUARDING AND QUALITY ASSURANCE               | ASCH 2.9-C1426F  |
| SERVICE SUBJECTIVE SUMMARY : LIFE SERVICES  | ASCH 2.10-C1440F |
| <br>  |                  |
| DIVISION: ADULT SOCIAL CARE POLICY AND IMPROVEMENT                                  |                  |
| DIVISION SUMMARY : ADULT SOCIAL CARE POLICY AND IMPROVEMENT                         | ASCH 3.1-C1420E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | ASCH 3.2-C1420E  |
| SERVICE SUBJECTIVE SUMMARY : INTEGRATED CONTRACTS AND PERFORMANCE                   | ASCH 3.3-C1432F  |
| SERVICE SUBJECTIVE SUMMARY : OBC COMMISSIONING                                      | ASCH 3.4-C1417F  |
| SERVICE SUBJECTIVE SUMMARY: COMMUNITY EQUIPMENT SERVICE                             | ASCH 3.5-C1424F  |
| SERVICE SUBJECTIVE SUMMARY : ADULT SOCIAL CARE IMPROVEMENT                          | ASCH 3.6-C1430F  |
| SERVICE SUBJECTIVE SUMMARY : ONE CROYDON PMO  | ASCH 3.7-C1434F  |



## KEY SERVICE TARGETS / PRIORITIES FOR 2024/25

The Adult Social Care and Health Directorate, comprises of the Adult Social Care Operational Division and the Commissioning, Policy and Improvement Division. Our biggest asset is our committed workforce and we will continue to invest in them to deliver high quality services.

Our vision is to enable people to live in a place they call home, with the people and things that they love and doing the things that matter to them in communities which look out for one another.

Our core Directorate priorities are to:

Develop our Resident Voice, and fulfil all our statutory responsibilities ensuring that our adults are supported and those at risk of abuse or neglect are safe. Deliver a balanced budget, achieving our savings targets, implementing managing demand principles and processes, strong commissioning and market management; and moving activity and expenditure to the targets in our strategy.

Ensure health and care integration is successful and proportionate, and that it aligns to the Council's objectives for its budgets and our residents.

We work in collaboration with a range of statutory and non-statutory partners to ensure people's finances are maximised, their housing, care and support needs are met; with our support where this is needed. We will also continue to improve and integrate services where this makes sense for residents and continue our long term ambition to reduce inequalities across the Borough.

The directorate has well developed strategic plans for delivering its responsibilities within the 2024-2027 Medium Term Financial Strategy to put adult social care in Croydon on a sustainable footing whilst ensuring that people who need services receive them.

The partial delay of the Adult Social Care Reforms to 2025, does not deter the Directorate from remaining focused on our market shaping duties and assurance and improvement framework. Further, the Directorate - along with its South West London Integrated Care System partners - remain aligned to the principles of integration.

## FINANCIAL PERFORMANCE

## COST CENTRE: C1400D

| DESCRIPTION   | ORIGINAL BUDGET 2023/24 £000 | FORECAST 2023/24 £000 | ORIGINAL BUDGET 2024/25 £000 | % CHANGE % |
|---|------------------------------|-----------------------|------------------------------|------------|
| Employees   | 36,369                       | 35,520                | 38,285                       | 5          |
| Premises related expenditure                            | 962                          | 737                   | 864                          | (10)       |
| Supplies and Services                                   | 2,240                        | 4,966                 | 2,710                        | 21         |
| Third Party Payments                                    | 119,152                      | 145,099               | 140,386                      | 18         |
| Transfer Payments                                       | 8,818                        | 9,436                 | 9,082                        | 3          |
| Transport related expenditure                           | 124                          | 175                   | 106                          | (15)       |
| Capital Charges   | 1,067                        | 1,067                 | 1,054                        | (1)        |
| Intangible Charges                                      | -                            | -                     | -                            | n/a        |
| REFCUS  | -                            | -                     | -                            | n/a        |
| Corporate support services bought in                    | -                            | -                     | -                            | n/a        |
| Recharges from other services                           | 9,541                        | 12,533                | 17,160                       | 80         |
| <b>TOTAL EXPENDITURE</b>                                | <b>178,273</b>               | <b>209,532</b>        | <b>209,647</b>               | <b>0</b>   |
| Government Grants                                       | (5,358)                      | (9,843)               | (9,749)                      | 82         |
| Other Grants, reimbursements and contributions          | (18,055)                     | (22,698)              | (22,970)                     | 27         |
| Customer and Client Receipts                            | (18,038)                     | (27,895)              | (27,400)                     | 52         |
| Interest Receivable                                     | (28)                         | (28)                  | (28)                         | -          |
| Recharges to other services                             | (4,641)                      | (7,430)               | (8,080)                      | 74         |
| <b>TOTAL INCOME</b>                                     | <b>(46,120)</b>              | <b>(67,894)</b>       | <b>(68,227)</b>              | <b>0</b>   |
| <b>TOTAL NET EXPENDITURE</b>                            | <b>132,153</b>               | <b>141,637</b>        | <b>141,420</b>               | <b>(0)</b> |
| Contributions to / (from) Reserves                      | -                            | -                     | -                            | n/a        |
| <b>CURRENT BUDGET 2023/24</b>                           |                              | <b>142,940</b>        |                              |            |
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> |                              | <b>(1,303)</b>        |                              |            |

## TOP FINANCIAL RISKS 2024/25

## Budget

- Hospital discharge pressures on the social care budget, health and social care workforce, and provider market.
- Non-achievement of adult social care transformation and efficiencies due to complex interdependencies including the health and social care workforce and provider market.
- Increased costs for re-provision of services following provider withdrawal from the market or provider failure.

## Demand

- Demand led pressures increases the financial commitment significantly.
- Increase in demand for services by people previously funded by the NHS for Continuing Health Care or Transforming Care, and the short term winter pressure ASC Discharge Fund.
- Increase of people funding their own care depleting resources and coming under national thresholds

**TOTAL ADULT SOCIAL CARE AND HEALTH**

**DIRECTORATE SUMMARY**

**CABINET MEMBER**

|                    |  |
|--------------------|--|
| Cllr Yvette Hopley |  |
| Cllr Margaret Bird |  |
|                    |  |
|                    |  |
|                    |  |

**DEPARTMENT MANAGEMENT TEAM**

| NAME               | TITLE  | TEL. EX. |
|--------------------|--|----------|
| Annette McPartland | Corporate Director Adult Social Care and Health                  | 21285    |
| Simon Robson       | Director - Operations  | 21299    |
| Bianca Byrne       | Director of Adults Strategic Commissioning, Policy & Improvement | 21181    |
|                    |  |          |

| DIVISION CODE | DIVISION   |
|---------------|--|
| C1405E        | TOTAL ADULT SOCIAL CARE AND HEALTH DIRECTORATE SUMMARY |
| C1410E        | ADULT SOCIAL CARE OPERATIONS                           |
| C1420E        | ASCH COMMISSIONING POLICY AND IMPROVEMENT              |

**MOVEMENT IN SERVICE NET EXPENDITURE**

| FORECAST<br>2023/24<br>£000's | DIVISION   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | Other         | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|---------------|--|-------------------------|
|                               |  |  | (C)<br>£000's |  |                         |
| 1,882                         | C1405E : TOTAL ADULT SOCIAL CARE AND HEALTH        | 1,831  | 97            | 1,928  | 5                       |
| 123,957                       | C1410E : ADULT SOCIAL CARE OPERATIONS              | 114,947  | 7,646         | 122,593  | 7                       |
| 15,798                        | C1420E : ASCH COMMISSIONING POLICY AND IMPROVEMENT | 15,375   | 1,524         | 16,899   | 10                      |
| 141,637                       | <b>TOTAL NET EXPENDITURE</b>                       | 132,153  | 9,267         | 141,420  | 7.01                    |

**STAFF ESTABLISHMENT NUMBERS**

| DIVISION  | ORIGINAL<br>BUDGET<br>2023/24<br>FTE STAFF | ORIGINAL<br>BUDGET<br>2024/25<br>FTE STAFF | CHANGE<br>IN<br>FTE<br>FTE STAFF |
|---|--|--|----------------------------------|
| C1405E : TOTAL ADULT SOCIAL CARE AND HEALTH DIRECTORATE SUMMARY | 7.0  | 7.0  | -                                |
| C1410E : ADULT SOCIAL CARE OPERATIONS                           | 616.1                                      | 631.3                                      | 15.2                             |
| C1420E : ASCH COMMISSIONING POLICY AND IMPROVEMENT              | 67.0                                       | 67.0                                       | -                                |
| <b>TOTAL FTE STAFF</b>  | 690.1                                      | 705.3                                      | 15.2                             |

**STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS**

|  |
|--|
| <p><b>18-65 DISABILITY</b></p> <p>1. Transfer of Non Recourse to Public Funds service (15 FTE's) from Housing Department to 18-65 Disability service in Adult Social Care.</p> <p><b>Mental Health</b></p> <p>2. Increased hours resulting in FTE change from 0.7 FTE to 1 FTE.</p> <p><b>Localities and Life Services</b></p> <p>3. Mis statement of FTE's in the Service for 2023/24, Localities Service overstated by 40.9 FTE's and LIFE Service understated by 40.9 FTE's.</p> <p><b>Transitions Service</b></p> <p>4. Reduction of 1 FTE due to a mini team restructure.</p> |
|--|

| FORECAST<br>2023/24                                   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24 |                          | ORIGINAL<br>BUDGET<br>2024/25 | %<br>CHANGE<br>(E)<br>% |
|---|--|-------------------------------|--------------------------|-------------------------------|-------------------------|
|   |  | (A)<br>£000's                 | * Other<br>(C)<br>£000's | (D)<br>£000's                 |                         |
| £000's  |  |                               |                          |                               |                         |
| 35,520  | Employees                                      | 36,369                        | 1,916                    | 38,285                        | 5                       |
| 737   | Premises related expenditure                   | 962                           | (98)                     | 864                           | (10)                    |
| 4,966   | Supplies and Services                          | 2,240                         | 470                      | 2,710                         | 21                      |
| 145,099   | Third Party Payments                           | 119,152                       | 21,234                   | 140,386                       | 18                      |
| 9,436   | Transfer Payments                              | 8,818                         | 264                      | 9,082                         | 3                       |
| 175   | Transport related expenditure                  | 124                           | (18)                     | 106                           | (15)                    |
| 12,533  | Recharges from other services                  | 9,541                         | 7,619                    | 17,160                        | 80                      |
| 208,465   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 177,206                       | 31,387                   | 208,593                       | 18                      |
| (9,843)   | Government Grants                              | (5,358)                       | (4,391)                  | -9,749                        | 82                      |
| (22,698)  | Other Grants, reimbursements and contributions | (18,055)                      | (4,915)                  | -22,970                       | 27                      |
| (27,895)  | Customer and Client Receipts                   | (18,038)                      | (9,362)                  | -27,400                       | 52                      |
| (28)  | Interest Receivable                            | (28)                          | -                        | -28                           | -                       |
| (7,430)   | Recharges to other services                    | (4,641)                       | (3,439)                  | -8,080                        | 74                      |
| (67,894)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (46,120)                      | (22,107)                 | -68,227                       | 48                      |
| 140,570   | <b>NET CONTROLLABLE COST</b>                   | 131,086                       | 9,280                    | 140,366                       | 7                       |
| 1,067   | Capital Charges                                | 1,067                         | (13)                     | 1,054                         | (1)                     |
| -   | Intangible Charges                             | -                             | -                        | -                             | n/a                     |
| -   | REFCUS   | -                             | -                        | -                             | n/a                     |
| -   | Corporate support services bought in           | -                             | -                        | -                             | n/a                     |
| 1,067   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 1,067                         | (13)                     | 1,054                         | (1)                     |
| 141,637   | <b>NET COST OF SERVICE</b>                     | 132,153                       | 9,267                    | 141,420                       | 7                       |
| -   | Contributions to / (from) Earmarked Reserves   | -                             | -                        | -                             | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -                             | -                        | -                             | n/a                     |
| -   | Financing of Capital Expenditure               | -                             | -                        | -                             | n/a                     |
| -   | Provision for Repayment of External Loans      | -                             | -                        | -                             | n/a                     |
| -   | Contribution to / (from) General Balances      | -                             | -                        | -                             | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -                             | -                        | -                             | n/a                     |
| 141,637   | <b>TOTAL NET EXPENDITURE</b>                   | 132,153                       | 9,267                    | 141,420                       | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |                               |                          |                               | £000's                  |
| Strategic budget - agreed pressures / service demands |  |                               |                          |                               | 4,530                   |
| Strategic budget - agreed additional income / savings |  |                               |                          |                               | (5,000)                 |
| Other resource changes                                |  |                               |                          |                               | 9,737                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |                               |                          |                               | <b>9,267</b>            |

**SERVICE DESCRIPTION**

The Adult Social Care and Health Directorate undertakes the Councils statutory social services functions.

It provides for the requirements under The Care Act 2014 and other legislation such as the Mental Health Act.

Providing both universal services such as information, advice, advocacy and assessment as well as more specialist personalised services in accordance with individuals assessed needs and improved outcomes for both individuals and their carers. The Council coordinates the safeguarding of vulnerable adults alongside the Police and NHS. Care and support will be provided either directly from Council Services or through Council commissioned services with other independent and voluntary sector agencies.

The Directorate also works closely with other parts of the Council such as Children's, Housing and Public Health as well as partners such as the NHS to deliver integrated care and support where possible.

As part of the Mayors Business Plan and 2024/27 Medium Term Financial Strategy, a key objective will be to deliver alongside a strategic delivery partner a new operating model that enables Adult Social Care in Croydon to be on a sustainable footing whilst ensuring that people who need services receive them.

A major element of health and social care is integration, this has been delivered through the Integrated Community Network+ model. In 2024/25 the Directorate and Health will continue to implement the key strategic objectives that emerged from the Front Runner Programme, focussed on transforming hospital discharge and flow.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                             | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|--------------|--|---------------------------------------|---------------------|---------------------------------------|-------------------|
|              |  |                                       |                     |                                       |                   |
| C1410F       | ADULT SOCIAL CARE AND HEALTH DIRECTORATE | 1,831                                 | 97                  | 1,928                                 | 5                 |
|              |  |                                       |                     | -                                     |                   |
|              |  |                                       |                     | -                                     |                   |
|              |  |                                       |                     | -                                     |                   |
|              |  |                                       |                     | -                                     |                   |
|              |  |                                       |                     | -                                     |                   |
|              |  |                                       |                     | -                                     |                   |
|              | <b>TOTAL NET EXPENDITURE</b>             | 1,831                                 | 97                  | 1,928                                 | 5                 |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                  | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE STAFF |
|--|--------------------------------------|--------------------------------------|---------------------|
| ADULT SOCIAL CARE AND HEALTH DIRECTORATE | 7.0                                  | 7.0                                  | -                   |
| <b>TOTAL FTE STAFF</b>                   | 7.0                                  | 7.0                                  | -                   |

DIRECTORATE: **C1400D : ADULT SOCIAL CARE AND HEALTH** SERVICE SUBJECTIVE SUMMARY  
 DIVISION: **C1405E : TOTAL ADULT SOCIAL CARE AND HEALTH DIRECTORATE SUMMARY**

| FORECAST<br>2023/24<br><br>£000's                            | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,446  | Employees                                      | 900  | 40                       | <b>940</b>                                     | 4                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 170  | Supplies and Services                          | 123  | -                        | <b>123</b>                                     | -                       |
| 167  | Third Party Payments                           | 573  | 57                       | <b>630</b>                                     | 10                      |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 458  | Recharges from other services                  | 256  | -                        | <b>256</b>                                     | -                       |
| <b>2,241</b>   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | <b>1,852</b>                                   | <b>97</b>                | <b>1,949</b>                                   | <b>n/a</b>              |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | (20)   | -                        | <b>(20)</b>                                    | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (359)  | Recharges to other services                    | (1)  | -                        | <b>(1)</b>                                     | -                       |
| <b>(359)</b>   | <b>TOTAL CONTROLLABLE INCOME</b>               | <b>(21)</b>                                    | <b>-</b>                 | <b>(21)</b>                                    | <b>n/a</b>              |
| <b>1,882</b>   | <b>NET CONTROLLABLE COST</b>                   | <b>1,831</b>                                   | <b>97</b>                | <b>1,928</b>                                   | <b>n/a</b>              |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | <b>-</b>                                       | <b>-</b>                 | <b>-</b>                                       | <b>n/a</b>              |
| <b>1,882</b>   | <b>NET COST OF SERVICE</b>                     | <b>1,831</b>                                   | <b>97</b>                | <b>1,928</b>                                   | <b>n/a</b>              |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | <b>-</b>                                       | <b>-</b>                 | <b>-</b>                                       | <b>n/a</b>              |
| <b>1,882</b>   | <b>TOTAL NET EXPENDITURE</b>                   | <b>1,831</b>                                   | <b>97</b>                | <b>1,928</b>                                   | <b>5</b>                |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | 97                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>97</b>               |

SERVICE: C1410F : ADULT SOCIAL CARE AND HEALTH DIRECTORATE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,446  | Employees                                      | 900  | 40                       | 940  | 4                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 170  | Supplies and Services                          | 123  | -                        | 123  | -                       |
| 167  | Third Party Payments                           | 573  | 57                       | 630  | 10                      |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 458  | Recharges from other services                  | 256  | -                        | 256  | -                       |
| 2,241  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,852  | 97                       | 1,949  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | (20)   | -                        | (20)   | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (359)  | Recharges to other services                    | (1)  | -                        | (1)  | -                       |
| (359)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (21)   | -                        | (21)   | n/a                     |
| 1,882  | <b>NET CONTROLLABLE COST</b>                   | 1,831  | 97                       | 1,928  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,882  | <b>NET COST OF SERVICE</b>                     | 1,831  | 97                       | 1,928  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,882  | <b>TOTAL NET EXPENDITURE</b>                   | 1,831  | 97                       | 1,928  | 5                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Contract/ Non Pay Inflation                                  |  |  |                          |  | 57                      |
| Pay Award 2023-24  |  |  |                          |  | 40                      |
|  |  |  |                          |  | 97                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>97</b>               |

**SERVICE DESCRIPTION**

Social Care is an essential part of the fabric of our society.

Social Care at its best enables and transforms peoples' lives whether they need support with mental health, because of physical disabilities, learning disabilities, or because they are becoming older and in need of additional support.

Social Care supports people to work, to socialise, to care and support family members and to play an active role in their communities and, when necessary, protects people to keep them safe from harm. To achieve this, we must target our offer and be precise in what we can affordably do for our residents and utilise peoples' strengths to maximise their independence. Where possible, we want to enable our residents to have their own front door, and to live in the borough and be connected to their communities.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                             | ORIGINAL BUDGET 2023/24 | Other      | ORIGINAL BUDGET 2024/25 | % CHANGE (E) % |
|--------------|--|-------------------------|------------|-------------------------|----------------|
|              |  | (A) £000's              | (C) £000's | (D) £000's              |                |
| C1419F       | 18-25 DISABILITY TRANSITIONS             | 11,050                  | 417        | 11,467                  | 4              |
| C1414F       | 18-65 DISABILITY                         | 50,019                  | 4,050      | 54,069                  | 8              |
| C1415F       | ADULT MENTAL HEALTH AND SUBSTANCE MISUSE | 9,148                   | 359        | 9,507                   | 4              |
| C1416F       | PROVIDER SERVICES                        | 8,030                   | 1,320      | 9,350                   | 16             |
| C1418F       | LOCALITIES                               | 27,648                  | 902        | 28,550                  | 3              |
| C1422F       | BUSINESS COMPLIANCE & EARLY INTERVENTION | 3,835                   | 278        | 4,113                   | 7              |
| C1426F       | ADULT SAFEGUARDING AND QUALITY ASSURANCE | 2,871                   | 150        | 3,021                   | 5              |
| C1440F       | LIFE SERVICES                            | 2,346                   | 170        | 2,516                   | 7              |
|              |  | -                       | -          | -                       |                |
|              |  | -                       | -          | -                       |                |
|              |  | -                       | -          | -                       |                |
|              | <b>TOTAL NET EXPENDITURE</b>             | 114,947                 | 7,646      | 122,593                 | 7              |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                  | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|--|-------------------------|-------------------------|---------------|
|  | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| 18-25 DISABILITY TRANSITIONS             | 18.0                    | 17.0                    | (1.0)         |
| 18-65 DISABILITY                         | 49.0                    | 64.0                    | 15.0          |
| ADULT MENTAL HEALTH AND SUBSTANCE MISUSE | 66.5                    | 67.2                    | 0.7           |
| PROVIDER SERVICES                        | 222.0                   | 222.0                   | -             |
| LOCALITIES                               | 113.3                   | 72.4                    | (40.9)        |
| BUSINESS COMPLIANCE & EARLY INTERVENTION | 90.5                    | 90.6                    | 0.1           |
| ADULT SAFEGUARDING AND QUALITY ASSURANCE | 39.0                    | 39.4                    | 0.4           |
| LIFE SERVICES                            | 17.8                    | 58.7                    | 40.9          |
| <b>TOTAL FTE STAFF</b>                   | 616.1                   | 631.3                   | 15.2          |

| FORECAST<br>2023/24<br>£000's                         | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 30,087  | Employees                                      | 30,853   | 1,662                    | 32,515   | 5                       |
| 87  | Premises related expenditure                   | 166  | (18)                     | 148  | (11)                    |
| 4,611   | Supplies and Services                          | 1,999  | 404                      | 2,403  | 20                      |
| 124,915   | Third Party Payments                           | 102,073  | 17,051                   | 119,124  | 17                      |
| 9,436   | Transfer Payments                              | 8,818  | 264                      | 9,082  | 3                       |
| 171   | Transport related expenditure                  | 121  | (18)                     | 103  | (15)                    |
| 482   | Recharges from other services                  | 464  | 4                        | 468  | 1                       |
| 169,789   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 144,494  | 19,349                   | 163,843  | n/a                     |
| (109)   | Government Grants                              | (1,543)  | 1,474                    | (69)   | (96)                    |
| (14,282)  | Other Grants, reimbursements and contributions | (10,218)                                       | 227                      | (9,991)  | (2)                     |
| (25,167)  | Customer and Client Receipts                   | (14,982)                                       | (9,547)                  | (24,529)                                       | 64                      |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (6,457)   | Recharges to other services                    | (2,987)  | (3,844)                  | (6,831)  | 129                     |
| (46,015)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (29,730)                                       | (11,690)                 | (41,420)                                       | n/a                     |
| 123,774   | <b>NET CONTROLLABLE COST</b>                   | 114,764  | 7,659                    | 122,423  | n/a                     |
| 183   | Capital Charges                                | 183  | (13)                     | 170  | (7)                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 183   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 183  | (13)                     | 170  | n/a                     |
| 123,957   | <b>NET COST OF SERVICE</b>                     | 114,947  | 7,646                    | 122,593  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 123,957   | <b>TOTAL NET EXPENDITURE</b>                   | 114,947  | 7,646                    | 122,593  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  | 4,530                   |
| Strategic budget - agreed additional income / savings |  |  |                          |  | (5,000)                 |
| Other resource changes                                |  |  |                          |  | 8,116                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | <b>7,646</b>            |



SERVICE: C1419F : 18-25 DISABILITY TRANSITIONS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 958  | Employees                                      | 987  | 52                       | 1,039  | 5                       |
| 2  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 39   | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 8,127  | Third Party Payments                           | 8,346  | 282                      | 8,628  | 3                       |
| 2,127  | Transfer Payments                              | 1,893  | 151                      | 2,044  | 8                       |
| 53   | Transport related expenditure                  | 54   | (20)                     | 34   | (37)                    |
| 0  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 11,306   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 11,280   | 465                      | 11,745   | n/a                     |
| -  | Government Grants                              | -  | 11                       | 11   | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (410)  | Customer and Client Receipts                   | (239)  | -                        | (239)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | (59)                     | (59)   | n/a                     |
| (410)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (239)  | (48)                     | (287)  | n/a                     |
| 10,896   | <b>NET CONTROLLABLE COST</b>                   | 11,041   | 417                      | 11,458   | n/a                     |
| 9  | Capital Charges                                | 9  | -                        | 9  | -                       |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 9  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 9  | -                        | 9  | n/a                     |
| 10,905   | <b>NET COST OF SERVICE</b>                     | 11,050   | 417                      | 11,467   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 10,905   | <b>TOTAL NET EXPENDITURE</b>                   | 11,050   | 417                      | 11,467   | 4                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
| Demographic Growth   |  |  |                          |  | 432                     |
|  |  |  |                          |  | 432                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| Adult Social Care Transformation                             |  |  |                          |  | (624)                   |
|  |  |  |                          |  | (624)                   |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Change in treatment of Independent Living Fund grant budget. |  |  |                          |  | 11                      |
| Contract/ Non pay inflation                                  |  |  |                          |  | 546                     |
| Pay Award 2023-24  |  |  |                          |  | 52                      |
|  |  |  |                          |  | 609                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>417</b>              |

SERVICE: C1414F : 18-65 DISABILITY

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 3,986   | Employees                                      | 3,768  | 275                      | 4,043  | 7                       |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 22  | Supplies and Services                          | 25   | -                        | 25   | -                       |
| 58,815  | Third Party Payments                           | 50,274   | 5,505                    | 55,779   | 11                      |
| 5,737   | Transfer Payments                              | 5,277  | 110                      | 5,387  | 2                       |
| 81  | Transport related expenditure                  | 11   | -                        | 11   | -                       |
| 99  | Recharges from other services                  | 26   | -                        | 26   | -                       |
| 68,740  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 59,381   | 5,890                    | 65,271   | n/a                     |
| -   | Government Grants                              | (1,478)  | 1,478                    | -  | (100)                   |
| (2,661)   | Other Grants, reimbursements and contributions | (2,867)  | 227                      | (2,640)  | (8)                     |
| (6,100)   | Customer and Client Receipts                   | (4,824)  | (1,630)                  | (6,454)  | 34                      |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,470)   | Recharges to other services                    | (193)  | (1,915)                  | (2,108)  | 992                     |
| (10,232)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (9,362)  | (1,840)                  | (11,202)                                       | n/a                     |
| 58,508  | <b>NET CONTROLLABLE COST</b>                   | 50,019   | 4,050                    | 54,069   | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 58,508  | <b>NET COST OF SERVICE</b>                     | 50,019   | 4,050                    | 54,069   | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 58,508  | <b>TOTAL NET EXPENDITURE</b>                   | 50,019   | 4,050                    | 54,069   | 8                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                                |  |  |                          |  |                         |
| Demographic Growth  |  |  |                          |  | 2,293                   |
|   |  |  |                          |  |                         |
|   |  |  |                          |  | 2,293                   |
| <u>Strategic budget - agreed additional income / savings</u>                                |  |  |                          |  |                         |
| Adult Social Care Transformation  |  |  |                          |  | (1,729)                 |
|   |  |  |                          |  |                         |
|   |  |  |                          |  | (1,729)                 |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Change in treatment of Independent Living Fund grant budget.                                |  |  |                          |  | 949                     |
| Contract/ Non pay inflation   |  |  |                          |  | 2,939                   |
| Pay Award 2023-24   |  |  |                          |  | 150                     |
| Realigned Inflation budgets (ASCH 3.6)  |  |  |                          |  | 95                      |
| Transfer of service from Housing department- Non Recourse to Public Funds service.(HOU 4.3) |  |  |                          |  | (67)                    |
| Increased Public Health funding   |  |  |                          |  | (580)                   |
|   |  |  |                          |  |                         |
|   |  |  |                          |  | 3,486                   |
|   |  |  |                          |  |                         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>4,050</b>            |

SERVICE: C1415F : ADULT MENTAL HEALTH AND SUBSTANCE MISUSE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,967  | Employees                                      | 3,406  | 123                      | 3,529  | 4                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 33   | Supplies and Services                          | 16   | -                        | 16   | -                       |
| 11,809   | Third Party Payments                           | 8,998  | 602                      | 9,600  | 7                       |
| 82   | Transfer Payments                              | 207  | (75)                     | 132  | (36)                    |
| 4  | Transport related expenditure                  | 26   | 2                        | 28   | 8                       |
| 3  | Recharges from other services                  | 12   | -                        | 12   | -                       |
| 14,899   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 12,665   | 652                      | 13,317   | n/a                     |
| (50)   | Government Grants                              | (65)   | -                        | (65)   | -                       |
| (4,052)  | Other Grants, reimbursements and contributions | (2,269)  | -                        | (2,269)  | -                       |
| (945)  | Customer and Client Receipts                   | (510)  | 2                        | (508)  | (0)                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (746)  | Recharges to other services                    | (673)  | (295)                    | (968)  | 44                      |
| (5,793)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,517)  | (293)                    | (3,810)  | n/a                     |
| 9,106  | <b>NET CONTROLLABLE COST</b>                   | 9,148  | 359                      | 9,507  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 9,106  | <b>NET COST OF SERVICE</b>                     | 9,148  | 359                      | 9,507  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 9,106  | <b>TOTAL NET EXPENDITURE</b>                   | 9,148  | 359                      | 9,507  | 4                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
| Demographic Growth   |  |  |                          |  | 361                     |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 361                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| Adult Social Care Transformation                             |  |  |                          |  | (615)                   |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | (615)                   |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Contract/ Non pay inflation                                  |  |  |                          |  | 425                     |
| Pay Award 2023-24  |  |  |                          |  | 123                     |
| Reduction of Public Health income                            |  |  |                          |  | 65                      |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 613                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>359</b>              |

SERVICE: **C1416F : PROVIDER SERVICES**

| FORECAST<br>2023/24<br>£000's                         | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 7,699   | Employees                                      | 8,382  | 460                      | <b>8,842</b>                                   | 5                       |
| 84  | Premises related expenditure                   | 165  | (18)                     | <b>147</b>                                     | (11)                    |
| 54  | Supplies and Services                          | (221)  | 220                      | <b>(1)</b>                                     | (100)                   |
| 3,920   | Third Party Payments                           | 1,424  | 2,609                    | <b>4,033</b>                                   | 183                     |
| 82  | Transfer Payments                              | 42   | -                        | <b>42</b>                                      | -                       |
| 2   | Transport related expenditure                  | 3  | -                        | <b>3</b>                                       | -                       |
| 294   | Recharges from other services                  | 359  | 4                        | <b>363</b>                                     | 1                       |
| <b>12,135</b>   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | <b>10,154</b>                                  | <b>3,275</b>             | <b>13,429</b>                                  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (137)   | Other Grants, reimbursements and contributions | (155)  | -                        | <b>(155)</b>                                   | -                       |
| (3,040)   | Customer and Client Receipts                   | (1,294)  | (1,910)                  | <b>(3,204)</b>                                 | 148                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,047)   | Recharges to other services                    | (834)  | (45)                     | <b>(879)</b>                                   | 5                       |
| <b>(4,224)</b>  | <b>TOTAL CONTROLLABLE INCOME</b>               | <b>(2,283)</b>                                 | <b>(1,955)</b>           | <b>(4,238)</b>                                 | n/a                     |
| <b>7,911</b>  | <b>NET CONTROLLABLE COST</b>                   | <b>7,871</b>                                   | <b>1,320</b>             | <b>9,191</b>                                   | n/a                     |
| 159   | Capital Charges                                | 159  | -                        | <b>159</b>                                     | -                       |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| <b>159</b>  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | <b>159</b>                                     | <b>-</b>                 | <b>159</b>                                     | n/a                     |
| <b>8,070</b>  | <b>NET COST OF SERVICE</b>                     | <b>8,030</b>                                   | <b>1,320</b>             | <b>9,350</b>                                   | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | <b>-</b>                                       | <b>-</b>                 | <b>-</b>                                       | n/a                     |
| <b>8,070</b>  | <b>TOTAL NET EXPENDITURE</b>                   | <b>8,030</b>                                   | <b>1,320</b>             | <b>9,350</b>                                   | 16                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| Strategic budget - agreed additional income / savings |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| Other resource changes                                |  |  |                          |  |                         |
| Changes in Housing Benefits in Shared Lives Service.  |  |  |                          |  | 516                     |
| Contract/ Non pay inflation                           |  |  |                          |  | 345                     |
| Pay Award 2023-24                                     |  |  |                          |  | 459                     |
|   |  |  |                          |  | 1,320                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | <b>1,320</b>            |



SERVICE: **C1422F : BUSINESS COMPLIANCE & EARLY INTERVENTION**

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 4,266  | Employees                                      | 4,079  | 277                      | 4,356  | 7                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 381  | Supplies and Services                          | 403  | -                        | 403  | -                       |
| 66   | Third Party Payments                           | 144  | 2                        | 146  | 1                       |
| 55   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 5  | Recharges from other services                  | 5  | -                        | 5  | -                       |
| 4,773  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,631  | 279                      | 4,910  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (267)  | Customer and Client Receipts                   | (286)  | (1)                      | (287)  | 0                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (510)  | Recharges to other services                    | (510)  | -                        | (510)  | -                       |
| (777)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (796)  | (1)                      | (797)  | n/a                     |
| 3,996  | <b>NET CONTROLLABLE COST</b>                   | 3,835  | 278                      | 4,113  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 3,996  | <b>NET COST OF SERVICE</b>                     | 3,835  | 278                      | 4,113  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 3,996  | <b>TOTAL NET EXPENDITURE</b>                   | 3,835  | 278                      | 4,113  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Contract/ Non pay inflation                                  |  |  |                          |  | 1                       |
| Pay Award 2023-24  |  |  |                          |  | 277                     |
|  |  |  |                          |  | 278                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>278</b>              |

SERVICE: C1426F : ADULT SAFEGUARDING AND QUALITY ASSURANCE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,566  | Employees                                      | 2,520  | 122                      | 2,642  | 5                       |
| 1  | Premises related expenditure                   | 1  | -                        | 1  | -                       |
| 307  | Supplies and Services                          | 379  | 28                       | 407  | 7                       |
| 79   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3  | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 2  | Recharges from other services                  | 58   | -                        | 58   | -                       |
| 2,959  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,961  | 150                      | 3,111  | n/a                     |
| (44)   | Government Grants                              | -  | -                        | -  | n/a                     |
| (101)  | Other Grants, reimbursements and contributions | (90)   | -                        | (90)   | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (145)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (90)   | -                        | (90)   | n/a                     |
| 2,814  | <b>NET CONTROLLABLE COST</b>                   | 2,871  | 150                      | 3,021  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,814  | <b>NET COST OF SERVICE</b>                     | 2,871  | 150                      | 3,021  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,814  | <b>TOTAL NET EXPENDITURE</b>                   | 2,871  | 150                      | 3,021  | 5                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Contract/ Non pay inflation                                  |  |  |                          |  | 28                      |
| Pay Award 2023-24  |  |  |                          |  | 122                     |
|  |  |  |                          |  | 150                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>150</b>              |

SERVICE: C1440F : LIFE SERVICES

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 2,978   | Employees                                      | 2,934  | 117                      | 3,051  | 4                       |
| 1   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 141   | Supplies and Services                          | 56   | 84                       | 140  | 150                     |
| (16)  | Third Party Payments                           | 33   | (31)                     | 2  | (94)                    |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 11  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 20  | Recharges from other services                  | 1  | -                        | 1  | -                       |
| 3,134   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 3,024  | 170                      | 3,194  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (832)   | Other Grants, reimbursements and contributions | (660)  | -                        | (660)  | -                       |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (92)  | Recharges to other services                    | (18)   | -                        | (18)   | -                       |
| (924)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (678)  | -                        | (678)  | n/a                     |
| 2,209   | <b>NET CONTROLLABLE COST</b>                   | 2,346  | 170                      | 2,516  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,209   | <b>NET COST OF SERVICE</b>                     | 2,346  | 170                      | 2,516  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,209   | <b>TOTAL NET EXPENDITURE</b>                   | 2,346  | 170                      | 2,516  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                         |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>              |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>              |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Care packages movement between LIFE and Older People's Service (ASCH 2.7) |  |  |                          |  | (16)                    |
| Pay Award 2023-24   |  |  |                          |  | 186                     |
|   |  |  |                          |  | 170                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                 |  |  |                          |  | <b>170</b>              |



**SERVICE DESCRIPTION**

In delivering and commissioning services we want to achieve the best value and the most cost-effective means of delivering high quality outcomes for people.

This will be achieved through rigorous application of each stage of the commissioning cycle. This is important, not just because local authorities are receiving less funding from government to provide care, but also because most people using support services contribute to the cost, and many thousands of people in Croydon fund their own care entirely. We have a regulatory role to ensure that the quality of the market is also good for people who self-fund and those who are placed in Croydon by other authorities or organisations.

The improvement service is focussed on enabling the Directorate to analyse, plan and deliver the necessary business improvements and our key transformation plans. This includes Directorate strategic governance and assurance to internal and external functions. It also enables proposals, monitoring and implementation of growth, cost of care, savings, fees and charges.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                         | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|--------------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                                      | £000's                      | £000's    | £000's                      | %            |
| C1432F       | INTEGRATED CONTRACTS AND PERFORMANCE | 8,402                       | 956       | 9,358                       | 11           |
| C1417F       | OBC COMMISSIONING                    | 6,711                       | 606       | 7,317                       | 9            |
| C1424F       | COMMUNITY EQUIPMENT SERVICE          | (94)                        | (98)      | (192)                       | 104          |
| C1430F       | ADULT SOCIAL CARE IMPROVEMENT        | 356                         | 60        | 416                         | 17           |
| C1434F       | ONE CROYDON PMO                      | -                           | -         | -                           | n/a          |
|              |                                      | -                           | -         | -                           |              |
|              |                                      | -                           | -         | -                           |              |
|              |                                      | -                           | -         | -                           |              |
|              |                                      | -                           | -         | -                           |              |
|              |                                      | -                           | -         | -                           |              |
|              |                                      | -                           | -         | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b>         | 15,375                      | 1,524     | 16,899                      | 10           |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                              | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|--------------------------------------|-------------------------|-------------------------|---------------|
|                                      | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| INTEGRATED CONTRACTS AND PERFORMANCE | 20.0                    | 20.0                    | -             |
| OBC COMMISSIONING                    | 30.0                    | 30.0                    | -             |
| COMMUNITY EQUIPMENT SERVICE          | -                       | -                       | -             |
| ADULT SOCIAL CARE IMPROVEMENT        | 17.0                    | 17.0                    | -             |
| ONE CROYDON PMO                      | -                       | -                       | -             |
| <b>TOTAL FTE STAFF</b>               | 67.0                    | 67.0                    | -             |

DIVISION: C1420E : ASCH COMMISSIONING POLICY AND IMPROVEMENT

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 3,987                         | Employees                                      | 4,616  | 214                      | 4,830  | 5                       |
| 650                           | Premises related expenditure                   | 796  | (80)                     | 716  | (10)                    |
| 185                           | Supplies and Services                          | 118  | 66                       | 184  | 56                      |
| 20,017                        | Third Party Payments                           | 16,506   | 4,126                    | 20,632   | 25                      |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3                             | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 11,593                        | Recharges from other services                  | 8,821  | 7,615                    | 16,436   | 86                      |
| 36,434                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 30,860   | 11,941                   | 42,801   | n/a                     |
| (9,734)                       | Government Grants                              | (3,815)  | (5,865)                  | (9,680)  | 154                     |
| (8,416)                       | Other Grants, reimbursements and contributions | (7,817)  | (5,142)                  | (12,959)                                       | 66                      |
| (2,728)                       | Customer and Client Receipts                   | (3,056)  | 185                      | (2,871)  | (6)                     |
| (28)                          | Interest Receivable                            | (28)   | -                        | (28)   | -                       |
| (615)                         | Recharges to other services                    | (1,653)  | 405                      | (1,248)  | (25)                    |
| (21,520)                      | <b>TOTAL CONTROLLABLE INCOME</b>               | (16,369)                                       | (10,417)                 | (26,786)                                       | n/a                     |

|        |                              |        |       |        |     |
|--------|------------------------------|--------|-------|--------|-----|
| 14,914 | <b>NET CONTROLLABLE COST</b> | 14,491 | 1,524 | 15,987 | n/a |
|--------|------------------------------|--------|-------|--------|-----|

|     |   |     |   |     |     |
|-----|---|-----|---|-----|-----|
| 884 | Capital Charges                           | 884 | - | 884 | -   |
| -   | Intangible Charges                        | -   | - | -   | n/a |
| -   | REFCUS                                    | -   | - | -   | n/a |
| -   | Corporate support services bought in      | -   | - | -   | n/a |
| 884 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 884 | - | 884 | n/a |

|        |                            |        |       |        |     |
|--------|----------------------------|--------|-------|--------|-----|
| 15,798 | <b>NET COST OF SERVICE</b> | 15,375 | 1,524 | 16,871 | n/a |
|--------|----------------------------|--------|-------|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |       |        |    |
|--------|------------------------------|--------|-------|--------|----|
| 15,798 | <b>TOTAL NET EXPENDITURE</b> | 15,375 | 1,524 | 16,899 | 10 |
|--------|------------------------------|--------|-------|--------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE            |  | £000's |
|---|--|--------|
| Strategic budget - agreed pressures / service demands |  | -      |
| Strategic budget - agreed additional income / savings |  | 0      |
| Other resource changes                                |  | 1,524  |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  | 1,524  |

SERVICE: **C1432F : INTEGRATED CONTRACTS AND PERFORMANCE**

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 1,379                         | Employees                                      | 1,354  | 106                      | 1,460  | 8                       |
| 650                           | Premises related expenditure                   | 796  | (80)                     | 716  | (10)                    |
| 13                            | Supplies and Services                          | 57   | 1                        | 58   | 2                       |
| 8,355                         | Third Party Payments                           | 7,716  | 679                      | 8,395  | 9                       |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0                             | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1,229                         | Recharges from other services                  | 982  | 250                      | 1,232  | 25                      |
| 11,625                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 10,905   | 956                      | 11,861   | n/a                     |
| (2,869)                       | Government Grants                              | (2,869)  | -                        | (2,869)  | -                       |
| (20)                          | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (63)                          | Customer and Client Receipts                   | (63)   | -                        | (63)   | -                       |
| (28)                          | Interest Receivable                            | (28)   | -                        | (28)   | -                       |
| (406)                         | Recharges to other services                    | (427)  | -                        | (427)  | -                       |
| (3,386)                       | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,387)  | -                        | (3,387)  | n/a                     |

|       |                              |       |     |       |     |
|-------|------------------------------|-------|-----|-------|-----|
| 8,239 | <b>NET CONTROLLABLE COST</b> | 7,518 | 956 | 8,474 | n/a |
|-------|------------------------------|-------|-----|-------|-----|

|     |   |     |   |     |     |
|-----|---|-----|---|-----|-----|
| 884 | Capital Charges                           | 884 | - | 884 | -   |
| -   | Intangible Charges                        | -   | - | -   | n/a |
| -   | REFCUS                                    | -   | - | -   | n/a |
| -   | Corporate support services bought in      | -   | - | -   | n/a |
| 884 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 884 | - | 884 | n/a |

|       |                            |       |     |       |     |
|-------|----------------------------|-------|-----|-------|-----|
| 9,123 | <b>NET COST OF SERVICE</b> | 8,402 | 956 | 9,358 | n/a |
|-------|----------------------------|-------|-----|-------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|       |                              |       |     |       |    |
|-------|------------------------------|-------|-----|-------|----|
| 9,123 | <b>TOTAL NET EXPENDITURE</b> | 8,402 | 956 | 9,358 | 11 |
|-------|------------------------------|-------|-----|-------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE  |  | £000's     |
|---|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u>  |  |            |
|   |  | -          |
| <u>Strategic budget - agreed additional income / savings</u>  |  |            |
|   |  | -          |
| <u>Other resource changes</u>   |  |            |
| Transfer of contracts budget from the Adult Social Care Improvement Service (ASCH 3.6)                  |  | 179        |
| Budget realignment for staffing between Community Equipment Service and Integrated Contracts (ASCH 3.5) |  | 39         |
| Contract / Pay Inflation  |  | 821        |
| Pay Award 23/24   |  | 67         |
| Budget changes to meet the delivery of the Managing Demand programme (ASCH 3.6)                         |  | (150)      |
|   |  | 956        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  | <b>956</b> |

SERVICE: C1417F : OBC COMMISSIONING

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 1,711   | Employees                                      | 1,682  | 95                       | 1,777  | 6                       |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| (1)   | Supplies and Services                          | 2  | -                        | 2  | -                       |
| 7,294   | Third Party Payments                           | 7,621  | 466                      | 8,087  | 6                       |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3   | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 14  | Recharges from other services                  | 22   | -                        | 22   | -                       |
| 9,022   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 9,330  | 561                      | 9,891  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| -   | Other Grants, reimbursements and contributions | -  | (185)                    | (185)  | n/a                     |
| (2,365)   | Customer and Client Receipts                   | (2,493)  | 185                      | (2,308)  | (7)                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (209)   | Recharges to other services                    | (126)  | 45                       | (81)   | (36)                    |
| (2,574)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (2,619)  | 45                       | (2,574)  | n/a                     |
| 6,448   | <b>NET CONTROLLABLE COST</b>                   | 6,711  | 606                      | 7,317  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 6,448   | <b>NET COST OF SERVICE</b>                     | 6,711  | 606                      | 7,317  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 6,448   | <b>TOTAL NET EXPENDITURE</b>                   | 6,711  | 606                      | 7,317  | 9                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>  |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Transfer of Public Health recharge income budget from Adult Social Care and Health to Resources (RES 7.4) |  |  |                          |  | 46                      |
| Contract / Non pay inflation  |  |  |                          |  | 466                     |
| Pay Award 2023-24   |  |  |                          |  | 94                      |
|   |  |  |                          |  |                         |
|   |  |  |                          |  |                         |
|   |  |  |                          |  | 606                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>606</b>              |

SERVICE: C1424F : COMMUNITY EQUIPMENT SERVICE

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 200  | Employees                                      | 347  | (39)                     | 308  | (11)                    |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 124  | Supplies and Services                          | 59   | (59)                     | -  | (100)                   |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 324  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 406  | (98)                     | 308  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (124)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (300)  | Customer and Client Receipts                   | (500)  | -                        | (500)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (424)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (500)  | -                        | (500)  | n/a                     |
| (100)  | <b>NET CONTROLLABLE COST</b>                   | (94)   | (98)                     | (192)  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (100)  | <b>NET COST OF SERVICE</b>                     | (94)   | (98)                     | (192)  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (100)  | <b>TOTAL NET EXPENDITURE</b>                   | (94)   | (98)                     | (192)  | 104                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Budget movement from Community Equipment Service to Localities & Integrated Contracts(ASCH 2.7 & ASCH 3.3) |  |  |                          |  | (98)                    |
|  |  |  |                          |  | (98)                    |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>(98)</b>             |

SERVICE: C1430F : ADULT SOCIAL CARE IMPROVEMENT

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 697  | Employees                                      | 1,233  | 52                       | 1,285  | 4                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 49   | Supplies and Services                          | -  | 124                      | 124  | n/a                     |
| 4,368  | Third Party Payments                           | 1,169  | 2,981                    | 4,150  | 255                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 10,349   | Recharges from other services                  | 7,817  | 7,365                    | 15,182   | 94                      |
| 15,464   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 10,219   | 10,522                   | 20,741   | n/a                     |
| (6,865)  | Government Grants                              | (946)  | (5,865)                  | (6,811)  | 620                     |
| (8,272)  | Other Grants, reimbursements and contributions | (7,817)  | (4,957)                  | (12,774)                                       | 63                      |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | (1,100)  | 360                      | (740)  | (33)                    |
| (15,137)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (9,863)  | (10,462)                 | (20,325)                                       | n/a                     |
| 327  | <b>NET CONTROLLABLE COST</b>                   | 356  | 60                       | 416  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 327  | <b>NET COST OF SERVICE</b>                     | 356  | 60                       | 416  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 327  | <b>TOTAL NET EXPENDITURE</b>                   | 356  | 60                       | 416  | 17                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                 |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>                 |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer of contracts budget to Integrated Contracts Service (ASCH 3.3)      |  |  |                          |  | (179)                   |
| Contract / Pay Inflation   |  |  |                          |  | 132                     |
| Pay Award 23/24  |  |  |                          |  | 52                      |
| Budget transfer to meet delivery of the Managing Demand programme (ASCH 3.3) |  |  |                          |  | 150                     |
| Realigned Inflation budgets (ASCH 2.4)                                       |  |  |                          |  | (95)                    |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 60                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                    |  |  |                          |  | <b>60</b>               |

# TOTAL ASSISTANT CHIEF EXECUTIVE

## CONTENTS

|   | Page           |
|---|----------------|
| DIRECTORATE OVERVIEW  | ACES1          |
| DIRECTORATE SUMMARY   | ACES2          |
| DIRECTORATE SUBJECTIVE SUMMARY  | ACES3          |
| DIVISION AND SERVICE REVENUE BUDGETS  |                |
| DIVISION: CHIEF PEOPLE OFFICER DIVISION   |                |
| DIVISION SUMMARY : CHIEF PEOPLE OFFICER DIVISION                                | ACE 1.1-C1520E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 1.2-C1520E |
| SERVICE SUBJECTIVE SUMMARY : HR CONSULTANCY SUMMARY                             | ACE 1.3-C1524F |
| SERVICE SUBJECTIVE SUMMARY : HEALTH AND WELLBEING                               | ACE 1.4-C1526F |
| SERVICE SUBJECTIVE SUMMARY : HR AND FINANCE SERVICE CENTRE                      | ACE 1.5-C1522F |
| SERVICE SUBJECTIVE SUMMARY : CHIEF PEOPLE OFFICER SUMMARY                       | ACE 1.6-C1528F |
| SERVICE SUBJECTIVE SUMMARY : RECRUITMENT RESOURCING                             | ACE 1.7-C1529F |
| SERVICE SUBJECTIVE SUMMARY : LEARNING AND ORGANISATIONAL DEVELOPMENT            | ACE 1.8-C1554F |
|   |                |
| DIVISION: POLICY, PROGRAMMES AND PERFORMANCE                                    |                |
| DIVISION SUMMARY : POLICY, PROGRAMMES AND PERFORMANCE                           | ACE 2.1-C1530E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 2.2-C1530E |
| SERVICE SUBJECTIVE SUMMARY : STRATEGY AND POLICY                                | ACE 2.3-C1534F |
| SERVICE SUBJECTIVE SUMMARY : COMMUNITY AND VOLUNTARY SECTOR                     | ACE 2.4-C1536F |
| SERVICE SUBJECTIVE SUMMARY : PROGRAMMES AND PERFORMANCE                         | ACE 2.5-C1532F |
| SERVICE SUBJECTIVE SUMMARY : COMMUNICATIONS AND ENGAGEMENT                      | ACE 2.6-C1552F |
| SERVICE SUBJECTIVE SUMMARY : ELECTIONS SERVICE                                  | ACE 2.7-C1559F |
|   |                |
| DIVISION: ASSISTANT CHIEF EXECUTIVE DIRECTORATE SUMMARY                         |                |
| DIVISION SUMMARY : ASSISTANT CHIEF EXECUTIVE DIRECTORATE SUMMARY                | ACE 3.1-C1505E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 3.2-C1505E |
| SERVICE SUBJECTIVE SUMMARY : ASSISTANT CHIEF EXECUTIVE DIRECTORATE              | ACE 3.3-C1510F |
|   |                |
| DIVISION: CROYDON DIGITAL AND RESIDENT ACCESS                                   |                |
| DIVISION SUMMARY : CROYDON DIGITAL AND RESIDENT ACCESS                          | ACE 4.1-C1510E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 4.2-C1510E |
| SERVICE SUBJECTIVE SUMMARY : BEREAVEMENT AND REGISTRARS                         | ACE 4.3-C1514F |
| SERVICE SUBJECTIVE SUMMARY : CONCESSIONARY TRAVEL                               | ACE 4.4-C1516F |
| SERVICE SUBJECTIVE SUMMARY : RESIDENT CONTACT                                   | ACE 4.5-C1518F |
| SERVICE SUBJECTIVE SUMMARY : DIGITAL OPERATIONS                                 | ACE 4.6-C1512F |
|   |                |
| DIVISION: ELECTIONS   |                |
| DIVISION SUMMARY : ELECTIONS  | ACE 5.1-C1535E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 5.2-C1535E |
| SERVICE SUBJECTIVE SUMMARY : LOCAL AND EXTERNAL ELECTIONS SUMMARY               | ACE 5.3-C1558F |
|   |                |
| DIVISION: PUBLIC HEALTH   |                |
| DIVISION SUMMARY : PUBLIC HEALTH  | ACE 6.1-C1540E |
| DIVISION : SERVICE SUBJECTIVE SUMMARY :   | ACE 6.2-C1540E |
| SERVICE SUBJECTIVE SUMMARY : SEXUAL HEALTH - PUBLIC HEALTH                      | ACE 6.3-C1545F |
| SERVICE SUBJECTIVE SUMMARY : HEALTHY BEHAVIOURS - PUBLIC HEALTH                 | ACE 6.4-C1546F |
| SERVICE SUBJECTIVE SUMMARY : CHILDREN'S - PUBLIC HEALTH                         | ACE 6.5-C1543F |
| SERVICE SUBJECTIVE SUMMARY : SUBSTANCE MISUSE AND MENTAL HEALTH - PUBLIC HEALTH | ACE 6.6-C1544F |
| SERVICE SUBJECTIVE SUMMARY : PUBLIC HEALTH MANAGEMENT - PUBLIC HEALTH           | ACE 6.7-C1547F |

**TOTAL ASSISTANT CHIEF EXECUTIVE**

**KEY SERVICE TARGETS / PRIORITIES FOR 2024/25**

The Assistant Chief Executive (ACE) Directorate provides corporate enabling and support functions to services across the organisation. This includes management of the council's technology infrastructure, human resources, policy, performance, communications and customer relationships as well as the organisation's overarching transformation and public health strategies.

1. Croydon Digital Service
2. Policy, Performance and Programme
3. Public Health - Delivery of the council's Public Health duties including sexual health, obesity and stopping smoking initiatives.
4. People Services (HR)
5. Transformation - Development and delivery of a new Transformation Strategy

The ACE Directorate leads and enables improvement and transformation across the organisation, with a particular focus on driving the delivery of the Mayor's Business Plan, council Transformation Plan and IAP Exit Strategy. Services within ACE provide professional advice and expert capacity to services across the council as well as shaping the strategic direction of the organisation. Key priorities for 24/25 include:

Enabling support for service-level improvement, transformation and change projects  
 Managing the delivery and reporting of the Mayor's Business Plan  
 Lead the delivery of the Improvement and Assurance Panel's Exit Strategy  
 Embed and deliver the People and Cultural Transformation Strategy  
 Facilitate an LGA-led Corporate Peer Challenge  
 Development of new communication and data strategies  
 Drive the delivery of the Council's Equality Strategy commitments

**FINANCIAL PERFORMANCE**

**COST CENTRE: C1500D**

| DESCRIPTION                                     | ORIGINAL BUDGET 2023/24 £000 | FORECAST 2023/24 £000 | ORIGINAL BUDGET 2024/25 £000 | % CHANGE % |
|---|------------------------------|-----------------------|------------------------------|------------|
| Employees                                       | 21,055                       | 23,892                | 23,367                       | 11         |
| Premises related expenditure                    | 96                           | 38                    | 105                          | 9          |
| Supplies and Services                           | 11,466                       | 8,852                 | 11,342                       | (1)        |
| Third Party Payments                            | 20,149                       | 27,376                | 29,788                       | 48         |
| Transfer Payments                               | -                            | -                     | -                            | n/a        |
| Transport related expenditure                   | 24                           | 53                    | 29                           | 21         |
| Capital Charges                                 | 282                          | 282                   | 324                          | 15         |
| Intangible Charges                              | 4,376                        | 4,376                 | 3,345                        | (24)       |
| REFCUS  | 2,500                        | 2,500                 | -                            | (100)      |
| Corporate support services bought in            | 355                          | 355                   | 355                          | -          |
| Recharges from other services                   | 9,667                        | 204                   | 2,951                        | (69)       |
| <b>TOTAL EXPENDITURE</b>                        | 69,970                       | 67,927                | 71,606                       | 5          |
| Government Grants                               | (22,800)                     | (23,659)              | (23,588)                     | 3          |
| Other Grants, reimbursements and contributions  | (519)                        | (167)                 | (155)                        | (70)       |
| Customer and Client Receipts                    | (4,417)                      | (4,169)               | (4,060)                      | (8)        |
| Interest Receivable                             | -                            | -                     | -                            | n/a        |
| Recharges to other services                     | (2,610)                      | (1,018)               | (1,148)                      | (56)       |
| <b>TOTAL INCOME</b>                             | (30,346)                     | (29,014)              | (28,951)                     | (0)        |
| <b>TOTAL NET EXPENDITURE</b>                    | 39,624                       | 38,914                | 42,655                       | 10         |
| Contributions to / (from) Reserves              | -                            | 3,647                 | -                            | (100)      |
| <b>CURRENT BUDGET 2024/25</b>                   |                              | 43,831                |                              |            |
| <b>TOTAL VARIANCE FROM BUDGET- Over/(Under)</b> |                              | (1,270)               |                              |            |

**TOP FINANCIAL RISKS 2024/25**

Key Risks for the Service Include:

1. Capacity and capability to deliver business as usual whilst transforming.
2. Delivering the business process improvements required to improve efficiency.
3. Identifying the right IT solutions to improve automation.
4. Staff welfare and wellbeing



## CABINET MEMBER

Cllr Andy Stranack

## DEPARTMENT MANAGEMENT TEAM

| NAME           | TITLE  | TEL. EX. |
|----------------|--|----------|
| Elaine Jackson | Interim Assistant Chief Executive                          | -        |
| Dean Shoesmith | Chief People Officer                                       | -        |
| David Courcoux | Director of Policy, Programmes & Performance               | -        |
| Paul Golland   | Interim Chief Digital Officer& Director of Resident Access | -        |
| Rachel Flowers | Director of Public Health                                  | -        |
|                |  | -        |

| DIVISION CODE | DIVISION                                      |
|---------------|---|
| C1505E        | ASSISTANT CHIEF EXECUTIVE DIRECTORATE SUMMARY |
| C1510E        | CROYDON DIGITAL AND RESIDENT ACCESS           |
| C1520E        | CHIEF PEOPLE OFFICER DIVISION                 |
| C1530E        | POLICY, PROGRAMMES AND PERFORMANCE            |
| C1540E        | PUBLIC HEALTH                                 |
| C1535E        | ELECTIONS                                     |

## MOVEMENT IN SERVICE NET EXPENDITURE

| FORECAST<br>2023/24<br>£000's | DIVISION  | ORIGI                              |                        | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|---|------------------------------------|------------------------|------------------------------------|-------------------------|
|                               |   | BUDGET<br>2023/24<br>(A)<br>£000's | Other<br>(C)<br>£000's | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 695                           | C1505E : ASSISTANT CHIEF EXECUTIVE DIRECTORATE SUMMAR | 18                                 | 762                    | 780                                | 4,233                   |
| 33,153                        | C1510E : CROYDON DIGITAL AND RESIDENT ACCESS          | 31,744                             | 750                    | 32,494                             | 2                       |
| 3,693                         | C1520E : CHIEF PEOPLE OFFICER DIVISION                | 2,911                              | 951                    | 3,862                              | 33                      |
| 4,670                         | C1530E : POLICY, PROGRAMMES AND PERFORMANCE           | 4,701                              | 468                    | 5,169                              | 10                      |
| 0                             | C1540E : PUBLIC HEALTH                                | 0                                  | 0                      | 0                                  | n/a                     |
| 350                           | C1535E : ELECTIONS                                    | 250                                | 100                    | 350                                | 40                      |
| 42,561                        | <b>TOTAL NET EXPENDITURE</b>                          | 39,624                             | 3,031                  | 42,655                             | 8                       |

## STAFF ESTABLISHMENT NUMBERS

| DIVISION   | ORIGINAL<br>BUDGET<br>2023/24 | ORIGINAL<br>BUDGET<br>2024/25 | CHANGE<br>IN<br>FTE |
|--|-------------------------------|-------------------------------|---------------------|
|  | FTE STAFF                     | FTE STAFF                     | FTE STAFF           |
| C1505E : ASSISTANT CHIEF EXECUTIVE DIRECTORATE SUMMARY | 7.0                           | 6.0                           | (1.0)               |
| C1510E : CROYDON DIGITAL AND RESIDENT ACCESS           | 189.6                         | 191.9                         | 2.3                 |
| C1520E : CHIEF PEOPLE OFFICER DIVISION                 | 43.4                          | 44.1                          | 0.6                 |
| C1530E : POLICY, PROGRAMMES AND PERFORMANCE            | 63.5                          | 65.5                          | 2.0                 |
| C1540E : PUBLIC HEALTH                                 | 25.7                          | 28.7                          | 3.0                 |
| C1535E : ELECTIONS                                     | -                             | -                             | -                   |
|  | -                             | -                             | -                   |
| <b>TOTAL FTE STAFF</b>                                 | 329.3                         | 336.2                         | 6.9                 |

## STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS

The Assistant Chief Executive department has a 10.9 fte increase in establishment fte's in 2024/25 from 2023/24.

The Policy Programmes and Performance division has a 2.00 fte increase due to reflecting positions funded by Public Health in the division.

The Croydon Digital and Resident Access division has an increase of 2.30 ftes. This is a 1.30 increase of fte in the Registrars service, 1.00 fte offset by income from Citizenship Private Ceremonies and 0.30 fte funded from budget realignment within the service. Also Digital Operations has a 1.00 fte increase linked to a reduction in the contracts budget as a result of exiting the Capita contract.

Chief People Officer has an increase of 0.60 fte, 0.40 increase in HR Consultancy which is the addition of a full-time post funded by the deletion of a part-time position of a higher grade, and a 0.20 increase in the Recruitment Team funded from within existing budgets.

For Public Health the 3.0 increase in FTEs are fully funded by PH grant to meet identified PH service needs to help improve PH outcomes across the borough.

| FORECAST<br>2023/24<br>£000's                         | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 23,892  | Employees                                      | 21,055   | 2,312                    | 23,367   | 11                      |
| 38  | Premises related expenditure                   | 96   | 9                        | 105  | 9                       |
| 8,852   | Supplies and Services                          | 11,466   | (124)                    | 11,342   | (1)                     |
| 27,376  | Third Party Payments                           | 20,149   | 9,639                    | 29,788   | 48                      |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 53  | Transport related expenditure                  | 24   | 5                        | 29   | 21                      |
| 204   | Recharges from other services                  | 9,667  | (6,716)                  | 2,951  | (69)                    |
| 60,414  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 62,457   | 5,125                    | 67,582   | 8                       |
| (23,659)  | Government Grants                              | (22,800)                                       | (788)                    | (23,588)                                       | 3                       |
| (167)   | Other Grants, reimbursements and contributions | (519)  | 364                      | (155)  | (70)                    |
| (4,169)   | Customer and Client Receipts                   | (4,417)  | 357                      | (4,060)  | (8)                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,018)   | Recharges to other services                    | (2,610)  | 1,462                    | (1,148)  | (56)                    |
| (29,014)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (30,346)                                       | 1,395                    | (28,951)                                       | (5)                     |
| 31,401  | <b>NET CONTROLLABLE COST</b>                   | 32,111   | 6,520                    | 38,631   | 20                      |
| 282   | Capital Charges                                | 282  | 42                       | 324  | 15                      |
| 4,376   | Intangible Charges                             | 4,376  | (1,031)                  | 3,345  | (24)                    |
| 2,500   | REFCUS   | 2,500  | (2,500)                  | -  | (100)                   |
| 355   | Corporate support services bought in           | 355  | -                        | 355  | -                       |
| 7,513   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 7,513  | (3,489)                  | 4,024  | (46)                    |
| 38,914  | <b>NET COST OF SERVICE</b>                     | 39,624   | 3,031                    | 42,655   | 8                       |
| 3,647   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| 3,647   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 42,561  | <b>TOTAL NET EXPENDITURE</b>                   | 39,624   | 3,031                    | 42,655   | 8                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  | 3,708                   |
| Strategic budget - agreed additional income / savings |  |  |                          |  | (4,245)                 |
| Other resource changes                                |  |  |                          |  | 3,568                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | <b>3,031</b>            |

**SERVICE DESCRIPTION**

The Human Resources and Organisational Division, led by the Chief People Officer, provides a range of services designed to support the organisation through supporting a workforce that is sustainable, skilled and well-led and allows talent to flourish. The work of the division involves the implementation of the of people strategy (2022 -2026) workforce equality, diversity and inclusion, HR policy and procedures, pay and reward, recruitment and selection, workforce monitoring and planning, organisational change, organisational learning and development and employee relations.  
 Through the Finance and HR service centre the division provides HR management information, payroll services and establishment control, provision of support to the One Oracle system; delivery of the Payroll service.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                            | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|------------------------------|---|-----------------------------|-----------|-----------------------------|--------------|
|                              |   | £000's                      | £000's    | £000's                      | %            |
| C1524F                       | HR CONSULTANCY SUMMARY                  | 1,086                       | 93        | 1,179                       | 9            |
| C1526F                       | HEALTH AND WELLBEING                    | 251                         | 3         | 254                         | 1            |
| C1522F                       | HR AND FINANCE SERVICE CENTRE           | 645                         | 105       | 750                         | 16           |
| C1528F                       | CHIEF PEOPLE OFFICER SUMMARY            | (550)                       | 630       | 80                          | (115)        |
| C1529F                       | RECRUITMENT RESOURCING                  | 366                         | 61        | 427                         | 17           |
| C1554F                       | LEARNING AND ORGANISATIONAL DEVELOPMENT | 1,113                       | 59        | 1,172                       | 5            |
|                              |   | -                           | -         | -                           |              |
| <b>TOTAL NET EXPENDITURE</b> |   | 2,911                       | 951       | 3,862                       | 33           |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                 | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN |
|---|-------------------------|-------------------------|-----------|
|   | FTE STAFF               | FTE STAFF               | FTE STAFF |
| HR CONSULTANCY SUMMARY                  | 15.6                    | 16.0                    | 0.4       |
| HEALTH AND WELLBEING                    | -                       | -                       | -         |
| HR AND FINANCE SERVICE CENTRE           | 12.7                    | 12.7                    | -         |
| CHIEF PEOPLE OFFICER SUMMARY            | 1.0                     | 1.0                     | -         |
| RECRUITMENT RESOURCING                  | 8.2                     | 8.4                     | 0.3       |
| LEARNING AND ORGANISATIONAL DEVELOPMENT | 6.0                     | 6.0                     | -         |
|   |                         |                         |           |
| <b>TOTAL FTE STAFF</b>                  | 43.4                    | 44.1                    | 0.7       |

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 3,634  | Employees                                      | 2,914  | 791                      | 3,705  | 27                      |
| (0)  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 498  | Supplies and Services                          | 537  | -                        | 537  | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 5  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 4,136  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 3,451  | 791                      | 4,242  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (36)   | Other Grants, reimbursements and contributions | (156)  | 82                       | (74)   | (53)                    |
| (175)  | Customer and Client Receipts                   | (184)  | 20                       | (164)  | (11)                    |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (232)  | Recharges to other services                    | (200)  | 58                       | (142)  | (29)                    |
| (443)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (540)  | 160                      | (380)  | n/a                     |
| 3,693  | <b>NET CONTROLLABLE COST</b>                   | 2,911  | 951                      | 3,862  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 3,693  | <b>NET COST OF SERVICE</b>                     | 2,911  | 951                      | 3,862  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 3,693  | <b>TOTAL NET EXPENDITURE</b>                   | 2,911  | 951                      | 3,862  | 33                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                 |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                 |  |  |                          |  |                         |
| 2024-28 SAV ACE 002Human Resources - Transformation                          |  |  |                          |  | (50)                    |
|  |  |  |                          |  | (50)                    |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 182                     |
| Adjustments to correct General Fund recharge budgets                         |  |  |                          |  | 160                     |
| Transfer to Strategy and Policy (see ACE 2.4)                                |  |  |                          |  | (18)                    |
| Transfer between Concessionary Travel and Chief People Officer (see ACE 4.6) |  |  |                          |  | 77                      |
| Contract Inflation 23/24   |  |  |                          |  | 600                     |
|  |  |  |                          |  | 1,001                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                    |  |  |                          |  | <b>951</b>              |

SERVICE: C1524F : HR CONSULTANCY SUMMARY

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,172  | Employees                                      | 1,099  | 71                       | 1,170  | 6                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| (27)   | Supplies and Services                          | 31   | -                        | 31   | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 8  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,153  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,130  | 71                       | 1,201  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (44)   | Recharges to other services                    | (44)   | 22                       | (22)   | (50)                    |
| (44)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (44)   | 22                       | (22)   | n/a                     |
| 1,109  | <b>NET CONTROLLABLE COST</b>                   | 1,086  | 93                       | 1,179  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,109  | <b>NET COST OF SERVICE</b>                     | 1,086  | 93                       | 1,179  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,109  | <b>TOTAL NET EXPENDITURE</b>                   | 1,086  | 93                       | 1,179  | 9                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                      |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 69                      |
| Adjustments to correct General Fund recharge budgets                                   |  |  |                          |  | 22                      |
| Transfer to Strategy and Policy (see ACE 2.4)  |  |  |                          |  | (18)                    |
| Transfer within Chief People Officer Division (see ACE 1.3, ACE 1.5, ACE 1.7, ACE 1.8) |  |  |                          |  | 20                      |
|  |  |  |                          |  | 93                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>93</b>               |

SERVICE: C1526F : HEALTH AND WELLBEING

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 55   | Employees                                      | 54   | 3                        | 57   | 6                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 180  | Supplies and Services                          | 284  | -                        | 284  | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 236  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 338  | 3                        | 341  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (1)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (68)   | Customer and Client Receipts                   | (87)   | -                        | (87)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (70)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (87)   | -                        | (87)   | n/a                     |
| 166  | <b>NET CONTROLLABLE COST</b>                   | 251  | 3                        | 254  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 166  | <b>NET COST OF SERVICE</b>                     | 251  | 3                        | 254  | 1                       |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 166  | <b>TOTAL NET EXPENDITURE</b>                   | 251  | 3                        | 254  | 1                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 3                       |
|  |  |  |                          |  | 3                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>3</b>                |

SERVICE: C1522F : HR AND FINANCE SERVICE CENTRE

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,083  | Employees                                      | 748  | 23                       | 771  | 3                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 45   | Supplies and Services                          | 53   | -                        | 53   | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,129  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 801  | 23                       | 824  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | (156)  | 82                       | (74)   | (53)                    |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (74)   | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (74)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (156)  | 82                       | (74)   | n/a                     |
| 1,056  | <b>NET CONTROLLABLE COST</b>                   | 645  | 105                      | 750  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,056  | <b>NET COST OF SERVICE</b>                     | 645  | 105                      | 750  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,056  | <b>TOTAL NET EXPENDITURE</b>                   | 645  | 105                      | 750  | 16                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                      |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 48                      |
| Adjustments to correct General Fund recharge budgets                                   |  |  |                          |  | 82                      |
| Transfer within Chief People Officer Division (see ACE 1.3, ACE 1.5, ACE 1.7, ACE 1.8) |  |  |                          |  | (25)                    |
|  |  |  |                          |  | 105                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>105</b>              |

SERVICE: C1528F : CHIEF PEOPLE OFFICER SUMMARY

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 44   | Employees  | (550)  | 630                      | 80   | (115)                   |
| 0  | Premises related expenditure                     | -  | -                        | -  | n/a                     |
| 10   | Supplies and Services                            | -  | -                        | -  | n/a                     |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | - Recharges from other services                  | -  | -                        | -  | n/a                     |
| 54   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | (550)  | 630                      | 80   | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |
| 54   | <b>NET CONTROLLABLE COST</b>                     | (550)  | 630                      | 80   | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 54   | <b>NET COST OF SERVICE</b>                       | (550)  | 630                      | 80   | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 54   | <b>TOTAL NET EXPENDITURE</b>                     | (550)  | 630                      | 80   | (115)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                 |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>                 |  |  |                          |  | (50)                    |
| <u>Other resource changes</u>  |  |  |                          |  | (50)                    |
| Pay Award 23/24  |  |  |                          |  | 3                       |
| Contract Inflation 23/24   |  |  |                          |  | 600                     |
| Transfer between Concessionary Travel and Chief People Officer (see ACE 4.6) |  |  |                          |  | 77                      |
|  |  |  |                          |  | 680                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                    |  |  |                          |  | <b>630</b>              |



SERVICE: C1529F : RECRUITMENT RESOURCING

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 435                           | Employees                                      | 449  | 41                       | 490  | 9                       |
| -                             | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 134                           | Supplies and Services                          | 134  | -                        | 134  | -                       |
| -                             | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -                             | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| (5)                           | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 564                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 583  | 41                       | 624  | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| -                             | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (107)                         | Customer and Client Receipts                   | (97)   | 20                       | (77)   | (21)                    |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (114)                         | Recharges to other services                    | (120)  | -                        | (120)  | -                       |
| (221)                         | <b>TOTAL CONTROLLABLE INCOME</b>               | (217)  | 20                       | (197)  | n/a                     |
| 343                           | <b>NET CONTROLLABLE COST</b>                   | 366  | 61                       | 427  | n/a                     |
| -                             | Capital Charges                                | -  | -                        | -  | n/a                     |
| -                             | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -                             | REFCUS   | -  | -                        | -  | n/a                     |
| -                             | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -                             | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 343                           | <b>NET COST OF SERVICE</b>                     | 366  | 61                       | 427  | n/a                     |
| -                             | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -                             | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -                             | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -                             | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -                             | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -                             | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 343                           | <b>TOTAL NET EXPENDITURE</b>                   | 366  | 61                       | 427  | 17                      |

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   | £000's    |
|--|-----------|
| <u>Strategic budget - agreed pressures / service demands</u>                           |           |
|  | -         |
| <u>Strategic budget - agreed additional income / savings</u>                           |           |
|  | -         |
| <u>Other resource changes</u>  |           |
| Pay Award 23/24  | 26        |
| Adjustments to correct General Fund recharge budgets                                   | 20        |
| Transfer within Chief People Officer Division (see ACE 1.3, ACE 1.5, ACE 1.7, ACE 1.8) | 15        |
|  | 61        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  | <b>61</b> |

SERVICE: **C1554F : LEARNING AND ORGANISATIONAL DEVELOPMENT**

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 844  | Employees  | 1,114  | 23                       | 1,137  | 2                       |
| (1)  | Premises related expenditure                     | -  | -                        | -  | n/a                     |
| 155  | Supplies and Services                            | 35   | -                        | 35   | -                       |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                    | -  | -                        | -  | n/a                     |
| 999  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 1,149  | 23                       | 1,172  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| (34)   | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | (36)   | 36                       | -  | (100)                   |
| (34)   | <b>TOTAL CONTROLLABLE INCOME</b>                 | (36)   | 36                       | -  | n/a                     |
| 964  | <b>NET CONTROLLABLE COST</b>                     | 1,113  | 59                       | 1,172  | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 964  | <b>NET COST OF SERVICE</b>                       | 1,113  | 59                       | 1,172  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 964  | <b>TOTAL NET EXPENDITURE</b>                     | 1,113  | 59                       | 1,172  | 5                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                      |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                           |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 33                      |
| Adjustments to correct General Fund recharge budgets                                   |  |  |                          |  | 36                      |
| Transfer within Chief People Officer Division (see ACE 1.3, ACE 1.5, ACE 1.7, ACE 1.8) |  |  |                          |  | (10)                    |
|  |  |  |                          |  | 59                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>59</b>               |

DIVISION: C1530E : POLICY, PROGRAMMES AND PERFORMANCE

**SERVICE DESCRIPTION**

Policy, Programmes & Performance provides a range of key corporate functions and services. Our key focus is on improvement and coordination, to support the Council to deliver better outcomes.

The Division provides the following services supporting residents:

**Executive Mayor's Office**

Supports the Elected Mayor and their Cabinet in their roles, including engagement and case work, and coordinating briefings and facilitating effective political decision making.

**Electoral Services**

Provides the statutory electoral registration service, ensuring that residents are able to exercise their democratic right to vote. The team is responsible for implementing significant changes as a result of the Elections Act 2022 and will lead the delivery of GLA and General elections and by-elections in 24/25.

**Civic Mayors Office**

Provides support to the Civic Mayor of Croydon, to deliver their civic duties and champion Croydon and its communities.

Policy, Programmes & Performance also provides a range of corporate services across the organisation:

**Business Intelligence & Performance**

Capturing data from across the organisation and from external sources, analysing this to provide knowledge and insight that supports effective decision making and service delivery.

**Communications & Engagement**

Coordinating and delivering communications activities and campaigns to a wide range of internal and external stakeholders, to secure Croydon's reputation both locally and nationally as a fantastic place to live, work, learn and visit.

**Programme Management Office**

Developing, managing and delivering an organisational change programme, supporting the MTFS and Croydon renewal plan, and supporting effective project and programme delivery and assurance across the Council.

**Strategy & Policy**

Developing and coordinating the organisation's corporate strategy and policy, ensuring that there is clarity and focus on key priorities and deliverables aligned to our statutory duties and the democratic mandate of the Administration.

Supporting work on equality, diversity and inclusion and coordinating the delivery of the Council's Equality Strategy. The service also provides expert advice, insight and partnership working with the voluntary, community & faith sector, including supporting VCS funding and commissioning and community asset issues.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                   | ORIGINAL BUDGET       |                     | ORIGINAL BUDGET       | % CHANGE |
|--------------|--------------------------------|-----------------------|---------------------|-----------------------|----------|
|              |                                | 2023/24 (A)<br>£000's | Other (C)<br>£000's | 2024/25 (D)<br>£000's |          |
| C1534F       | STRATEGY AND POLICY            | 1,820                 | (33)                | 1,787                 | (2)      |
| C1536F       | COMMUNITY AND VOLUNTARY SECTOR | -                     | -                   | -                     | n/a      |
| C1532F       | PROGRAMMES AND PERFORMANCE     | 1,629                 | 127                 | 1,756                 | 8        |
| C1552F       | COMMUNICATIONS AND ENGAGEMENT  | 688                   | 287                 | 975                   | 42       |
| C1559F       | ELECTIONS SERVICE              | 564                   | 87                  | 651                   | 15       |
|              | <b>TOTAL NET EXPENDITURE</b>   | 4,701                 | 468                 | 5,169                 | 10       |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                        | ORIGINAL BUDGET | ORIGINAL BUDGET | CHANGE    |
|--------------------------------|-----------------|-----------------|-----------|
|                                | 2023/24         | 2024/25         | IN FTE    |
|                                | FTE STAFF       | FTE STAFF       | FTE STAFF |
| STRATEGY AND POLICY            | 20.5            | 19.5            | (1.0)     |
| COMMUNITY AND VOLUNTARY SECTOR | -               | -               | -         |
| PROGRAMMES AND PERFORMANCE     | 25.5            | 25.5            | -         |
| COMMUNICATIONS AND ENGAGEMENT  | 12.5            | 14.5            | 2.0       |
| ELECTIONS SERVICE              | 5.0             | 6.0             | 1.0       |
| <b>TOTAL FTE STAFF</b>         | 63.5            | 65.5            | 2.0       |

DIRECTORATE: C1500D : ASSISTANT CHIEF EXECUTIVE SERVICE SUBJECTIVE SUMMARY  
 DIVISION: C1530E : POLICY, PROGRAMMES AND PERFORMANCE

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 4,090                         | Employees                                      | 4,450  | 199                      | <b>4,649</b>                                   | 4                       |
| 2                             | Premises related expenditure                   | 2  | -                        | <b>2</b>                                       | -                       |
| 440                           | Supplies and Services                          | 280  | 3                        | <b>283</b>                                     | 1                       |
| 708                           | Third Party Payments                           | 679  | 57                       | <b>736</b>                                     | 8                       |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 8                             | Transport related expenditure                  | 5  | -                        | <b>5</b>                                       | -                       |
| 42                            | Recharges from other services                  | 45   | -                        | <b>45</b>                                      | -                       |
| <b>5,290</b>                  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | <b>5,461</b>                                   | <b>259</b>               | <b>5,720</b>                                   | n/a                     |
| (71)                          | Government Grants                              | -  | -                        | -  | n/a                     |
| (50)                          | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (98)                          | Customer and Client Receipts                   | (65)   | 55                       | <b>(10)</b>                                    | <b>(85)</b>             |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (401)                         | Recharges to other services                    | (695)  | 154                      | <b>(541)</b>                                   | <b>(22)</b>             |
| <b>(620)</b>                  | <b>TOTAL CONTROLLABLE INCOME</b>               | <b>(760)</b>                                   | <b>209</b>               | <b>(551)</b>                                   | n/a                     |

|              |                              |              |            |              |     |
|--------------|------------------------------|--------------|------------|--------------|-----|
| <b>4,670</b> | <b>NET CONTROLLABLE COST</b> | <b>4,701</b> | <b>468</b> | <b>5,169</b> | n/a |
|--------------|------------------------------|--------------|------------|--------------|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|              |                            |              |            |              |     |
|--------------|----------------------------|--------------|------------|--------------|-----|
| <b>4,670</b> | <b>NET COST OF SERVICE</b> | <b>4,701</b> | <b>468</b> | <b>5,169</b> | n/a |
|--------------|----------------------------|--------------|------------|--------------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|              |                              |              |            |              |           |
|--------------|------------------------------|--------------|------------|--------------|-----------|
| <b>4,670</b> | <b>TOTAL NET EXPENDITURE</b> | <b>4,701</b> | <b>468</b> | <b>5,169</b> | <b>10</b> |
|--------------|------------------------------|--------------|------------|--------------|-----------|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   | £000's      |
|--|-------------|
| <u>Strategic budget - agreed pressures / service demands</u>                                 |             |
|  | -           |
| <u>Strategic budget - agreed additional income / savings</u>                                 |             |
| 2024-28 SAV ACE 003 Reverse Equality, Diversity and Inclusion team expansion                 | (50)        |
| 2024-28 SAV ACE 005 Delete vacant PPP National Graduate Development Programme (NGDP) tra     | (42)        |
| 2024-28 SAV ACE 001 Fees and charges including film office income generation                 | (5)         |
|  | <b>(97)</b> |
| <u>Other resource changes</u>  |             |
| Pay Award 23/24  | 189         |
| Adjustments to correct General Fund recharge budgets   | 298         |
| Transfer of Digital Advertising between ACE and Resources (see ACE 3.3, ACE 4.6 and RES 7.3) | 60          |
| Transfer from HR Consultancy (see ACE 1.3)   | 18          |
|  | <b>565</b>  |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  | <b>468</b>  |

SERVICE: C1534F : STRATEGY AND POLICY

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 1,321                         | Employees                                      | 1,485  | (140)                    | 1,345  | (9)                     |
| 1                             | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 39                            | Supplies and Services                          | 33   | (8)                      | 25   | (24)                    |
| 708                           | Third Party Payments                           | 679  | 57                       | 736  | 8                       |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 8                             | Transport related expenditure                  | 5  | -                        | 5  | -                       |
| (5)                           | Recharges from other services                  | 1  | -                        | 1  | -                       |
| 2,072                         | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,203  | (91)                     | 2,112  | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| (48)                          | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (90)                          | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (353)                         | Recharges to other services                    | (383)  | 58                       | (325)  | (15)                    |
| (490)                         | <b>TOTAL CONTROLLABLE INCOME</b>               | (383)  | 58                       | (325)  | n/a                     |

|       |                              |       |      |       |     |
|-------|------------------------------|-------|------|-------|-----|
| 1,582 | <b>NET CONTROLLABLE COST</b> | 1,820 | (33) | 1,787 | n/a |
|-------|------------------------------|-------|------|-------|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|       |                            |       |      |       |     |
|-------|----------------------------|-------|------|-------|-----|
| 1,582 | <b>NET COST OF SERVICE</b> | 1,820 | (33) | 1,787 | n/a |
|-------|----------------------------|-------|------|-------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|       |                              |       |      |       |     |
|-------|------------------------------|-------|------|-------|-----|
| 1,582 | <b>TOTAL NET EXPENDITURE</b> | 1,820 | (33) | 1,787 | (2) |
|-------|------------------------------|-------|------|-------|-----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   |  | £000's      |
|--|--|-------------|
| <u>Strategic budget - agreed pressures / service demands</u>                                   |  |             |
|  |  | -           |
| <u>Strategic budget - agreed additional income / savings</u>                                   |  |             |
| 2024-28 SAV ACE 003Reverse Equality, Diversity and Inclusion team expansion                    |  | (50)        |
| 2024-28 SAV ACE 005Delete vacant PPP National Graduate Development Programme (NGDP) trainee    |  | (42)        |
|  |  | (92)        |
| <u>Other resource changes</u>  |  |             |
| Pay Award 23/24  |  | 51          |
| Adjustments to correct General Fund recharge budgets   |  | 50          |
| Transfer to Elections (see ACE 2.7)  |  | (65)        |
| Transfer from HR Consultancy (see ACE 1.3)   |  | 18          |
| Transfer from Programmes and Performance (ACE 2.5) and Communications and Engagement (ACE 2.6) |  | 5           |
|  |  | 59          |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  | <b>(33)</b> |

SERVICE: C1532F : PROGRAMMES AND PERFORMANCE

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 1,646   | Employees                                      | 1,753  | 96                       | 1,849  | 5                       |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 43  | Supplies and Services                          | 55   | 2                        | 57   | 4                       |
| -   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 5   | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,693   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,808  | 98                       | 1,906  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| -   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (48)  | Recharges to other services                    | (179)  | 29                       | (150)  | (16)                    |
| (48)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (179)  | 29                       | (150)  | n/a                     |
| 1,645   | <b>NET CONTROLLABLE COST</b>                   | 1,629  | 127                      | 1,756  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,645   | <b>NET COST OF SERVICE</b>                     | 1,629  | 127                      | 1,756  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,645   | <b>TOTAL NET EXPENDITURE</b>                   | 1,629  | 127                      | 1,756  | 8                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                       |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                            |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                            |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay Award 23/24   |  |  |                          |  | 76                      |
| Adjustments to correct General Fund recharge budgets                                    |  |  |                          |  | 115                     |
| Transfer from Strategy and Policy (ACE 2.3) and Communications and Engagement (ACE 2.6) |  |  |                          |  | (64)                    |
|   |  |  |                          |  | 127                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>127</b>              |

SERVICE: C1552F : COMMUNICATIONS AND ENGAGEMENT

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 747                           | Employees  | 861  | 160                      | 1,021  | 19                      |
| -                             | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 26                            | Supplies and Services                            | 25   | 5                        | 30   | 20                      |
| -                             | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -                             | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -                             | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0                             | Recharges from other services                    | -  | -                        | -  | n/a                     |
| 774                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 886  | 165                      | 1,051  | n/a                     |
| -                             | - Government Grants                              | -  | -                        | -  | n/a                     |
| -                             | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (9)                           | Customer and Client Receipts                     | (65)   | 55                       | (10)   | (85)                    |
| -                             | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -                             | - Recharges to other services                    | (133)  | 67                       | (66)   | (50)                    |
| (9)                           | <b>TOTAL CONTROLLABLE INCOME</b>                 | (198)  | 122                      | (76)   | n/a                     |

|     |                              |     |     |     |     |
|-----|------------------------------|-----|-----|-----|-----|
| 765 | <b>NET CONTROLLABLE COST</b> | 688 | 287 | 975 | n/a |
|-----|------------------------------|-----|-----|-----|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|     |                            |     |     |     |     |
|-----|----------------------------|-----|-----|-----|-----|
| 765 | <b>NET COST OF SERVICE</b> | 688 | 287 | 975 | n/a |
|-----|----------------------------|-----|-----|-----|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | - Financing of Capital Expenditure           | - | - | - | n/a |
| - | - Provision for Repayment of External Loans  | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|     |                              |     |     |     |    |
|-----|------------------------------|-----|-----|-----|----|
| 765 | <b>TOTAL NET EXPENDITURE</b> | 688 | 287 | 975 | 42 |
|-----|------------------------------|-----|-----|-----|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   | £000's     |
|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u>                                 |            |
|  | -          |
| <u>Strategic budget - agreed additional income / savings</u>                                 |            |
| 2024-28 SAV ACE 001 Fees and charges including film office income generation                 | (5)        |
|  | (5)        |
| <u>Other resource changes</u>  |            |
| Pay Award 23/24  | 40         |
| Adjustments to correct General Fund recharge budgets   | 133        |
| Transfer of Digital Advertising between ACE and Resources (see ACE 3.3, ACE 4.6 and RES 7.3) | 60         |
| Transfer from Strategy and Policy (ACE 2.3) and Programmes and Performance (ACE 2.5)         | 59         |
|  | 292        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  | <b>287</b> |

DIRECTORATE: **C1500D : ASSISTANT CHIEF EXECUTIVE** SERVICE SUBJECTIVE SUMMARY  
 DIVISION: **C1530E : POLICY, PROGRAMMES AND PERFORMANCE**

SERVICE: **C1559F : ELECTIONS SERVICE**

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
| 376                           | Employees                                      | 351  | 83                       | 434  | 24                      |
| 1                             | Premises related expenditure                   | 2  | -                        | 2  | -                       |
| 332                           | Supplies and Services                          | 167  | 4                        | 171  | 2                       |
| -                             | - Third Party Payments                         | -  | -                        | -  | n/a                     |
| -                             | - Transfer Payments                            | -  | -                        | -  | n/a                     |
| 0                             | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 42                            | Recharges from other services                  | 44   | -                        | 44   | -                       |
| 751                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 564  | 87                       | 651  | n/a                     |
| (71)                          | Government Grants                              | -  | -                        | -  | n/a                     |
| (2)                           | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -                             | - Customer and Client Receipts                 | -  | -                        | -  | n/a                     |
| -                             | - Interest Receivable                          | -  | -                        | -  | n/a                     |
| -                             | - Recharges to other services                  | -  | -                        | -  | n/a                     |
| (72)                          | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |

|     |                              |     |    |     |     |
|-----|------------------------------|-----|----|-----|-----|
| 679 | <b>NET CONTROLLABLE COST</b> | 564 | 87 | 651 | n/a |
|-----|------------------------------|-----|----|-----|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|     |                            |     |    |     |     |
|-----|----------------------------|-----|----|-----|-----|
| 679 | <b>NET COST OF SERVICE</b> | 564 | 87 | 651 | n/a |
|-----|----------------------------|-----|----|-----|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | - Financing of Capital Expenditure           | - | - | - | n/a |
| - | - Provision for Repayment of External Loans  | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|     |                              |     |    |     |    |
|-----|------------------------------|-----|----|-----|----|
| 679 | <b>TOTAL NET EXPENDITURE</b> | 564 | 87 | 651 | 15 |
|-----|------------------------------|-----|----|-----|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                   |  | £000's    |
|--|--|-----------|
| <u>Strategic budget - agreed pressures / service demands</u> |  |           |
|  |  | -         |
| <u>Strategic budget - agreed additional income / savings</u> |  |           |
|  |  | -         |
| <u>Other resource changes</u>                                |  |           |
| Pay Award 23/24  |  | 22        |
| Transfer from Strategy and Policy (see ACE 2.3)              |  | 65        |
|  |  | 87        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  | <b>87</b> |



**SERVICE DESCRIPTION**

Central Management team for the Directorate which consists of Budgets for the Assistant Chief Executive and their support team. The Budget allows the Assistant Chief Executive to deliver on their key Directorate Priorities

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                          | ORIGINAL BUDGET 2023/24 (A) £000's |                  | ORIGINAL BUDGET 2024/25 (D) £000's | % CHANGE (E) % |
|--------------|---------------------------------------|------------------------------------|------------------|------------------------------------|----------------|
|              |                                       |                                    | Other (C) £000's |                                    |                |
| C1510F       | ASSISTANT CHIEF EXECUTIVE DIRECTORATE | 18                                 | 762              | 780                                | 4,233          |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              |                                       |                                    |                  | -                                  |                |
|              | <b>TOTAL NET EXPENDITURE</b>          | 18                                 | 762              | 780                                | 4,233          |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|------------------------|-------------------------|-------------------------|---------------|
|                        | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| ACE Directorate        | 7.0                     | 6.0                     | (1.0)         |
| <b>TOTAL FTE STAFF</b> | 7.0                     | 6.0                     | (1.0)         |

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|------------------------------------|-------------------------|
|  |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 683  | Employees                                      | 719  | 22                       | 741                                | 3                       |
| -  | Premises related expenditure                   | -  | -                        | -                                  | n/a                     |
| 8  | Supplies and Services                          | 290  | (251)                    | 39                                 | (87)                    |
| -  | Third Party Payments                           | -  | -                        | -                                  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -                                  | n/a                     |
| 4  | Recharges from other services                  | -  | -                        | -                                  | n/a                     |
| 695  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,009  | (229)                    | 780                                | n/a                     |
| -  | Government Grants                              | -  | -                        | -                                  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -                                  | n/a                     |
| -  | Customer and Client Receipts                   | (376)  | 376                      | -                                  | (100)                   |
| -  | Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| -  | Recharges to other services                    | (615)  | 615                      | -                                  | (100)                   |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | (991)  | 991                      | -                                  | n/a                     |
| 695  | <b>NET CONTROLLABLE COST</b>                   | 18   | 762                      | 780                                | n/a                     |
| -  | Capital Charges                                | -  | -                        | -                                  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -                                  | n/a                     |
| -  | REFCUS   | -  | -                        | -                                  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -                                  | n/a                     |
| 695  | <b>NET COST OF SERVICE</b>                     | 18   | 762                      | 780                                | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -                                  | n/a                     |
| 695  | <b>TOTAL NET EXPENDITURE</b>                   | 18   | 762                      | 780                                | 4,233                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>   |  |  |                          |                                    |                         |
|  |  |  |                          |                                    | -                       |
| <u>Strategic budget - agreed additional income / savings</u>   |  |  |                          |                                    |                         |
| 2024-28 SAV ACE 006 Substitution funding from Public Health Grant and Contain Outbreak Management Fund C |  |  |                          |                                    | (3,000)                 |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | (3,000)                 |
| <u>Other resource changes</u>  |  |  |                          |                                    |                         |
| Pay Award 23/24  |  |  |                          |                                    | 22                      |
| Adjustments to correct General Fund recharge budgets   |  |  |                          |                                    | 615                     |
| Transfer of Digital Advertising between ACE and Resources (see ACE 2.6, ACE 4.6 and RES 7.3)             |  |  |                          |                                    | 376                     |
| Transfer to Digital Operations (see ACE 4.6)   |  |  |                          |                                    | (251)                   |
| Increased Public Health funding  |  |  |                          |                                    | 3,000                   |
|  |  |  |                          |                                    | 3,762                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |                                    | <b>762</b>              |

SERVICE: C1510F : ASSISTANT CHIEF EXECUTIVE DIRECTORATE

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|---|--|--------------------------|--|-------------------------|
|  |   |  |                          |  |                         |
| 683  | Employees                                     | 719  | 22                       | 741  | 3                       |
| -  | Premises related expenditure                  | -  | -                        | -  | n/a                     |
| 8  | Supplies and Services                         | 290  | (251)                    | 39   | (87)                    |
| -  | Third Party Payments                          | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                             | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                 | -  | -                        | -  | n/a                     |
| 4  | Recharges from other services                 | -  | -                        | -  | n/a                     |
| 695  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>         | 1,009  | (229)                    | 780  | n/a                     |
| -  | Government Grants                             | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contribution | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                  | (376)  | 376                      | -  | (100)                   |
| -  | Interest Receivable                           | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                   | (615)  | 615                      | -  | (100)                   |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>              | (991)  | 991                      | -  | n/a                     |
| 695  | <b>NET CONTROLLABLE COST</b>                  | 18   | 762                      | 780  | n/a                     |
| -  | Capital Charges                               | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                            | -  | -                        | -  | n/a                     |
| -  | REFCUS  | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in          | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>     | -  | -                        | -  | n/a                     |
| 695  | <b>NET COST OF SERVICE</b>                    | 18   | 762                      | 780  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves  | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:   | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure              | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans     | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances     | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                   | -  | -                        | -  | n/a                     |
| 695  | <b>TOTAL NET EXPENDITURE</b>                  | 18   | 762                      | 780  | 4,233                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |   |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                                 |   |  |                          |  |                         |
|  |   |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                                 |   |  |                          |  |                         |
| 2024-28 SAV ACE 006 Substitution funding from Public Health Grant                            |   |  |                          |  | (3,000)                 |
|  |   |  |                          |  | (3,000)                 |
| <u>Other resource changes</u>  |   |  |                          |  |                         |
| Pay Award 23/24  |   |  |                          |  | 22                      |
| Adjustments to correct General Fund recharge budgets   |   |  |                          |  | 615                     |
| Transfer of Digital Advertising between ACE and Resources (see ACE 2.6, ACE 4.6 and RES 7.3) |   |  |                          |  | 376                     |
| Transfer to Digital Operations (see ACE 4.6)   |   |  |                          |  | (251)                   |
| Increased Public Health funding - allocated to services councilwide                          |   |  |                          |  | 3,000                   |
|  |   |  |                          |  | 3,762                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |   |  |                          |  | <b>762</b>              |

**SERVICE DESCRIPTION**

The Croydon Digital and Resident Access is a new Directorate that was created through the council restructure in 2021/22.

The structure of the Directorate is made up of five service areas with the following responsibilities:

**Registrars and Bereavement**

Crematorium – Cremations and burial services.

Registrars – The registration of births, deaths and marriages.

Mortuary – Autopsy services by the Public Coroner.

**Resident Access**

Access Croydon – Customer access to Council services face-to-face

Council Call Centre – The central first point of contact all for all Customer access to Council services via telephone.

Customer Complaints

Blue Badge

**Corporate Technology**

Data Centres – Hosting services for all Council applications and the platforms they operate via.

Voice and Data Networking – Both fixed and mobile telephony, Internet and WAN and LAN services.

Information and Cyber Security

End User Computing – Laptop and desktop computers.

Information Management – Freedom of Information and Data Protection.

**Digital Services**

Council website and its contents.

CRM - Low code application enabling forms for Customer access to Council services via the Internet.

**Corporate Applications**

The support and maintenance of Council computer applications including but not limited to:

My Resources.

Social Care, Adults and Children's.

Housing.

Education

Sustainable Communities, such as planning, highways, waste and GIS.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET    |                  | ORIGINAL BUDGET    | % CHANGE (E) % |
|--------------|------------------------------|--------------------|------------------|--------------------|----------------|
|              |                              | 2023/24 (A) £000's | Other (C) £000's | 2024/25 (D) £000's |                |
| C1514F       | BEREAVEMENT AND REGISTRARS   | (1,181)            | 100              | (1,081)            | (8)            |
| C1516F       | CONCESSIONARY TRAVEL         | 10,903             | 2,619            | 13,522             | 24             |
| C1518F       | RESIDENT CONTACT             | 2,239              | 216              | 2,455              | 10             |
| C1512F       | DIGITAL OPERATIONS           | 19,783             | (2,185)          | 17,598             | (11)           |
|              |                              | -                  | -                | -                  |                |
|              |                              | -                  | -                | -                  |                |
|              |                              | -                  | -                | -                  |                |
|              |                              | -                  | -                | -                  |                |
|              | <b>TOTAL NET EXPENDITURE</b> | 31,744             | 750              | 32,494             | 2              |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                    | ORIGINAL BUDGET   | ORIGINAL BUDGET   | CHANGE       |
|----------------------------|-------------------|-------------------|--------------|
|                            | 2023/24 FTE STAFF | 2024/25 FTE STAFF | IN FTE STAFF |
| BEREAVEMENT AND REGISTRARS | 34.0              | 35.3              | 1.3          |
| CONCESSIONARY TRAVEL       | 7.8               | 8.2               | 0.4          |
| RESIDENT CONTACT           | 54.3              | 53.9              | (0.4)        |
| DIGITAL OPERATIONS         | 93.5              | 94.5              | 1.0          |
|                            |                   |                   |              |
|                            |                   |                   |              |
|                            |                   |                   |              |
| <b>TOTAL FTE STAFF</b>     | 189.6             | 191.9             | 2.3          |

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 13,574                        | Employees                                      | 10,881   | 775                      | 11,656   | 7                       |
| 36                            | Premises related expenditure                   | 94   | 9                        | 103  | 10                      |
| 7,838                         | Supplies and Services                          | 9,122  | (240)                    | 8,882  | (3)                     |
| 10,558                        | Third Party Payments                           | 9,361  | 3,146                    | 12,507   | 34                      |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 45                            | Transport related expenditure                  | 19   | 5                        | 24   | 26                      |
| (1,694)                       | Recharges from other services                  | 82   | 3                        | 85   | 4                       |
| 30,356                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 29,559   | 3,698                    | 33,257   | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| (81)                          | Other Grants, reimbursements and contributions | (81)   | -                        | (81)   | -                       |
| (3,895)                       | Customer and Client Receipts                   | (3,792)  | (94)                     | (3,886)  | 2                       |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (385)                         | Recharges to other services                    | (1,100)  | 635                      | (465)  | (58)                    |
| (4,361)                       | <b>TOTAL CONTROLLABLE INCOME</b>               | (4,973)  | 541                      | (4,432)  | n/a                     |

|        |                              |        |       |        |     |
|--------|------------------------------|--------|-------|--------|-----|
| 25,995 | <b>NET CONTROLLABLE COST</b> | 24,586 | 4,239 | 28,825 | n/a |
|--------|------------------------------|--------|-------|--------|-----|

|       |   |       |         |       |       |
|-------|---|-------|---------|-------|-------|
| 282   | Capital Charges                           | 282   | 42      | 324   | 15    |
| 4,376 | Intangible Charges                        | 4,376 | (1,031) | 3,345 | (24)  |
| 2,500 | REFCUS                                    | 2,500 | (2,500) | -     | (100) |
| -     | Corporate support services bought in      | -     | -       | -     | n/a   |
| 7,158 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 7,158 | (3,489) | 3,669 | n/a   |

|        |                            |        |     |        |     |
|--------|----------------------------|--------|-----|--------|-----|
| 33,153 | <b>NET COST OF SERVICE</b> | 31,744 | 750 | 32,494 | n/a |
|--------|----------------------------|--------|-----|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |     |        |   |
|--------|------------------------------|--------|-----|--------|---|
| 33,153 | <b>TOTAL NET EXPENDITURE</b> | 31,744 | 750 | 32,494 | 2 |
|--------|------------------------------|--------|-----|--------|---|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   | £000's     |
|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u>                                 |            |
| 2023 MTF Increase in the Croydon contribution to the TFL freedom pass scheme                 | 3,708      |
|  | 3,708      |
| <u>Strategic budget - agreed additional income / savings</u>                                 |            |
| 2024-28 SAV ACE 004 Concessionary Fares reduced activity                                     | (1,037)    |
| 2024-28 SAV ACE 001 Fees and charges including film office income generation                 | (61)       |
|  | (1,098)    |
| <u>Other resource changes</u>  |            |
| Pay Award 23/24  | 635        |
| Adjustments to correct General Fund recharge budgets   | 785        |
| Contract Inflation 23/24   | 140        |
| Transfer to Chief People Officer (see ACE 1.6)   | (77)       |
| Transfer from ACE Directorate (see ACE 3.3)  | 251        |
| Transfer of Digital Advertising between ACE and Resources (see ACE 2.6, ACE 3.3 and RES 7.3) | 45         |
| Increased Public Health funding  | (150)      |
| Increase in Capital Charges  | 42         |
| Reduction in Intangible Charges  | (1,031)    |
| Decrease in REFCUS   | (2,500)    |
|  | (1,860)    |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  | <b>750</b> |

SERVICE: C1514F : BEREAVEMENT AND REGISTRARS

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 1,770   | Employees                                      | 1,665  | 175                      | 1,840  | 11                      |
| 34  | Premises related expenditure                   | 64   | 11                       | 75   | 17                      |
| 362   | Supplies and Services                          | 417  | 45                       | 462  | 11                      |
| 145   | Third Party Payments                           | 140  | 5                        | 145  | 4                       |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 6   | Transport related expenditure                  | 6  | -                        | 6  | -                       |
| 81  | Recharges from other services                  | 76   | -                        | 76   | -                       |
| 2,398   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,368  | 236                      | 2,604  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (51)  | Other Grants, reimbursements and contributions | (51)   | -                        | (51)   | -                       |
| (3,772)   | Customer and Client Receipts                   | (3,633)  | (136)                    | (3,769)  | 4                       |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -   | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (3,823)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,684)  | (136)                    | (3,820)  | n/a                     |
| (1,425)   | <b>NET CONTROLLABLE COST</b>                   | (1,316)  | 100                      | (1,216)  | n/a                     |
| 135   | Capital Charges                                | 135  | -                        | 135  | -                       |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 135   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 135  | -                        | 135  | n/a                     |
| (1,290)   | <b>NET COST OF SERVICE</b>                     | (1,181)  | 100                      | (1,081)  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (1,290)   | <b>TOTAL NET EXPENDITURE</b>                   | (1,181)  | 100                      | (1,081)  | (8)                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                           |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                |  |  |                          |  |                         |
| 2024-28 SAV ACE 001Fees and charges including film office income generation |  |  |                          |  | (61)                    |
|   |  |  |                          |  | (61)                    |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay Award 23/24   |  |  |                          |  | 109                     |
| Contract Inflation 23/24  |  |  |                          |  | 52                      |
|   |  |  |                          |  | 161                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                   |  |  |                          |  | <b>100</b>              |

SERVICE: C1516F : CONCESSIONARY TRAVEL

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 391                           | Employees                                      | 402  | 24                       | 426  | 6                       |
| -                             | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 6                             | Supplies and Services                          | 6  | -                        | 6  | -                       |
| 10,413                        | Third Party Payments                           | 10,521   | 2,590                    | 13,111   | 25                      |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 39                            | Transport related expenditure                  | 13   | 5                        | 18   | 38                      |
| 6                             | Recharges from other services                  | 3  | 3                        | 6  | 100                     |
| 10,854                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 10,945   | 2,622                    | 13,567   | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| -                             | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (51)                          | Customer and Client Receipts                   | (42)   | (3)                      | (45)   | 7                       |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -                             | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (51)                          | <b>TOTAL CONTROLLABLE INCOME</b>               | (42)   | (3)                      | (45)   | n/a                     |

|        |                              |        |       |        |     |
|--------|------------------------------|--------|-------|--------|-----|
| 10,803 | <b>NET CONTROLLABLE COST</b> | 10,903 | 2,619 | 13,522 | n/a |
|--------|------------------------------|--------|-------|--------|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|        |                            |        |       |        |     |
|--------|----------------------------|--------|-------|--------|-----|
| 10,803 | <b>NET COST OF SERVICE</b> | 10,903 | 2,619 | 13,522 | n/a |
|--------|----------------------------|--------|-------|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |       |        |    |
|--------|------------------------------|--------|-------|--------|----|
| 10,803 | <b>TOTAL NET EXPENDITURE</b> | 10,903 | 2,619 | 13,522 | 24 |
|--------|------------------------------|--------|-------|--------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                   |   | £000's       |
|--|---|--------------|
| <u>Strategic budget - agreed pressures / service demands</u> |   |              |
| 2023 MTFS  | Increase in the Croydon contribution to the TfL freedom pass scheme | 3,708        |
|  |   | 3,708        |
| <u>Strategic budget - agreed additional income / savings</u> |   |              |
| 2024-28 SAV  | ACE 004 Concessionary Fares reduced activity                        | (1,037)      |
|  |   | (1,037)      |
| <u>Other resource changes</u>                                |   |              |
|  | Pay Award 23/24   | 25           |
|  | Transfer to Chief People Officer (see ACE 1.6)                      | (77)         |
|  |   | (52)         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |   | <b>2,619</b> |

SERVICE: C1518F : RESIDENT CONTACT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,517  | Employees                                      | 2,411  | 183                      | 2,594  | 8                       |
| 2  | Premises related expenditure                   | 2  | (2)                      | -  | (100)                   |
| 19   | Supplies and Services                          | 14   | (6)                      | 8  | (43)                    |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 5  | Recharges from other services                  | 3  | -                        | 3  | -                       |
| 2,543  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,430  | 175                      | 2,605  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | (191)  | 41                       | (150)  | (21)                    |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | (191)  | 41                       | (150)  | n/a                     |
| 2,543  | <b>NET CONTROLLABLE COST</b>                   | 2,239  | 216                      | 2,455  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,543  | <b>NET COST OF SERVICE</b>                     | 2,239  | 216                      | 2,455  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,543  | <b>TOTAL NET EXPENDITURE</b>                   | 2,239  | 216                      | 2,455  | 10                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 175                     |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 191                     |
| Increased Public Health funding                              |  |  |                          |  | (150)                   |
|  |  |  |                          |  | 216                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>216</b>              |



## SERVICE: C1512F : DIGITAL OPERATIONS

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 8,896  | Employees                                      | 6,403  | 393                      | 6,796  | 6                       |
| (0)  | Premises related expenditure                   | 28   | -                        | 28   | -                       |
| 7,451  | Supplies and Services                          | 8,685  | (279)                    | 8,406  | (3)                     |
| -  | Third Party Payments                           | (1,300)  | 551                      | (749)  | (42)                    |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| (1,786)  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 14,561   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 13,816   | 665                      | 14,481   | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (30)   | Other Grants, reimbursements and contributions | (30)   | -                        | (30)   | -                       |
| (72)   | Customer and Client Receipts                   | (117)  | 45                       | (72)   | (38)                    |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (385)  | Recharges to other services                    | (909)  | 594                      | (315)  | (65)                    |
| (487)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,056)  | 639                      | (417)  | n/a                     |
| 14,074   | <b>NET CONTROLLABLE COST</b>                   | 12,760   | 1,304                    | 14,064   | n/a                     |
| 147  | Capital Charges                                | 147  | 42                       | 189  | 29                      |
| 4,376  | Intangible Charges                             | 4,376  | (1,031)                  | 3,345  | (24)                    |
| 2,500  | REFCUS   | 2,500  | (2,500)                  | -  | (100)                   |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 7,023  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 7,023  | (3,489)                  | 3,534  | n/a                     |
| 21,097   | <b>NET COST OF SERVICE</b>                     | 19,783   | (2,185)                  | 17,598   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 21,097   | <b>TOTAL NET EXPENDITURE</b>                   | 19,783   | (2,185)                  | 17,598   | (11)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| Strategic budget - agreed additional income / savings  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 326                     |
| Adjustments to correct General Fund recharge budgets   |  |  |                          |  | 594                     |
| Contract Inflation 23/24   |  |  |                          |  | 88                      |
| Transfer from ACE Directorate (see ACE 3.3)  |  |  |                          |  | 251                     |
| Transfer of Digital Advertising between ACE and Resources (see ACE 2.6, ACE 3.3 and RES 7.3) |  |  |                          |  | 45                      |
| Increase in Capital Charges  |  |  |                          |  | 42                      |
| Reduction in Intangible Charges  |  |  |                          |  | (1,031)                 |
| Decrease in REFCUS   |  |  |                          |  | (2,500)                 |
|  |  |  |                          |  | (2,185)                 |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>(2,185)</b>          |

**SERVICE DESCRIPTION**

|   |
|---|
| <p><b>Local Elections</b><br/>                 This budget funds the preparation and delivery of local elections and by-elections</p> <p><b>External Elections</b><br/>                 Nil budget as the council reclaims spend from Central Government relating to external elections</p> |
|---|

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                         | ORIGINAL BUDGET 2023/24 (A) £000's | Other (C) £000's | ORIGINAL BUDGET 2024/25 (D) £000's | % CHANGE (E) % |
|--------------|--------------------------------------|------------------------------------|------------------|------------------------------------|----------------|
|              |                                      |                                    |                  |                                    |                |
| C1558F       | LOCAL AND EXTERNAL ELECTIONS SUMMARY | 250                                | 100              | 350                                | 40             |
|              |                                      | -                                  | -                | -                                  | -              |
|              |                                      | -                                  | -                | -                                  | -              |
|              |                                      | -                                  | -                | -                                  | -              |
|              | <b>TOTAL NET EXPENDITURE</b>         | 250                                | 100              | 350                                | 40             |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE STAFF |
|------------------------|-----------------------------------|-----------------------------------|---------------------|
|                        |                                   |                                   |                     |
| <b>TOTAL FTE STAFF</b> | -                                 | -                                 | -                   |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| 5  | Employees                                      | -  | -                        | -  | n/a                     |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 345  | Third Party Payments                           | 250  | 100                      | 350  | 40                      |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 350  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 250  | 100                      | 350  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 350  | <b>NET CONTROLLABLE COST</b>                   | 250  | 100                      | 350  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 350  | <b>NET COST OF SERVICE</b>                     | 250  | 100                      | 350  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 350  | <b>TOTAL NET EXPENDITURE</b>                   | 250  | 100                      | 350  | 40                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 100                     |
|  |  |  |                          |  | 100                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>100</b>              |

SERVICE: C1558F : LOCAL EXTERNAL ELECTIONS SUMMARY

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 5  | Employees                                      | -  | -                        | -  | n/a                     |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 345  | Third Party Payments                           | 250  | 100                      | 350  | 40                      |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 350  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 250  | 100                      | 350  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 350  | <b>NET CONTROLLABLE COST</b>                   | 250  | 100                      | 350  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 350  | <b>NET COST OF SERVICE</b>                     | 250  | 100                      | 350  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 350  | <b>TOTAL NET EXPENDITURE</b>                   | 250  | 100                      | 350  | 40                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 100                     |
|  |  |  |                          |  | 100                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>100</b>              |

**SERVICE DESCRIPTION**

Public Health is funded by a ring-fenced grant to provide a range of prescribed and non-prescribed functions to improve the health of the population and to reduce health inequalities. The spend to defined public health descriptors is certified to DHSC by a letter signed by the Section 151 Officer and the Director of Public Health

The Director of Public Health is a statutory appointment. The team have a specialist skill set. All the senior team are considered equivalent, by the Royal Colleges and GMC, to medical consultants in hospital settings.

The functions of the Public Health Team include:

- Provision of specialist public health advice and expertise to commissioners of health care for Croydon residents, including Croydon council and across the integrated care system including SW London, and providing information and advice to other agencies such as Office of Health Improvement and Disparities, DHSC and NHS England.
- Commissioning of population health services including health visiting & school nursing (public health nursing), sexual health services, drug and alcohol services, obesity prevention and management (including child measurement) and NHS Health Checks.
- Deliver the local authority role in health protection.
- Influence the wider system to address the wider determinants of health through a health in all policies approach (e.g. housing, income, education). They are mainly delivered by internal council services however also the wider integration agenda.

In 22/23, in addition to the ring-fenced budget income ring-fenced for substance misuse was received from OHID to deliver prescribed programmes. These programmes are for three years.

In December 2022 CMT agreed a presented 3-year public health budget which clearly identified where the public health ring-fence budget would be allocated, using a 3-year SLA. The SLA will detail the public health outcomes that the monies will provide, which will also assist in the monitoring of this grant. Of note OHID may be undertaking more rigorous audit of public health ring-fence spend There was also a one off £1million contribution to public health outcomes across the council in 22/23. This money is not recurring.

Public Health maintain Public Health reserves to offset financial risks. The main financial risks are:

- Sexual Health - services are open access and all activity generated by our residents outside of our borough is paid for from the Public Health grant, it is challenging to predict the level of activity generated in any given year to enable accurate forecasting.
- Agenda for Change - many of the Public Health mandated functions include contracts with NHS organisations that are subject to Agenda for Change and inflation each year.
- The changes in health protection across the country, in the aftermath of Covid19 there has been considerable increase in, generally less serious, communicable disease and potentially more requirement on the local authority to deliver.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                                       | ORIGINAL BUDGET 2023/24 | Other         | ORIGINAL BUDGET 2024/25 | % CHANGE |
|------------------------------|--|-------------------------|---------------|-------------------------|----------|
|                              |  | (A)<br>£000's           | (C)<br>£000's | (D)<br>£000's           |          |
| C1543F                       | CHILDREN'S - PUBLIC HEALTH                         | 7,558                   | (464)         | 7,094                   | (6)      |
| C1544F                       | SUBSTANCE MISUSE AND MENTAL HEALTH - PUBLIC HEALTH | 4,272                   | 1,351         | 5,623                   | 32       |
| C1545F                       | SEXUAL HEALTH - PUBLIC HEALTH                      | 5,590                   | (261)         | 5,329                   | (5)      |
| C1546F                       | HEALTHY BEHAVIOURS - PUBLIC HEALTH                 | 1,040                   | 360           | 1,400                   | 35       |
| C1547F                       | PUBLIC HEALTH MANAGEMENT - PUBLIC HEALTH           | (18,460)                | (986)         | (19,446)                | 5        |
| <b>TOTAL NET EXPENDITURE</b> |  | -                       | -             | -                       | n/a      |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN<br>FTE STAFF |
|--|--------------------------------------|--------------------------------------|------------------------|
| CHILDREN'S - PUBLIC HEALTH                         | -                                    | -                                    | -                      |
| SUBSTANCE MISUSE AND MENTAL HEALTH - PUBLIC HEALTH | -                                    | -                                    | -                      |
| SEXUAL HEALTH - PUBLIC HEALTH                      | -                                    | -                                    | -                      |
| HEALTHY BEHAVIOURS - PUBLIC HEALTH                 | 8.0                                  | 9.0                                  | 1.0                    |
| PUBLIC HEALTH MANAGEMENT - PUBLIC HEALTH           | 17.7                                 | 19.7                                 | 2.0                    |
| <b>TOTAL FTE STAFF</b>                             | 25.7                                 | 28.7                                 | 3.0                    |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,906  | Employees                                      | 2,091  | 525                      | 2,616  | 25                      |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 69   | Supplies and Services                          | 1,237  | 364                      | 1,601  | 29                      |
| 15,765   | Third Party Payments                           | 9,859  | 6,336                    | 16,195   | 64                      |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1,848  | Recharges from other services                  | 9,540  | (6,719)                  | 2,821  | (70)                    |
| 19,587   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 22,727   | 506                      | 23,233   | n/a                     |
| (23,588)   | Government Grants                              | (22,800)                                       | (788)                    | (23,588)                                       | 3                       |
| (1)  | Other Grants, reimbursements and contributions | (282)  | 282                      | -  | (100)                   |
| (1)  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (23,589)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (23,082)                                       | (506)                    | (23,588)                                       | n/a                     |
| (4,002)  | <b>NET CONTROLLABLE COST</b>                   | (355)  | -                        | (355)  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| 355  | Corporate support services bought in           | 355  | -                        | 355  | -                       |
| 355  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 355  | -                        | 355  | n/a                     |
| (3,647)  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| 3,647  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| 3,647  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (0)  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

SERVICE: C1545F : SEXUAL HEALTH - PUBLIC HEALTH

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 20   | Supplies and Services                          | 20   | (10)                     | 10   | (50)                    |
| 4,855  | Third Party Payments                           | 5,450  | (131)                    | 5,319  | (2)                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 120  | Recharges from other services                  | 120  | (120)                    | -  | (100)                   |
| 4,995  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 5,590  | (261)                    | 5,329  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 4,995  | <b>NET CONTROLLABLE COST</b>                   | 5,590  | (261)                    | 5,329  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 4,995  | <b>NET COST OF SERVICE</b>                     | 5,590  | (261)                    | 5,329  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 4,995  | <b>TOTAL NET EXPENDITURE</b>                   | 5,590  | (261)                    | 5,329  | (5)                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer within Public Health (see ACE6.4, ACE6.5, ACE 6.6, ACE 6.7) |  |  |                          |  | (261)                   |
|  |  |  |                          |  | (261)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |  |  |                          |  | <b>(261)</b>            |

SERVICE: C1546F : HEALTHY BEHAVIOURS - PUBLIC HEALTH

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 204  | Employees  | 390  | -                        | 390  | -                       |
| -  | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 34   | Supplies and Services                            | 20   | -                        | 20   | -                       |
| 280  | Third Party Payments                             | 630  | 360                      | 990  | 57                      |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                    | -  | -                        | -  | n/a                     |
| 517  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 1,040  | 360                      | 1,400  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |
| 517  | <b>NET CONTROLLABLE COST</b>                     | 1,040  | 360                      | 1,400  | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 517  | <b>NET COST OF SERVICE</b>                       | 1,040  | 360                      | 1,400  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 517  | <b>TOTAL NET EXPENDITURE</b>                     | 1,040  | 360                      | 1,400  | 35                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer within Public Health (see ACE6.3, ACE6.5, ACE 6.6, ACE 6.7) |  |  |                          |  | 360                     |
|  |  |  |                          |  | 360                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |  |  |                          |  | <b>360</b>              |



SERVICE: C1543F : CHILDREN'S - PUBLIC HEALTH

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 7,358  | Third Party Payments                           | 250  | 6,844                    | 7,094  | 2,738                   |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| (0)  | Recharges from other services                  | 7,308  | (7,308)                  | -  | (100)                   |
| 7,358  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 7,558  | (464)                    | 7,094  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 7,358  | <b>NET CONTROLLABLE COST</b>                   | 7,558  | (464)                    | 7,094  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 7,358  | <b>NET COST OF SERVICE</b>                     | 7,558  | (464)                    | 7,094  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 7,358  | <b>TOTAL NET EXPENDITURE</b>                   | 7,558  | (464)                    | 7,094  | (6)                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>         |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer within Public Health (see ACE6.3, ACE6.4, ACE 6.6, ACE 6.7) |  |  |                          |  | (464)                   |
|  |  |  |                          |  | (464)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |  |  |                          |  | <b>(464)</b>            |

SERVICE: C1544F : SUBSTANCE MISUSE AND MENTAL HEALTH - PUBLIC HEALTH

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 0  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| (0)  | Supplies and Services                          | 40   | (30)                     | 10   | (75)                    |
| 3,272  | Third Party Payments                           | 3,029  | (237)                    | 2,792  | (8)                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1,000  | Recharges from other services                  | 1,485  | 1,336                    | 2,821  | 90                      |
| 4,273  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,554  | 1,069                    | 5,623  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (0)  | Other Grants, reimbursements and contributions | (282)  | 282                      | -  | (100)                   |
| (1)  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (1)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (282)  | 282                      | -  | n/a                     |
| 4,272  | <b>NET CONTROLLABLE COST</b>                   | 4,272  | 1,351                    | 5,623  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 4,272  | <b>NET COST OF SERVICE</b>                     | 4,272  | 1,351                    | 5,623  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 4,272  | <b>TOTAL NET EXPENDITURE</b>                   | 4,272  | 1,351                    | 5,623  | 32                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>         |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer within Public Health (see ACE6.3, ACE6.4, ACE 6.5, ACE 6.7) |  |  |                          |  | 1,351                   |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 1,351                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |  |  |                          |  | <b>1,351</b>            |

SERVICE: C1547F : PUBLIC HEALTH MANAGEMENT - PUBLIC HEALTH

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,701  | Employees                                      | 1,701  | 525                      | 2,226  | 31                      |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 15   | Supplies and Services                          | 1,157  | 404                      | 1,561  | 35                      |
| -  | Third Party Payments                           | 500  | (500)                    | -  | (100)                   |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 727  | Recharges from other services                  | 627  | (627)                    | -  | (100)                   |
| 2,444  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 3,985  | (198)                    | 3,787  | n/a                     |
| (23,588)   | Government Grants                              | (22,800)                                       | (788)                    | (23,588)                                       | 3                       |
| (0)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (23,588)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (22,800)                                       | (788)                    | (23,588)                                       | n/a                     |
| (21,144)   | <b>NET CONTROLLABLE COST</b>                   | (18,815)                                       | (986)                    | (19,801)                                       | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| 355  | Corporate support services bought in           | 355  | -                        | 355  | -                       |
| 355  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 355  | -                        | 355  | n/a                     |
| (20,789)   | <b>NET COST OF SERVICE</b>                     | (18,460)                                       | (986)                    | (19,446)                                       | n/a                     |
| 3,647  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| 3,647  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (17,142)   | <b>TOTAL NET EXPENDITURE</b>                   | (18,460)                                       | (986)                    | (19,446)                                       | 5                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>         |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Transfer within Public Health (see ACE6.3, ACE6.4, ACE 6.5, ACE 6.6) |  |  |                          |  | (986)                   |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |  |  |                          |  | <b>(986)</b>            |

# TOTAL CHILDREN, YOUNG PEOPLE AND EDUCATION

## CONTENTS

|   | Page             |
|---|------------------|
| DIRECTORATE OVERVIEW  | CYPES1           |
| DIRECTORATE SUMMARY   | CYPES2           |
| DIRECTORATE SUBJECTIVE SUMMARY  | CYPES3           |
| DIVISION AND SERVICE REVENUE BUDGETS  |                  |
|   |                  |
| DIVISION : CHILDREN, YOUNG PEOPLE AND EDUCATION   |                  |
| DIVISION SUMMARY : CHILDREN, YOUNG PEOPLE AND EDUCATION                                 | CYPE 1.1-C1205E  |
| DIVISION : SERVICE SUBJECTIVE SUMMARY   | CYPE 1.2-C1205E  |
| SERVICE SUBJECTIVE SUMMARY : CHILDREN, YOUNG PEOPLE AND EDUCATION DIRECTORATE           | CYPE 1.3-C1202F  |
|   |                  |
| DIVISION : CHILDREN'S SOCIAL CARE   |                  |
| DIVISION SUMMARY : CHILDREN'S SOCIAL CARE   | CYPE 2.1-C1210E  |
| DIVISION : SERVICE SUBJECTIVE SUMMARY   | CYPE 2.2-C1210E  |
| SERVICE SUBJECTIVE SUMMARY : SPECIALIST SERVICES FOR CHILDREN AND YOUNG PEOPLE          | CYPE 2.3-C1234F  |
| SERVICE SUBJECTIVE SUMMARY : SOCIAL WORK WITH FAMILIES                                  | CYPE 2.4-C1232F  |
| SERVICE SUBJECTIVE SUMMARY : CHILDREN'S SOCIAL CARE DIRECTORATE                         | CYPE 2.5-C1236F  |
| SERVICE SUBJECTIVE SUMMARY : CHILDREN IN CARE AND CARE EXPERIENCED YOUNG PEOPLE         | CYPE 2.6-C1240F  |
| SERVICE SUBJECTIVE SUMMARY : ACCESS SUPPORT AND INTERVENTION                            | CYPE 2.7-C1220F  |
| SERVICE SUBJECTIVE SUMMARY : SYSTEMIC CLINICAL SERVICES AND WORKFORCE DEVELOPMENT       | CYPE 2.8-C1260F  |
|   |                  |
| DIVISION : EDUCATION DIVISION   |                  |
| DIVISION SUMMARY : EDUCATION DIVISION   | CYPE 3.1-C1220E  |
| DIVISION : SERVICE SUBJECTIVE SUMMARY   | CYPE 3.2-C1220E  |
| SERVICE SUBJECTIVE SUMMARY : EARLY YEARS TEAM AND CHILDREN CENTRES                      | CYPE 3.3-C1217F  |
| SERVICE SUBJECTIVE SUMMARY : COMMISSIONING AND SERVICES TO SCHOOLS                      | CYPE 3.4-C1222F  |
| SERVICE SUBJECTIVE SUMMARY : 0-25 SEND SERVICE SPECIAL EDUCATION GF                     | CYPE 3.5-C1210F  |
| SERVICE SUBJECTIVE SUMMARY : ACCESS TO EDUCATION  | CYPE 3.6-C1224F  |
| SERVICE SUBJECTIVE SUMMARY : EDUCATION DIVISION SUMMARY                                 | CYPE 3.7-C1205F  |
| SERVICE SUBJECTIVE SUMMARY : 0-25 SEND SERVICE DSG BLOCK                                | CYPE 3.8-C1250F  |
| SERVICE SUBJECTIVE SUMMARY : EARLY YEARS, SCHOOL PLACE PLANNING AND ADMISSIONS          | CYPE 3.9-C1215F  |
| SERVICE SUBJECTIVE SUMMARY : EARLY YEARS  | CYPE 3.10-C1255F |
|   |                  |
| DIVISION : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT                           |                  |
| DIVISION SUMMARY : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT                   | CYPE 4.1-C1230E  |
| DIVISION : SERVICE SUBJECTIVE SUMMARY   | CYPE 4.2-C1230E  |
| SERVICE SUBJECTIVE SUMMARY : SAFEGUARDING AND QUALITY ASSURANCE CYPE                    | CYPE 4.3-C1270F  |
| SERVICE SUBJECTIVE SUMMARY : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT SUMMARY | CYPE 4.4-C1272F  |
| SERVICE SUBJECTIVE SUMMARY : PERFORMANCE AND BUSINESS IMPROVEMENT                       | CYPE 4.5-C1275F  |
| SERVICE SUBJECTIVE SUMMARY : CYPE INTEGRATED COMMISSIONING AND PROCUREMENT              | CYPE 4.6-C1280F  |
|   |                  |
| DIVISION : SCHOOLS ISB  |                  |
| DIVISION SUMMARY : SCHOOLS ISB  | CYPE 5.1-C1240E  |
| DIVISION : SERVICE SUBJECTIVE SUMMARY   | CYPE 5.2-C1240E  |

**KEY SERVICE TARGETS / PRIORITIES FOR 2024-25**

Service developments across the Directorate in education, children's social care and quality, commissioning and performance improvement aim to sustain the service offer to children, families and schools at reduced cost, whilst continuing to meet statutory responsibilities. We will support families to keep children and young people safely at home and we will work with education providers to offer every child and young person an opportunity to develop, learn and be inspired. We are committed to the following values which guide us:

- Promoting equality and inclusion in the community and in our workforce
- We are one team – across the Directorate, the Council, with our partners and our community
- Listening to and acting on the voices of children and young people, and celebrating their achievements
- Tackling difficult issues together, across the Directorate and across the Council

The following principles will guide the delivery of this commitment:

- We will support families to keep children and young people safely at home, and make sound decisions to bring children into our care when we need to
- We will develop local provision so more children with Special Education Needs and Disabilities attend Croydon schools, keeping close to their friends and community and relieving the pressure on the Dedicated Schools Grant
- We will get the best possible value for the Croydon pound for placements and packages of care for children and young people, commissioning for cost and quality
- We will continuously challenge ourselves to improve efficiency and reduce the cost of services, improving the business systems and processes needed to enable us to understand our spend and accurately benchmark ourselves against others locally, regionally, and nationally

**FINANCIAL PERFORMANCE**

**COST CENTRE: C1200D**

| DESCRIPTION                                    | ORIGINAL BUDGET 2023-24 £000 | FORECAST 2023-24 £000 | ORIGINAL BUDGET 2024-25 £000 | % CHANGE % |
|--|------------------------------|-----------------------|------------------------------|------------|
| Employees                                      | 59,062                       | 65,609                | 64,965                       | 10         |
| Premises related expenditure                   | 116                          | 109                   | 123                          | 6          |
| Supplies and Services                          | 4,554                        | 19,953                | 4,711                        | 3          |
| Third Party Payments                           | 67,919                       | 63,535                | 65,730                       | (3)        |
| Transfer Payments                              | 163,072                      | 161,490               | 184,405                      | 13         |
| Transport related expenditure                  | 54                           | (19)                  | 62                           | 15         |
| Capital Charges                                | 5,261                        | 5,261                 | 5,378                        | 2          |
| Intangible Charges                             | 536                          | 536                   | 708                          | 32         |
| REFCUS   | 3,282                        | 3,282                 | 3,757                        | 14         |
| Corporate support services bought in           | -                            | -                     | -                            | n/a        |
| Recharges from other services                  | 10,332                       | 13,220                | 11,407                       | 10         |
| <b>TOTAL EXPENDITURE</b>                       | <b>314,188</b>               | <b>332,978</b>        | <b>341,246</b>               | <b>2</b>   |
| Government Grants                              | (203,074)                    | (213,678)             | (228,338)                    | 12         |
| Other Grants, reimbursements and contributions | (2,319)                      | (1,539)               | (3,648)                      | 57         |
| Customer and Client Receipts                   | (2,535)                      | (3,221)               | (2,535)                      | -          |
| Interest Receivable                            | -                            | -                     | -                            | n/a        |
| Recharges to other services                    | (13,922)                     | (7,000)               | (8,533)                      | (39)       |
| <b>TOTAL INCOME</b>                            | <b>(221,850)</b>             | <b>(225,438)</b>      | <b>(243,054)</b>             | <b>8</b>   |

|                              |               |                |               |            |
|------------------------------|---------------|----------------|---------------|------------|
| <b>TOTAL NET EXPENDITURE</b> | <b>92,338</b> | <b>107,540</b> | <b>98,192</b> | <b>(9)</b> |
|------------------------------|---------------|----------------|---------------|------------|

|                                    |   |    |   |       |
|------------------------------------|---|----|---|-------|
| Contributions to / (from) Reserves | - | 15 | - | (100) |
|------------------------------------|---|----|---|-------|

|                               |                |
|-------------------------------|----------------|
| <b>CURRENT BUDGET 2023/24</b> | <b>101,400</b> |
|-------------------------------|----------------|

|   |              |
|---|--------------|
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> | <b>6,154</b> |
|---|--------------|

**TOP FINANCIAL RISKS 2024-25**

**Children's Social Care**  
 Placement costs are rising and the savings built into the budget is substantial. As Children Looked After numbers and/or unit costs increase these savings would be at risk.  
 If demand rises more social workers will be needed to meet needs. Caseloads are already currently too high in Family Assessment Service and Social Work with Families.  
 Overall management of the staffing budget is an increasing risk given existing staffing savings built into the budget together with a further 5% vacancy factor reduction added in 2022/23.

**Quality, Commissioning and Performance Improvement**  
 Cuts to the local NHS budget has resulted in reduced funding for the Integrated Commissioning Service.  
 Increased demand for social care services will result in increased demand for safeguarding and quality assurance services, putting the staffing budget under pressure.  
 Fee uplift negotiations with providers exceed the percentage included in the budget.

**Education**  
 Rising numbers of new Educational and Health Care Plans and increasing demands from schools for additional funding for children with complex needs is a risk to the High Needs Dedicated Schools Grant (DSG) budget.  
 The local authority is also under pressure to deliver its savings target under the Department for Education (DfE) Safety Valve programme which forms part of the DSG Deficit Recovery Plan. Failure to meet those savings targets may lead to the historical DSG deficit not being funded by the DfE. Although the DfE is likely to fund the cumulative deficit, the local authority will be expected to meet its contractual obligations under the plan. This includes the local authority meeting the targeted outturn variance approved in the Deficit Recovery Plan.  
 The DfE reduced the 2023/24 central school services block DSG grant allocation by 20%. This reduction increases the risks in the department meeting some of the historical commitments linked to the grant. Schools in deficit are a risk although the change in the national funding formula for 2023/24 seem to partly mitigate the risk.

## CABINET MEMBER

Cllr Maria Gatland

## DIRECTORATE MANAGEMENT TEAM

| NAME           | TITLE  | TEL. EX. |
|----------------|--|----------|
| Deborah Jones  | Interim Corporate Director of Children, Young People and Education | 24628    |
| Róisín Madden  | Director of Children's Social Care                                 | 24589    |
| Shelley Davies | Director of Education  | 24331    |
| Kerry Crichlow | Director of Quality, Commissioning and Performance Improvement     | 24332    |

| DIVISION | DIVISION   |
|----------|--|
| C1205E   | CHILDREN, YOUNG PEOPLE AND EDUCATION               |
| C1210E   | CHILDREN'S SOCIAL CARE                             |
| C1220E   | EDUCATION DIVISION                                 |
| C1230E   | QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT |
| C1240E   | SCHOOLS ISB  |

## MOVEMENT IN SERVICE NET EXPENDITURE

| FORECAST<br>2023-24 | DIVISION  | ORIGINAL<br>BUDGET<br>2023-24<br>(A) | Other<br>(C) | ORIGINAL<br>BUDGET<br>2024-25<br>(D) | %<br>CHANGE<br>(E) |
|---------------------|---|--------------------------------------|--------------|--------------------------------------|--------------------|
|                     |   | £000's                               | £000's       | £000's                               | %                  |
| 533                 | C1205E : CHILDREN, YOUNG PEOPLE AND EDUCATION   | 603                                  | (603)        | -                                    | (100)              |
| 79,841              | C1210E : CHILDREN'S SOCIAL CARE                 | 68,333                               | 5,518        | 73,851                               | 8                  |
| 18,180              | C1220E : EDUCATION DIVISION                     | 16,788                               | (217)        | 16,571                               | (1)                |
| 7,777               | C1230E : QUALITY, COMMISSIONING AND PERFORMANCE | 6,614                                | 1,156        | 7,770                                | 17                 |
| 2                   | C1240E : SCHOOLS ISB                            | -                                    | -            | -                                    | n/a                |
| 1,222               | C1260E  | -                                    | -            | -                                    | n/a                |
| 107,554             | <b>TOTAL NET EXPENDITURE</b>                    | 92,338                               | 5,854        | 98,192                               | 6                  |

## STAFF ESTABLISHMENT NUMBERS

| DIVISION  | ORIGINAL<br>BUDGET<br>2023-24<br>FTE STAFF | ORIGINAL<br>BUDGET<br>2024-25<br>FTE STAFF | CHANGE<br>IN<br>FTE<br>FTE STAFF |
|---|--|--|----------------------------------|
| C1205E : CHILDREN, YOUNG PEOPLE AND EDUCATION               | 6.0  | 4.0  | (2.0)                            |
| C1210E : CHILDREN'S SOCIAL CARE                             | 628.0                                      | 643.0                                      | 15.0                             |
| C1220E : EDUCATION DIVISION                                 | 286.2                                      | 296.7                                      | 10.6                             |
| C1230E : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT | 105.0                                      | 109.0                                      | 4.0                              |
| <b>TOTAL FTE STAFF</b>                                      | 1,025.2                                    | 1,052.7                                    | 27.6                             |

## STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS

Children, Young People and Education has decreased by **2 FTE** due to the business support restructure.

Children's Social Care staffing has increased by **15 FTE** due to the business support restructure and the creation of new posts.

Education has increased by **10.6 FTE** due to **8.6 FTE** additional Education Health and Care Plan staff and **2 FTE** in Locality SEND Implementation Project.

Quality, Commissioning and Performance Improvement staffing has increased by **4 FTE** due to the transfer of posts from Children's Social Care.

| FORECAST<br>2023-24                                   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24 |                          | ORIGINAL<br>BUDGET<br>2024-25 | %<br>CHANGE<br>(E)<br>% |
|---|--|-------------------------------|--------------------------|-------------------------------|-------------------------|
|   |  | (A)<br>£000's                 | * Other<br>(C)<br>£000's | (D)<br>£000's                 |                         |
| £000's  |  |                               |                          |                               |                         |
| 65,609  | Employees                                      | 59,062                        | 5,903                    | <b>64,965</b>                 | 10                      |
| 109   | Premises related expenditure                   | 116                           | 7                        | <b>123</b>                    | 6                       |
| 19,953  | Supplies and Services                          | 4,554                         | 157                      | <b>4,711</b>                  | 3                       |
| 63,535  | Third Party Payments                           | 67,919                        | (2,189)                  | <b>65,730</b>                 | (3)                     |
| 161,490   | Transfer Payments                              | 163,072                       | 21,333                   | <b>184,405</b>                | 13                      |
| (19)  | Transport related expenditure                  | 54                            | 8                        | <b>62</b>                     | 15                      |
| 13,220  | Recharges from other services                  | 10,332                        | 1,075                    | <b>11,407</b>                 | 10                      |
| 323,899   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 305,109                       | 26,294                   | <b>331,403</b>                | 9                       |
| (213,678)   | Government Grants                              | (203,074)                     | (25,264)                 | <b>(228,338)</b>              | 12                      |
| (1,539)   | Other Grants, reimbursements and contributions | (2,319)                       | (1,329)                  | <b>(3,648)</b>                | 57                      |
| (3,221)   | Customer and Client Receipts                   | (2,535)                       | -                        | <b>(2,535)</b>                | -                       |
| -   | Interest Receivable                            | -                             | -                        | -                             | n/a                     |
| (7,000)   | Recharges to other services                    | (13,922)                      | 5,389                    | <b>(8,533)</b>                | (39)                    |
| (225,438)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (221,850)                     | (21,204)                 | <b>(243,054)</b>              | 10                      |
| 98,461  | <b>NET CONTROLLABLE COST</b>                   | 83,259                        | 5,090                    | <b>88,349</b>                 | 6                       |
| 5,261   | Capital Charges                                | 5,261                         | 117                      | <b>5,378</b>                  | 2                       |
| 536   | Intangible Charges                             | 536                           | 172                      | <b>708</b>                    | 32                      |
| 3,282   | REFCUS   | 3,282                         | 475                      | <b>3,757</b>                  | 14                      |
| -   | Corporate support services bought in           | -                             | -                        | -                             | n/a                     |
| 9,079   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 9,079                         | 764                      | <b>9,843</b>                  | 8                       |
| 107,540   | <b>NET COST OF SERVICE</b>                     | 92,338                        | 5,854                    | <b>98,192</b>                 | 6                       |
| 15  | Contributions to / (from) Earmarked Reserves   | -                             | -                        | -                             | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -                             | -                        | -                             | n/a                     |
| -   | Financing of Capital Expenditure               | -                             | -                        | -                             | n/a                     |
| -   | Provision for Repayment of External Loans      | -                             | -                        | -                             | n/a                     |
| -   | Contribution to / (from) General Balances      | -                             | -                        | -                             | n/a                     |
| 15  | <b>TOTAL APPROPRIATIONS</b>                    | -                             | -                        | -                             | n/a                     |
| 107,554   | <b>TOTAL NET EXPENDITURE</b>                   | 92,338                        | 5,854                    | <b>98,192</b>                 | 6                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |                               |                          |                               | £000's                  |
| Strategic budget - agreed pressures / service demands |  |                               |                          |                               | -                       |
| Strategic budget - agreed additional income / savings |  |                               |                          |                               | (2,972)                 |
| Other resource changes                                |  |                               |                          |                               | 8,826                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |                               |                          |                               | <b>5,854</b>            |

**SERVICE DESCRIPTION**

This cost centre is used to charge all staffing and administration costs relating to the Corporate Director.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                                     | ORIGINAL BUDGET 2023-24 (A) | Other (C) | ORIGINAL BUDGET 2024-25 (D) | % CHANGE (E) |
|--------------|--|-----------------------------|-----------|-----------------------------|--------------|
|              |  | £000's                      | £000's    | £000's                      | %            |
| C1202F       | CHILDREN, YOUNG PEOPLE AND EDUCATION DIRECTORATE | 603                         | (603)     | -                           | (100)        |
|              | <b>TOTAL NET EXPENDITURE</b>                     | 603                         | (603)     | -                           | (100)        |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023-24 FTE STAFF | ORIGINAL BUDGET 2024-25 FTE STAFF | CHANGE IN FTE STAFF |
|--|-----------------------------------|-----------------------------------|---------------------|
| CHILDREN, YOUNG PEOPLE AND EDUCATION DIRECTORATE | 6.0                               | 4.0                               | (2.0)               |
| <b>TOTAL FTE STAFF</b>                           | 6.0                               | 4.0                               | (2.0)               |



| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 447  | Employees                                      | 506  | (70)                     | 436  | (14)                    |
| 1  | Premises related expenditure                   | 1  | -                        | 1  | -                       |
| 24   | Supplies and Services                          | 54   | -                        | 54   | -                       |
| 6  | Third Party Payments                           | 34   | -                        | 34   | -                       |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 1  | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| 56   | Recharges from other services                  | 7  | -                        | 7  | -                       |
| 535  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 603  | (70)                     | 533  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (2)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | (533)                    | (533)  | n/a                     |
| (2)  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (533)                    | (533)  | n/a                     |
| 533  | <b>NET CONTROLLABLE COST</b>                   | 603  | (603)                    | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 533  | <b>NET COST OF SERVICE</b>                     | 603  | (603)                    | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 533  | <b>TOTAL NET EXPENDITURE</b>                   | 603  | (603)                    | -  | (100)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | (603)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(603)</b>            |

SERVICE: C1202F : CHILDREN, YOUNG PEOPLE AND EDUCATION DIRECTORATE

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25 |               | %<br>CHANGE<br>(E)<br>% |
|---|--|--|-------------------------------|---------------|-------------------------|
|   |  |  | * Other<br>(C)<br>£000's      | (D)<br>£000's |                         |
| 447   | Employees                                      | 506  | (70)                          | 436           | (14)                    |
| 1   | Premises related expenditure                   | 1  | -                             | 1             | -                       |
| 24  | Supplies and Services                          | 54   | -                             | 54            | -                       |
| 6   | Third Party Payments                           | 34   | -                             | 34            | -                       |
| -   | Transfer Payments                              | -  | -                             | -             | n/a                     |
| 1   | Transport related expenditure                  | 1  | -                             | 1             | -                       |
| 56  | Recharges from other services                  | 7  | -                             | 7             | -                       |
| 535   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 603  | (70)                          | 533           | n/a                     |
| -   | Government Grants                              | -  | -                             | -             | n/a                     |
| (2)   | Other Grants, reimbursements and contributions | -  | -                             | -             | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                             | -             | n/a                     |
| -   | Interest Receivable                            | -  | -                             | -             | n/a                     |
| -   | Recharges to other services                    | -  | (533)                         | (533)         | n/a                     |
| (2)   | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (533)                         | (533)         | n/a                     |
| 533   | <b>NET CONTROLLABLE COST</b>                   | 603  | (603)                         | -             | n/a                     |
| -   | Capital Charges                                | -  | -                             | -             | n/a                     |
| -   | Intangible Charges                             | -  | -                             | -             | n/a                     |
| -   | REFCUS   | -  | -                             | -             | n/a                     |
| -   | Corporate support services bought in           | -  | -                             | -             | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                             | -             | n/a                     |
| 533   | <b>NET COST OF SERVICE</b>                     | 603  | (603)                         | -             | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                             | -             | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                             | -             | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                             | -             | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                             | -             | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                             | -             | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                             | -             | n/a                     |
| 533   | <b>TOTAL NET EXPENDITURE</b>                   | 603  | (603)                         | -             | (100)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                     |  |  |                               |               | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>          |  |  |                               |               |                         |
|   |  |  |                               |               | -                       |
| <u>Strategic budget - agreed additional income / savings</u>          |  |  |                               |               |                         |
|   |  |  |                               |               | -                       |
| <u>Other resource changes</u>   |  |  |                               |               |                         |
| Pay award 2023-24   |  |  |                               |               | 16                      |
| Movement in internal recharges  |  |  |                               |               | (533)                   |
| Realignment of staffing budget following business support restructure |  |  |                               |               | (86)                    |
|   |  |  |                               |               | (603)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                             |  |  |                               |               | <b>(603)</b>            |

**SERVICE DESCRIPTION**

Children's Social Care and Early Help fulfils the council's statutory responsibilities to support children in need of help and protection; children who are Looked After by the Council, and care experienced young people. The legislative framework, of the Children Act 1989, Social Work Act 2017 and Leaving Care Act 2000 largely define the functions and responsibilities of the service.

The Early Help service focuses on supporting children and families to prevent the need for social care intervention. Children's Social Care will support children and families through social work services using the Child in Need, Child Protection, Children in Care & Leaving Care frameworks including instituting care proceedings under the Children Act 1989.

Our focus is upon supporting families to remain together wherever possible, in recognition that children are best brought up within their birth families or kinship network. If children need to be removed from their birth families, in order to protect them, the service focuses upon ensuring alternative permanent care for children at the earliest possible point and through family connected carers if possible.

The service works closely with other divisions within the council such as Housing, Adults and Community Safety, in order to ensure a joined up approach to service delivery and to support families in a holistic way.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME   | ORIGINAL BUDGET 2023-24 |                     | ORIGINAL BUDGET 2024-25 | % CHANGE (E)<br>% |
|--------------|--|-------------------------|---------------------|-------------------------|-------------------|
|              |  | (A)<br>£000's           | Other (C)<br>£000's | (D)<br>£000's           |                   |
| C1234F       | SPECIALIST SERVICES FOR CHILDREN AND YOUNG PEOPLE    | 17,094                  | 2,273               | 19,367                  | 13                |
| C1232F       | SOCIAL WORK WITH FAMILIES                            | 10,443                  | 38                  | 10,481                  | 0                 |
| C1236F       | CHILDREN'S SOCIAL CARE DIRECTORATE                   | 1,825                   | 836                 | 2,661                   | 46                |
| C1240F       | CHILDREN IN CARE AND CARE EXPERIENCED YOUNG PEOPLE   | 28,831                  | 1,703               | 30,534                  | 6                 |
| C1220F       | ACCESS SUPPORT AND INTERVENTION                      | 8,148                   | 458                 | 8,606                   | 6                 |
| C1260F       | SYSTEMIC CLINICAL SERVICES AND WORKFORCE DEVELOPMENT | 1,992                   | 210                 | 2,202                   | 11                |
|              |  | -                       | -                   | -                       |                   |
|              |  | -                       | -                   | -                       |                   |
|              |  | -                       | -                   | -                       |                   |
|              | <b>TOTAL NET EXPENDITURE</b>                         | <b>68,333</b>           | <b>5,518</b>        | <b>73,851</b>           | <b>8</b>          |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023-24 | ORIGINAL BUDGET 2024-25 | CHANGE IN FTE |
|--|-------------------------|-------------------------|---------------|
|  | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| SPECIALIST SERVICES FOR CHILDREN AND YOUNG PEOPLE    | -                       | 208.5                   | 208.5         |
| SOCIAL WORK WITH FAMILIES                            | 185.5                   | 124.5                   | (61.0)        |
| CHILDREN'S SOCIAL CARE DIRECTORATE                   | 1.0                     | 1.0                     | -             |
| CHILDREN IN CARE AND CARE EXPERIENCED YOUNG PEOPLE   | 178.0                   | 130.0                   | (48.0)        |
| ACCESS SUPPORT AND INTERVENTION                      | 234.5                   | 146.5                   | (88.0)        |
| SYSTEMIC CLINICAL SERVICES AND WORKFORCE DEVELOPMENT | 29.0                    | 32.5                    | 3.5           |
|  |                         |                         |               |
| <b>TOTAL FTE STAFF</b>                               | <b>628.0</b>            | <b>643.0</b>            | <b>15.0</b>   |

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 40,724   | Employees                                      | 37,972   | 3,569                    | 41,541   | 9                       |
| 39   | Premises related expenditure                   | 39   | (1)                      | 38   | (3)                     |
| 1,249  | Supplies and Services                          | 1,822  | (291)                    | 1,531  | (16)                    |
| 46,165   | Third Party Payments                           | 40,054   | 272                      | 40,326   | 1                       |
| 1,658  | Transfer Payments                              | 85   | 2,016                    | 2,101  | 2,372                   |
| 32   | Transport related expenditure                  | 21   | 6                        | 27   | 29                      |
| 7,328  | Recharges from other services                  | 7,072  | 345                      | 7,417  | 5                       |
| 97,196   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 87,065   | 5,916                    | 92,981   | n/a                     |
| (12,448)   | Government Grants                              | (13,242)                                       | (209)                    | (13,451)                                       | 2                       |
| (813)  | Other Grants, reimbursements and contributions | (1,161)  | 276                      | (885)  | (24)                    |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (4,112)  | Recharges to other services                    | (4,347)  | (465)                    | (4,812)  | 11                      |
| (17,373)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (18,750)                                       | (398)                    | (19,148)                                       | n/a                     |
| 79,823   | <b>NET CONTROLLABLE COST</b>                   | 68,315   | 5,518                    | 73,833   | n/a                     |
| 18   | Capital Charges                                | 18   | -                        | 18   | -                       |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 18   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 18   | -                        | 18   | n/a                     |
| 79,841   | <b>NET COST OF SERVICE</b>                     | 68,333   | 5,518                    | 73,851   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 79,841   | <b>TOTAL NET EXPENDITURE</b>                   | 68,333   | 5,518                    | 73,851   | 8                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 7,015                   |
|  |  |  |                          |  |                         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>5,518</b>            |

DIRECTORATE: C1200D : CHILDREN, YOUNG PEOPLE AND EDUCATION      SERVICE SUBJECTIVE SUMMARY  
 DIVISION: C1210E : CHILDREN'S SOCIAL CARE

SERVICE: C1234F : SPECIALIST SERVICES FOR CHILDREN AND YOUNG PEOPLE

| FORECAST<br>2023-24   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24 |                | ORIGINAL<br>BUDGET<br>2024-25 | %<br>CHANGE<br>(E) |
|---|--|-------------------------------|----------------|-------------------------------|--------------------|
|   |  | (A)                           | * Other<br>(C) | (D)                           |                    |
| £000's  |  | £000's                        | £000's         | £000's                        | %                  |
| 12,708  | Employees                                      | 11,060                        | 1,551          | 12,611                        | 14                 |
| 27  | Premises related expenditure                   | 32                            | -              | 32                            | -                  |
| 532   | Supplies and Services                          | 427                           | (56)           | 371                           | (13)               |
| 8,095   | Third Party Payments                           | 7,961                         | (1,353)        | 6,608                         | (17)               |
| -   | Transfer Payments                              | -                             | 2,016          | 2,016                         | n/a                |
| 18  | Transport related expenditure                  | 12                            | 1              | 13                            | 8                  |
| 537   | Recharges from other services                  | 534                           | 23             | 557                           | 4                  |
| 21,917  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 20,026                        | 2,182          | 22,208                        | n/a                |
| (560)   | Government Grants                              | (535)                         | (3)            | (538)                         | 1                  |
| (154)   | Other Grants, reimbursements and contributions | (626)                         | (7)            | (633)                         | 1                  |
| -   | Customer and Client Receipts                   | -                             | -              | -                             | n/a                |
| -   | Interest Receivable                            | -                             | -              | -                             | n/a                |
| (1,638)   | Recharges to other services                    | (1,789)                       | 101            | (1,688)                       | (6)                |
| (2,352)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (2,950)                       | 91             | (2,859)                       | n/a                |
| 19,565  | <b>NET CONTROLLABLE COST</b>                   | 17,076                        | 2,273          | 19,349                        | n/a                |
| 18  | Capital Charges                                | 18                            | -              | 18                            | -                  |
| -   | Intangible Charges                             | -                             | -              | -                             | n/a                |
| -   | REFCUS   | -                             | -              | -                             | n/a                |
| -   | Corporate support services bought in           | -                             | -              | -                             | n/a                |
| 18  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 18                            | -              | 18                            | n/a                |
| 19,583  | <b>NET COST OF SERVICE</b>                     | 17,094                        | 2,273          | 19,367                        | n/a                |
| -   | Contributions to / (from) Earmarked Reserves   | -                             | -              | -                             | n/a                |
| -   | Contributions to / (from) Capital Reserves:    | -                             | -              | -                             | n/a                |
| -   | Financing of Capital Expenditure               | -                             | -              | -                             | n/a                |
| -   | Provision for Repayment of External Loans      | -                             | -              | -                             | n/a                |
| -   | Contribution to / (from) General Balances      | -                             | -              | -                             | n/a                |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -                             | -              | -                             | n/a                |
| 19,583  | <b>TOTAL NET EXPENDITURE</b>                   | 17,094                        | 2,273          | 19,367                        | 13                 |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |                               |                |                               | £000's             |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |                               |                |                               |                    |
|   |  |                               |                |                               | -                  |
| <u>Strategic budget - agreed additional income / savings</u>  |  |                               |                |                               |                    |
| Increasing capacity and reducing respite costs at Calleydown  |  |                               |                |                               | (10)               |
|   |  |                               |                |                               | (10)               |
| <u>Other resource changes</u>   |  |                               |                |                               |                    |
| Pay award 2023-24   |  |                               |                |                               | 646                |
| Contract inflation 2023-24  |  |                               |                |                               | 789                |
| Realignment of staffing budget following business support restructure   |  |                               |                |                               | 102                |
| Transfer budget from Social Work with Families 1 FTE Business and Finance Operations Manager (CYPE 2.4)             |  |                               |                |                               | 66                 |
| Transfer budget from Social Work with Families 2 FTE Service Managers (CYPE 2.4)                                    |  |                               |                |                               | 194                |
| Transfer budget from Children's Social Care Directorate 1 FTE Head of Service (CYPE 2.5)                            |  |                               |                |                               | 124                |
| Transfer budget from Children in Care and Care Experienced Young People 1 FTE Service Manager (CYPE 2.6)            |  |                               |                |                               | 98                 |
| Transfer budget from Access Support and Intervention 2 FTE Service Managers (CYPE 2.7)                              |  |                               |                |                               | 194                |
| Transfer budget to Safeguarding and Quality Assurance CYPE 2 FTE Fostering Review Officers (CYPE 4.5)               |  |                               |                |                               | (132)              |
| Transfer staffing budget from Access, Support and Intervention to Specialist Services for Children and Young People |  |                               |                |                               | 28                 |
| Adjustments to correct general fund recharge budgets  |  |                               |                |                               | 210                |
| In-year staffing budget realignment   |  |                               |                |                               | (2)                |
| Movement in internal recharges  |  |                               |                |                               | (27)               |
| Movement in Integrated Care Board income budget   |  |                               |                |                               | (7)                |
|   |  |                               |                |                               | 2,283              |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |                               |                |                               | <b>2,273</b>       |

SERVICE: C1232F : SOCIAL WORK WITH FAMILIES

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 8,130   | Employees                                      | 8,397  | 400                      | 8,797  | 5                       |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 26  | Supplies and Services                          | 22   | 5                        | 27   | 23                      |
| 1,899   | Third Party Payments                           | 1,790  | 109                      | 1,899  | 6                       |
| 75  | Transfer Payments                              | 75   | -                        | 75   | -                       |
| 1   | Transport related expenditure                  | 1  | (1)                      | -  | (100)                   |
| 182   | Recharges from other services                  | 158  | 25                       | 183  | 16                      |
| 10,313  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 10,443   | 538                      | 10,981   | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| -   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -   | Recharges to other services                    | -  | (500)                    | (500)  | n/a                     |
| -   | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (500)                    | (500)  | n/a                     |
| 10,313  | <b>NET CONTROLLABLE COST</b>                   | 10,443   | 38                       | 10,481   | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 10,313  | <b>NET COST OF SERVICE</b>                     | 10,443   | 38                       | 10,481   | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 10,313  | <b>TOTAL NET EXPENDITURE</b>                   | 10,443   | 38                       | 10,481   | 0                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>  |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 369                     |
| Contract inflation 2023-24  |  |  |                          |  | 138                     |
| Realignment of staffing budget following business support restructure   |  |  |                          |  | 92                      |
| Realignment of recruitment and retention budget   |  |  |                          |  | (18)                    |
| In-year staffing budget realignment   |  |  |                          |  | 1                       |
| Transfer from Corporate Economic Demand budget to fund Social Work with Families Team   |  |  |                          |  | 288                     |
| Increased Public Health funding   |  |  |                          |  | (500)                   |
| Transfer budget to Specialist Services for Children and Young People 2 FTE Service Managers (CYPE 2.3)                        |  |  |                          |  | (194)                   |
| Transfer budget to Specialist Services for Children and Young People 1 FTE Business and Finance Operations Manager (CYPE 2.3) |  |  |                          |  | (66)                    |
| Transfer budget to Children In Care and Care Experienced Young People to fund 1 FTE Service Manger (CYPE 2.6)                 |  |  |                          |  | (72)                    |
|   |  |  |                          |  | 38                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>38</b>               |

SERVICE: C1236F : CHILDREN'S SOCIAL CARE DIRECTORATE

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 511   | Employees  | (1,031)  | 849                      | (182)  | (82)                    |
| -   | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 91  | Supplies and Services                            | 1,052  | (191)                    | 861  | (18)                    |
| 2,519   | Third Party Payments                             | -  | -                        | -  | n/a                     |
| 10  | Transfer Payments                                | 10   | -                        | 10   | -                       |
| -   | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 89  | Recharges from other services                    | 1,811  | 178                      | 1,989  | 10                      |
| 3,220   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 1,842  | 836                      | 2,678  | n/a                     |
| -   | - Government Grants                              | -  | -                        | -  | n/a                     |
| -   | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -   | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| (17)  | Recharges to other services                      | (17)   | -                        | (17)   | -                       |
| (17)  | <b>TOTAL CONTROLLABLE INCOME</b>                 | (17)   | -                        | (17)   | n/a                     |
| 3,203   | <b>NET CONTROLLABLE COST</b>                     | 1,825  | 836                      | 2,661  | n/a                     |
| -   | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | - REFCUS   | -  | -                        | -  | n/a                     |
| -   | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 3,203   | <b>NET COST OF SERVICE</b>                       | 1,825  | 836                      | 2,661  | n/a                     |
| -   | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -   | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -   | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 3,203   | <b>TOTAL NET EXPENDITURE</b>                     | 1,825  | 836                      | 2,661  | 46                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>  |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 3                       |
| Realignment of staffing budget following business support restructure   |  |  |                          |  | (66)                    |
| Realignment of recruitment and retention budget   |  |  |                          |  | 26                      |
| Movement in internal recharges  |  |  |                          |  | 178                     |
| In-year staffing budget realignment   |  |  |                          |  | 2                       |
| Adjustments to correct general fund recharge budgets  |  |  |                          |  | 842                     |
| Transfer budget to Specialist Services for Children and Young People 1 FTE Head of Service (CYPE 2.3)         |  |  |                          |  | (124)                   |
| Transfer budget to Children In Care and Care Experienced Young People to fund 1 FTE Service Manger (CYPE 2.6) |  |  |                          |  | (25)                    |
|   |  |  |                          |  | 836                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>836</b>              |

SERVICE: C1240F : CHILDREN IN CARE AND CARE EXPERIENCED YOUNG PEOPLE

| FORECAST<br>2023-24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 8,244  | Employees                                      | 7,897  | 392                      | 8,289  | 5                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 330  | Supplies and Services                          | 194  | 1                        | 195  | 1                       |
| 33,516   | Third Party Payments                           | 30,161   | 1,386                    | 31,547   | 5                       |
| 1,573  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 8  | Transport related expenditure                  | 8  | 4                        | 12   | 50                      |
| 6,046  | Recharges from other services                  | 4,512  | 124                      | 4,636  | 3                       |
| 49,718   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 42,772   | 1,907                    | 44,679   | n/a                     |
| (10,751)   | Government Grants                              | (11,669)                                       | -                        | (11,669)                                       | -                       |
| (414)  | Other Grants, reimbursements and contributions | -  | (125)                    | (125)  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (2,272)  | Recharges to other services                    | (2,272)  | (79)                     | (2,351)  | 3                       |
| (13,437)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (13,941)                                       | (204)                    | (14,145)                                       | n/a                     |
| 36,281   | <b>NET CONTROLLABLE COST</b>                   | 28,831   | 1,703                    | 30,534   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 36,281   | <b>NET COST OF SERVICE</b>                     | 28,831   | 1,703                    | 30,534   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 36,281   | <b>TOTAL NET EXPENDITURE</b>                   | 28,831   | 1,703                    | 30,534   | 6                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>   |  |  |                          |  |                         |
| Reduce spend on Children Looked After placements   |  |  |                          |  | (1,230)                 |
| Increasing capacity and reducing respite costs at Calleydown   |  |  |                          |  | (132)                   |
| Review all joint funding arrangements across education, health and care                              |  |  |                          |  | (125)                   |
|  |  |  |                          |  | (1,487)                 |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 391                     |
| Contract inflation 2023-24   |  |  |                          |  | 2,829                   |
| Realignment of staffing budget following business support restructure                                |  |  |                          |  | (64)                    |
| Realignment of recruitment and retention budget  |  |  |                          |  | 1                       |
| Movement in internal recharges   |  |  |                          |  | 36                      |
| Transfer budget to Specialist Services for Children and Young People 1 FTE Service Manger (CYPE 2.3) |  |  |                          |  | (98)                    |
| Transfer budget from Social Work with Families to fund 1 FTE Service Manger (CYPE 2.4)               |  |  |                          |  | 72                      |
| Transfer budget from Director Childrens Social Care to fund 1 FTE Service Manger (CYPE 2.5)          |  |  |                          |  | 25                      |
| In-year staffing realignment   |  |  |                          |  | (2)                     |
|  |  |  |                          |  | 3,190                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>1,703</b>            |



SERVICE: C1220F : ACCESS SUPPORT AND INTERVENTION

| FORECAST<br>2023-24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 9,027  | Employees                                      | 9,723  | 98                       | 9,821  | 1                       |
| -  | - Premises related expenditure                 | -  | -                        | -  | n/a                     |
| 201  | Supplies and Services                          | 29   | 17                       | 46   | 59                      |
| 136  | Third Party Payments                           | 142  | 130                      | 272  | 92                      |
| -  | - Transfer Payments                            | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                | -  | -                        | -  | n/a                     |
| 468  | Recharges from other services                  | 51   | (2)                      | 49   | (4)                     |
| 9,832  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 9,945  | 243                      | 10,188   | n/a                     |
| (1,137)  | Government Grants                              | (1,038)  | (206)                    | (1,244)  | 20                      |
| (166)  | Other Grants, reimbursements and contributions | (490)  | 408                      | (82)   | (83)                    |
| -  | - Customer and Client Receipts                 | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                          | -  | -                        | -  | n/a                     |
| (185)  | Recharges to other services                    | (269)  | 13                       | (256)  | (5)                     |
| (1,488)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,797)  | 215                      | (1,582)  | n/a                     |
| 8,344  | <b>NET CONTROLLABLE COST</b>                   | 8,148  | 458                      | 8,606  | n/a                     |
| -  | - Capital Charges                              | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                           | -  | -                        | -  | n/a                     |
| -  | - REFCUS                                       | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in         | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 8,344  | <b>NET COST OF SERVICE</b>                     | 8,148  | 458                      | 8,606  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:  | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure             | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans    | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 8,344  | <b>TOTAL NET EXPENDITURE</b>                   | 8,148  | 458                      | 8,606  | 6                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 446                     |
| Contract inflation 2023-24   |  |  |                          |  | 2                       |
| Realignment of staffing budget following business support restructure                                    |  |  |                          |  | (176)                   |
| Realignment of recruitment and retention budget  |  |  |                          |  | (9)                     |
| Movement in internal recharges   |  |  |                          |  | (1)                     |
| Transfer from Corporate Economic Demand budget to fund Family Assessment Service Team                    |  |  |                          |  | 410                     |
| Transfer budget from Specialist Services for Children and Young People 2 FTE Service Managers (CYPE 2.3) |  |  |                          |  | (194)                   |
| Transfer staffing budget to Specialist Services for Children and Young People (CYPE 2.3)                 |  |  |                          |  | (28)                    |
| In-year staffing realignment   |  |  |                          |  | 1                       |
| Movement in Integrated Care Board expenditure budget   |  |  |                          |  | 7                       |
|  |  |  |                          |  | 458                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>458</b>              |

SERVICE: C1260F : SYSTEMIC CLINICAL SERVICES AND WORKFORCE DEVELOPMENT

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 2,105   | Employees                                      | 1,926  | 279                      | 2,205  | 14                      |
| 12  | Premises related expenditure                   | 7  | (1)                      | 6  | (14)                    |
| 68  | Supplies and Services                          | 98   | (67)                     | 31   | (68)                    |
| -   | - Third Party Payments                         | -  | -                        | -  | n/a                     |
| -   | - Transfer Payments                            | -  | -                        | -  | n/a                     |
| 5   | Transport related expenditure                  | -  | 2                        | 2  | n/a                     |
| 6   | Recharges from other services                  | 6  | (3)                      | 3  | (50)                    |
| 2,196   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,037  | 210                      | 2,247  | n/a                     |
| (1)   | Government Grants                              | -  | -                        | -  | n/a                     |
| (79)  | Other Grants, reimbursements and contributions | (45)   | -                        | (45)   | -                       |
| -   | - Customer and Client Receipts                 | -  | -                        | -  | n/a                     |
| -   | - Interest Receivable                          | -  | -                        | -  | n/a                     |
| -   | - Recharges to other services                  | -  | -                        | -  | n/a                     |
| (80)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (45)   | -                        | (45)   | n/a                     |
| 2,116   | <b>NET CONTROLLABLE COST</b>                   | 1,992  | 210                      | 2,202  | n/a                     |
| -   | - Capital Charges                              | -  | -                        | -  | n/a                     |
| -   | - Intangible Charges                           | -  | -                        | -  | n/a                     |
| -   | - REFCUS                                       | -  | -                        | -  | n/a                     |
| -   | - Corporate support services bought in         | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,116   | <b>NET COST OF SERVICE</b>                     | 1,992  | 210                      | 2,202  | n/a                     |
| -   | - Contributions to / (from) Earmarked Reserves | -  | -                        | -  | n/a                     |
| -   | - Contributions to / (from) Capital Reserves:  | -  | -                        | -  | n/a                     |
| -   | - Financing of Capital Expenditure             | -  | -                        | -  | n/a                     |
| -   | - Provision for Repayment of External Loans    | -  | -                        | -  | n/a                     |
| -   | - Contribution to / (from) General Balances    | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,116   | <b>TOTAL NET EXPENDITURE</b>                   | 1,992  | 210                      | 2,202  | 11                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                     |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>          |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>          |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 97                      |
| Realignment of staffing budget following business support restructure |  |  |                          |  | 113                     |
|   |  |  |                          |  | 210                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                             |  |  |                          |  | <b>210</b>              |

**SERVICE DESCRIPTION****School Place Planning, Admissions and Early Years Education**

The service has responsibility for ensuring there are sufficient school places for every child in Croydon, implementing transparent policies and arrangements to ensure each child is allocated an appropriate place at a local school and supporting parents and carers to ensure their child's safe journey to school, in designated areas across the borough. The School Places Team is responsible for forecasting pupil demand and securing the right levels of capital funding to support changes to the school estate. They work closely with the School Delivery team in the Place Department, commissioning it to deliver expansions and improvements to meet an exceptional increase in demand for places. The sufficiency Team ensures that there are sufficient childcare places in Croydon (so far as is reasonably practicable) for working parents or parents/carers who are studying or training for employment. The Team assesses the supply of formal childcare from private day nurseries, pre-schools, schools with nursery provision, childminders (funded childminders are accredited to deliver the free entitlement on behalf of the local authority), out of school clubs and holiday clubs to secure sufficient early years education places for three and four year olds, as well as disadvantaged two year olds. We will delivery against the Early Years reforms, which include childcare support for working parents and wraparound care.

**Early Years, Parenting and Parent Infant Partnership Service**

This team is also responsible for delivering the Children's Centre services.

**Education Services**

The service has responsibility for the delivery of our traded services and education partnership, plus statutory functions including Not in Education, Employment, or Training (NEET) tracking and support (under consultation), 16-19 student places and standards in schools, school governance and the commissioning of a range of education services such as alternative provision, pupil tracking and monitoring, education management systems. The service also delivers a wide range of traded services to schools, including: IT, HR, finance, educational psychology, school improvement, CPD, safeguarding, governance & clerking, teacher recruitment, plus facilitating sales of wider council services to schools, e.g. pensions, occupational health and insurance. Management of the Education and SPOC business support hubs. Functions include the local authority statutory functions in relation to intervention in underperforming schools; Standing Advisory Council for Religious Education (SACRE) and Croydon Music and Arts. They devise, in consultation with external partners, the key strategic school improvement priorities, alongside The Croydon Education Partnership and monitor progress towards them. Where schools are causing significant concern, the team is responsible for exercising the Council's statutory powers of intervention. The team focuses on key themes to improve the quality of education and learning provision in Croydon identified by outcomes for children and young people in the Borough. These include improving service delivery, raising all standards, narrowing the gap for identified vulnerable groups, enriching the curriculum and building learning communities

**Access to Education**

This team ensures the Council meets its statutory duties, including leadership of the education of children looked after through the Virtual School. The team lead on attendance and exclusions which is a key National priority area. Functions include the local authority statutory functions in relation to the Primary and Secondary Inclusion Panels; children excluded from school and statutory education welfare. A key role is to provide educational input to the Multi-Agency Safeguarding Hub and the Local Children Safeguarding Board.

**25 SEND Service**

The aim of the service is to provide for children with Special Educational Needs and Disabilities to allow them to achieve independence and employment, whenever possible, in or near their local community so that they can live fulfilled lives and be active contributors to Croydon's future. The service has undertaken various SEND strategies and has successfully embedded the locality model across the borough and into early years (An additional sum devolved to clusters of mainstream schools to support development of capacity for predictable needs, set at a level that can be sustained

**MOVEMENT IN NET EXPENDITURE**

| CODE   | SERVICE NAME                           | ORIGINAL BUDGET          |                        | ORIGINAL BUDGET          | % CHANGE   |
|--------|--|--------------------------|------------------------|--------------------------|------------|
|        |  | 2023-24<br>(A)<br>£000's | Other<br>(C)<br>£000's | 2024-25<br>(D)<br>£000's |            |
| C1217F | EARLY YEARS TEAM AND CHILDREN CENTRES  | 2,466                    | (1,662)                | 804                      | (67)       |
| C1222F | COMMISSIONING AND SERVICES TO SCHOOLS  | 2,183                    | 181                    | 2,364                    | 8          |
| C1210F | 0-25 SEND SERVICE SPECIAL EDUCATION GF | 1,823                    | (54)                   | 1,769                    | (3)        |
| C1224F | ACCESS TO EDUCATION                    | 863                      | 145                    | 1,008                    | 17         |
| C1205F | EDUCATION DIVISION SUMMARY             | 9,237                    | 944                    | 10,181                   | 10         |
| C1250F | 0-25 SEND SERVICE DSG BLOCK            | -                        | 143                    | 143                      | n/a        |
| C1215F | ADMISSIONS                             | 188                      | 54                     | 242                      | 29         |
| C1255F | EARLY YEARS                            | 28                       | 26                     | 54                       | 93         |
| C1218F | FAMILY HUBS PROJECTS                   | -                        | 6                      | 6                        | n/a        |
|        |  | -                        | -                      | -                        |            |
|        | <b>TOTAL NET EXPENDITURE</b>           | <b>16,788</b>            | <b>(217)</b>           | <b>16,571</b>            | <b>(1)</b> |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE   | ORIGINAL BUDGET      | ORIGINAL BUDGET      | CHANGE          |
|---|----------------------|----------------------|-----------------|
|   | 2023-24<br>FTE STAFF | 2024-25<br>FTE STAFF | IN<br>FTE STAFF |
| EARLY YEARS TEAM AND CHILDREN CENTRES             | 38.4                 | 40.4                 | 2.0             |
| COMMISSIONING AND SERVICES TO SCHOOLS             | 67.2                 | 65.6                 | (1.6)           |
| 0-25 SEND SERVICE SPECIAL EDUCATION GF            | 19.6                 | 19.6                 | (0.0)           |
| ACCESS TO EDUCATION                               | 46.6                 | 48.3                 | 1.8             |
| EDUCATION DIVISION SUMMARY                        | 1.0                  | 1.0                  | -               |
| 0-25 SEND SERVICE DSG BLOCK                       | 85.8                 | 95.2                 | 9.4             |
| EARLY YEARS, SCHOOL PLACE PLANNING AND ADMISSIONS | 19.0                 | 18.0                 | (1.0)           |

|                        |       |              |      |
|------------------------|-------|--------------|------|
| EARLY YEARS            | 8.7   | <b>8.7</b>   | -    |
| <b>TOTAL FTE STAFF</b> | 286.2 | <b>296.7</b> | 10.6 |

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 14,628   | Employees                                      | 13,856   | 759                      | 14,615   | 5                       |
| 57   | Premises related expenditure                   | 70   | -                        | 70   | -                       |
| 17,784   | Supplies and Services                          | 2,298  | (94)                     | 2,204  | (4)                     |
| 15,132   | Third Party Payments                           | 19,868   | 3,306                    | 23,174   | 17                      |
| 88,889   | Transfer Payments                              | 92,044   | 19,317                   | 111,361  | 21                      |
| (60)   | Transport related expenditure                  | 26   | -                        | 26   | -                       |
| 5,517  | Recharges from other services                  | 3,215  | 277                      | 3,492  | 9                       |
| 141,947  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 131,377  | 23,565                   | 154,942  | n/a                     |
| (127,673)  | Government Grants                              | (118,889)                                      | (22,441)                 | (141,330)                                      | 19                      |
| (454)  | Other Grants, reimbursements and contributions | (865)  | (1,605)                  | (2,470)  | 186                     |
| (3,221)  | Customer and Client Receipts                   | (2,535)  | -                        | (2,535)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,480)  | Recharges to other services                    | (1,361)  | (500)                    | (1,861)  | 37                      |
| (132,828)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (123,650)                                      | (24,546)                 | (148,196)                                      | n/a                     |
| 9,119  | <b>NET CONTROLLABLE COST</b>                   | 7,727  | (981)                    | 6,746  | n/a                     |
| 5,243  | Capital Charges                                | 5,243  | 117                      | 5,360  | 2                       |
| 536  | Intangible Charges                             | 536  | 172                      | 708  | 32                      |
| 3,282  | REFCUS   | 3,282  | 475                      | 3,757  | 14                      |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 9,061  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 9,061  | 764                      | 9,825  | n/a                     |
| 18,180   | <b>NET COST OF SERVICE</b>                     | 16,788   | (217)                    | 16,571   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 18,180   | <b>TOTAL NET EXPENDITURE</b>                   | 16,788   | (217)                    | 16,571   | (1)                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | (1,425)                 |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | 1,208                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(217)</b>            |



SERVICE: C1222F : COMMISSIONING AND SERVICES TO SCHOOLS

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 3,128  | Employees                                      | 3,675  | 181                      | 3,856  | 5                       |
| 2  | Premises related expenditure                   | 1  | -                        | 1  | -                       |
| 1,518  | Supplies and Services                          | 989  | -                        | 989  | -                       |
| 1,587  | Third Party Payments                           | 553  | -                        | 553  | -                       |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 27   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1,444  | Recharges from other services                  | 36   | -                        | 36   | -                       |
| 7,706  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 5,254  | 181                      | 5,435  | n/a                     |
| (3,328)  | Government Grants                              | (1,273)  | -                        | (1,273)  | -                       |
| -  | Other Grants, reimbursements and contributions | (22)   | -                        | (22)   | -                       |
| (1,514)  | Customer and Client Receipts                   | (1,248)  | -                        | (1,248)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (508)  | Recharges to other services                    | (528)  | -                        | (528)  | -                       |
| (5,350)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,071)  | -                        | (3,071)  | n/a                     |
| 2,356  | <b>NET CONTROLLABLE COST</b>                   | 2,183  | 181                      | 2,364  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,356  | <b>NET COST OF SERVICE</b>                     | 2,183  | 181                      | 2,364  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,356  | <b>TOTAL NET EXPENDITURE</b>                   | 2,183  | 181                      | 2,364  | 8                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 181                     |
|  |  |  |                          |  | 181                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>181</b>              |





SERVICE: C1224F : ACCESS TO EDUCATION

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,622  | Employees                                      | 2,352  | 145                      | 2,497  | 6                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 242  | Supplies and Services                          | 91   | -                        | 91   | -                       |
| 927  | Third Party Payments                           | 930  | -                        | 930  | -                       |
| 3,952  | Transfer Payments                              | 3,978  | -                        | 3,978  | -                       |
| 5  | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 1,079  | Recharges from other services                  | 609  | -                        | 609  | -                       |
| 8,828  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 7,963  | 145                      | 8,108  | n/a                     |
| (7,178)  | Government Grants                              | (6,989)  | -                        | (6,989)  | -                       |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (592)  | Customer and Client Receipts                   | (111)  | -                        | (111)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (65)   | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (7,835)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (7,100)  | -                        | (7,100)  | n/a                     |
| 992  | <b>NET CONTROLLABLE COST</b>                   | 863  | 145                      | 1,008  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 992  | <b>NET COST OF SERVICE</b>                     | 863  | 145                      | 1,008  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 992  | <b>TOTAL NET EXPENDITURE</b>                   | 863  | 145                      | 1,008  | 17                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 145                     |
|  |  |  |                          |  | 145                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>145</b>              |

SERVICE: C1205F : EDUCATION DIVISION SUMMARY

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 159  | Employees  | 166  | 3                        | 169  | 2                       |
| -  | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | - Supplies and Services                          | 10   | -                        | 10   | -                       |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 20   | Recharges from other services                    | -  | 177                      | 177  | n/a                     |
| 179  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 176  | 180                      | 356  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |
| 179  | <b>NET CONTROLLABLE COST</b>                     | 176  | 180                      | 356  | n/a                     |
| 5,243  | Capital Charges                                  | 5,243  | 117                      | 5,360  | 2                       |
| 536  | Intangible Charges                               | 536  | 172                      | 708  | 32                      |
| 3,282  | REFCUS   | 3,282  | 475                      | 3,757  | 14                      |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 9,061  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | 9,061  | 764                      | 9,825  | n/a                     |
| 9,240  | <b>NET COST OF SERVICE</b>                       | 9,237  | 944                      | 10,181   | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 9,240  | <b>TOTAL NET EXPENDITURE</b>                     | 9,237  | 944                      | 10,181   | 10                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 3                       |
| Movement in capital charges                                  |  |  |                          |  | 764                     |
| Movement in internal recharges                               |  |  |                          |  | 177                     |
|  |  |  |                          |  | 944                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>944</b>              |

DIRECTORATE: C1200D : CHILDREN, YOUNG PEOPLE AND EDUCATION      SERVICE SUBJECTIVE SUMMARY  
 DIVISION: C1220E : EDUCATION DIVISION

SERVICE: C1250F : 0-25 SEND SERVICE DSG BLOCK

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| 4,973  | Employees                                      | 4,095  | 143                      | 4,238  | 3                       |
| -  | Premises related expenditure                   | 1  | -                        | 1  | -                       |
| 15,527   | Supplies and Services                          | 698  | -                        | 698  | -                       |
| 11,060   | Third Party Payments                           | 16,571   | 1,500                    | 18,071   | 9                       |
| 51,686   | Transfer Payments                              | 54,619   | (301)                    | 54,318   | (1)                     |
| 14   | Transport related expenditure                  | 19   | -                        | 19   | -                       |
| 1,181  | Recharges from other services                  | 1,500  | 100                      | 1,600  | 7                       |
| 84,441   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 77,503   | 1,442                    | 78,945   | n/a                     |
| (83,046)   | Government Grants                              | (76,546)                                       | (1,299)                  | (77,845)                                       | 2                       |
| 23   | Other Grants, reimbursements and contributions | (387)  | -                        | (387)  | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (570)  | Recharges to other services                    | (570)  | -                        | (570)  | -                       |
| (83,593)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (77,503)                                       | (1,299)                  | (78,802)                                       | n/a                     |
| 848  | <b>NET CONTROLLABLE COST</b>                   | -  | 143                      | 143  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 848  | <b>NET COST OF SERVICE</b>                     | -  | 143                      | 143  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 848  | <b>TOTAL NET EXPENDITURE</b>                   | -  | 143                      | 143  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 143                     |
|  |  |  |                          |  | 143                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>143</b>              |

SERVICE: C1215F : EARLY YEARS, SCHOOL PLACE PLANNING AND ADMISSIONS

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 929  | Employees                                      | 1,033  | 54                       | 1,087  | 5                       |
| 14   | Premises related expenditure                   | 6  | -                        | 6  | -                       |
| 114  | Supplies and Services                          | 114  | -                        | 114  | -                       |
| 302  | Third Party Payments                           | 302  | -                        | 302  | -                       |
| 2,824  | Transfer Payments                              | 2,824  | -                        | 2,824  | -                       |
| 51   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 188  | Recharges from other services                  | 89   | -                        | 89   | -                       |
| 4,422  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,368  | 54                       | 4,422  | n/a                     |
| (2,797)  | Government Grants                              | (2,797)  | -                        | (2,797)  | -                       |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (1,176)  | Customer and Client Receipts                   | (1,176)  | -                        | (1,176)  | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (207)  | Recharges to other services                    | (207)  | -                        | (207)  | -                       |
| (4,180)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (4,180)  | -                        | (4,180)  | n/a                     |
| 242  | <b>NET CONTROLLABLE COST</b>                   | 188  | 54                       | 242  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 242  | <b>NET COST OF SERVICE</b>                     | 188  | 54                       | 242  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 242  | <b>TOTAL NET EXPENDITURE</b>                   | 188  | 54                       | 242  | 29                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 54                      |
|  |  |  |                          |  | 54                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>54</b>               |

SERVICE: C1255F : EARLY YEARS

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 388  | Employees                                      | 186  | 26                       | 212  | 14                      |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 0  | Supplies and Services                          | 46   | -                        | 46   | -                       |
| 7  | Third Party Payments                           | 609  | -                        | 609  | -                       |
| 29,227   | Transfer Payments                              | 29,332   | 19,618                   | 48,950   | 67                      |
| 26   | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| 1,185  | Recharges from other services                  | 628  | -                        | 628  | -                       |
| 30,833   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 30,802   | 19,644                   | 50,446   | n/a                     |
| (30,774)   | Government Grants                              | (30,774)                                       | (19,618)                 | (50,392)                                       | 64                      |
| (4)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (1)  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (30,779)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (30,774)                                       | (19,618)                 | (50,392)                                       | n/a                     |
| 54   | <b>NET CONTROLLABLE COST</b>                   | 28   | 26                       | 54   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 54   | <b>NET COST OF SERVICE</b>                     | 28   | 26                       | 54   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 54   | <b>TOTAL NET EXPENDITURE</b>                   | 28   | 26                       | 54   | 93                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 26                      |
|  |  |  |                          |  | 26                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>26</b>               |

SERVICE: C1218F : FAMILY HUBS PROJECTS

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25 |               | %<br>CHANGE<br>(E)<br>% |
|--|--|--|-------------------------------|---------------|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's      | (D)<br>£000's |                         |
| 386  | Employees                                      | -  | 6                             | 6             | n/a                     |
| -  | Premises related expenditure                   | -  | -                             | -             | n/a                     |
| 0  | Supplies and Services                          | -  | -                             | -             | n/a                     |
| 19   | Third Party Payments                           | -  | 1,524                         | 1,524         | n/a                     |
| -  | Transfer Payments                              | -  | -                             | -             | n/a                     |
| (191)  | Transport related expenditure                  | -  | -                             | -             | n/a                     |
| (208)  | Recharges from other services                  | -  | -                             | -             | n/a                     |
| 6  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | 1,530                         | 1,530         | n/a                     |
| -  | Government Grants                              | -  | (1,524)                       | (1,524)       | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                             | -             | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                             | -             | n/a                     |
| -  | Interest Receivable                            | -  | -                             | -             | n/a                     |
| -  | Recharges to other services                    | -  | -                             | -             | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (1,524)                       | (1,524)       | n/a                     |
| 6  | <b>NET CONTROLLABLE COST</b>                   | -  | 6                             | 6             | n/a                     |
| -  | Capital Charges                                | -  | -                             | -             | n/a                     |
| -  | Intangible Charges                             | -  | -                             | -             | n/a                     |
| -  | REFCUS   | -  | -                             | -             | n/a                     |
| -  | Corporate support services bought in           | -  | -                             | -             | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                             | -             | n/a                     |
| 6  | <b>NET COST OF SERVICE</b>                     | -  | 6                             | 6             | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                             | -             | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                             | -             | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                             | -             | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                             | -             | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                             | -             | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                             | -             | n/a                     |
| 6  | <b>TOTAL NET EXPENDITURE</b>                   | -  | 6                             | 6             | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                               |               | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                               |               |                         |
|  |  |  |                               |               | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                               |               |                         |
|  |  |  |                               |               | -                       |
| <u>Other resource changes</u>                                |  |  |                               |               |                         |
| Pay award 2023-24  |  |  |                               |               | 6                       |
|  |  |  |                               |               | 6                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                               |               | <b>6</b>                |

**SERVICE DESCRIPTION**

The Quality, Commissioning and Performance Improvement division is responsible for driving the continuous improvement of services through effective performance management, business intelligence, quality assurance, practice improvement and systems and payments processes across the children, young people and education department.

The division will work across the directorate to support, challenge and enable front line practitioners across Education and Children's Social Care to deliver high quality, safe, cost-effective services that achieve the best outcomes for Children, Young People and their families, ensuring consistency and compliance with the council's corporate procedures, competencies and values.

The division will lead on children's integrated commissioning and procurement across the directorate, working closely with service leads and with health partners to ensure best value is obtained from public money and that commissioned services deliver excellent outcomes for the resources available, now and in the future.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                            | ORIGINAL BUDGET 2023-24 |                     | ORIGINAL BUDGET 2024-25 | % CHANGE |
|--------------|---|-------------------------|---------------------|-------------------------|----------|
|              |   | (A)<br>£000's           | Other (C)<br>£000's | (D)<br>£000's           | (E)<br>% |
| C1272F       | IMPROVEMENT SUMMARY                     | 318                     | 181                 | 499                     | 57       |
| C1280F       | PROCUREMENT                             | 899                     | 129                 | 1,028                   | 14       |
| C1270F       | SAFEGUARDING AND QUALITY ASSURANCE CYPE | 3,984                   | 270                 | 4,254                   | 7        |
| C1275F       | PERFORMANCE AND BUSINESS IMPROVEMENT    | 1,413                   | 576                 | 1,989                   | 41       |
| C1570F       | ASYLUM SEEKERS AND DISPLACED PEOPLE     | -                       | -                   | -                       | n/a      |
|              | <b>TOTAL NET EXPENDITURE</b>            | 6,614                   | 1,156               | 7,770                   | 17       |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023-24 | ORIGINAL BUDGET 2024-25 | CHANGE IN FTE |
|--|-------------------------|-------------------------|---------------|
|  | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT SUMMARY | 1.0                     | 1.0                     | -             |
| CYPE INTEGRATED COMMISSIONING AND PROCUREMENT              | 10.0                    | 10.0                    | -             |
| SAFEGUARDING AND QUALITY ASSURANCE CYPE                    | 64.0                    | 66.0                    | 2.0           |
| PERFORMANCE AND BUSINESS IMPROVEMENT                       | 30.0                    | 32.0                    | 2.0           |
| ASYLUM SEEKERS AND DISPLACED PEOPLE                        | -                       | -                       | -             |
| <b>TOTAL FTE STAFF</b>                                     | 105.0                   | 109.0                   | 4.0           |

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 8,588  | Employees                                      | 6,728  | 1,645                    | <b>8,373</b>                                   | 24                      |
| 12   | Premises related expenditure                   | 6  | 8                        | <b>14</b>                                      | 133                     |
| 894  | Supplies and Services                          | 380  | 542                      | <b>922</b>                                     | 143                     |
| 2,232  | Third Party Payments                           | 7,963  | <b>(5,767)</b>           | <b>2,196</b>                                   | <b>(72)</b>             |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 8  | Transport related expenditure                  | 6  | 2                        | <b>8</b>                                       | 33                      |
| 319  | Recharges from other services                  | 38   | 453                      | <b>491</b>                                     | 1,192                   |
| 12,054   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 15,121   | <b>(3,117)</b>           | <b>12,004</b>                                  | n/a                     |
| <b>(2,614)</b>   | Government Grants                              | -  | <b>(2,614)</b>           | <b>(2,614)</b>                                 | n/a                     |
| <b>(270)</b>   | Other Grants, reimbursements and contributions | <b>(293)</b>                                   | -                        | <b>(293)</b>                                   | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| <b>(1,408)</b>   | Recharges to other services                    | <b>(8,214)</b>                                 | 6,887                    | <b>(1,327)</b>                                 | <b>(84)</b>             |
| <b>(4,292)</b>   | <b>TOTAL CONTROLLABLE INCOME</b>               | <b>(8,507)</b>                                 | 4,273                    | <b>(4,234)</b>                                 | n/a                     |
| <b>7,762</b>   | <b>NET CONTROLLABLE COST</b>                   | 6,614  | 1,156                    | <b>7,770</b>                                   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| <b>7,762</b>   | <b>NET COST OF SERVICE</b>                     | 6,614  | 1,156                    | <b>7,770</b>                                   | n/a                     |
| 15   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| 15   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| <b>7,777</b>   | <b>TOTAL NET EXPENDITURE</b>                   | 6,614  | 1,156                    | <b>7,770</b>                                   | 17                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | <b>(50)</b>             |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | 1,206                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>1,156</b>            |



DIRECTORATE: **C1200D : CHILDREN, YOUNG PEOPLE AND EDUCATION**      **SERVICE SUBJECTIVE SUMMARY**  
 DIVISION: **C1230E : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT**

SERVICE: **C1272F : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT SUMMARY**

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 159  | Employees  | 171  | 3                        | 174  | 2                       |
| -  | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 86   | Supplies and Services                            | 147  | -                        | 147  | -                       |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | - Recharges from other services                  | -  | 178                      | 178  | n/a                     |
| 245  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 318  | 181                      | 499  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |
| 245  | <b>NET CONTROLLABLE COST</b>                     | 318  | 181                      | 499  | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 245  | <b>NET COST OF SERVICE</b>                       | 318  | 181                      | 499  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 245  | <b>TOTAL NET EXPENDITURE</b>                     | 318  | 181                      | 499  | 57                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay award 2023-24  |  |  |                          |  | 3                       |
| Movement in internal recharges                               |  |  |                          |  | 178                     |
|  |  |  |                          |  | 181                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>181</b>              |

DIRECTORATE: C1200D : CHILDREN, YOUNG PEOPLE AND EDUCATION SERVICE SUBJECTIVE SUMMARY  
 DIVISION: C1230E : QUALITY, COMMISSIONING AND PERFORMANCE IMPROVEMENT

SERVICE: C1280F : CYPE INTEGRATED COMMISSIONING AND PROCUREMENT

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 903   | Employees                                      | 876  | 30                       | 906  | 3                       |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 5   | Supplies and Services                          | 38   | -                        | 38   | -                       |
| 1,452   | Third Party Payments                           | 7,845  | (6,436)                  | 1,409  | (82)                    |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3   | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 40  | Recharges from other services                  | -  | 40                       | 40   | n/a                     |
| 2,403   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 8,762  | (6,366)                  | 2,396  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (147)   | Other Grants, reimbursements and contributions | (204)  | -                        | (204)  | -                       |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,253)   | Recharges to other services                    | (7,659)  | 6,495                    | (1,164)  | (85)                    |
| (1,400)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (7,863)  | 6,495                    | (1,368)  | n/a                     |
| 1,004   | <b>NET CONTROLLABLE COST</b>                   | 899  | 129                      | 1,028  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,004   | <b>NET COST OF SERVICE</b>                     | 899  | 129                      | 1,028  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,004   | <b>TOTAL NET EXPENDITURE</b>                   | 899  | 129                      | 1,028  | 14                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                              |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                              |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 30                      |
| Contract inflation 2023-24  |  |  |                          |  | 33                      |
| Transfer contract inflation budget from 0-25 SEND Service Special Education GF (CYPE 3.5) |  |  |                          |  | 66                      |
|   |  |  |                          |  | 129                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>129</b>              |

SERVICE: C1270F : SAFEGUARDING AND QUALITY ASSURANCE CYPE

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 4,491   | Employees                                      | 3,921  | 272                      | 4,193  | 7                       |
| 2   | Premises related expenditure                   | 6  | (2)                      | 4  | (33)                    |
| 149   | Supplies and Services                          | 142  | -                        | 142  | -                       |
| 118   | Third Party Payments                           | 118  | 10                       | 128  | 8                       |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3   | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 24  | Recharges from other services                  | 38   | (2)                      | 36   | (5)                     |
| 4,787   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,228  | 278                      | 4,506  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (91)  | Other Grants, reimbursements and contributions | (89)   | -                        | (89)   | -                       |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (155)   | Recharges to other services                    | (155)  | (8)                      | (163)  | 5                       |
| (246)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (244)  | (8)                      | (252)  | n/a                     |
| 4,541   | <b>NET CONTROLLABLE COST</b>                   | 3,984  | 270                      | 4,254  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 4,541   | <b>NET COST OF SERVICE</b>                     | 3,984  | 270                      | 4,254  | n/a                     |
| 15  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| 15  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 4,556   | <b>TOTAL NET EXPENDITURE</b>                   | 3,984  | 270                      | 4,254  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>  |  |  |                          |  |                         |
| Croydon Safeguarding Children Partnership restructure   |  |  |                          |  | (50)                    |
|   |  |  |                          |  | (50)                    |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 186                     |
| Contract inflation 2023-24  |  |  |                          |  | 10                      |
| Movement in internal recharges  |  |  |                          |  | (8)                     |
| Transfer budget from Specialist Services for Children and Young People 2 FTE Fostering Review Officers (CYPE 2.3) |  |  |                          |  | 132                     |
|   |  |  |                          |  | 320                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |  | <b>270</b>              |

SERVICE: C1275F : PERFORMANCE AND BUSINESS IMPROVEMENT

| FORECAST<br>2023-24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 1,952   | Employees                                      | 1,760  | 176                      | 1,936  | 10                      |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 53  | Supplies and Services                          | 53   | -                        | 53   | -                       |
| -   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0   | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 2,005   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,813  | 176                      | 1,989  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (32)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -   | Recharges to other services                    | (400)  | 400                      | -  | (100)                   |
| (32)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (400)  | 400                      | -  | n/a                     |
| 1,973   | <b>NET CONTROLLABLE COST</b>                   | 1,413  | 576                      | 1,989  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,973   | <b>NET COST OF SERVICE</b>                     | 1,413  | 576                      | 1,989  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,973   | <b>TOTAL NET EXPENDITURE</b>                   | 1,413  | 576                      | 1,989  | 41                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                     |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>          |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>          |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay award 2023-24   |  |  |                          |  | 91                      |
| Realignment of staffing budget following business support restructure |  |  |                          |  | 85                      |
| Adjustments to correct general fund recharge budgets                  |  |  |                          |  | 400                     |
|   |  |  |                          |  | 576                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                             |  |  |                          |  | <b>576</b>              |

SERVICE: C1570F : ASYLUM SEEKERS AND DISPLACED PEOPLE

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,084  | Employees                                      | -  | 1,164                    | 1,164  | n/a                     |
| 10   | Premises related expenditure                   | -  | 10                       | 10   | n/a                     |
| 601  | Supplies and Services                          | -  | 542                      | 542  | n/a                     |
| 662  | Third Party Payments                           | -  | 659                      | 659  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 2  | Transport related expenditure                  | -  | 2                        | 2  | n/a                     |
| 255  | Recharges from other services                  | -  | 237                      | 237  | n/a                     |
| 2,614  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | 2,614                    | 2,614  | n/a                     |
| (2,614)  | Government Grants                              | -  | (2,614)                  | (2,614)  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (2,614)  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (2,614)                  | (2,614)  | n/a                     |
| -  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| -  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

**SERVICE DESCRIPTION**

1) The main funding for schools is the Dedicated Schools Grant (DSG) from the Department for Education (DfE) via the Education and Skills Funding Agency (ESFA). This funding is broken down into 4 main blocks:  
 i) Early Years block – this includes funding for 2, 3 and 4 year olds in nursery schools, nursery classes and private, voluntary and independent institutions (PVI) and childminders. It also includes funding for some early years central services  
 ii) Schools block – this includes funding for primary and secondary schools/academies and Growth Funding for items such as expansions and bulge classes. Note most funding for academies is passed directly to the academies by the Education and Skills Funding Agency (ESFA).  
 iii) High Needs block – this includes the funding for the education of all Croydon responsible children and young adults with high needs from birth until age 25.  
 Other funding streams from the ESFA include:  
 - Pupil Premium funding for 5 to 16 year olds in mainstream schools  
 - post 16 pupils bursary funding  
 iv) Central Schools Services Block – this funds education services carried out by the LA and covers historic commitments such as admissions and schools forum.

2) Education establishments are broken down into the following categories and numbers:  
 i) PVI - (note settings close and open throughout the year)  
 ii) Child minders (note child minders join and leave throughout the year)  
 iii) Nursery and early years centres - 5  
 iv) Primary Schools – ( Maintained, Academies and 2 free schools)  
 v) Secondary Schools – (5 Maintained and 17 Academies)  
 vi) Special Schools - 7 schools  
 vii) Pupil Referral Units (PRUs)  
 Note numbers above are projected as at December 2022 and are subject to change due to academy conversions.

3) All schools and PRUs have fully delegated staffing powers. Some staff who work in schools are purchased through service agreements. Some schools are now providing provision outside of the school day either directly or through the services of another organisation

4) DSG that is retained to fund LA provided services is shown on the relevant division's page of the budget book.

The overall 2023/24 indicative DSG allocation for Croydon Council is £418.116m. The breakdown is as follows:

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023-24 (A) | Other (C) | ORIGINAL BUDGET 2024-25 (D) | % CHANGE (E) |
|--------------|------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                              | £000's                      | £000's    | £000's                      | %            |
| C1244F       | PRIMARY SCHOOLS EDUCATION    | 51,408                      | 1,343     | 52,751                      | 3            |
| C1245F       | SECONDARY SCHOOLS EDUCATION  | 12,744                      | 9,014     | 21,758                      | 71           |
| C1248F       | SCHOOLS DEVOLVED SUMMARY     | (64,152)                    | (10,357)  | (74,509)                    | 16           |
|              |                              | -                           | -         | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b> | -                           | -         | -                           | n/a          |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023-24 | ORIGINAL BUDGET 2024-25 | CHANGE IN FTE |
|------------------------|-------------------------|-------------------------|---------------|
|                        | FTE STAFF               | FTE STAFF               | FTE STAFF     |
|                        |                         |                         |               |
| <b>TOTAL FTE STAFF</b> | -                       | -                       | -             |

DIRECTORATE : C1200D : CHILDREN, YOUNG PEOPLE AND EDUCATION SERVICE SUBJECTIVE SUMMARY  
 DIVISION : C1240E : SCHOOLS ISB

| FORECAST<br>2023-24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023-24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024-25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 2  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| 70,943   | Transfer Payments                              | 70,943   | 10,325                   | 81,268   | 15                      |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 70,945   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 70,943   | 10,325                   | 81,268   | n/a                     |
| (70,943)   | Government Grants                              | (70,943)                                       | (10,325)                 | (81,268)                                       | 15                      |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (70,943)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (70,943)                                       | (10,325)                 | (81,268)                                       | n/a                     |
| 2  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | (50)                    |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | 1,206                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>1,156</b>            |

# HOUSING - GF

## CONTENTS

|   | Page            |
|---|-----------------|
| DIRECTORATE OVERVIEW  | HOUS1           |
| DIRECTORATE SUMMARY   | HOUS2           |
| DIRECTORATE SUBJECTIVE SUMMARY  | HOUS3           |
| DIVISION AND SERVICE REVENUE BUDGETS  |                 |
| DIVISION: CENTRAL HOUSING   |                 |
| DIVISION SUMMARY : CENTRAL HOUSING  | HOU 1.1-C1305E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | HOU 1.2-C1305E  |
| SERVICE SUBJECTIVE SUMMARY : HOUSING DIRECTORATE  | HOU 1.3-C1310F  |
| SERVICE SUBJECTIVE SUMMARY : HOMELESSNESS AND ASSESSMENTS   | HOU 1.5-C1324F  |
| SERVICE SUBJECTIVE SUMMARY : HOMELESSNESS AND ASSESSMENTS   | HOU 1.5A-C1320G |
| SERVICE SUBJECTIVE SUMMARY : HOMELESSNESS AND ASSESSMENTS   | HOU 1.5A-C1334G |
| <br>  |                 |
| DIVISION: ESTATES AND IMPROVEMENT DIVISION (Included as part of 2023/24 November Forecast in MyFinance) |                 |
| DIVISION SUMMARY : ESTATES AND IMPROVEMENT  | HOU 2.1-C1310E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | HOU 2.2-C1310E  |
| SERVICE SUBJECTIVE SUMMARY : RESPONSIVE REPAIRS, PLANNED MAINTENANCE AND SAFETY                         | HOU 2.3-C1305F  |
| <br>  |                 |
| POLICY & PERFORMANCE DIVISION (Included as part of 2023/24 November Forecast in MyFinance)              |                 |
| DIVISION SUMMARY : POLICY & PERFORMANCE DIVISION  | HOU 3.1-C1320E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | HOU 3.2-C1320E  |
| SERVICE SUBJECTIVE SUMMARY : POLICY AND PERFORMANCE   | HOU 3.3-C1312F  |
| <br>  |                 |
| DIVISION: HOUSING NEEDS AND HOMELESSNESS  |                 |
| DIVISION SUMMARY : HOUSING NEEDS AND HOMELESSNESS   | HOU 4.1-C1306E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | HOU 4.2-C1306E  |
| SERVICE SUBJECTIVE SUMMARY : DIRECTOR OF HOUSING NEEDS AND HOMELESSNESS                                 | HOU 4.3-C1311F  |
| SERVICE SUBJECTIVE SUMMARY : HOUSING GRANTS   | HOU 4.4-C1313F  |
| SERVICE SUBJECTIVE SUMMARY : TEMPORARY ACCOMMODATION  | HOU 4.5-C1314F  |
| SERVICE SUBJECTIVE SUMMARY : HOUSING REGISTER AND ALLOCATIONS   | HOU 4.6-C1315F  |
| SERVICE SUBJECTIVE SUMMARY : HOMELESS ASSESSMENT  | HOU 4.7-C1316F  |
| SERVICE SUBJECTIVE SUMMARY : DISCHARGE SCHEMES  | HOU 4.8-C1317F  |
| SERVICE SUBJECTIVE SUMMARY : HOUSING CONTRACTS  | HOU 4.9-C1318F  |
| <br>  |                 |
| DIVISION: TENANCY - GF  |                 |
| DIVISION SUMMARY : TENANCY - GF   | HOU 5.1-C1307E  |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :  | HOU 5.2-C1307E  |
| SERVICE SUBJECTIVE SUMMARY : HOUSING RENEWAL  | HOU 5.3-C1325F  |
| SERVICE SUBJECTIVE SUMMARY : RENTAL INCOME - GF NON HOMELESS  | HOU 5.4-C1326F  |



## KEY SERVICE TARGETS / PRIORITIES FOR 2024/25

The Mayor's Business Plan details the following key priority for 2022-2026 in relation to the Council's Housing services:  
Invest in council homes to drive up standards and develop a more responsive and effective housing service.

The Housing Directorate's service plans for 2023/2024 will be shaped to deliver against the Mayor's priority. Key areas of focus for the housing general fund services will include:

Continuous improvement of temporary accommodation data quality  
Ongoing procurement and implementation of Dynamic Purchasing System to procure emergency accommodation  
Development of Homelessness & Rough Sleeping Strategy  
Regeneration of Regina Road

The priorities from the Housing Strategy 2023-2028 for Croydon's Housing Services are as follows:

Listen to our residents and provide good housing services  
Work with our partners, residents and landlords to ensure that homes in the borough are safe, secure and energy efficient  
Enable people to lead healthy and independent lives in their homes and communities.  
Maintain the supply of affordable homes that meet the diverse needs of residents in Croydon  
Work with our partners and the local community to make the best use of resources and manage the demand for housing related services

## FINANCIAL PERFORMANCE

## COST CENTRE: C1300D

| DESCRIPTION   | ORIGINAL BUDGET 2023/24 £000 | FORECAST 2023/24 £000 | ORIGINAL BUDGET 2024/25 £000 | % CHANGE % |
|---|------------------------------|-----------------------|------------------------------|------------|
| Employees   | 8,939                        | 9,173                 | 9,729                        | 9          |
| Premises related expenditure                            | 38,877                       | 44,563                | 42,973                       | 11         |
| Supplies and Services                                   | 1,528                        | 3,837                 | 3,408                        | 123        |
| Third Party Payments                                    | 4,158                        | 4,413                 | 3,793                        | (9)        |
| Transfer Payments                                       | 3                            | 3                     | 3                            | -          |
| Transport related expenditure                           | 4                            | 4                     | 4                            | -          |
| Capital Charges   | 112                          | 112                   | 3,224                        | 2,779      |
| Intangible Charges                                      | 26                           | 26                    | 954                          | 3,569      |
| REFCUS  | 2,993                        | 2,993                 | 3,335                        | 11         |
| Corporate support services bought in                    | -                            | -                     | -                            | n/a        |
| Recharges from other services                           | (214)                        | (213)                 | (10)                         | (95)       |
| <b>TOTAL EXPENDITURE</b>                                | 56,426                       | 64,911                | 67,413                       | 4          |
| Government Grants                                       | (9,024)                      | (9,024)               | (8,802)                      | (2)        |
| Other Grants, reimbursements and contributions          | (267)                        | (267)                 | (267)                        | -          |
| Customer and Client Receipts                            | (31,245)                     | (31,205)              | (31,953)                     | 2          |
| Interest Receivable                                     | -                            | -                     | -                            | n/a        |
| Recharges to other services                             | (2,665)                      | (2,665)               | (2,598)                      | (3)        |
| <b>TOTAL INCOME</b>                                     | (43,201)                     | (43,161)              | (43,620)                     | 1          |
| <b>TOTAL NET EXPENDITURE</b>                            | 13,225                       | 21,750                | 23,793                       | 9          |
| Contributions to / (from) Reserves                      | -                            | -                     | -                            | n/a        |
| <b>CURRENT BUDGET 2023/24</b>                           |                              | 21,750                |                              |            |
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> |                              | (0)                   |                              |            |

## TOP FINANCIAL RISKS 2024/25

Inflationary increases on homelessness accommodation  
Risk of demand pressures as the cost-of-living crisis continues

CABINET MEMBER

Cllr Lynne Hale

## DEPARTMENT MANAGEMENT TEAM

| NAME                    | TITLE  | TEL. EX. |
|-------------------------|--|----------|
| Susmita Sen             | Corporate Director Housing                                     | 26339    |
| Beatrice Cingtho-Taylor | Director of Housing- Homelessness Prevention and Accommodation | 26013    |
| Mary Larbie             | Director of Tenancy  | 26392    |

| DIVISION CODE | DIVISION                       |
|---------------|--------------------------------|
| C1305E        | CENTRAL HOUSING                |
| C1306E        | HOUSING NEEDS AND HOMELESSNESS |
| C1307E        | TENANCY - GF                   |
| C1310E        | ESTATES AND IMPROVEMENT        |
| C1320E        | POLICY & PERFORMANCE DIVISION  |

## MOVEMENT IN SERVICE NET EXPENDITURE

| FORECAST<br>2023/24<br><br>£000's | DIVISION                                | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-----------------------------------|---|--|------------------------|--|-------------------------|
|                                   |   |  |                        |  |                         |
| 4,273                             | C1305E : CENTRAL HOUSING                | 4,213  | 3,504                  | 7,717  | 83                      |
| 17,537                            | C1306E : HOUSING NEEDS AND HOMELESSNESS | 9,154  | 6,959                  | 16,113   | 76                      |
| (60)                              | C1307E : TENANCY - GF                   | (142)  | 105                    | (37)   | (74)                    |
| 21,750                            | <b>TOTAL NET EXPENDITURE</b>            | 13,225   | 10,568                 | 23,793   | 80                      |

## STAFF ESTABLISHMENT NUMBERS

| DIVISION                                | ORIGINAL<br>BUDGET<br>2023/24<br>FTE STAFF | ORIGINAL<br>BUDGET<br>2024/25<br>FTE STAFF | CHANGE<br>IN<br>FTE<br>FTE STAFF |
|---|--|--|----------------------------------|
| C1305E : CENTRAL HOUSING                | 5.0  | 1.0  | (4.0)                            |
| C1306E : HOUSING NEEDS AND HOMELESSNESS | 156.8                                      | 135.3                                      | (21.5)                           |
| C1307E : TENANCY - GF                   | 13.0                                       | 13.0                                       | -                                |
| <b>TOTAL FTE STAFF</b>                  | 174.8                                      | 149.3                                      | (25.5)                           |

## STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS

Budget Virement from Adults for Business Support staff  
Creation of Head of Service Temporary Accommodation position in 22/23

| FORECAST<br>2023/24<br>£000's                         | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 9,173   | Employees                                      | 8,939  | 790                      | 9,729  | 9                       |
| 44,563  | Premises related expenditure                   | 38,877   | 4,096                    | 42,973   | 11                      |
| 3,837   | Supplies and Services                          | 1,528  | 1,880                    | 3,408  | 123                     |
| 4,413   | Third Party Payments                           | 4,158  | (365)                    | 3,793  | (9)                     |
| 3   | Transfer Payments                              | 3  | -                        | 3  | -                       |
| 4   | Transport related expenditure                  | 4  | -                        | 4  | -                       |
| (213)   | Recharges from other services                  | (214)  | 204                      | (10)   | (95)                    |
| 61,780  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 53,295   | 6,605                    | 59,900   | 12                      |
| (9,024)   | Government Grants                              | (9,024)  | 222                      | (8,802)  | (2)                     |
| (267)   | Other Grants, reimbursements and contributions | (267)  | -                        | (267)  | -                       |
| (31,205)  | Customer and Client Receipts                   | (31,245)                                       | (708)                    | (31,953)                                       | 2                       |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (2,665)   | Recharges to other services                    | (2,665)  | 67                       | (2,598)  | (3)                     |
| (43,161)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (43,201)                                       | (419)                    | (43,620)                                       | 1                       |
| 18,619  | <b>NET CONTROLLABLE COST</b>                   | 10,094   | 6,186                    | 16,280   | 61                      |
| 112   | Capital Charges                                | 112  | 3,112                    | 3,224  | 2,779                   |
| 26  | Intangible Charges                             | 26   | 928                      | 954  | 3,569                   |
| 2,993   | REFCUS   | 2,993  | 342                      | 3,335  | 11                      |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 3,131   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 3,131  | 4,382                    | 7,513  | 140                     |
| 21,750  | <b>NET COST OF SERVICE</b>                     | 13,225   | 10,568                   | 23,793   | 80                      |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 21,750  | <b>TOTAL NET EXPENDITURE</b>                   | 13,225   | 10,568                   | 23,793   | 80                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  | -                       |
| Strategic budget - agreed additional income / savings |  |  |                          |  | (19)                    |
| Other resource changes                                |  |  |                          |  | 204                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | <b>185</b>              |

**SERVICE DESCRIPTION**

**Central Housing**

This is now mainly concerned with central housing costs including directorate costs, corporate costs and capital charges with budgets for service related costs previously held here transferred to other more relevant cost and summary centres under the new structure.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|------------------------------|------------------------------|---------------------------------------|---------------------|---------------------------------------|-------------------|
|                              |                              |                                       |                     |                                       |                   |
| C1310F                       | HOUSING DIRECTORATE          | 3,294                                 | 4,423               | 7,717                                 | 134               |
| C1324F                       | HOMELESSNESS AND ASSESSMENTS | 919                                   | (919)               | -                                     | (100)             |
| <b>TOTAL NET EXPENDITURE</b> |                              | 4,213                                 | 3,504               | 7,717                                 | 83                |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                      | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE<br>FTE STAFF |
|------------------------------|--------------------------------------|--------------------------------------|----------------------------|
| HOUSING DIRECTORATE          |                                      | 1.0                                  | 1.0                        |
| HOMELESSNESS AND ASSESSMENTS | 5.0                                  | -                                    | (5.0)                      |
| <b>TOTAL FTE STAFF</b>       | 5.0                                  | 1.0                                  | (4.0)                      |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|------------------------------------|-------------------------|
|  |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 1,097  | Employees                                      | 1,037  | (1,029)                  | 8                                  | (99)                    |
| -  | Premises related expenditure                   | -  | -                        | -                                  | n/a                     |
| 39   | Supplies and Services                          | 39   | (47)                     | (8)                                | (21)                    |
| 81   | Third Party Payments                           | 81   | (81)                     | -                                  | (100)                   |
| -  | Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -                                  | n/a                     |
| 0  | Recharges from other services                  | -  | 204                      | 204                                | n/a                     |
| 1,217  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,157  | (953)                    | 204                                | n/a                     |
| (75)   | Government Grants                              | (75)   | 75                       | -                                  | (100)                   |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -                                  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -                                  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -                                  | n/a                     |
| (75)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (75)   | 75                       | -                                  | n/a                     |
| 1,142  | <b>NET CONTROLLABLE COST</b>                   | 1,082  | (878)                    | 204                                | n/a                     |
| 112  | Capital Charges                                | 112  | 3,112                    | 3,224                              | 2,779                   |
| 26   | Intangible Charges                             | 26   | 928                      | 954                                | 3,569                   |
| 2,993  | REFCUS   | 2,993  | 342                      | 3,335                              | 11                      |
| -  | Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| 3,131  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 3,131  | 4,382                    | 7,513                              | n/a                     |
| 4,273  | <b>NET COST OF SERVICE</b>                     | 4,213  | 3,504                    | 7,717                              | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -                                  | n/a                     |
| 4,273  | <b>TOTAL NET EXPENDITURE</b>                   | 4,213  | 3,504                    | 7,717                              | 83                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | (19)                    |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
| <u>Other resource changes</u>                                |  |  |                          |                                    | (19)                    |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | 204                     |
|  |  |  |                          |                                    | 204                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |                                    | <b>185</b>              |

SERVICE: C1310F : HOUSING DIRECTORATE

| FORECAST<br>2023/24<br><br>£000's                            | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 163  | Employees  | 163  | (163)                    | -  | (100)                   |
| -  | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | - Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | - Recharges from other services                  | -  | 204                      | 204  | n/a                     |
| 163  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 163  | 41                       | 204  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |
| 163  | <b>NET CONTROLLABLE COST</b>                     | 163  | 41                       | 204  | n/a                     |
| 112  | Capital Charges                                  | 112  | 3,112                    | 3,224  | 2,779                   |
| 26   | Intangible Charges                               | 26   | 928                      | 954  | 3,569                   |
| 2,993  | REFCUS   | 2,993  | 342                      | 3,335  | 11                      |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 3,131  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | 3,131  | 4,382                    | 7,513  | n/a                     |
| 3,294  | <b>NET COST OF SERVICE</b>                       | 3,294  | 4,423                    | 7,717  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 3,294  | <b>TOTAL NET EXPENDITURE</b>                     | 3,294  | 4,423                    | 7,717  | 134                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| <u>C13100</u>  |  |  |                          |  |                         |
| Salary Adjustment Directors recharge                         |  |  |                          |  | 204                     |
| Other salary adjustments                                     |  |  |                          |  | (163)                   |
| <u>C13486</u>  |  |  |                          |  |                         |
| Capital charges  |  |  |                          |  | 4,382                   |
|  |  |  |                          |  | 4,423                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>4,423</b>            |

SERVICE: C1324F : HOMELESSNESS AND ASSESSMENTS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |     | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|-----|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |     |                         |
| 902  | Employees                                      | 874  | (866)  | 8   | (99)                    |
| 12,332   | Premises related expenditure                   | -  | -  | -   | n/a                     |
| 1,061  | Supplies and Services                          | 39   | (47)   | (8) | (121)                   |
| 10,404   | Third Party Payments                           | 81   | (81)   | -   | (100)                   |
| -  | Transfer Payments                              | -  | -  | -   | n/a                     |
| 1  | Transport related expenditure                  | -  | -  | -   | n/a                     |
| (86)   | Recharges from other services                  | -  | -  | -   | n/a                     |
| 24,615   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 994  | (994)  | -   | n/a                     |
| (4,052)  | Government Grants                              | (75)   | 75   | -   | (100)                   |
| 5  | Other Grants, reimbursements and contributions | -  | -  | -   | n/a                     |
| (12,200)   | Customer and Client Receipts                   | -  | -  | -   | n/a                     |
| -  | Interest Receivable                            | -  | -  | -   | n/a                     |
| (1,729)  | Recharges to other services                    | -  | -  | -   | n/a                     |
| (17,976)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (75)   | 75   | -   | n/a                     |
| 6,639  | <b>NET CONTROLLABLE COST</b>                   | 919  | (919)  | -   | n/a                     |
| -  | Capital Charges                                | -  | -  | -   | n/a                     |
| -  | Intangible Charges                             | -  | -  | -   | n/a                     |
| -  | REFCUS   | -  | -  | -   | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -   | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -   | n/a                     |
| 6,639  | <b>NET COST OF SERVICE</b>                     | 919  | (919)  | -   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -   | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -   | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -   | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -   | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -   | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -   | n/a                     |
| 6,639  | <b>TOTAL NET EXPENDITURE</b>                   | 919  | (919)  | -   | (100)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |     | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |     | -                       |
|  |  |  |  |     | -                       |
|  |  |  |  |     | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |     |                         |
| Salary Savings   |  |  |  |     | (19)                    |
|  |  |  |  |     | (19)                    |
| <u>Other resource changes</u>                                |  |  |  |     |                         |
| Virements, salary adjustments, service adjustments           |  |  |  |     | (900)                   |
|  |  |  |  |     | (900)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |     | <b>(919)</b>            |

## SUB-SERVICE: C1320G : EMERGENCY ACCOMMODATION

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 934  | Employees  | 874  | (866)                    | 8  | (99)                    |
| -  | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 39   | Supplies and Services                            | 39   | (47)                     | (8)  | (121)                   |
| 81   | Third Party Payments                             | 81   | (81)                     | -  | (100)                   |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                    | -  | -                        | -  | n/a                     |
| 1,054  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 994  | (994)                    | -  | n/a                     |
| (75)   | Government Grants                                | (75)   | 75                       | -  | (100)                   |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| (75)   | <b>TOTAL CONTROLLABLE INCOME</b>                 | (75)   | 75                       | -  | n/a                     |
| 979  | <b>NET CONTROLLABLE COST</b>                     | 919  | (919)                    | -  | n/a                     |
| -  | Capital Charges                                  | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                               | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in             | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 979  | <b>NET COST OF SERVICE</b>                       | 919  | (919)                    | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:      | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances        | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 979  | <b>TOTAL NET EXPENDITURE</b>                     | 919  | (919)                    | -  | (100)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| C13417 : PREVENTION & TENANCY ADVICE                         |  |  |                          |  |                         |
| Salary Savings   |  |  |                          |  | (19)                    |
|  |  |  |                          |  | (19)                    |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| C13416 : DROP IN ZONE  |  |  |                          |  |                         |
| Virements  |  |  |                          |  | 24                      |
| Service Adjustment   |  |  |                          |  | 1                       |
| Salary Adjustments   |  |  |                          |  | (346)                   |
| C13417 : PREVENTION & TENANCY ADVICE                         |  |  |                          |  |                         |
| Virements  |  |  |                          |  | 36                      |
| Service Adjustment   |  |  |                          |  | (54)                    |
| Salary Adjustments   |  |  |                          |  | (561)                   |
|  |  |  |                          |  | (900)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(919)</b>            |



## SUB-SERVICE: C1334G : HOMELESSNESS SERVICES

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                           | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|---------------------------------------|--|--------------------------|--|-------------------------|
|  |                                       |  |                          |  |                         |
| -  | Employees                             | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure          | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                 | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                  | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                     | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure         | -  | -                        | -  | n/a                     |
| -  | Recharges from other services         | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE EXPENDITURE</b> | -  | -                        | -  | n/a                     |
| -  | Government Grants                     | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and      | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts          | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                   | -  | -                        | -  | n/a                     |
| -  | Recharges to other services           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>      | -  | -                        | -  | n/a                     |
| -  | <b>NET CONTROLLABLE COST</b>          | -  | -                        | -  | n/a                     |
| -  | Capital Charges                       | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                    | -  | -                        | -  | n/a                     |
| -  | REFCUS                                | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought     | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE</b>         | -  | -                        | -  | n/a                     |
| -  | <b>NET COST OF SERVICE</b>            | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital R   | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expendit         | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of E          | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General B    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NET EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |                                       |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |                                       |  |                          |  |                         |
|  |                                       |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |                                       |  |                          |  |                         |
|  |                                       |  |                          |  | -                       |
| <u>Other resource changes</u>                                |                                       |  |                          |  |                         |
|  |                                       |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |                                       |  |                          |  | -                       |

**SERVICE DESCRIPTION**

**Asset Planning and Capital Delivery:**

The capital delivery for homes and schools service focuses on delivering major capital works to HRA properties such as energy efficiency, kitchens and bathrooms and security programmes.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                                       | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|--------------|--|---------------------------------------|---------------------|---------------------------------------|-------------------|
|              |  |                                       |                     |                                       |                   |
| C1305F       | RESPONSIVE REPAIRS, PLANNED MAINTENANCE AND SAFETY | -                                     | -                   | -                                     | n/a               |
|              |  | -                                     | -                   | -                                     |                   |
|              | <b>TOTAL NET EXPENDITURE</b>                       | -                                     | -                   | -                                     | n/a               |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE |
|--|--------------------------------------|--------------------------------------|---------------|
|  | FTE STAFF                            | FTE STAFF                            | FTE STAFF     |
| RESPONSIVE REPAIRS, PLANNED MAINTENANCE & SAFETY | -                                    | -                                    | -             |
| ASSET PLANNING & CAPITAL DELIVERY                | 9.0                                  | 9.0                                  | -             |
| To Be Removed as not in C1310E/C1305F            |                                      |                                      | -             |
| <b>TOTAL FTE STAFF</b>                           | 9.0                                  | 9.0                                  | -             |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 0  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 6  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 6  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (27)   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (27)   | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| (20)   | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (20)   | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (20)   | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

## SERVICE: C1305F : RESPONSIVE REPAIRS, PLANNED MAINTENANCE AND SAFETY

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 0  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 6  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 6  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (27)   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (27)   | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| (20)   | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (20)   | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (20)   | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

**SERVICE DESCRIPTION**

**SERVICE DESCRIPTION**  
 This contains the old transformation cot centre now superceded by new cost centres which provide an analysis across the various transformation projects.

**Policy & Performance Division:**

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|--------------|------------------------------|---------------------------------------|---------------------|---------------------------------------|-------------------|
|              |                              |                                       |                     |                                       |                   |
| C1312F       | POLICY AND PERFORMANCE       | -                                     | -                   | -                                     | n/a               |
|              | <b>TOTAL NET EXPENDITURE</b> | -                                     | -                   | -                                     | n/a               |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE STAFF |
|------------------------|--------------------------------------|--------------------------------------|---------------------|
| POLICY AND PERFORMANCE |                                      |                                      | -                   |
| <b>TOTAL FTE STAFF</b> | -                                    | -                                    | -                   |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 214  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 2  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 25   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 241  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 241  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 241  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 241  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

DIRECTORATE: C1300D : HOUSING - GF  
 DIVISION: C1320E : POLICY & PERFORMANCE DIVISION

SERVICE SUBJECTIVE SUMMARY

SERVICE: C1312F : POLICY AND PERFORMANCE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |   | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|---|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |   |                         |
| 214  | Employees  | -  | -  | - | n/a                     |
| -  | - Premises related expenditure                   | -  | -  | - | n/a                     |
| 2  | Supplies and Services                            | -  | -  | - | n/a                     |
| 25   | Third Party Payments                             | -  | -  | - | n/a                     |
| -  | - Transfer Payments                              | -  | -  | - | n/a                     |
| -  | - Transport related expenditure                  | -  | -  | - | n/a                     |
| 0  | Recharges from other services                    | -  | -  | - | n/a                     |
| 241  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | -  | -  | - | n/a                     |
| -  | - Government Grants                              | -  | -  | - | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -  | - | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -  | - | n/a                     |
| -  | - Interest Receivable                            | -  | -  | - | n/a                     |
| -  | - Recharges to other services                    | -  | -  | - | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -  | - | n/a                     |
| 241  | <b>NET CONTROLLABLE COST</b>                     | -  | -  | - | n/a                     |
| -  | - Capital Charges                                | -  | -  | - | n/a                     |
| -  | - Intangible Charges                             | -  | -  | - | n/a                     |
| -  | - REFCUS   | -  | -  | - | n/a                     |
| -  | - Corporate support services bought in           | -  | -  | - | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -  | - | n/a                     |
| 241  | <b>NET COST OF SERVICE</b>                       | -  | -  | - | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -  | - | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -  | - | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -  | - | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -  | - | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -  | - | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -  | - | n/a                     |
| 241  | <b>TOTAL NET EXPENDITURE</b>                     | -  | -  | - | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |   | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |   |                         |
|  |  |  |  |   | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |   |                         |
|  |  |  |  |   | -                       |
| <u>Other resource changes</u>                                |  |  |  |   |                         |
|  |  |  |  |   | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |   | -                       |

**SERVICE DESCRIPTION****Housing Grants**

This includes non-ringfenced housing grants as well as ring fenced sources such as the Rough Sleeping Initiative Fund (RSI) and the Household Support Fund.

**Emergency Accommodation:**

Carries out the council statutory function under the homeless reduction act. Their duties include the prevention of homelessness and where that is not possible finding alternative solutions and accommodation for homeless residents. The service also provides emergency accommodation for homeless households until longer term accommodation can be found. The service takes over 3,000 application per year.

**Temporary Accommodation:**

Responsible for provision and management of temporary accommodation. They also facilitate access to the private sector to prevent and discharge the council's homelessness duty, providing subsequent support to landlords and tenants to sustain tenancies.

**Housing Register and Allocations**

Included in this area is the provision of important, up to date and timely advice on all aspects of the Housing register and allocations process.

**Homeless Assessment and Review**

A continuous system of assessment and review is essential to ensure sympathetic and effective management of homelessness in the Council's area of operation.

**Housing Contracts**

This includes supported housing for young people and those leaving care, supported housing for ex-offenders, street outreach and resettlement, single homeless accommodation and support as well as support to combat domestic abuse and sexual violence (DASV).

**Policy & Performance Division:****MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                               | ORIGINAL BUDGET          |                        | ORIGINAL BUDGET          | % CHANGE |
|--------------|--|--------------------------|------------------------|--------------------------|----------|
|              |  | 2023/24<br>(A)<br>£000's | Other<br>(C)<br>£000's | 2024/25<br>(D)<br>£000's |          |
| C1311F       | DIRECTOR OF HOUSING NEEDS AND HOMELESSNESS | (852)                    | 803                    | (49)                     | (94)     |
| C1313F       | HOUSING GRANTS                             | (3,236)                  | (4,214)                | (7,450)                  | 130      |
| C1314F       | TEMPORARY ACCOMMODATION                    | 8,218                    | 9,297                  | 17,515                   | 113      |
| C1315F       | HOUSING REGISTER AND ALLOCATIONS           | 35                       | 563                    | 598                      | 1,609    |
| C1316F       | HOMELESS ASSESSMENT                        | 2,341                    | 240                    | 2,581                    | 10       |
| C1317F       | DISCHARGE SCHEMES                          | -                        | -                      | -                        | n/a      |
| C1318F       | HOUSING CONTRACTS                          | 2,648                    | 270                    | 2,918                    | 10       |
|              | <b>TOTAL NET EXPENDITURE</b>               | 9,154                    | 6,959                  | 16,113                   | 76       |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                    | ORIGINAL BUDGET      | ORIGINAL BUDGET      | CHANGE IN |
|--|----------------------|----------------------|-----------|
|  | 2023/24<br>FTE STAFF | 2024/25<br>FTE STAFF | FTE STAFF |
| DIRECTOR OF HOUSING NEEDS AND HOMELESSNESS | 16.0                 | 1.0                  | (15.0)    |
| HOUSING GRANTS                             | 4.0                  | 3.0                  | (1.0)     |
| TEMPORARY ACCOMMODATION                    | 68.1                 | 64.1                 | (4.0)     |
| HOUSING REGISTER AND ALLOCATIONS           | 5.9                  | 16.4                 | 10.5      |
| HOMELESS ASSESSMENT                        | 58.8                 | 46.8                 | (12.0)    |
| DISCHARGE SCHEMES                          | -                    | -                    | -         |
| HOUSING CONTRACTS                          | 4.0                  | 4.0                  | -         |
| <b>TOTAL FTE STAFF</b>                     | 156.8                | 135.3                | (21.5)    |



| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 7,367                         | Employees                                      | 7,233  | 1,755                    | 8,988  | 24                      |
| 44,550                        | Premises related expenditure                   | 38,864   | 4,096                    | 42,960   | 11                      |
| 3,785                         | Supplies and Services                          | 1,478  | 1,927                    | 3,405  | 130                     |
| 4,118                         | Third Party Payments                           | 3,863  | (284)                    | 3,579  | (7)                     |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 1                             | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| (221)                         | Recharges from other services                  | (221)  | -                        | (221)  | -                       |
| 59,601                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 51,218   | 7,494                    | 58,712   | n/a                     |
| (8,949)                       | Government Grants                              | (8,949)  | 147                      | (8,802)  | (2)                     |
| (126)                         | Other Grants, reimbursements and contributions | (126)  | -                        | (126)  | -                       |
| (30,868)                      | Customer and Client Receipts                   | (30,868)                                       | (749)                    | (31,617)                                       | 2                       |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (2,121)                       | Recharges to other services                    | (2,121)  | 67                       | (2,054)  | (3)                     |
| (42,064)                      | <b>TOTAL CONTROLLABLE INCOME</b>               | (42,064)                                       | (535)                    | (42,599)                                       | n/a                     |

|        |                              |       |       |        |     |
|--------|------------------------------|-------|-------|--------|-----|
| 17,537 | <b>NET CONTROLLABLE COST</b> | 9,154 | 6,959 | 16,113 | n/a |
|--------|------------------------------|-------|-------|--------|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|        |                            |       |       |        |     |
|--------|----------------------------|-------|-------|--------|-----|
| 17,537 | <b>NET COST OF SERVICE</b> | 9,154 | 6,959 | 16,113 | n/a |
|--------|----------------------------|-------|-------|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |       |       |        |    |
|--------|------------------------------|-------|-------|--------|----|
| 17,537 | <b>TOTAL NET EXPENDITURE</b> | 9,154 | 6,959 | 16,113 | 76 |
|--------|------------------------------|-------|-------|--------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                   |  | £000's |
|--|--|--------|
| <u>Strategic budget - agreed pressures / service demands</u> |  |        |
|  |  | -      |
| <u>Strategic budget - agreed additional income / savings</u> |  |        |
|  |  | -      |
| <u>Other resource changes</u>                                |  |        |
|  |  | -      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  | -      |

DIRECTORATE: C1300D : HOUSING - GF  
 DIVISION: C1306E : HOUSING NEEDS AND HOMELESSNESS

SERVICE SUBJECTIVE SUMMARY

SERVICE: C1311F : DIRECTOR OF HOUSING NEEDS AND HOMELESSNESS

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| 88   | Employees                                      | 75   | (139)                    | (64)   | (185)                   |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| (820)  | Supplies and Services                          | (927)  | 1,292                    | 365  | (139)                   |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| (731)  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | (852)  | 1,153                    | 301  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | (350)                    | (350)  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (350)                    | (350)  | n/a                     |
| (731)  | <b>NET CONTROLLABLE COST</b>                   | (852)  | 803                      | (49)   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (731)  | <b>NET COST OF SERVICE</b>                     | (852)  | 803                      | (49)   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (731)  | <b>TOTAL NET EXPENDITURE</b>                   | (852)  | 803                      | (49)   | (94)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                    |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                         |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                         |  |  |                          |  |                         |
| C13489   |  |  |                          |  |                         |
| 2024/25 salary savings   |  |  |                          |  | (60)                    |
|  |  |  |                          |  | (60)                    |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| C13489   |  |  |                          |  |                         |
| C12988 - NRPf Special Needs Virement ( see ASCH 2.4-C1414F)                          |  |  |                          |  | 108                     |
| Housing GF share of £3m Public Health(PH) grant substitution allocations for 2024-25 |  |  |                          |  | (350)                   |
| C13489   |  |  |                          |  |                         |
| Pay Inflation - C13489   |  |  |                          |  | 12                      |
| Other Service Adjustments  |  |  |                          |  | 977                     |
| Salary Adjustments   |  |  |                          |  | 116                     |
|  |  |  |                          |  | 863                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>803</b>              |

SERVICE: C1313F : HOUSING GRANTS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 611  | Employees                                      | 608  | 156                      | 764  | 26                      |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| 924  | Third Party Payments                           | 924  | (540)                    | 384  | (58)                    |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,535  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,532  | (384)                    | 1,148  | n/a                     |
| (4,768)  | Government Grants                              | (4,768)  | (3,830)                  | (8,598)  | 80                      |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (4,768)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (4,768)  | (3,830)                  | (8,598)  | n/a                     |
| (3,233)  | <b>NET CONTROLLABLE COST</b>                   | (3,236)  | (4,214)                  | (7,450)  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (3,233)  | <b>NET COST OF SERVICE</b>                     | (3,236)  | (4,214)                  | (7,450)  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (3,233)  | <b>TOTAL NET EXPENDITURE</b>                   | (3,236)  | (4,214)                  | (7,450)  | 130                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| <u>C13710</u>  |  |  |                          |  |                         |
| 2023/24 salary savings                                       |  |  |                          |  |                         |
| 2024/25 salary savings                                       |  |  |                          |  | (18)                    |
|  |  |  |                          |  | (18)                    |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Inflation - C13710                                       |  |  |                          |  | 3                       |
| <u>C13415</u>  |  |  |                          |  |                         |
| Service Adjustments (HPG 24/25)                              |  |  |                          |  | (4,194)                 |
| <u>C13710</u>  |  |  |                          |  |                         |
| Salary Adjustments   |  |  |                          |  | 222                     |
| Service Adjustments  |  |  |                          |  | (227)                   |
|  |  |  |                          |  | (4,196)                 |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(4,214)</b>          |

SERVICE: C1314F : TEMPORARY ACCOMMODATION

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 3,454  | Employees                                      | 3,594  | 491                      | 4,085  | 14                      |
| 44,550   | Premises related expenditure                   | 38,864   | 4,096                    | 42,960   | 11                      |
| 4,445  | Supplies and Services                          | 2,245  | 1,065                    | 3,310  | 47                      |
| 343  | Third Party Payments                           | 343  | -                        | 343  | -                       |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 1  | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| (51)   | Recharges from other services                  | (51)   | -                        | (51)   | -                       |
| 52,742   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 44,996   | 5,652                    | 50,648   | n/a                     |
| (4,181)  | Government Grants                              | (4,181)  | 3,977                    | (204)  | (95)                    |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (30,868)   | Customer and Client Receipts                   | (30,868)                                       | (749)                    | (31,617)                                       | 2                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,729)  | Recharges to other services                    | (1,729)  | 417                      | (1,312)  | (24)                    |
| (36,778)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (36,778)                                       | 3,645                    | (33,133)                                       | n/a                     |
| 15,964   | <b>NET CONTROLLABLE COST</b>                   | 8,218  | 9,297                    | 17,515   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 15,964   | <b>NET COST OF SERVICE</b>                     | 8,218  | 9,297                    | 17,515   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 15,964   | <b>TOTAL NET EXPENDITURE</b>                   | 8,218  | 9,297                    | 17,515   | 113                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
| Emerging Homeless Presssures - Aug 23                        |  |  |                          |  | 3,262                   |
| Emerging Homeless Presssures - Nov 23                        |  |  |                          |  | 2,200                   |
| Guaranteed Rent Scheme (GRS) - Sept 23                       |  |  |                          |  | 1,200                   |
| Private Licensing Agreement (PLA) - Aug 23                   |  |  |                          |  | 1,224                   |
|  |  |  |                          |  | 7,886                   |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| 2023/24 salary savings                                       |  |  |                          |  | (298)                   |
| 2024/25 salary savings                                       |  |  |                          |  | (230)                   |
| 2024/25 other savings  |  |  |                          |  | (1,364)                 |
|  |  |  |                          |  | (1,892)                 |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Transfer of SEA Team from Housing ( see RES 2.5-C1616F)      |  |  |                          |  | (433)                   |
| Pay Inflation  |  |  |                          |  | 293                     |
| Salary Adjustments   |  |  |                          |  | 663                     |
| Service Adjustments  |  |  |                          |  | 2,780                   |
|  |  |  |                          |  | 3,303                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>9,297</b>            |

DIRECTORATE: C1300D : HOUSING - GF

SERVICE SUBJECTIVE SUMMARY

DIVISION: C1306E : HOUSING NEEDS AND HOMELESSNESS

SERVICE: C1315F : HOUSING REGISTER AND ALLOCATIONS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |       | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|-------|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |       |                         |
| 294  | Employees                                      | 278  | 583  | 861   | 210                     |
| -  | - Premises related expenditure                 | -  | -  | -     | n/a                     |
| 2  | Supplies and Services                          | 2  | (20)   | (18)  | (1,000)                 |
| -  | - Third Party Payments                         | -  | -  | -     | n/a                     |
| -  | - Transfer Payments                            | -  | -  | -     | n/a                     |
| -  | - Transport related expenditure                | -  | -  | -     | n/a                     |
| -  | - Recharges from other services                | -  | -  | -     | n/a                     |
| 296  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 280  | 563  | 843   | n/a                     |
| -  | - Government Grants                            | -  | -  | -     | n/a                     |
| (126)  | Other Grants, reimbursements and contributions | (126)  | -  | (126) | -                       |
| -  | - Customer and Client Receipts                 | -  | -  | -     | n/a                     |
| -  | - Interest Receivable                          | -  | -  | -     | n/a                     |
| (119)  | Recharges to other services                    | (119)  | -  | (119) | -                       |
| (245)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (245)  | -  | (245) | n/a                     |
| 51   | <b>NET CONTROLLABLE COST</b>                   | 35   | 563  | 598   | n/a                     |
| -  | - Capital Charges                              | -  | -  | -     | n/a                     |
| -  | - Intangible Charges                           | -  | -  | -     | n/a                     |
| -  | - REFUCUS                                      | -  | -  | -     | n/a                     |
| -  | - Corporate support services bought in         | -  | -  | -     | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -     | n/a                     |
| 51   | <b>NET COST OF SERVICE</b>                     | 35   | 563  | 598   | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves | -  | -  | -     | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:  | -  | -  | -     | n/a                     |
| -  | - Financing of Capital Expenditure             | -  | -  | -     | n/a                     |
| -  | - Provision for Repayment of External Loans    | -  | -  | -     | n/a                     |
| -  | - Contribution to / (from) General Balances    | -  | -  | -     | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -     | n/a                     |
| 51   | <b>TOTAL NET EXPENDITURE</b>                   | 35   | 563  | 598   | 1,609                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |       | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |       |                         |
|  |  |  |  |       | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |       |                         |
| C13366   |  |  |  |       |                         |
| 2023/24 salary savings                                       |  |  |  |       | (21)                    |
| 2024/25 salary savings                                       |  |  |  |       | (26)                    |
|  |  |  |  |       | (47)                    |
| <u>Other resource changes</u>                                |  |  |  |       |                         |
| Pay Inflation - C13366                                       |  |  |  |       | 16                      |
| C13766   |  |  |  |       |                         |
| Salary Adjustments   |  |  |  |       | 594                     |
| Service Adjustments  |  |  |  |       |                         |
|  |  |  |  |       | 610                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |       | <b>563</b>              |

SERVICE: C1316F : HOMELESS ASSESSMENT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,676  | Employees                                      | 2,446  | 650                      | 3,096  | 27                      |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 158  | Supplies and Services                          | 158  | (410)                    | (252)  | (259)                   |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 10   | Recharges from other services                  | 10   | -                        | 10   | -                       |
| 2,844  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,614  | 240                      | 2,854  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (273)  | Recharges to other services                    | (273)  | -                        | (273)  | -                       |
| (273)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (273)  | -                        | (273)  | n/a                     |
| 2,571  | <b>NET CONTROLLABLE COST</b>                   | 2,341  | 240                      | 2,581  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,571  | <b>NET COST OF SERVICE</b>                     | 2,341  | 240                      | 2,581  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,571  | <b>TOTAL NET EXPENDITURE</b>                   | 2,341  | 240                      | 2,581  | 10                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| 2023/24 salary savings                                       |  |  |                          |  | (225)                   |
| 2024/25 salary savings                                       |  |  |                          |  | (271)                   |
|  |  |  |                          |  | (496)                   |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Inflation  |  |  |                          |  | 230                     |
| Salary Adjustments   |  |  |                          |  | 506                     |
|  |  |  |                          |  | 736                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>240</b>              |

SERVICE: C1317F : DISCHARGE SCHEMES

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| -  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| -  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

## SERVICE: C1318F : HOUSING CONTRACTS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |       | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|-------|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |       |                         |
| 244  | Employees                                      | 232  | 14   | 246   | 6                       |
| -  | Premises related expenditure                   | -  | -  | -     | n/a                     |
| 0  | Supplies and Services                          | -  | -  | -     | n/a                     |
| 2,852  | Third Party Payments                           | 2,596  | 256  | 2,852 | 10                      |
| -  | Transfer Payments                              | -  | -  | -     | n/a                     |
| -  | Transport related expenditure                  | -  | -  | -     | n/a                     |
| (180)  | Recharges from other services                  | (180)  | -  | (180) | -                       |
| 2,916  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,648  | 270  | 2,918 | n/a                     |
| -  | Government Grants                              | -  | -  | -     | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -  | -     | n/a                     |
| -  | Customer and Client Receipts                   | -  | -  | -     | n/a                     |
| -  | Interest Receivable                            | -  | -  | -     | n/a                     |
| -  | Recharges to other services                    | -  | -  | -     | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -  | -     | n/a                     |
| 2,916  | <b>NET CONTROLLABLE COST</b>                   | 2,648  | 270  | 2,918 | n/a                     |
| -  | Capital Charges                                | -  | -  | -     | n/a                     |
| -  | Intangible Charges                             | -  | -  | -     | n/a                     |
| -  | REFCUS   | -  | -  | -     | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -     | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -     | n/a                     |
| 2,916  | <b>NET COST OF SERVICE</b>                     | 2,648  | 270  | 2,918 | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -     | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -     | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -     | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -     | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -     | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -     | n/a                     |
| 2,916  | <b>TOTAL NET EXPENDITURE</b>                   | 2,648  | 270  | 2,918 | 10                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |       | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |       |                         |
| Contract inflation - C13720                                  |  |  |  |       | 256                     |
|  |  |  |  |       |                         |
|  |  |  |  |       | 256                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |       |                         |
|  |  |  |  |       |                         |
|  |  |  |  |       | -                       |
| <u>Other resource changes</u>                                |  |  |  |       |                         |
| Pay Inflation - C13740                                       |  |  |  |       | 12                      |
| <u>C13740</u>  |  |  |  |       |                         |
| Salary Adjustments   |  |  |  |       | 2                       |
|  |  |  |  |       |                         |
|  |  |  |  |       | 14                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |       | <b>270</b>              |



**SERVICE DESCRIPTION**  
 As a landlord, Croydon Council take a pro-active approach towards tenancy sustainment and work closely with Social Services to identify those who are vulnerable in the community. We provide advice in the following areas:

**Changes to the tenancy** - e.g, succession assignment, name change, relationship breakdown, joint to sole  
 Ending tenancies - e.g, death of tenant succession, unauthorised occupiers, notice to terminate, residential care

**Fire or flood in the property**

**Domestic violence** - Including other types of violence outside the home (signposting role)

**Estate inspections**

**Anti-social behaviour** - Prevention and diversion

**Racial harassment and hate crimes**

**Fraud** - Including unauthorised occupants or occupancy checks

**Environmental issues**

**Policy & Performance Division:**

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                    | ORIGINAL BUDGET 2023/24 (A) | Other (C)  | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|------------------------------|---------------------------------|-----------------------------|------------|-----------------------------|--------------|
|                              |                                 | £000's                      | £000's     | £000's                      | %            |
| C1325F                       | HOUSING RENEWAL                 | (38)                        | 64         | 26                          | (168)        |
| C1326F                       | RENTAL INCOME - GF NON HOMELESS | (104)                       | 41         | (63)                        | (39)         |
| <b>TOTAL NET EXPENDITURE</b> |                                 | <b>(142)</b>                | <b>105</b> | <b>(37)</b>                 | <b>(74)</b>  |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                         | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE STAFF |
|---------------------------------|-----------------------------------|-----------------------------------|---------------------|
| HOUSING RENEWAL                 | 13.0                              | 13.0                              | -                   |
| RENTAL INCOME - GF NON HOMELESS |                                   |                                   | -                   |
| <b>TOTAL FTE STAFF</b>          | <b>13.0</b>                       | <b>13.0</b>                       | <b>-</b>            |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 710  | Employees                                      | 669  | 64                       | 733  | 10                      |
| 13   | Premises related expenditure                   | 13   | -                        | 13   | -                       |
| 11   | Supplies and Services                          | 11   | -                        | 11   | -                       |
| 214  | Third Party Payments                           | 214  | -                        | 214  | -                       |
| 3  | Transfer Payments                              | 3  | -                        | 3  | -                       |
| 3  | Transport related expenditure                  | 3  | -                        | 3  | -                       |
| 7  | Recharges from other services                  | 7  | -                        | 7  | -                       |
| 962  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 920  | 64                       | 984  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (141)  | Other Grants, reimbursements and contributions | (141)  | -                        | (141)  | -                       |
| (337)  | Customer and Client Receipts                   | (377)  | 41                       | (336)  | (11)                    |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (544)  | Recharges to other services                    | (544)  | -                        | (544)  | -                       |
| (1,022)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,062)  | 41                       | (1,021)  | n/a                     |
| (60)   | <b>NET CONTROLLABLE COST</b>                   | (142)  | 105                      | (37)   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (60)   | <b>NET COST OF SERVICE</b>                     | (142)  | 105                      | (37)   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (60)   | <b>TOTAL NET EXPENDITURE</b>                   | (142)  | 105                      | (37)   | (74)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

SERVICE: C1325F : HOUSING RENEWAL

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |       | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|-------|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |       |                         |
| 710  | Employees                                      | 669  | 64   | 733   | 10                      |
| -  | Premises related expenditure                   | -  | -  | -     | n/a                     |
| 11   | Supplies and Services                          | 11   | -  | 11    | -                       |
| 214  | Third Party Payments                           | 214  | -  | 214   | -                       |
| -  | Transfer Payments                              | -  | -  | -     | n/a                     |
| 3  | Transport related expenditure                  | 3  | -  | 3     | -                       |
| 7  | Recharges from other services                  | 7  | -  | 7     | -                       |
| 945  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 904  | 64   | 968   | n/a                     |
| -  | Government Grants                              | -  | -  | -     | n/a                     |
| (141)  | Other Grants, reimbursements and contributions | (141)  | -  | (141) | -                       |
| (257)  | Customer and Client Receipts                   | (257)  | -  | (257) | -                       |
| -  | Interest Receivable                            | -  | -  | -     | n/a                     |
| (544)  | Recharges to other services                    | (544)  | -  | (544) | -                       |
| (943)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (942)  | -  | (942) | n/a                     |
| 3  | <b>NET CONTROLLABLE COST</b>                   | (38)   | 64   | 26    | n/a                     |
| -  | Capital Charges                                | -  | -  | -     | n/a                     |
| -  | Intangible Charges                             | -  | -  | -     | n/a                     |
| -  | REFCUS   | -  | -  | -     | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -     | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -     | n/a                     |
| 3  | <b>NET COST OF SERVICE</b>                     | (38)   | 64   | 26    | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -     | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -     | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -     | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -     | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -     | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -     | n/a                     |
| 3  | <b>TOTAL NET EXPENDITURE</b>                   | (38)   | 64   | 26    | (168)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |       | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |       |                         |
|  |  |  |  |       | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |       |                         |
|  |  |  |  |       | -                       |
| <u>Other resource changes</u>                                |  |  |  |       |                         |
| Pay Inflation  |  |  |  |       | 41                      |
| Salary Adjustments   |  |  |  |       | 23                      |
|  |  |  |  |       | 64                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |       | <b>64</b>               |

SERVICE: C1326F : RENTAL INCOME - GF NON HOMELESS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| 13   | Premises related expenditure                   | 13   | -                        | 13   | -                       |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| 3  | Transfer Payments                              | 3  | -                        | 3  | -                       |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 16   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 16   | -                        | 16   | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (79)   | Customer and Client Receipts                   | (120)  | 41                       | (79)   | (34)                    |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (79)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (120)  | 41                       | (79)   | n/a                     |
| (63)   | <b>NET CONTROLLABLE COST</b>                   | (104)  | 41                       | (63)   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (63)   | <b>NET COST OF SERVICE</b>                     | (104)  | 41                       | (63)   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (63)   | <b>TOTAL NET EXPENDITURE</b>                   | (104)  | 41                       | (63)   | (39)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| HRA realignment  |  |  |                          |  | 41                      |
|  |  |  |                          |  | 41                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>41</b>               |

# TOTAL RESOURCES

## CONTENTS

|  | Page           |
|--|----------------|
| DIRECTORATE OVERVIEW   | RESS1          |
| DIRECTORATE SUMMARY  | RESS2          |
| DIRECTORATE SUBJECTIVE SUMMARY   | RESS3          |
| DIVISION AND SERVICE REVENUE BUDGETS                                   |                |
| DIVISION: RESOURCES DIRECTORATE SUMMARY                                |                |
| DIVISION SUMMARY : RESOURCES DIRECTORATE SUMMARY                       | RES 1.1-C1605E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 1.2-C1605E |
| SERVICE SUBJECTIVE SUMMARY : RESOURCES DIRECTORATE                     | RES 1.3-C1610F |
| DIVISION: DIRECTOR OF FINANCE  |                |
| DIVISION SUMMARY : DIRECTOR OF FINANCE                                 | RES 2.1-C1610E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 2.2-C1610E |
| SERVICE SUBJECTIVE SUMMARY : EXTERNAL AUDIT AND IMPROVEMENT COSTS      | RES 2.3-C1612F |
| SERVICE SUBJECTIVE SUMMARY : FINANCESERVICE                            | RES 2.4-C1614F |
| SERVICE SUBJECTIVE SUMMARY : PAYMENTS, REVENUES, BENEFITS AND DEBT     | RES 2.5-C1616F |
| SERVICE SUBJECTIVE SUMMARY : HOUSING BENEFITS                          | RES 2.6-C1618F |
| DIVISION: PENSIONS DIVISION  |                |
| DIVISION SUMMARY : PENSIONS DIVISION                                   | RES 3.1-C1620E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 3.2-C1620E |
| SERVICE SUBJECTIVE SUMMARY : TREASURY AND PENSIONS                     | RES 3.3-C1622F |
| DIVISION: MONITORING OFFICER   |                |
| DIVISION SUMMARY : MONITORING OFFICER                                  | RES 4.1-C1625E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 4.2-C1625E |
| SERVICE SUBJECTIVE SUMMARY : DEMOCRATIC AND SCRUTINY SERVICES          | RES 4.3-C1642F |
| DIVISION: INSURANCE, ANTI-FRAUD AND RISK                               |                |
| DIVISION SUMMARY : INSURANCE, ANTI-FRAUD AND RISK                      | RES 5.1-C1630E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 5.2-C1630E |
| SERVICE SUBJECTIVE SUMMARY : INSURANCE RISK AND CPO SUMMARY            | RES 5.3-C1634F |
| SERVICE SUBJECTIVE SUMMARY : CORPORATE ANTI-FRAUD                      | RES 5.4-C1636F |
| DIVISION: LEGAL SERVICES DIVISION                                      |                |
| DIVISION SUMMARY : LEGAL SERVICES DIVISION                             | RES 6.1-C1640E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 6.2-C1640E |
| SERVICE SUBJECTIVE SUMMARY : LEGAL SERVICES DIVISION SUMMARY           | RES 6.3-C1644F |
| SERVICE SUBJECTIVE SUMMARY : LITIGATION AND CORPORATE LEGAL            | RES 6.4-C1646F |
| SERVICE SUBJECTIVE SUMMARY : COMMERCIAL AND PROPERTY LEGAL             | RES 6.5-C1647F |
| SERVICE SUBJECTIVE SUMMARY : SOCIAL CARE AND EDUCATION LEGAL           | RES 6.6-C1648F |
| SERVICE SUBJECTIVE SUMMARY : DIRECTOR OF LEGAL SERVICES SUMMARY        | RES 6.7-C1643F |
| DIVISION: COMMERCIAL INVESTMENT AND CAPITAL DIVISION                   |                |
| DIVISION SUMMARY : COMMERCIAL INVESTMENT AND CAPITAL DIVISION          | RES 7.1-C1690E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 7.2-C1690E |
| SERVICE SUBJECTIVE SUMMARY : COMMERCIAL INVESTMENT AND CAPITAL SUMMARY | RES 7.3-C1626F |
| SERVICE SUBJECTIVE SUMMARY : STRATEGIC PROCUREMENT AND GOVERNANCE      | RES 7.4-C1628F |
| SERVICE SUBJECTIVE SUMMARY : LIMITED LIABILITY PARTNERSHIPS            | RES 7.5-C1630F |
| SERVICE SUBJECTIVE SUMMARY : FACILITIES MANAGEMENT                     | RES 7.6-C1662F |
| SERVICE SUBJECTIVE SUMMARY : PROPERTY SERVICES                         | RES 7.7-C1660F |
| DIVISION: INTERNAL AUDIT SERVICE                                       |                |
| DIVISION SUMMARY : INTERNAL AUDIT SERVICE                              | RES 8.1-C1650E |
| DIVISION: : SERVICE SUBJECTIVE SUMMARY :                               | RES 8.2-C1650E |
| SERVICE SUBJECTIVE SUMMARY : INTERNAL AUDIT SERVICE SUMMARY            | RES 8.3-C1650F |

## KEY SERVICE TARGETS / PRIORITIES FOR 2024/25

The Resources Directorate is an integral part of Croydon Council and supports the full spectrum of service activity across the council. In particular, the Resources Directorate plays a key role in providing enabling services to the rest of the council and ensuring we deliver Value for Money services. The key priorities for 2024/25 are to;

- Ensure the delivery of the Mayor's Business Plan
- Update and deliver the Medium Term Financial Strategy (MTFS)
- Agree with government the shared plan to achieve financial sustainability for Croydon Council
- Work with the Improvement and Assurance Panel to deliver the Exit Strategy towards meeting the Duty of Best Value
- Publish all outstanding sets of financial accounts for 2020/21, 2021/22 and 2022/23
- Complete the audits on all the accounts 2019/20, 2020/21 and 2021/22
- Sell property assets to the value of £50m
- Improve internal control and financial governance
- Deliver improvement to the finance and procurement functionality of the Council's Enterprise Resource Planning system, My Resources (Oracle)

## FINANCIAL PERFORMANCE

## COST CENTRE: C1600D

| DESCRIPTION   | ORIGINAL BUDGET 2023/24 £000 | FORECAST 2023/24 £000 | ORIGINAL BUDGET 2024/25 £000 | % CHANGE %  |
|---|------------------------------|-----------------------|------------------------------|-------------|
| Employees   | 24,738                       | 26,790                | 27,800                       | 12          |
| Premises related expenditure                            | 24,844                       | 22,976                | 20,381                       | (18)        |
| Supplies and Services                                   | 5,433                        | 9,687                 | 4,237                        | (22)        |
| Third Party Payments                                    | 424                          | 424                   | 438                          | 3           |
| Transfer Payments                                       | -                            | 159,853               | (2,205)                      | n/a         |
| Transport related expenditure                           | 199                          | 177                   | 199                          | -           |
| Capital Charges   | 2,312                        | 2,312                 | 2,294                        | (1)         |
| Intangible Charges                                      | -                            | -                     | -                            | n/a         |
| REFCUS  | -                            | -                     | -                            | n/a         |
| Corporate support services bought in                    | -                            | (2,754)               | -                            | n/a         |
| Recharges from other services                           | 332                          | 572                   | 718                          | 116         |
| <b>TOTAL EXPENDITURE</b>                                | <b>58,282</b>                | <b>220,037</b>        | <b>53,862</b>                | <b>(76)</b> |
| Government Grants                                       | -                            | (153,484)             | (73)                         | n/a         |
| Other Grants, reimbursements and contributions          | (100)                        | (1,809)               | (304)                        | 204         |
| Customer and Client Receipts                            | (7,027)                      | (13,461)              | (4,496)                      | (36)        |
| Interest Receivable                                     | -                            | -                     | -                            | n/a         |
| Recharges to other services                             | (14,530)                     | (13,816)              | (11,656)                     | (20)        |
| <b>TOTAL INCOME</b>                                     | <b>(21,657)</b>              | <b>(182,569)</b>      | <b>(16,529)</b>              | <b>(91)</b> |
| <b>TOTAL NET EXPENDITURE</b>                            | <b>36,625</b>                | <b>37,468</b>         | <b>37,333</b>                | <b>(0)</b>  |
| Contributions to / (from) Reserves                      | -                            | (732)                 | -                            | (100)       |
| <b>CURRENT BUDGET 2023/24</b>                           |                              | <b>38,250</b>         |                              |             |
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> |                              | <b>(1,514)</b>        |                              |             |

## TOP FINANCIAL RISKS 2024/25

The current economic climate is a threat to rent income for commercial property - chargeable and collectable.

Energy prices are also very variable and difficult to predict. Savings of £2.25m must also be delivered in this area in 2024-25.

In order to stay within budget, a number of Housing Benefit projects must continue to deliver savings in 2024-25.

Staffing budget remain under strain due to difficulties recruiting in finance, property, procurement and legal services which are all subject to restructuring. There is a risk of requiring expensive agency staff to fill gaps in recruitment.

## CABINET MEMBER

Cllr Jason Cummings

## DEPARTMENT MANAGEMENT TEAM

| NAME                       | TITLE                                     | TEL. EX. |
|----------------------------|---|----------|
| Jane West                  | Corporate Director Resources              |          |
| Dave Phillips              | Head of Internal Audit                    |          |
| Allister Bannin            | Director of Finance                       |          |
| Huw Rhys-Lewis             | Interim Director of Commercial Investment |          |
| Stephen Lawrence-Orumwense | Director of Legal Services                |          |
| Malcolm Davies             | Head of Insurance Anti-Fraud and Risk     |          |
| Matthew Hallett            | Interim Head of Pensions                  |          |

| DIVISION CODE | DIVISION                                   |
|---------------|--|
| C1605E        | RESOURCES DIRECTORATE SUMMARY              |
| C1610E        | DIRECTOR OF FINANCE                        |
| C1620E        | PENSIONS DIVISION                          |
| C1625E        | MONITORING OFFICER                         |
| C1630E        | INSURANCE, ANTI-FRAUD AND RISK             |
| C1640E        | LEGAL SERVICES DIVISION                    |
| C1690E        | COMMERCIAL INVESTMENT AND CAPITAL DIVISION |
| C1650E        | INTERNAL AUDIT SERVICE                     |

## MOVEMENT IN SERVICE NET EXPENDITURE

| FORECAST<br>2023/24 | DIVISION                                   | ORIGINAL<br>BUDGET<br>2023/24 | Other         | ORIGINAL<br>BUDGET<br>2024/25 | %<br>CHANGE |
|---------------------|--|-------------------------------|---------------|-------------------------------|-------------|
|                     |  | (A)<br>£000's                 | (C)<br>£000's | (D)<br>£000's                 | (E)<br>%    |
| (2,402)             | C1605E : RESOURCES DIRECTORATE SUMMARY     | 110                           | 310           | 420                           | 282         |
| 17,132              | C1610E : DIRECTOR OF FINANCE               | 12,168                        | (303)         | 11,865                        | (2)         |
| 1,654               | C1620E : PENSIONS DIVISION                 | 1,910                         | 20            | 1,930                         | 1           |
| 2,193               | C1625E : MONITORING OFFICER                | 2,290                         | 156           | 2,446                         | 7           |
| 485                 | C1630E : INSURANCE, ANTI-FRAUD AND RISK    | 552                           | 436           | 988                           | 79          |
| 485                 | C1640E : LEGAL SERVICES DIVISION           | 198                           | (132)         | 66                            | (67)        |
| 16,645              | C1690E : COMMERCIAL INVESTMENT AND CAPITAL | 18,983                        | 112           | 19,095                        | 1           |
| 544                 | C1650E : INTERNAL AUDIT SERVICE            | 414                           | 109           | 523                           | 26          |
| 36,736              | <b>TOTAL NET EXPENDITURE</b>               | 36,625                        | 708           | 37,333                        | 2           |

## STAFF ESTABLISHMENT NUMBERS

| DIVISION   | ORIGINAL<br>BUDGET<br>2023/24 | ORIGINAL<br>BUDGET<br>2024/25 | CHANGE<br>IN<br>FTE |
|--|-------------------------------|-------------------------------|---------------------|
|  | FTE STAFF                     | FTE STAFF                     | FTE STAFF           |
| C1605E : RESOURCES DIRECTORATE SUMMARY             | 4.0                           | 4.0                           | -                   |
| C1610E : DIRECTOR OF FINANCE                       | 215.5                         | 240.5                         | 25.0                |
| C1620E : PENSIONS DIVISION                         | 26.5                          | 27.8                          | 1.3                 |
| C1625E : MONITORING OFFICER                        | 11.5                          | 11.5                          | -                   |
| C1630E : INSURANCE, ANTI-FRAUD AND RISK            | 5.2                           | 5.2                           | -                   |
| C1640E : LEGAL SERVICES DIVISION                   | 41.6                          | 49.6                          | 8.0                 |
| C1690E : COMMERCIAL INVESTMENT AND CAPITAL SUMMARY | 110.6                         | 110.4                         | (0.2)               |
| C1650E : INTERNAL AUDIT SERVICE                    | 2.0                           | 2.0                           | -                   |
|  | -                             | -                             | -                   |
|  | -                             | -                             | -                   |
| <b>TOTAL FTE STAFF</b>                             | 417.0                         | 451.0                         | 34.1                |

## STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS

|   |
|---|
| <p>The Resources 2024/25 establishment is showing as a 34.1 increase from 203/24. This is due to increases in two divisions, a 25.00 fte increase in the Finance division and an 8.00 fte increase in Legal Services.</p> <p>The 25.00 increase in the finance division is due to firstly a 13.00 increase in the finance service itself as a result of the restructure of the service and the associated approved budget growth (see tab RES 2.4). Secondly, the Payments Revenues Benefits and Debt service has an increase of 12.00 fte's. This increase is due to the transfer of the Supported Exempt Accommodation Team transferring from Housing (8.25 fte), the new Supported Exempt Accommodation Review Team (5.00 fte) funded from Housing Benefit savings, additional fixed term positions funded by grant funding (4.00) offset by 5.25 actual reductions in general fund fte's.</p> <p>Legal Services increase of 8.00 fte is due to firstly 4.00 additional positions been requested and funded by the Housing Revenue Account, and then secondly by 4.00 additional Invest to Save positions linked to the budget saving of reduction of external solicitors costs (see tab RES 6.7).</p> |
|---|

| FORECAST<br>2023/24<br><br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|-----------------------------------|--|--|--------------------------|------------------------------------|-------------------------|
|                                   |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 26,790                            | Employees                                      | 24,738   | 3,062                    | 27,800                             | 12                      |
| 22,976                            | Premises related expenditure                   | 24,844   | (4,463)                  | 20,381                             | (18)                    |
| 9,687                             | Supplies and Services                          | 5,433  | (1,196)                  | 4,237                              | (22)                    |
| 424                               | Third Party Payments                           | 424  | 14                       | 438                                | 3                       |
| 159,853                           | Transfer Payments                              | -  | (2,205)                  | (2,205)                            | n/a                     |
| 177,338                           | Transport related expenditure                  | 199  | -                        | 199                                | -                       |
| 572                               | Recharges from other services                  | 332  | 386                      | 718                                | 116                     |
| 220,479                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 55,970   | (4,402)                  | 51,568                             | (8)                     |
| (153,484)                         | Government Grants                              | -  | (73)                     | (73)                               | n/a                     |
| (1,809)                           | Other Grants, reimbursements and contributions | (100)  | (204)                    | (304)                              | 204                     |
| (13,461)                          | Customer and Client Receipts                   | (7,027)  | 2,531                    | (4,496)                            | (36)                    |
| -                                 | Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| (13,816)                          | Recharges to other services                    | (14,530)                                       | 2,874                    | (11,656)                           | (20)                    |
| (182,569)                         | <b>TOTAL CONTROLLABLE INCOME</b>               | (21,657)                                       | 5,128                    | (16,529)                           | (24)                    |

|        |                              |        |     |        |   |
|--------|------------------------------|--------|-----|--------|---|
| 37,910 | <b>NET CONTROLLABLE COST</b> | 34,313 | 726 | 35,039 | 2 |
|--------|------------------------------|--------|-----|--------|---|

|         |   |       |      |       |     |
|---------|---|-------|------|-------|-----|
| 2,312   | Capital Charges                           | 2,312 | (18) | 2,294 | (1) |
| -       | Intangible Charges                        | -     | -    | -     | n/a |
| -       | REFCUS                                    | -     | -    | -     | n/a |
| (2,754) | Corporate support services bought in      | -     | -    | -     | n/a |
| (442)   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 2,312 | (18) | 2,294 | (1) |

|        |                            |        |     |        |   |
|--------|----------------------------|--------|-----|--------|---|
| 37,468 | <b>NET COST OF SERVICE</b> | 36,625 | 708 | 37,333 | 2 |
|--------|----------------------------|--------|-----|--------|---|

|       |  |   |   |   |     |
|-------|--|---|---|---|-----|
| (732) | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| -     | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| -     | Financing of Capital Expenditure             | - | - | - | n/a |
| -     | Provision for Repayment of External Loans    | - | - | - | n/a |
| -     | Contribution to / (from) General Balances    | - | - | - | n/a |
| (732) | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |     |        |   |
|--------|------------------------------|--------|-----|--------|---|
| 36,736 | <b>TOTAL NET EXPENDITURE</b> | 36,625 | 708 | 37,333 | 2 |
|--------|------------------------------|--------|-----|--------|---|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE            |  | £000's     |
|---|--|------------|
| Strategic budget - agreed pressures / service demands |  | 2,186      |
| Strategic budget - agreed additional income / savings |  | (6,672)    |
| Other resource changes                                |  | 5,194      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  | <b>708</b> |



## SERVICE DESCRIPTION

This budget holds the costs of the Director of Resources together with other associated support costs

## MOVEMENT IN NET EXPENDITURE

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|--------------|------------------------------|---------------------------------------|---------------------|---------------------------------------|-------------------|
|              |                              |                                       |                     |                                       |                   |
| C1610F       | RESOURCES DIRECTORATE        | (2,666)                               | 310                 | (2,356)                               | (12)              |
|              |                              | -                                     | -                   | -                                     |                   |
|              |                              | -                                     | -                   | -                                     |                   |
|              |                              | -                                     | -                   | -                                     |                   |
|              | <b>TOTAL NET EXPENDITURE</b> | <b>(2,666)</b>                        | <b>310</b>          | <b>(2,356)</b>                        | <b>(12)</b>       |

## STAFF ESTABLISHMENT NUMBERS

| SERVICE                | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN<br>FTE STAFF |
|------------------------|--------------------------------------|--------------------------------------|------------------------|
| RESOURCES DIRECTORATE  | 4.0                                  | 4.0                                  | -                      |
| <b>TOTAL FTE STAFF</b> | <b>4.0</b>                           | <b>4.0</b>                           | <b>-</b>               |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 372  | Employees                                      | 110  | 310                      | 420  | 282                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 372  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 110  | 310                      | 420  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (19)   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (19)   | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 352  | <b>NET CONTROLLABLE COST</b>                   | 110  | 310                      | 420  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| (2,754)  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| (2,754)  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (2,402)  | <b>NET COST OF SERVICE</b>                     | 110  | 310                      | 420  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (2,402)  | <b>TOTAL NET EXPENDITURE</b>                   | 110  | 310                      | 420  | 282                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 12                      |
| Transfer of Staff Turnover saving within Resources           |  |  |                          |  | 308                     |
| Transfer to Internal Audit (see RES 8.3)                     |  |  |                          |  | (10)                    |
|  |  |  |                          |  | 310                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>310</b>              |

## SERVICE: C1610F : RESOURCES DIRECTORATE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 372  | Employees                                      | 110  | 310                      | 420  | 282                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 372  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 110  | 310                      | 420  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (19)   | Other Grants, reimbursements and contributions | (22)   | -                        | (22)   | -                       |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (19)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (22)   | -                        | (22)   | n/a                     |
| 352  | <b>NET CONTROLLABLE COST</b>                   | 88   | 310                      | 398  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| (2,754)  | Corporate support services bought in           | (2,754)  | -                        | (2,754)  | -                       |
| (2,754)  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | (2,754)  | -                        | (2,754)  | n/a                     |
| (2,402)  | <b>NET COST OF SERVICE</b>                     | (2,666)  | 310                      | (2,356)  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (2,402)  | <b>TOTAL NET EXPENDITURE</b>                   | (2,666)  | 310                      | (2,356)  | (12)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 12                      |
| Transfer of Staff Turnover saving within Resources           |  |  |                          |  | 308                     |
| Transfer to Internal Audit (see RES 8.3)                     |  |  |                          |  | (10)                    |
|  |  |  |                          |  | 310                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>310</b>              |

**SERVICE DESCRIPTION**

The Finance Division supports the Council to achieve Best Value for residents and local businesses, building on improvements in financial management and sustainability. The Division consists of:

The Strategic Finance service area which provides strategic financial support across the organisation. Key functions of the team include revenue and capital financial planning and the development of the Medium Term Financial Strategy (MTFS); financial performance monitoring; preparation of the annual accounts; and meeting statutory reporting requirements.

The Payments, Revenues, Benefits and Debt service area which is responsible for functions including the collection of council tax, business rates and sundry debt from customers; administration of claims for Housing Benefit and council tax support; supplier payments and cash control; maintenance of the local land charges register; and street naming.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                          | AL BUDGET                |                        | ORIGINAL BUDGET          | % CHANGE |
|--------------|---------------------------------------|--------------------------|------------------------|--------------------------|----------|
|              |                                       | 2023/24<br>(A)<br>£000's | Other<br>(C)<br>£000's | 2024/25<br>(D)<br>£000's |          |
| C1612F       | EXTERNAL AUDIT AND IMPROVEMENT COSTS  | 187                      | -                      | 187                      | -        |
| C1614F       | FINANCE SERVICE                       | 4,384                    | 841                    | 5,225                    | 19       |
| C1616F       | PAYMENTS, REVENUES, BENEFITS AND DEBT | 4,235                    | (1,968)                | 2,267                    | (46)     |
| C1618F       | HOUSING BENEFITS                      | 6,854                    | 824                    | 7,678                    | 12       |
|              |                                       | -                        | -                      | -                        |          |
|              | <b>TOTAL NET EXPENDITURE</b>          | 15,660                   | (303)                  | 15,357                   | (2)      |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                               | ORIGINAL BUDGET<br>2023/24<br>FTE STAFF | ORIGINAL BUDGET<br>2024/25<br>FTE STAFF | CHANGE<br>IN<br>FTE<br>FTE STAFF |
|---------------------------------------|---|---|----------------------------------|
| EXTERNAL AUDIT AND IMPROVEMENT COSTS  | -                                       | -                                       | -                                |
| FINANCE SERVICE                       | 47.0                                    | 60.0                                    | 13.0                             |
| PAYMENTS, REVENUES, BENEFITS AND DEBT | 168.5                                   | 180.5                                   | 12.0                             |
| HOUSING BENEFITS                      | -                                       | -                                       | -                                |
| <b>TOTAL FTE STAFF</b>                | 215.5                                   | 240.5                                   | 25.0                             |



SERVICE: C1612F : EXTERNAL AUDIT AND IMPROVEMENT COSTS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 640  | Supplies and Services                          | 187  | -                        | 187  | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 640  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 187  | -                        | 187  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 640  | <b>NET CONTROLLABLE COST</b>                   | 187  | -                        | 187  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 640  | <b>NET COST OF SERVICE</b>                     | 187  | -                        | 187  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 640  | <b>TOTAL NET EXPENDITURE</b>                   | 187  | -                        | 187  | -                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

DIRECTORATE: C1600D : RESOURCES  
 DIVISION: C1610E : DIRECTOR OF FINANCE

SERVICE SUBJECTIVE SUMMARY

SERVICE: C1614F : FINANCE SERVICE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |                          | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|--------------------------|-------------------------|
|  |  |  |  | * Other<br>(C)<br>£000's |                         |
| 5,717  | Employees                                      | 4,284  | 525  | 4,809                    | 12                      |
| -  | Premises related expenditure                   | -  | -  | -                        | n/a                     |
| 375  | Supplies and Services                          | 374  | -  | 374                      | -                       |
| -  | Third Party Payments                           | -  | -  | -                        | n/a                     |
| -  | Transfer Payments                              | -  | -  | -                        | n/a                     |
| -  | Transport related expenditure                  | -  | -  | -                        | n/a                     |
| 97   | Recharges from other services                  | 83   | -  | 83                       | -                       |
| 6,189  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,741  | 525  | 5,266                    | n/a                     |
| -  | Government Grants                              | -  | -  | -                        | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -  | -                        | n/a                     |
| -  | Customer and Client Receipts                   | -  | -  | -                        | n/a                     |
| -  | Interest Receivable                            | -  | -  | -                        | n/a                     |
| (268)  | Recharges to other services                    | (357)  | 299  | (58)                     | (84)                    |
| (268)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (357)  | 299  | (58)                     | n/a                     |
| 5,921  | <b>NET CONTROLLABLE COST</b>                   | 4,384  | 824  | 5,208                    | n/a                     |
| -  | Capital Charges                                | -  | -  | -                        | n/a                     |
| -  | Intangible Charges                             | -  | -  | -                        | n/a                     |
| -  | REFCUS   | -  | -  | -                        | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -                        | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -                        | n/a                     |
| 5,921  | <b>NET COST OF SERVICE</b>                     | 4,384  | 824  | 5,208                    | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -                        | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -                        | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -                        | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -                        | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -                        | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -                        | n/a                     |
| 5,921  | <b>TOTAL NET EXPENDITURE</b>                   | 4,384  | 824  | 5,208                    | 19                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |                          | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |                          |                         |
| 2024-28 GRO RES 001 Strategic Finance Staffing               |  |  |  |                          | 536                     |
|  |  |  |  |                          | 536                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |                          |                         |
| 2023 MTF Finance staffing review                             |  |  |  |                          | (125)                   |
|  |  |  |  |                          | (125)                   |
| <u>Other resource changes</u>                                |  |  |  |                          |                         |
| Pay Award 23/24  |  |  |  |                          | 156                     |
| Adjustments to correct General Fund recharge budgets         |  |  |  |                          | 299                     |
| Transfer of Staff Turnover saving within Resources           |  |  |  |                          | (42)                    |
|  |  |  |  |                          | 413                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |                          | <b>824</b>              |

SERVICE: C1616F : PAYMENTS, REVENUES, BENEFITS AND DEBT

| FORECAST<br>2023/24<br><br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-----------------------------------|--|--|--------------------------|--|-------------------------|
|                                   |  |  |                          |  |                         |
| 7,828                             | Employees                                      | 7,884  | 960                      | 8,844  | 12                      |
| -                                 | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 1,984                             | Supplies and Services                          | 1,986  | 217                      | 2,203  | 11                      |
| -                                 | Third Party Payments                           | 24   | -                        | 24   | -                       |
| -                                 | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3                                 | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 98                                | Recharges from other services                  | 16   | -                        | 16   | -                       |
| 9,913                             | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 9,910  | 1,177                    | 11,087   | n/a                     |
| (484)                             | Government Grants                              | (458)  | (73)                     | (531)  | 16                      |
| (1,028)                           | Other Grants, reimbursements and contributions | (1,231)  | (91)                     | (1,322)  | 7                       |
| (3,888)                           | Customer and Client Receipts                   | (3,741)  | (180)                    | (3,921)  | 5                       |
| -                                 | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (64)                              | Recharges to other services                    | (245)  | 8                        | (237)  | (3)                     |
| (5,464)                           | <b>TOTAL CONTROLLABLE INCOME</b>               | (5,675)  | (336)                    | (6,011)  | n/a                     |

|       |                              |       |     |       |     |
|-------|------------------------------|-------|-----|-------|-----|
| 4,449 | <b>NET CONTROLLABLE COST</b> | 4,235 | 841 | 5,076 | n/a |
|-------|------------------------------|-------|-----|-------|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|       |                            |       |     |       |     |
|-------|----------------------------|-------|-----|-------|-----|
| 4,449 | <b>NET COST OF SERVICE</b> | 4,235 | 841 | 5,076 | n/a |
|-------|----------------------------|-------|-----|-------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|       |                              |       |     |       |    |
|-------|------------------------------|-------|-----|-------|----|
| 4,449 | <b>TOTAL NET EXPENDITURE</b> | 4,235 | 841 | 5,076 | 20 |
|-------|------------------------------|-------|-----|-------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE  |  | £000's     |
|---|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u>                                |  |            |
|   |  | -          |
| <u>Strategic budget - agreed additional income / savings</u>                                |  |            |
| 2023 MTFSStructure technical support & development teams                                    |  | (30)       |
| 2023 MTFSPremier supplier commission  |  | (100)      |
| 2024-28 SAV RES 011Increased bailiff fee income - Council Tax and Business Rates collection |  | (40)       |
| 2024-28 SAV RES 013Support Services & Development Team - staffing efficiencies              |  | (48)       |
|   |  | (218)      |
| <u>Other resource changes</u>   |  |            |
| Pay Award 23/24   |  | 538        |
| Adjustments to correct General Fund recharge budgets  |  | 245        |
| Transfer of Staff Turnover saving within Resources  |  | (157)      |
| Transfer of Supported Accommodation Team from Housing (see HOU 4.5)                         |  | 433        |
|   |  | 1,059      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  | <b>841</b> |



SERVICE: C1618F : HOUSING BENEFITS

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| 159,853  | Transfer Payments                              | 159,854  | (2,205)                  | 157,649  | (1)                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | 237                      | 237  | n/a                     |
| 159,854  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 159,854  | (1,968)                  | 157,886  | n/a                     |
| (153,000)  | Government Grants                              | (153,000)                                      | -                        | (153,000)                                      | -                       |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (153,000)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (153,000)                                      | -                        | (153,000)                                      | n/a                     |
| 6,854  | <b>NET CONTROLLABLE COST</b>                   | 6,854  | (1,968)                  | 4,886  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 6,854  | <b>NET COST OF SERVICE</b>                     | 6,854  | (1,968)                  | 4,886  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 6,854  | <b>TOTAL NET EXPENDITURE</b>                   | 6,854  | (1,968)                  | 4,886  | (29)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                     |  |  |                          |  |                         |
| 2023 MTFSHousing Benefit Subsidy - Loss on HB Payments with Care Package Element |  |  |                          |  | 500                     |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 500                     |
| <u>Strategic budget - agreed additional income / savings</u>                     |  |  |                          |  |                         |
| 2024-28 SAV RES 012Housing benefit subsidy transformation                        |  |  |                          |  | (1,156)                 |
| 2023 MTFSHousing Benefit Review  |  |  |                          |  | (1,312)                 |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | (2,468)                 |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  |                         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>(1,968)</b>          |

DIVISION: C1620E : PENSIONS DIVISION

**SERVICE DESCRIPTION**

The Treasury and Pensions service consists of:

The Treasury service which involves the management of the Council's borrowing, investments and cash flows, including its banking, money market and capital market transactions; the effective control of the risks associated with those activities; and the pursuit of optimum performance consistent with those risks.

The Pensions service which involves the looking after the Croydon Pension Fund in terms of its Governance, Investment and Administration. The costs of the Pensions service are fully recharged to the Pension Fund.

The Teachers Pensions service is included and involves assisting in the administration of the Teachers Pension Scheme on behalf of the schools of Croydon.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                              | £000's                      | £000's    | £000's                      | %            |
| C1622F       | TREASURY AND PENSIONS        | 352                         | 20        | 372                         | 6            |
|              |                              | -                           | -         | -                           |              |
|              |                              | -                           | -         | -                           |              |
|              |                              | -                           | -         | -                           |              |
|              |                              | -                           | -         | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b> | 352                         | 20        | 372                         | 6            |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE STAFF |
|------------------------|-----------------------------------|-----------------------------------|---------------------|
| TREASURY AND PENSIONS  | 26.5                              | 27.8                              | 1.3                 |
| <b>TOTAL FTE STAFF</b> | 26.5                              | 27.8                              | 1.3                 |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|------------------------------------|-------------------------|
|  |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 1,559  | Employees                                      | 1,815  | 47                       | 1,862                              | 3                       |
| -  | Premises related expenditure                   | -  | -                        | -                                  | n/a                     |
| 94   | Supplies and Services                          | 95   | 10                       | 105                                | 11                      |
| -  | Third Party Payments                           | -  | -                        | -                                  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -                                  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -                                  | n/a                     |
| 1,654  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,910  | 57                       | 1,967                              | n/a                     |
| -  | Government Grants                              | -  | -                        | -                                  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | (43)                     | (43)                               | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -                                  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| -  | Recharges to other services                    | -  | 6                        | 6                                  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (37)                     | (37)                               | n/a                     |
| 1,654  | <b>NET CONTROLLABLE COST</b>                   | 1,910  | 20                       | 1,930                              | n/a                     |
| -  | Capital Charges                                | -  | -                        | -                                  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -                                  | n/a                     |
| -  | REFCUS   | -  | -                        | -                                  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -                                  | n/a                     |
| 1,654  | <b>NET COST OF SERVICE</b>                     | 1,910  | 20                       | 1,930                              | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -                                  | n/a                     |
| 1,654  | <b>TOTAL NET EXPENDITURE</b>                   | 1,910  | 20                       | 1,930                              | 1                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |                                    |                         |
|  |  |  |                          |                                    | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |                                    |                         |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
| <u>Other resource changes</u>                                |  |  |                          |                                    |                         |
| Pay Award 23/24  |  |  |                          |                                    | 14                      |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |                                    | 6                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | -                       |
|  |  |  |                          |                                    | 20                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |                                    | <b>20</b>               |

SERVICE: C1622F : TREASURY AND PENSIONS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,559  | Employees                                      | 1,815  | 47                       | 1,862  | 3                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 94   | Supplies and Services                          | 95   | 10                       | 105  | 11                      |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 0  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,654  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,910  | 57                       | 1,967  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (1,036)  | Other Grants, reimbursements and contributions | (1,502)  | (43)                     | (1,545)  | 3                       |
| (50)   | Customer and Client Receipts                   | (50)   | -                        | (50)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (215)  | Recharges to other services                    | (6)  | 6                        | -  | (100)                   |
| (1,302)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,558)  | (37)                     | (1,595)  | n/a                     |
| 352  | <b>NET CONTROLLABLE COST</b>                   | 352  | 20                       | 372  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 352  | <b>NET COST OF SERVICE</b>                     | 352  | 20                       | 372  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 352  | <b>TOTAL NET EXPENDITURE</b>                   | 352  | 20                       | 372  | 6                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 14                      |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 6                       |
|  |  |  |                          |  | 20                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>20</b>               |

**SERVICE DESCRIPTION**

The Monitoring Officer is responsible for ensuring the Council acts lawfully and that good governance operates throughout the Council. It is also the Monitoring Officer's responsibility to maintain the Constitution and deal with complaints under the Member Code of Contact.

This service comprises of the following:

Democratic Services - The staffing and running costs of the team. Responsibilities include managing council meetings including collation of all reports.

Members - Costs of Members Allowances and support to members

Education Appeals - Clerk service for schools admissions appeals

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                     | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|----------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                                  | £000's                      | £000's    | £000's                      | %            |
| C1642F       | DEMOCRATIC AND SCRUTINY SERVICES | 2,145                       | 156       | 2,301                       | 7            |
|              |                                  | -                           | -         | -                           |              |
|              |                                  | -                           | -         | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b>     | 2,145                       | 156       | 2,301                       | 7            |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                          | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|----------------------------------|-------------------------|-------------------------|---------------|
|                                  | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| DEMOCRATIC AND SCRUTINY SERVICES | 11.5                    | 11.5                    | -             |
| <b>TOTAL FTE STAFF</b>           | 11.5                    | 11.5                    | -             |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 759  | Employees  | 814  | (22)                     | 792  | (3)                     |
| 5  | Premises related expenditure                     | 6  | -                        | 6  | -                       |
| 1,425  | Supplies and Services                            | 1,452  | 46                       | 1,498  | 3                       |
| -  | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | 6  | -                        | 6  | -                       |
| 3  | Recharges from other services                    | 12   | -                        | 12   | -                       |
| 2,193  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 2,290  | 24                       | 2,314  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | - Recharges to other services                    | -  | 132                      | 132  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | 132                      | 132  | n/a                     |
| 2,193  | <b>NET CONTROLLABLE COST</b>                     | 2,290  | 156                      | 2,446  | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 2,193  | <b>NET COST OF SERVICE</b>                       | 2,290  | 156                      | 2,446  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 2,193  | <b>TOTAL NET EXPENDITURE</b>                     | 2,290  | 156                      | 2,446  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 36                      |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 132                     |
| Transfer of Staff Turnover saving within Resources           |  |  |                          |  | (12)                    |
|  |  |  |                          |  | 156                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>156</b>              |

SERVICE: C1642F : DEMOCRATIC AND SCRUTINY SERVICES

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 759  | Employees                                      | 814  | (22)                     | 792  | (3)                     |
| 5  | Premises related expenditure                   | 6  | -                        | 6  | -                       |
| 1,425  | Supplies and Services                          | 1,452  | 46                       | 1,498  | 3                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | 6  | -                        | 6  | -                       |
| 3  | Recharges from other services                  | 12   | -                        | 12   | -                       |
| 2,193  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,290  | 24                       | 2,314  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (7)  | Customer and Client Receipts                   | (13)   | -                        | (13)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | (132)  | 132                      | -  | (100)                   |
| (7)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (145)  | 132                      | (13)   | n/a                     |
| 2,186  | <b>NET CONTROLLABLE COST</b>                   | 2,145  | 156                      | 2,301  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 2,186  | <b>NET COST OF SERVICE</b>                     | 2,145  | 156                      | 2,301  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 2,186  | <b>TOTAL NET EXPENDITURE</b>                   | 2,145  | 156                      | 2,301  | 7                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 36                      |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 132                     |
| Transfer of Staff Turnover saving within Resources           |  |  |                          |  | (12)                    |
|  |  |  |                          |  | 156                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>156</b>              |

**SERVICE DESCRIPTION**

The Insurance team arrange the council's Insurance's and handle self-insured claims made against the council. The Head of Service leads the 9 borough London Insurance Consortium.

The Risk Management team support the council's Corporate Risk Management framework.

The Counter Fraud Shared Service is a shared service with LB Lambeth and investigates allegations of fraud committed against the Council by members of the public, staff, Members, contractors or other parties. Where appropriate it seeks the application of sanctions and uses proceeds of crime legislation to recover funds

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                   | ORIGINAL BUDGET 2023/24 (A) | Other (C)  | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|--------------------------------|-----------------------------|------------|-----------------------------|--------------|
|              |                                | £000's                      | £000's     | £000's                      | %            |
| C1634F       | INSURANCE RISK AND CPO SUMMARY | 216                         | 418        | 634                         | 194          |
| C1636F       | CORPORATE ANTI-FRAUD           | 336                         | 18         | 354                         | 5            |
|              |                                | -                           | -          | -                           |              |
|              |                                | -                           | -          | -                           |              |
|              |                                | -                           | -          | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b>   | <b>552</b>                  | <b>436</b> | <b>988</b>                  | <b>79</b>    |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                        | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE |
|--------------------------------|-----------------------------------|-----------------------------------|---------------|
| INSURANCE RISK AND CPO SUMMARY | 4.4                               | 4.4                               | -             |
| CORPORATE ANTI-FRAUD           | 0.8                               | 0.8                               | -             |
| <b>TOTAL FTE STAFF</b>         | <b>5.2</b>                        | <b>5.2</b>                        | <b>-</b>      |



| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 339  | Employees                                      | 392  | 22                       | 414  | 6                       |
| (0)  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 1,719  | Supplies and Services                          | 1,623  | 499                      | 2,122  | 31                      |
| 424  | Third Party Payments                           | 424  | 14                       | 438  | 3                       |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 2,483  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 2,440  | 535                      | 2,975  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (1)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (61)   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,936)  | Recharges to other services                    | (1,888)  | (99)                     | (1,987)  | 5                       |
| (1,998)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,888)  | (99)                     | (1,987)  | n/a                     |
| 485  | <b>NET CONTROLLABLE COST</b>                   | 552  | 436                      | 988  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 485  | <b>NET COST OF SERVICE</b>                     | 552  | 436                      | 988  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 485  | <b>TOTAL NET EXPENDITURE</b>                   | 552  | 436                      | 988  | 79                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
| 2023 MTFS Insurance Fund growth                              |  |  |                          |  | 400                     |
|  |  |  |                          |  | 400                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 36                      |
|  |  |  |                          |  | 36                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>436</b>              |

## SERVICE: C1634F : INSURANCE RISK AND CPO SUMMARY

| FORECAST<br>2023/24<br><br>£000's                            | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 287  | Employees                                      | 350  | 18                       | 368  | 5                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 1,661  | Supplies and Services                          | 1,564  | 499                      | 2,063  | 32                      |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,949  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,915  | 517                      | 2,432  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (61)   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,738)  | Recharges to other services                    | (1,699)  | (99)                     | (1,798)  | 6                       |
| (1,799)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,699)  | (99)                     | (1,798)  | n/a                     |
| 150  | <b>NET CONTROLLABLE COST</b>                   | 216  | 418                      | 634  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 150  | <b>NET COST OF SERVICE</b>                     | 216  | 418                      | 634  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 150  | <b>TOTAL NET EXPENDITURE</b>                   | 216  | 418                      | 634  | 194                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
| 2023 MTFS Insurance Fund growth                              |  |  |                          |  | 400                     |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 400                     |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 13                      |
| Transfer from Corporate Anti-Fraud (see RES 5.4)             |  |  |                          |  | 5                       |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 18                      |
|  |  |  |                          |  |                         |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>418</b>              |

## SERVICE: C1636F : CORPORATE ANTI-FRAUD

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 52   | Employees  | 42   | 4                        | 46   | 10                      |
| (0)  | Premises related expenditure                     | -  | -                        | -  | n/a                     |
| 58   | Supplies and Services                            | 59   | -                        | 59   | -                       |
| 424  | Third Party Payments                             | 424  | 14                       | 438  | 3                       |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                    | -  | -                        | -  | n/a                     |
| 534  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 525  | 18                       | 543  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| (1)  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| (198)  | - Recharges to other services                    | (189)  | -                        | (189)  | -                       |
| (199)  | <b>TOTAL CONTROLLABLE INCOME</b>                 | (189)  | -                        | (189)  | n/a                     |
| 335  | <b>NET CONTROLLABLE COST</b>                     | 336  | 18                       | 354  | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -  | n/a                     |
| 335  | <b>NET COST OF SERVICE</b>                       | 336  | 18                       | 354  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| 335  | <b>TOTAL NET EXPENDITURE</b>                     | 336  | 18                       | 354  | 5                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 23                      |
| Transfer to Insurance and Risk (see RES 5.3)                 |  |  |                          |  |                         |
|  |  |  |                          |  | 23                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>23</b>               |

DIVISION: C1640E : LEGAL SERVICES DIVISION

**SERVICE DESCRIPTION**

Croydon Legal Services ( CLS ) is structured across three main teams supported by strategic partnering arrangements for specific external legal services:

In house teams:

Litigation and Corporate Legal dealing with litigation, housing and corporate governance.

Commercial and Property Legal dealing with commercial, property, planning and internal legal support to major projects.

Social Care and Education Legal dealing with child protection, adult social care and education.

External legal services:

External legal services are provided through strategic partnering with one single provider of Solicitors and a Panel framework of Barristers and Solicitors.

A new framework agreement providing access to Barristers and Solicitors Panels commenced in January 2023, this framework runs parallel to an existing Single provider of Solicitors which was introduced in 2018 under a five year agreement, and extended in 2023 for a further 2 years.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                       | NAL BUDGET         |                  | ORIGINAL BUDGET 2024/25 (D) £000's | % CHANGE (E) % |
|--------------|------------------------------------|--------------------|------------------|------------------------------------|----------------|
|              |                                    | 2023/24 (A) £000's | Other (C) £000's |                                    |                |
| C1644F       | LEGAL SERVICES DIVISION SUMMARY    | 198                | (198)            | -                                  | (100)          |
| C1646F       | LITIGATION AND CORPORATE LEGAL     | -                  | -                | -                                  | n/a            |
| C1647F       | COMMERCIAL AND PROPERTY LEGAL      | -                  | -                | -                                  | n/a            |
| C1648F       | SOCIAL CARE AND EDUCATION LEGAL    | -                  | -                | -                                  | n/a            |
| C1643F       | DIRECTOR OF LEGAL SERVICES SUMMARY | -                  | 66               | 66                                 | n/a            |
|              | <b>TOTAL NET EXPENDITURE</b>       | 198                | (132)            | 66                                 | (67)           |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                         | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|---------------------------------|-------------------------|-------------------------|---------------|
|                                 | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| LEGAL SERVICES DIVISION SUMMARY | 7.0                     | 6.0                     | (1.0)         |
| LITIGATION AND CORPORATE LEGAL  | 9.4                     | 15.4                    | 6.0           |
| COMMERCIAL AND PROPERTY LEGAL   | 7.2                     | 9.2                     | 2.0           |
| SOCIAL CARE AND EDUCATION LEGAL | 18.0                    | 18.0                    | -             |
| DIRECTOR OF LEGAL SERVICES      | -                       | 1.0                     | 1.0           |
| <b>TOTAL FTE STAFF</b>          | 41.6                    | 49.6                    | 8.0           |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 3,747  | Employees                                      | 2,948  | 824                      | 3,772  | 28                      |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 165  | Supplies and Services                          | 197  | (281)                    | (84)   | (143)                   |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | 1  | -                        | 1  | -                       |
| 218  | Recharges from other services                  | 209  | 149                      | 358  | 71                      |
| 4,130  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 3,355  | 692                      | 4,047  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (238)  | Other Grants, reimbursements and contributions | (100)  | (70)                     | (170)  | 70                      |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (3,407)  | Recharges to other services                    | (3,057)  | (754)                    | (3,811)  | 25                      |
| (3,645)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,157)  | (824)                    | (3,981)  | n/a                     |
| 485  | <b>NET CONTROLLABLE COST</b>                   | 198  | (132)                    | 66   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 485  | <b>NET COST OF SERVICE</b>                     | 198  | (132)                    | 66   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 485  | <b>TOTAL NET EXPENDITURE</b>                   | 198  | (132)                    | 66   | (67)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| 2024-28 SAV RES 014Reduce spend on external solicitors       |  |  |                          |  | (281)                   |
|  |  |  |                          |  | (281)                   |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 149                     |
|  |  |  |                          |  | 149                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(132)</b>            |

## SERVICE: C1644F : LEGAL SERVICES DIVISION SUMMARY

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET       | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|---|--|--------------------------|--------------------------|-------------------------|
|                               |   |  |                          | 2024/25<br>(D)<br>£000's |                         |
| 440                           | Employees                                     | 445  | (135)                    | 310                      | (30)                    |
| -                             | - Premises related expenditure                | -  | -                        | -                        | n/a                     |
| 159                           | Supplies and Services                         | 197  | -                        | 197                      | -                       |
| -                             | - Third Party Payments                        | -  | -                        | -                        | n/a                     |
| -                             | - Transfer Payments                           | -  | -                        | -                        | n/a                     |
| -                             | - Transport related expenditure               | 1  | -                        | 1                        | -                       |
| 212                           | Recharges from other services                 | 209  | (198)                    | 11                       | (95)                    |
| 811                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>         | 852  | (333)                    | 519                      | n/a                     |
| -                             | - Government Grants                           | -  | -                        | -                        | n/a                     |
| -                             | - Other Grants, reimbursements and contributi | -  | -                        | -                        | n/a                     |
| -                             | - Customer and Client Receipts                | -  | -                        | -                        | n/a                     |
| -                             | - Interest Receivable                         | -  | -                        | -                        | n/a                     |
| (654)                         | Recharges to other services                   | (654)  | 135                      | (519)                    | (21)                    |
| (654)                         | <b>TOTAL CONTROLLABLE INCOME</b>              | (654)  | 135                      | (519)                    | n/a                     |
| 157                           | <b>NET CONTROLLABLE COST</b>                  | 198  | (198)                    | -                        | n/a                     |

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | - Capital Charges                         | - | - | - | n/a |
| - | - Intangible Charges                      | - | - | - | n/a |
| - | - REFCUS                                  | - | - | - | n/a |
| - | - Corporate support services bought in    | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|     |                            |     |       |   |     |
|-----|----------------------------|-----|-------|---|-----|
| 157 | <b>NET COST OF SERVICE</b> | 198 | (198) | - | n/a |
|-----|----------------------------|-----|-------|---|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | - Contributions to / (from) Earmarked Reserve | - | - | - | n/a |
| - | - Contributions to / (from) Capital Reserves: | - | - | - | n/a |
| - | - Financing of Capital Expenditure            | - | - | - | n/a |
| - | - Provision for Repayment of External Loans   | - | - | - | n/a |
| - | - Contribution to / (from) General Balances   | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                   | - | - | - | n/a |

|     |                              |     |       |   |       |
|-----|------------------------------|-----|-------|---|-------|
| 157 | <b>TOTAL NET EXPENDITURE</b> | 198 | (198) | - | (100) |
|-----|------------------------------|-----|-------|---|-------|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                                  |  | £000's       |
|---|--|--------------|
| <u>Strategic budget - agreed pressures / service demands</u>                |  |              |
|   |  | -            |
| <u>Strategic budget - agreed additional income / savings</u>                |  |              |
|   |  | -            |
| <u>Other resource changes</u>   |  |              |
| Pay Award 23/24   |  | 28           |
| Transfer within Legal Division ( see RES 6.3, RED 6.4, RED 6.5 and RED 6.6) |  | (226)        |
|   |  | (198)        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                   |  | <b>(198)</b> |

## SERVICE: C1646F : LITIGATION AND CORPORATE LEGAL

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 995   | Employees                                      | 702  | 490                      | 1,192  | 70                      |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 3   | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 7   | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,005   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 702  | 490                      | 1,192  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| -   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (997)   | Recharges to other services                    | (702)  | (490)                    | (1,192)  | 70                      |
| (997)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (702)  | (490)                    | (1,192)  | n/a                     |
| 8   | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 8   | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 8   | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                           |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay Award 23/24   |  |  |                          |  | 38                      |
| Transfer within Legal Division ( see RES 6.3, RED 6.4, RED 6.5 and RED 6.6) |  |  |                          |  | (38)                    |
|   |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                   |  |  |                          |  | -                       |

## SERVICE: C1647F : COMMERCIAL AND PROPERTY LEGAL

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 672   | Employees                                      | 532  | 189                      | 721  | 36                      |
| -   | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 2   | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -   | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -   | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0   | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 675   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 532  | 189                      | 721  | n/a                     |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (238)   | Other Grants, reimbursements and contributions | (100)  | (70)                     | (170)  | 70                      |
| -   | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (487)   | Recharges to other services                    | (432)  | (119)                    | (551)  | 28                      |
| (725)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (532)  | (189)                    | (721)  | n/a                     |
| (50)  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -   | REFCUS   | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (50)  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (50)  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                           |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                |  |  |                          |  |                         |
|   |  |  |                          |  | -                       |
| <u>Other resource changes</u>   |  |  |                          |  |                         |
| Pay Award 23/24   |  |  |                          |  | 28                      |
| Transfer within Legal Division ( see RES 6.3, RED 6.4, RED 6.5 and RED 6.6) |  |  |                          |  | (28)                    |
|   |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                   |  |  |                          |  | -                       |



SERVICE: C1648F : SOCIAL CARE AND EDUCATION LEGAL

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 1,639                         | Employees                                      | 1,269  | 121                      | 1,390  | 10                      |
| -                             | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -                             | Supplies and Services                          | -  | -                        | -  | n/a                     |
| -                             | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -                             | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0                             | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,639                         | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,269  | 121                      | 1,390  | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| -                             | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -                             | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,269)                       | Recharges to other services                    | (1,269)  | (121)                    | (1,390)  | 10                      |
| (1,269)                       | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,269)  | (121)                    | (1,390)  | n/a                     |

|     |                              |   |   |   |     |
|-----|------------------------------|---|---|---|-----|
| 370 | <b>NET CONTROLLABLE COST</b> | - | - | - | n/a |
|-----|------------------------------|---|---|---|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|     |                            |   |   |   |     |
|-----|----------------------------|---|---|---|-----|
| 370 | <b>NET COST OF SERVICE</b> | - | - | - | n/a |
|-----|----------------------------|---|---|---|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|     |                              |   |   |   |     |
|-----|------------------------------|---|---|---|-----|
| 370 | <b>TOTAL NET EXPENDITURE</b> | - | - | - | n/a |
|-----|------------------------------|---|---|---|-----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                                  |  | £000's |
|---|--|--------|
| <u>Strategic budget - agreed pressures / service demands</u>                |  |        |
|   |  | -      |
| <u>Strategic budget - agreed additional income / savings</u>                |  |        |
|   |  | -      |
| <u>Other resource changes</u>   |  |        |
| Pay Award 23/24   |  | 55     |
| Transfer within Legal Division ( see RES 6.3, RED 6.4, RED 6.5 and RED 6.6) |  | (55)   |
|   |  | -      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                   |  | -      |

## SERVICE: C1643F : DIRECTOR OF LEGAL SERVICES SUMMARY

| FORECAST<br>2023/24<br><br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| -  | Employees                                      | -  | 159                      | 159  | n/a                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services                          | -  | (281)                    | (281)  | n/a                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services                  | -  | 347                      | 347  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | 225                      | 225  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | (159)                    | (159)  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (159)                    | (159)  | n/a                     |
| -  | <b>NET CONTROLLABLE COST</b>                   | -  | 66                       | 66   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| -  | <b>NET COST OF SERVICE</b>                     | -  | 66                       | 66   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NET EXPENDITURE</b>                   | -  | 66                       | 66   | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>   |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u><br>2024-28 SAV RES 014Reduce spend on external solicitors |  |  |                          |  | (281)                   |
|  |  |  |                          |  | (281)                   |
| <u>Other resource changes</u><br>Transfer within Legal Division ( see RES 6.3, RED 6.4, RED 6.5 and RED 6.6)           |  |  |                          |  | 347                     |
|  |  |  |                          |  | 347                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>66</b>               |

**SERVICE DESCRIPTION**

The division is made up the service areas as below:

**Asset Management and Estates** An in-house professional Estates and Asset management service to provide property advice to the wider Council. The team is operating a 'corporate Landlord' function across the Council (excluding the HRA) and is responsible for the asset and accommodation strategy, ensuring that all corporate assets are utilised effectively, fit for purpose and to maximise income benefits. They are responsible for all acquisitions and disposals across the Council for the general fund excluding HRA properties.

**Facilities Management.** Managing an integrated Facilities Management service combining a professional in-house team and specialist partnering FM contractors for the corporate estate. Separate FM service contracts are in place to support the HRA and Housing team needs.

**Capital Delivery Team.** Responsible for the delivery of all Capital projects across the Council's general fund and educational portfolio. The team is operating an 'intelligent client' model with the day to day, design, management and cost control of Capital work being outsourced.

**Procurement & Contract Management** Provides a professional procurement and contract Management function to support the Council across all service areas to ensure value for money through the placement and management of contracts. The service will challenge requirements and costs for both existing and new contracts to help services deliver identified savings. Improvement plans for both Procurement and Contract Management are being finalised which will support and meet the needs of the Improvemnet & Assurance Panel exit report and strategy for the Council on Procurement and Contract Management matters

**Health and Safety** Corporate responsibility for all health and safety matters which covers both property and assets as well as operational and educational activities. This includes the provision of expert advice to staff and service areas for H&S and Fire Risk Assessments (non HRA properties), co-ordinating and provision of necessary H&S training across the Council.

**Corporate Energy Team** To support a centralised and across London Borough's approach to Energy purchasing including managing energy contracts for council wide services property and assets in the General Fund. This includes managing cost recovery from Schools and other educational establishments being supplied excluding the HRA. The team also provides expert advice for all energy related matters for planning applications and manage the 'Healthy Homes' team to promote energy efficiency and savings for local residents

**Service Development and needs for strategic Housing Projects** Identify opportunities to support the delivery of affordable housing development by the Council and the HRA. This includes the management of the Council's group of housing

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                              | ORIGINAL BUDGET 2023/24 |                     | ORIGINAL BUDGET 2024/25 | % CHANGE |
|--------------|---|-------------------------|---------------------|-------------------------|----------|
|              |   | (A)<br>£000's           | Other (C)<br>£000's | (D)<br>£000's           | (E)<br>% |
| C1626F       | COMMERCIAL INVESTMENT AND CAPITAL SUMMARY | 708                     | (1,509)             | (801)                   | (213)    |
| C1628F       | STRATEGIC PROCUREMENT AND GOVERNANCE      | 1,498                   | 172                 | 1,670                   | 11       |
| C1630F       | LIMITED LIABILITY PARTNERSHIPS            | -                       | -                   | -                       | n/a      |
| C1662F       | FACILITIES MANAGEMENT                     | 8,901                   | -                   | 8,901                   | -        |
| C1660F       | PROPERTY SERVICES                         | 7,768                   | 1,557               | 9,325                   | 20       |
| C1330F       | ASSET PLANNING AND CAPITAL DELIVERY       | 108                     | (108)               | -                       | (100)    |
|              | <b>TOTAL NET EXPENDITURE</b>              | 18,983                  | 112                 | 19,095                  | 1        |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                   | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|---|-------------------------|-------------------------|---------------|
|   | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| COMMERCIAL INVESTMENT AND CAPITAL SUMMARY | 1.0                     | 1.0                     | -             |
| STRATEGIC PROCUREMENT AND GOVERNANCE      | 25.0                    | 25.0                    | -             |
| LIMITED LIABILITY PARTNERSHIPS            | -                       | -                       | -             |
| FACILITIES MANAGEMENT                     | 58.6                    | 57.8                    | (0.8)         |
| PROPERTY SERVICES                         | 17.0                    | 17.0                    | -             |
| ASSET PLANNING AND CAPITAL DELIVERY       | 9.0                     | 9.6                     | 0.6           |
| <b>TOTAL FTE STAFF</b>                    | 110.6                   | 110.4                   | (0.2)         |

DIRECTORATE: C1600D : TOTAL RESOURCES  
 DIVISION: C1690E : COMMERCIAL INVESTMENT AND CAPITAL DIVISION

| FORECAST<br>2023/24  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24 |                | ORIGINAL<br>BUDGET<br>2024/25 | %<br>CHANGE |
|--|--|-------------------------------|----------------|-------------------------------|-------------|
|  |  | (A)                           | * Other<br>(C) | (D)                           | (E)         |
| £000's   |  | £000's                        | £000's         | £000's                        | %           |
| 6,281  | Employees                                      | 6,405                         | 287            | 6,692                         | 4           |
| 22,971   | Premises related expenditure                   | 24,838                        | (4,463)        | 20,375                        | (18)        |
| 979  | Supplies and Services                          | 1,686                         | (1,687)        | (1)                           | (100)       |
| (0)  | Third Party Payments                           | -                             | -              | -                             | n/a         |
| -  | Transfer Payments                              | -                             | -              | -                             | n/a         |
| 175  | Transport related expenditure                  | 191                           | -              | 191                           | -           |
| 151  | Recharges from other services                  | 111                           | -              | 111                           | -           |
| 30,557   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 33,231                        | (5,863)        | 27,368                        | n/a         |
| -  | Government Grants                              | -                             | -              | -                             | n/a         |
| (522)  | Other Grants, reimbursements and contributions | -                             | -              | -                             | n/a         |
| (7,560)  | Customer and Client Receipts                   | (6,975)                       | 2,711          | (4,264)                       | (39)        |
| -  | Interest Receivable                            | -                             | -              | -                             | n/a         |
| (8,142)  | Recharges to other services                    | (9,585)                       | 3,282          | (6,303)                       | (34)        |
| (16,224)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (16,560)                      | 5,993          | (10,567)                      | n/a         |
| 14,333   | <b>NET CONTROLLABLE COST</b>                   | 16,671                        | 130            | 16,801                        | n/a         |
| 2,312  | Capital Charges                                | 2,312                         | (18)           | 2,294                         | (1)         |
| -  | Intangible Charges                             | -                             | -              | -                             | n/a         |
| -  | REFCUS   | -                             | -              | -                             | n/a         |
| -  | Corporate support services bought in           | -                             | -              | -                             | n/a         |
| 2,312  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 2,312                         | (18)           | 2,294                         | n/a         |
| 16,645   | <b>NET COST OF SERVICE</b>                     | 18,983                        | 112            | 19,095                        | n/a         |
| -  | Contributions to / (from) Earmarked Reserves   | -                             | -              | -                             | n/a         |
| -  | Contributions to / (from) Capital Reserves:    | -                             | -              | -                             | n/a         |
| -  | Financing of Capital Expenditure               | -                             | -              | -                             | n/a         |
| -  | Provision for Repayment of External Loans      | -                             | -              | -                             | n/a         |
| -  | Contribution to / (from) General Balances      | -                             | -              | -                             | n/a         |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -                             | -              | -                             | n/a         |
| 16,645   | <b>TOTAL NET EXPENDITURE</b>                   | 18,983                        | 112            | 19,095                        | 1           |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |                               |                |                               | £000's      |
| <u>Strategic budget - agreed pressures / service demands</u>                                   |  |                               |                |                               |             |
| 2023 MTF Increase in business rates payable by Croydon in line with the 2022 Rates Revaluation |  |                               |                |                               | 750         |
|  |  |                               |                |                               | 750         |
| <u>Strategic budget - agreed additional income / savings</u>                                   |  |                               |                |                               |             |
| 2024-28 SAV RES 007 Private Finance Initiative contracts review                                |  |                               |                |                               | (241)       |
| 2024-28 SAV RES 008 Review of property and resources related charges to residents              |  |                               |                |                               | (50)        |
| 2024-28 SAV RES 009 Review departmental location of Education Capital Delivery Team            |  |                               |                |                               | (250)       |
| 2024-28 SAV RES 010 Increasing advertising income from Council assets and property             |  |                               |                |                               | (50)        |
| 2024-28 SAV RES 004 Corporate disposals programme  |  |                               |                |                               | (400)       |
| 2024-28 SAV RES 005 Review of Town Hall Campus   |  |                               |                |                               | (100)       |
| 2023 MTF SPMI Contract Manager - Invest to Save proposal                                       |  |                               |                |                               | (79)        |
| 2024-28 SAV RES 006 Review of Procurement Team   |  |                               |                |                               | (120)       |
| 2024-28 SAV RES 002 Review of document storage   |  |                               |                |                               | (10)        |
| 2024-28 SAV RES 003 Review of postage and mail scanning across the Council                     |  |                               |                |                               | (30)        |
| 2024-28 SAV RES 001 Energy management, utilities cost recovery                                 |  |                               |                |                               | (2,250)     |
|  |  |                               |                |                               | (3,580)     |
| <u>Other resource changes</u>  |  |                               |                |                               |             |
| Pay Award 23/24  |  |                               |                |                               | 352         |
| Contract Inflation 23/24   |  |                               |                |                               | 200         |
| Adjustments to correct General Fund recharge budgets   |  |                               |                |                               | 432         |
| Transfer of Digital Advertising from ACE to Resources (see ACE 2.6, ACE 3.3 and ACE 4.6)       |  |                               |                |                               | (481)       |
| Transfer of Public Health recharge income from Adults (see ASCH 3.4)                           |  |                               |                |                               | (46)        |
| Investment Properties Interest Adjustment  |  |                               |                |                               | 2,600       |
| Transfer of Staff Turnover saving within Resources   |  |                               |                |                               | (97)        |
| Reduction in Capital Charges   |  |                               |                |                               | (18)        |
|  |  |                               |                |                               | 2,942       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |                               |                |                               | <b>112</b>  |

## SERVICE: C1626F : COMMERCIAL INVESTMENT AND CAPITAL SUMMARY

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 484  | Employees                                      | 247  | 63                       | 310  | 26                      |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 13   | Supplies and Services                          | 461  | (1,472)                  | (1,011)  | (319)                   |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 0  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 498  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 708  | (1,409)                  | (701)  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | (100)                    | (100)  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | (100)                    | (100)  | n/a                     |
| 498  | <b>NET CONTROLLABLE COST</b>                   | 708  | (1,509)                  | (801)  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 498  | <b>NET COST OF SERVICE</b>                     | 708  | (1,509)                  | (801)  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 498  | <b>TOTAL NET EXPENDITURE</b>                   | 708  | (1,509)                  | (801)  | (213)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                             |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                             |  |  |                          |  |                         |
| 2024-28 SAV RES 007 Private Finance Initiative contracts review                          |  |  |                          |  | (241)                   |
| 2024-28 SAV RES 008 Review of property and resources related charges to residents        |  |  |                          |  | (50)                    |
| 2024-28 SAV RES 009 Review departmental location of Education Capital Delivery Team      |  |  |                          |  | (250)                   |
| 2024-28 SAV RES 010 Increasing advertising income from Council assets and property       |  |  |                          |  | (50)                    |
| 2024-28 SAV RES 004 Corporate disposals programme  |  |  |                          |  | (400)                   |
| 2024-28 SAV RES 005 Review of Town Hall Campus   |  |  |                          |  | (100)                   |
| 2023 MTFSPMI Contract Manager - Invest to Save proposal                                  |  |  |                          |  | (79)                    |
|  |  |  |                          |  | (1,170)                 |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award  |  |  |                          |  | 6                       |
| Transfer from Asset Planning and Capital Delivery (see RES 7.8)                          |  |  |                          |  | 136                     |
| Transfer of Digital Advertising from ACE to Resources (see ACE 2.6, ACE 3.3 and ACE 4.6) |  |  |                          |  | (481)                   |
|  |  |  |                          |  | (339)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>(1,509)</b>          |

## SERVICE: C1628F : STRATEGIC PROCUREMENT AND GOVERNANCE

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|---|--|--------------------------|--|-------------------------|
|  |   |  |                          |  |                         |
| 1,784  | Employees   | 1,705  | (58)                     | 1,647  | (3)                     |
| -  | Premises related expenditure                        | -  | -                        | -  | n/a                     |
| 81   | Supplies and Services                               | 68   | -                        | 68   | -                       |
| -  | Third Party Payments                                | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                                   | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                       | 1  | -                        | 1  | -                       |
| 1  | Recharges from other services                       | -  | -                        | -  | n/a                     |
| 1,866  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>               | 1,774  | (58)                     | 1,716  | n/a                     |
| -  | Government Grants                                   | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions      | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                        | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                                 | -  | -                        | -  | n/a                     |
| (250)  | Recharges to other services                         | (276)  | 230                      | (46)   | (83)                    |
| (250)  | <b>TOTAL CONTROLLABLE INCOME</b>                    | (276)  | 230                      | (46)   | n/a                     |
| 1,616  | <b>NET CONTROLLABLE COST</b>                        | 1,498  | 172                      | 1,670  | n/a                     |
| -  | Capital Charges                                     | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                                  | -  | -                        | -  | n/a                     |
| -  | REFCUS  | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in                | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>           | -  | -                        | -  | n/a                     |
| 1,616  | <b>NET COST OF SERVICE</b>                          | 1,498  | 172                      | 1,670  | n/a                     |
| -  | <b>Contributions to / (from) Earmarked Reserves</b> | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:         | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure                    | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans           | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                         | -  | -                        | -  | n/a                     |
| 1,616  | <b>TOTAL NET EXPENDITURE</b>                        | 1,498  | 172                      | 1,670  | 11                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                    |   |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>         |   |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>         |   |  |                          |  | (120)                   |
| 2024-28 SAV RES 006Review of Procurement Team                        |   |  |                          |  | (120)                   |
| <u>Other resource changes</u>  |   |  |                          |  |                         |
| Pay Award 23/24  |   |  |                          |  | 96                      |
| Adjustments to correct General Fund recharge budgets                 |   |  |                          |  | 276                     |
| Transfer of Staff Turnover saving within Resources                   |   |  |                          |  | (25)                    |
| Transfer of Public Health recharge income from Adults (see ASCH 3.4) |   |  |                          |  | (46)                    |
| Transfer to Facilities Management (see RED 7.6)                      |   |  |                          |  | (9)                     |
|  |   |  |                          |  | 292                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                            |   |  |                          |  | <b>172</b>              |

## SERVICE: C1630F : LIMITED LIABILITY PARTNERSHIPS

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| (0)  | Employees                                      | -  | -                        | -  | n/a                     |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 0  | Supplies and Services                          | -  | -                        | -  | n/a                     |
| (0)  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| (0)  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 0  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | -  | -                        | -  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| 0  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| 0  | <b>TOTAL CONTROLLABLE INCOME</b>               | -  | -                        | -  | n/a                     |
| 0  | <b>NET CONTROLLABLE COST</b>                   | -  | -                        | -  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 0  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 0  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

SERVICE: C1662F : FACILITIES MANAGEMENT

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 2,361  | Employees                                      | 3,304  | (457)                    | 2,847  | (14)                    |
| 4,571  | Premises related expenditure                   | 4,402  | 183                      | 4,585  | 4                       |
| 512  | Supplies and Services                          | 659  | (87)                     | 572  | (13)                    |
| (0)  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 174  | Transport related expenditure                  | 190  | -                        | 190  | -                       |
| 150  | Recharges from other services                  | 111  | -                        | 111  | -                       |
| 7,769  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 8,666  | (361)                    | 8,305  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (23)   | Customer and Client Receipts                   | (15)   | 15                       | -  | (100)                   |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,103)  | Recharges to other services                    | (1,277)  | 346                      | (931)  | (27)                    |
| (1,126)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,292)  | 361                      | (931)  | n/a                     |
| 6,643  | <b>NET CONTROLLABLE COST</b>                   | 7,374  | -                        | 7,374  | n/a                     |
| 1,527  | Capital Charges                                | 1,527  | -                        | 1,527  | -                       |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 1,527  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 1,527  | -                        | 1,527  | n/a                     |
| 8,170  | <b>NET COST OF SERVICE</b>                     | 8,901  | -                        | 8,901  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 8,170  | <b>TOTAL NET EXPENDITURE</b>                   | 8,901  | -                        | 8,901  | -                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                          |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>               |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>               |  |  |                          |  |                         |
| 2024-28 SAV RES 002 Review of document storage                             |  |  |                          |  | (10)                    |
| 2024-28 SAV RES 003 Review of postage and mail scanning across the Council |  |  |                          |  | (30)                    |
|  |  |  |                          |  | (40)                    |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 174                     |
| Contract Inflation 23/24   |  |  |                          |  | 200                     |
| Adjustments to correct General Fund recharge budgets                       |  |  |                          |  | 156                     |
| Transfer of Staff Turnover saving within Resources                         |  |  |                          |  | (59)                    |
| Transfer from Strategic Procurement and Governance (see RED 7.4)           |  |  |                          |  | 9                       |
| Transfer from Property Services (see RED 7.7)                              |  |  |                          |  | (440)                   |
|  |  |  |                          |  | 40                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                  |  |  |                          |  | -                       |



## SERVICE: C1660F : PROPERTY SERVICES

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|---|--|--------------------------|--|-------------------------|
|   |   |  |                          |  |                         |
| 1,220   | Employees   | 543  | 603                      | 1,146  | 111                     |
| 18,400  | Premises related expenditure                        | 20,436   | (4,646)                  | 15,790   | (23)                    |
| 372   | Supplies and Services                               | 498  | (128)                    | 370  | (26)                    |
| -   | Third Party Payments                                | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                                   | -  | -                        | -  | n/a                     |
| 0   | Transport related expenditure                       | -  | -                        | -  | n/a                     |
| 0   | Recharges from other services                       | -  | -                        | -  | n/a                     |
| 19,992  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>               | 21,477   | (4,171)                  | 17,306   | n/a                     |
| -   | Government Grants                                   | -  | -                        | -  | n/a                     |
| (522)   | Other Grants, reimbursements and contributions      | -  | -                        | -  | n/a                     |
| (7,537)   | Customer and Client Receipts                        | (6,960)  | 2,796                    | (4,164)  | (40)                    |
| -   | Interest Receivable                                 | -  | -                        | -  | n/a                     |
| (6,493)   | Recharges to other services                         | (7,534)  | 2,950                    | (4,584)  | (39)                    |
| (14,552)  | <b>TOTAL CONTROLLABLE INCOME</b>                    | (14,494)                                       | 5,746                    | (8,748)  | n/a                     |
| 5,440   | <b>NET CONTROLLABLE COST</b>                        | 6,983  | 1,575                    | 8,558  | n/a                     |
| 785   | Capital Charges                                     | 785  | (18)                     | 767  | (2)                     |
| -   | Intangible Charges                                  | -  | -                        | -  | n/a                     |
| -   | REFCUS  | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in                | -  | -                        | -  | n/a                     |
| 785   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>           | 785  | (18)                     | 767  | n/a                     |
| 6,225   | <b>NET COST OF SERVICE</b>                          | 7,768  | 1,557                    | 9,325  | n/a                     |
| -   | <b>Contributions to / (from) Earmarked Reserves</b> | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:         | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure                    | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans           | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                         | -  | -                        | -  | n/a                     |
| 6,225   | <b>TOTAL NET EXPENDITURE</b>                        | 7,768  | 1,557                    | 9,325  | 20                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |   |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                                    |   |  |                          |  |                         |
| 2023 MTFS Increase in business rates payable by Croydon in line with the 2022 Rates Revaluation |   |  |                          |  | 750                     |
|   |   |  |                          |  | 750                     |
| <u>Strategic budget - agreed additional income / savings</u>                                    |   |  |                          |  |                         |
| 2024-28 SAV RES 001 Energy management, utilities cost recovery                                  |   |  |                          |  | (2,250)                 |
|   |   |  |                          |  | (2,250)                 |
| <u>Other resource changes</u>   |   |  |                          |  |                         |
| Pay Award 23/24   |   |  |                          |  | 48                      |
| Transfer of Staff Turnover saving within Resources  |   |  |                          |  | (13)                    |
| Investment Properties Interest Adjustment   |   |  |                          |  | 2,600                   |
| Transfer from Facilities Management (see RED 7.6)   |   |  |                          |  | 440                     |
| Reduction in Capital Charges  |   |  |                          |  | (18)                    |
|   |   |  |                          |  | 3,057                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |   |  |                          |  | <b>1,557</b>            |

DIRECTORATE: C1600D : RESOURCES  
 DIVISION: C1330F : ASSET PLANNING AND CAPITAL DELIVERY

SERVICE SUBJECTIVE SUMMARY

SERVICE: C1330F : ASSET PLANNING AND CAPITAL DELIVERY

| FORECAST<br>2023/24<br>£000's                                       | DESCRIPTION   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|---|--|--------------------------|--|-------------------------|
|   |   |  |                          |  |                         |
| 432   | Employees   | 606  | 136                      | 742  | 22                      |
| -   | Premises related expenditure                        | -  | -                        | -  | n/a                     |
| -   | Supplies and Services                               | -  | -                        | -  | n/a                     |
| -   | Third Party Payments                                | -  | -                        | -  | n/a                     |
| -   | Transfer Payments                                   | -  | -                        | -  | n/a                     |
| -   | Transport related expenditure                       | -  | -                        | -  | n/a                     |
| 0   | Recharges from other services                       | -  | -                        | -  | n/a                     |
| 432   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>               | 606  | 136                      | 742  | n/a                     |
| -   | Government Grants                                   | -  | -                        | -  | n/a                     |
| -   | Other Grants, reimbursements and contributions      | -  | -                        | -  | n/a                     |
| -   | Customer and Client Receipts                        | -  | -                        | -  | n/a                     |
| -   | Interest Receivable                                 | -  | -                        | -  | n/a                     |
| (296)   | Recharges to other services                         | (498)  | (244)                    | (742)  | 49                      |
| (296)   | <b>TOTAL CONTROLLABLE INCOME</b>                    | (498)  | (244)                    | (742)  | n/a                     |
| 136   | <b>NET CONTROLLABLE COST</b>                        | 108  | (108)                    | -  | n/a                     |
| -   | Capital Charges                                     | -  | -                        | -  | n/a                     |
| -   | Intangible Charges                                  | -  | -                        | -  | n/a                     |
| -   | REFCUS  | -  | -                        | -  | n/a                     |
| -   | Corporate support services bought in                | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>           | -  | -                        | -  | n/a                     |
| 136   | <b>NET COST OF SERVICE</b>                          | 108  | (108)                    | -  | n/a                     |
| -   | <b>Contributions to / (from) Earmarked Reserves</b> | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:         | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure                    | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans           | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances           | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                         | -  | -                        | -  | n/a                     |
| 136   | <b>TOTAL NET EXPENDITURE</b>                        | 108  | (108)                    | -  | (100)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                   |   |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>        |   |  |                          |  |                         |
| Decapitalisation of employee costs                                  |   |  |                          |  |                         |
|   |   |  |                          |  |                         |
|   |   |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>        |   |  |                          |  |                         |
|   |   |  |                          |  |                         |
|   |   |  |                          |  |                         |
| <u>Other resource changes</u>                                       |   |  |                          |  |                         |
| Pay Award 23/24   |   |  |                          |  | 28                      |
| Transfer to Commercial Investment and Capital Summary (see RED 7.3) |   |  |                          |  | (136)                   |
|   |   |  |                          |  |                         |
|   |   |  |                          |  | (108)                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                           |   |  |                          |  | <b>(108)</b>            |

**SERVICE DESCRIPTION:**

The Internal Audit and Governance Team provides advice and support to the organisation on matters of good governance. It includes the Council's internal audit service which gives assurance on the effectiveness of risk management, internal control and governance.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                   | ORIGINAL BUDGET 2023/24 (A) £000's |                  | ORIGINAL BUDGET 2024/25 (D) £000's | % CHANGE (E) % |
|--------------|--------------------------------|------------------------------------|------------------|------------------------------------|----------------|
|              |                                |                                    | Other (C) £000's |                                    |                |
| C1650F       | INTERNAL AUDIT SERVICE SUMMARY | 414                                | 109              | 523                                | 26             |
|              | <b>TOTAL NET EXPENDITURE</b>   | 414                                | 109              | 523                                | 26             |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                        | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|--------------------------------|-------------------------|-------------------------|---------------|
|                                | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| INTERNAL AUDIT SERVICE SUMMARY | 2.0                     | 2.0                     | -             |
| <b>TOTAL FTE STAFF</b>         | 2.0                     | 2.0                     | -             |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 189  | Employees                                      | 86   | 109                      | 195  | 127                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 2,306  | Supplies and Services                          | 380  | -                        | 380  | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 2,495  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 466  | 109                      | 575  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (1,952)  | Customer and Client Receipts                   | (52)   | -                        | (52)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (1,952)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (52)   | -                        | (52)   | n/a                     |
| 544  | <b>NET CONTROLLABLE COST</b>                   | 414  | 109                      | 523  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 544  | <b>NET COST OF SERVICE</b>                     | 414  | 109                      | 523  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 544  | <b>TOTAL NET EXPENDITURE</b>                   | 414  | 109                      | 523  | 26                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 6                       |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 93                      |
| Transfer from Resources Directorate (see RES 1.3)            |  |  |                          |  | 10                      |
|  |  |  |                          |  | 109                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>109</b>              |

SERVICE: C1650F : INTERNAL AUDIT SERVICE SUMMARY

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 189  | Employees                                      | 86   | 109                      | 195  | 127                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 2,306  | Supplies and Services                          | 380  | -                        | 380  | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 2,495  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 466  | 109                      | 575  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (1,952)  | Customer and Client Receipts                   | (52)   | -                        | (52)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (1,952)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (52)   | -                        | (52)   | n/a                     |
| 544  | <b>NET CONTROLLABLE COST</b>                   | 414  | 109                      | 523  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 544  | <b>NET COST OF SERVICE</b>                     | 414  | 109                      | 523  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 544  | <b>TOTAL NET EXPENDITURE</b>                   | 414  | 109                      | 523  | 26                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 6                       |
| Adjustments to correct General Fund recharge budgets         |  |  |                          |  | 93                      |
| Transfer from Resources Directorate (see RES 1.3)            |  |  |                          |  | 10                      |
|  |  |  |                          |  | 109                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>109</b>              |

# TOTAL SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY

## CONTENTS

|  | Page              |
|--|-------------------|
| DIRECTORATE OVERVIEW   | SCRERS1           |
| DIRECTORATE SUMMARY  | SCRERS2           |
| DIRECTORATE SUBJECTIVE SUMMARY   | SCRERS3           |
| DIVISION AND SERVICE REVENUE BUDGETS   |                   |
| DIVISION: SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUMMARY                      | SCRER 1.1-C1110E  |
| DIVISION SUMMARY : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUMMARY             | SCRER 1.2-C1110E  |
| SERVICE SUBJECTIVE SUMMARY : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE           | SCRER 1.3-C1110F  |
| <br>   |                   |
| DIVISION: SUSTAINABLE COMMUNITIES  |                   |
| DIVISION SUMMARY : SUSTAINABLE COMMUNITIES   | SCRER 2.1-C1120E  |
| SERVICE SUBJECTIVE SUMMARY : SUSTAINABLE COMMUNITIES   | SCRER 2.2-C1120E  |
| SERVICE SUBJECTIVE SUMMARY : SUSTAINABLE COMMUNITIES DIRECTORATE                                     | SCRER 2.3-C1105F  |
| SERVICE SUBJECTIVE SUMMARY : HIGHWAYS AND PARKING SERVICES   | SCRER 2.4-C1120F  |
| SERVICE SUBJECTIVE SUMMARY : ENVIRONMENTAL HEALTH, TRADING STANDARDS AND LICENSING                   | SCRER 2.5-C1125F  |
| SERVICE SUBJECTIVE SUMMARY : ENVIRONMENT SERVICES AND SUSTAINABLE NEIGHBOURHOODS DIVISION            | SCRER 2.6-C1130F  |
| SERVICE SUBJECTIVE SUMMARY : INDEPENDENT TRAVEL SERVICE TEAM   | SCRER 2.7-C1140F  |
| <br>   |                   |
| DIVISION: CULTURE AND COMMUNITY SAFETY DIVISION  |                   |
| DIVISION SUMMARY : CULTURE AND COMMUNITY SAFETY DIVISION   | SCRER 3.1-C1130E  |
| SERVICE SUBJECTIVE SUMMARY : CULTURE AND COMMUNITY SAFETY DIVISION                                   | SCRER 3.2-C1130E  |
| SERVICE SUBJECTIVE SUMMARY : CULTURE, LEISURE AND LIBRARIES  | SCRER 3.3-C1150F  |
| SERVICE SUBJECTIVE SUMMARY : MUSIC AND ARTS DIVISION   | SCRER 3.4-C1155F  |
| SERVICE SUBJECTIVE SUMMARY : VIOLENCE REDUCTION NETWORK DIVISION                                     | SCRER 3.5-C1160F  |
| <br>   |                   |
| DIVISION: PLANNING AND SUSTAINABLE REGENERATION DIVISION   |                   |
| DIVISION SUMMARY : PLANNING AND SUSTAINABLE REGENERATION DIVISION                                    | SCRER 4.1-C1140E  |
| SERVICE SUBJECTIVE SUMMARY : PLANNING AND SUSTAINABLE REGENERATION DIVISION                          | SCRER 4.2-C1140E  |
| SERVICE SUBJECTIVE SUMMARY : SPATIAL PLANNING SUMMARY  | SCRER 4.3-C1165F  |
| SERVICE SUBJECTIVE SUMMARY : STRATEGIC TRANSPORT   | SCRER 4.4-C1170F  |
| SERVICE SUBJECTIVE SUMMARY : BUILDING CONTROL SUMMARY  | SCRER 4.5-C1180F  |
| SERVICE SUBJECTIVE SUMMARY : DEVELOPMENT MANAGEMENT  | SCRER 4.6-C1185F  |
| SERVICE SUBJECTIVE SUMMARY : EMPLOYMENT SKILLS AND ECONOMIC DEVELOPMENT                              | SCRER 4.7-C1190F  |
| SERVICE SUBJECTIVE SUMMARY : EMPLOYMENT SKILLS   | SCRER 4.8-C1192F  |
| SERVICE SUBJECTIVE SUMMARY : GROWTH AND REGENERATION   | SCRER 4.9-C1195F  |
| SERVICE SUBJECTIVE SUMMARY : ECONOMIC DELIVERY AND EMPLOYMENT INVESTMENT                             | SCRER 4.10-C1198F |
| <br>   |                   |
| DIVISION: PLANNING AND SUSTAINABLE REGENERATION DIVISION   |                   |
| DIVISION SUMMARY : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY AND SUSPENSE ACCOUNTS           | SCRER 5.1-C1160E  |
| SERVICE SUBJECTIVE SUMMARY : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY AND SUSPENSE ACCOUNTS | SCRER 5.2-C1160E  |

## KEY SERVICE TARGETS / PRIORITIES FOR 2024/25

- 1) Develop sustainable communities, planning and sustainable regeneration policies and strategies including action on climate change.
- 2) Deliver high quality Planning and Building Control services which respond quickly and appropriately to meet the needs of developers and homeowners
- 3) Support the regeneration of Croydon's town and district centres, seeking inward investment and grants for Croydon to attract new businesses and jobs in growth sectors.
- 4) Use our statutory powers to enable growth, development and investment as well as use them to retain heritage assets and preserve the uniqueness of the borough. Work with regional and central government to unlock investment and growth, particularly through the Croydon Growth Zone.
- 5) Develop and deliver a clear shared vision with businesses, developers and residents to steer our town centre and high street recovery. Working with partners including Transport for London, Croydon Limited Partnership, the Metropolitan Police, Croydon BID and others to ensure the centre remains a safe, usable and vibrant destination for visitors which is attractive to investors now and in the future.
- 6) Make our streets and open spaces cleaner so that Croydon is a place that residents and businesses can feel proud to call home
- 7) Drive improvements, efficiencies and added value from our waste, recycling, green spaces, leisure and highways contracts exploring new service models and ways of working.
- 8) Support the local economy and enable residents to upskill and access job opportunities through the delivery of adult learning and a job brokerage service which links unemployed and under-employed residents into the jobs created through regeneration, investment and growth.
- 9) Ensure the borough has a cultural and arts offer to be proud of for all residents and communities, including pathways to culture for young people through Croydon Music and Arts;
- 10) Tackle anti-social behaviour, knife crime and violence against women and girls so that Croydon feels safer

## FINANCIAL PERFORMANCE

## COST CENTRE: C1200N

| DESCRIPTION                                    | ORIGINAL BUDGET 2023/24 £000 | FORECAST 2023/24 £000 | ORIGINAL BUDGET 2024/25 £000 | % CHANGE |
|--|------------------------------|-----------------------|------------------------------|----------|
| Employees                                      | 39,909                       | 38,981                | 42,386                       | 6        |
| Premises related expenditure                   | 3,233                        | 4,071                 | 3,694                        | 14       |
| Supplies and Services                          | 44,095                       | 45,195                | 46,094                       | 5        |
| Third Party Payments                           | 7,882                        | 7,699                 | 8,459                        | 7        |
| Transfer Payments                              | 271                          | 461                   | 271                          | -        |
| Transport related expenditure                  | 12,908                       | 15,053                | 14,017                       | 9        |
| Capital Charges                                | 12,925                       | 12,925                | 13,877                       | 7        |
| Intangible Charges                             | 227                          | 227                   | 83                           | (63)     |
| REFCUS   | 4,310                        | 4,310                 | 4,457                        | 3        |
| Corporate support services bought in           | -                            | -                     | -                            | n/a      |
| Recharges from other services                  | 3,649                        | 3,914                 | 3,514                        | (4)      |
| <b>TOTAL EXPENDITURE</b>                       | <b>129,424</b>               | <b>132,835</b>        | <b>136,852</b>               | <b>3</b> |
| Government Grants                              | (10,812)                     | (8,685)               | (10,836)                     | 0        |
| Other Grants, reimbursements and contributions | (4,945)                      | (8,957)               | (5,092)                      | 3        |
| Customer and Client Receipts                   | (37,845)                     | (33,824)              | (39,216)                     | 4        |
| Interest Receivable                            | -                            | -                     | -                            | n/a      |
| Recharges to other services                    | (9,028)                      | (6,921)               | (7,596)                      | (16)     |
|  |                              | (3,250)               |                              |          |
| <b>TOTAL INCOME</b>                            | <b>(62,630)</b>              | <b>(61,638)</b>       | <b>(62,740)</b>              | <b>2</b> |

|                              |               |               |               |          |
|------------------------------|---------------|---------------|---------------|----------|
| <b>TOTAL NET EXPENDITURE</b> | <b>66,794</b> | <b>71,197</b> | <b>74,112</b> | <b>4</b> |
|------------------------------|---------------|---------------|---------------|----------|

|                                    |   |   |   |     |
|------------------------------------|---|---|---|-----|
| Contributions to / (from) Reserves | - | - | - | n/a |
|------------------------------------|---|---|---|-----|

|                               |               |
|-------------------------------|---------------|
| <b>CURRENT BUDGET 2023/24</b> | <b>73,945</b> |
|-------------------------------|---------------|

|   |                |
|---|----------------|
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> | <b>(2,748)</b> |
|---|----------------|

## TOP FINANCIAL RISKS 2024/25

- 1) There is a risk given the current financial situation at TFL that anticipated funding for infrastructure projects may be delayed or rescinded which may result in additional capital borrowing needed by the council to cover loss of income or to complete projects.
- 2) Although there has been a rightsizing of the Parking Budget the current cost of living crisis, continued changes in the number of people working from home since the pandemic and other economic factors may affect the number of people using Parking in Croydon. This will affect both Pay & Display and PCN Income.
- 3) Highway Infrastructure Assets - Under-investment in infrastructure including bridges, roads, flood defenses, etc. Risk of serious damage and litigation as well as substantial increase in repair costs.
- 4) New box junction and bus lane ANPR cameras not achieving income targets
- 5) Delays to Transformation of parking policy to achieve savings- emission discounts for parking, parking permit price increase, cashless P&D, controlled parking expansion
- 6) Unprecedented increase in demand and inflation for Home to School SEND Travel
- 7) The reduction in planning major applications is being experienced across the country and the GLA is reporting the reduction across London. It is these applications which bring in the most significant fees

## CABINET MEMBERS

|                      |  |
|----------------------|--|
| Cllr Ola Kolade      | Cabinet Member for Community Safety          |
| Cllr Jeet Bains      | Cabinet Member for Planning and Regeneration |
| Cllr Scott Roche     | Cabinet Member for Streets and Environment   |
| Cllr Andrew Stranack | Cabinet Member for Communities and Culture   |

## DEPARTMENT MANAGEMENT TEAM

| NAME                | TITLE  | TEL. EX. |
|---------------------|--|----------|
| Nick Hibberd        | Executive Director of Sustainable Communities Regeneration and Economic Recovery | 28352    |
| Karen Agbabiaka     | Director - Sustainable Communities   | 28195    |
| Heather Cheesbrough | Director - Planning and Sustainable Regeneration                                 | 28196    |
| Kristian Aspanall   | Director - Culture and Community Safety  | 28495    |

| DIVISION CODE | DIVISION  |
|---------------|---|
| C1110E        | SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUMMARY |
| C1120E        | SUSTAINABLE COMMUNITIES   |
| C1130E        | CULTURE AND COMMUNITY SAFETY DIVISION                                 |
| C1140E        | PLANNING AND SUSTAINABLE REGENERATION DIVISION                        |

## MOVEMENT IN SERVICE NET EXPENDITURE

| FORECAST<br>2023/24<br>£000's | DIVISION  | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|---|--|------------------------|--|-------------------------|
|                               |   |  |                        |  |                         |
| (155)                         | C1110E : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC                                   | (19)   | (45)                   | (64)   | 237                     |
| 59,944                        | C1120E : SUSTAINABLE COMMUNITIES  | 50,274   | 7,204                  | 57,478   | 14                      |
| 5,061                         | C1130E : CULTURE AND COMMUNITY SAFETY DIVISION                                      | 9,785  | 135                    | 9,920  | 1                       |
| 7,752                         | C1140E : PLANNING AND SUSTAINABLE REGENERATION DIVISION                             | 6,754  | 24                     | 6,778  | 0                       |
| (1,404)                       | C1160E : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC<br>RECOVERY AND SUSPENSE ACCOUNTS | -  | -                      | -  | n/a                     |
|                               |   |  |                        | -  | n/a                     |
| 71,197                        | <b>TOTAL NET EXPENDITURE</b>  | 66,794   | 7,318                  | 74,112   | 11                      |

## STAFF ESTABLISHMENT NUMBERS

| DIVISION   | ORIGINAL<br>BUDGET<br>2023/24<br>FTE STAFF                                     | ORIGINAL<br>BUDGET<br>2024/25<br>FTE STAFF | CHANGE<br>IN<br>FTE<br>FTE STAFF |
|--|--|--|----------------------------------|
|  | C1110E : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUMMARY | 12.8                                       | 11.8                             |
| C1120E : SUSTAINABLE COMMUNITIES   | 426.9  | 447.1                                      | 20.2                             |
| C1130E : CULTURE AND COMMUNITY SAFETY DIVISION                                   | 119.0  | 118.0                                      | (1.0)                            |
| C1140E : PLANNING AND SUSTAINABLE REGENERATION DIVISION                          | 176.5  | 174.1                                      | (2.4)                            |
|  | -  | -  | -                                |
|  | -  | -  | -                                |
|  | -  | -  | -                                |
| C1160E : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY AND SUSPENSE ACCOUNTS | -  | -  | -                                |
| <b>TOTAL FTE STAFF</b>   | 735.2  | 751.0                                      | 15.8                             |

## STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS

|  |
|--|
| C1130E : CULTURE AND COMMUNITY SAFETY DIVISION Reduction in 1fte due to Young Londoners fund project ended   |
| C1110E : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUMMARY - Reduction of 1 FTE doe to movement of Business Support Post to Waste  |
| C1120E : SUSTAINABLE COMMUNITIES : 11 fte new positions created in ground maintenance and funded from agency and seasonal workers staff budgets :<br>Increase of 1 FTE doe to movement of Business Support Post to Waste |



**TOTAL SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORATE SUBJECTIVE SUMMARY**

| FORECAST<br>2023/24<br><br>£000's                     | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 38,981  | Employees                                      | 39,909   | 2,477                    | <b>42,386</b>                                  | 6                       |
| 4,071   | Premises related expenditure                   | 3,233  | 461                      | <b>3,694</b>                                   | 14                      |
| 45,195  | Supplies and Services                          | 44,095   | 1,999                    | <b>46,094</b>                                  | 5                       |
| 7,699   | Third Party Payments                           | 7,882  | 577                      | <b>8,459</b>                                   | 7                       |
| 461   | Transfer Payments                              | 271  | -                        | <b>271</b>                                     | -                       |
| 15,053  | Transport related expenditure                  | 12,908   | 1,109                    | <b>14,017</b>                                  | 9                       |
| 3,914   | Recharges from other services                  | 3,649  | (135)                    | <b>3,514</b>                                   | (4)                     |
| <b>115,373</b>  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | <b>111,947</b>                                 | <b>6,488</b>             | <b>118,435</b>                                 | <b>6</b>                |
| (8,685)   | Government Grants                              | (10,812)                                       | (24)                     | <b>(10,836)</b>                                | 0                       |
| (8,957)   | Other Grants, reimbursements and contributions | (4,945)  | (147)                    | <b>(5,092)</b>                                 | 3                       |
| (33,824)  | Customer and Client Receipts                   | (37,845)                                       | (1,371)                  | <b>(39,216)</b>                                | 4                       |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (6,921)   | Recharges to other services                    | (9,028)  | 1,432                    | <b>(7,596)</b>                                 | (16)                    |
| <b>(58,388)</b>                                       | <b>TOTAL CONTROLLABLE INCOME</b>               | <b>(62,630)</b>                                | <b>(110)</b>             | <b>(62,740)</b>                                | <b>0</b>                |
| <b>56,985</b>   | <b>NET CONTROLLABLE COST</b>                   | <b>49,317</b>                                  | <b>6,378</b>             | <b>55,695</b>                                  | <b>13</b>               |
| 12,925  | Capital Charges                                | 12,925   | 952                      | <b>13,877</b>                                  | 7                       |
| 227   | Intangible Charges                             | 227  | (144)                    | <b>83</b>                                      | (63)                    |
| 4,310   | REFCUS   | 4,310  | 147                      | <b>4,457</b>                                   | 3                       |
| -   | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| (3,250)   | IAS19 SETTLEMENT AND CURTAILMENT               | -  | -                        | -  | -                       |
| <b>14,212</b>   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | <b>17,462</b>                                  | <b>955</b>               | <b>18,417</b>                                  | <b>5</b>                |
| <b>71,197</b>   | <b>NET COST OF SERVICE</b>                     | <b>66,794</b>                                  | <b>7,318</b>             | <b>74,112</b>                                  | <b>11</b>               |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| <b>71,197</b>   | <b>TOTAL NET EXPENDITURE</b>                   | <b>66,794</b>                                  | <b>7,318</b>             | <b>74,112</b>                                  | <b>11</b>               |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  | 1,428                   |
| Strategic budget - agreed additional income / savings |  |  |                          |  | (1,753)                 |
| Other resource changes                                |  |  |                          |  | 7,643                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | <b>7,318</b>            |

**SERVICE DESCRIPTION**

The focus of this directorate is to ensure the safe and effective delivery of the vital regulatory duties the Council has in terms of planning, building control, licensing, highways and parking services, independent travel, trading standards and environmental health; to safeguard vulnerable people at risk of violence and anti-social behaviour, to facilitate the delivery of new strategic and sustainable regeneration proposals, drive the economic recovery of the borough post covid and offer skills development opportunities for local people, to also safeguard and manage the public realm and the many beautiful parks and open spaces in the borough, promote place making and to develop the Council's cultural offer for the Borough including the museum, libraries, music and arts and leisure service.

Across all areas is the cross cutting theme to better manage demand and promote more efficient and targeted service delivery. The **priorities** are to:

- 1) Develop sustainable communities, planning and sustainable regeneration policies and strategies including action on climate change.
- 2) Deliver high quality Planning and Building Control services which respond quickly and appropriately to meet the needs of developers and homeowners.
- 3) Support the regeneration of Croydon's town and district centres, seeking inward investment and grant for Croydon to attract new businesses and jobs in growth sectors.
- 4) Use our statutory powers to enable growth, development and investment as well as use them to retain heritage assets and preserve the uniqueness of the borough. Work with regional and central government to unlock investment and growth, particularly through the Croydon Growth Zone.
- 5) Develop and deliver a clear shared vision with businesses, developers and residents to steer our town centre and high street recovery, working with partners including Transport for London, Croydon Limited Partnership, the Metropolitan Police, Croydon BID and others to ensure the centre remains a safe, usable and vibrant destination for visitors which is attractive to investors now and in the future.
- 6) Make our streets and open spaces cleaner so that Croydon is a place that residents and businesses can feel proud to call home
- 7) Drive improvements, efficiencies and added value from our waste, recycling, green spaces, leisure and highways contracts exploring new service models and ways of working.
- 8) Support the local economy and enable residents to upskill and access job opportunities through the delivery of adult learning and a job brokerage service which links unemployed and under-employed residents into the jobs created through regeneration, investment and growth.
- 9) Deliver a legacy on the success of the London Borough of Culture to showcase local talent and support Croydon's recovery. Ensure the borough has a cultural and arts offer to be proud of for all residents and communities, including pathways to culture for young people through Croydon Music and Arts;

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                                      | ORIGINAL BUDGET 2023/24 (A) | Other (C)   | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|------------------------------|---|-----------------------------|-------------|-----------------------------|--------------|
|                              |   | £000's                      | £000's      | £000's                      | %            |
| C1110F                       | SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY | (19)                        | (45)        | (64)                        | 237          |
|                              |   | -                           | -           | -                           |              |
|                              |   | -                           | -           | -                           |              |
|                              |   | -                           | -           | -                           |              |
|                              |   | -                           | -           | -                           |              |
|                              |   | -                           | -           | -                           |              |
|                              |   | -                           | -           | -                           |              |
| <b>TOTAL NET EXPENDITURE</b> |   | <b>(19)</b>                 | <b>(45)</b> | <b>(64)</b>                 | <b>237</b>   |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE STAFF |
|--|-----------------------------------|-----------------------------------|---------------------|
| C1110F : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY | 12.8                              | 11.8                              | (1.0)               |
| <b>TOTAL FTE STAFF</b>                                     | <b>12.8</b>                       | <b>11.8</b>                       | <b>(1.0)</b>        |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 598  | Employees  | 438  | (40)                     | 398  | (9)                     |
| -  | - Premises related expenditure                   | 5  | -                        | 5  | -                       |
| (249)  | Supplies and Services                            | (192)  | -                        | (192)  | -                       |
| -  | - Third Party Payments                           | 181  | (5)                      | 176  | (3)                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 6  | Recharges from other services                    | 59   | -                        | 59   | -                       |
| 355  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 491  | (45)                     | 446  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| (533)  | Recharges to other services                      | (533)  | -                        | (533)  | -                       |
| (533)  | <b>TOTAL CONTROLLABLE INCOME</b>                 | (533)  | -                        | (533)  | n/a                     |
| (178)  | <b>NET CONTROLLABLE COST</b>                     | (42)   | (45)                     | (87)   | n/a                     |
| 23   | Capital Charges                                  | 23   | -                        | 23   | -                       |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 23   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | 23   | -                        | 23   | n/a                     |
| (155)  | <b>NET COST OF SERVICE</b>                       | (19)   | (45)                     | (64)   | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| (155)  | <b>TOTAL NET EXPENDITURE</b>                     | (19)   | (45)                     | (64)   | 237                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 21                      |
| Reallocation Of Busines Support Budgets                      |  |  |                          |  | (61)                    |
| Minor Variations   |  |  |                          |  | (5)                     |
|  |  |  |                          |  | (45)                    |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(45)</b>             |

SERVICE: C1110F : SUSTAINABLE COMMUNITIES REGEN & ECONOMIC RECOVERY DIRECTORAT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 598  | Employees  | 438  | (40)                     | 398  | (9)                     |
| -  | - Premises related expenditure                   | 5  | -                        | 5  | -                       |
| (249)  | Supplies and Services                            | (192)  | -                        | (192)  | -                       |
| -  | - Third Party Payments                           | 181  | (5)                      | 176  | (3)                     |
| -  | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 6  | Recharges from other services                    | 59   | -                        | 59   | -                       |
| 355  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 491  | (45)                     | 446  | n/a                     |
| -  | - Government Grants                              | -  | -                        | -  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| (533)  | Recharges to other services                      | (533)  | -                        | (533)  | -                       |
| (533)  | <b>TOTAL CONTROLLABLE INCOME</b>                 | (533)  | -                        | (533)  | n/a                     |
| (178)  | <b>NET CONTROLLABLE COST</b>                     | (42)   | (45)                     | (87)   | n/a                     |
| 23   | Capital Charges                                  | 23   | -                        | 23   | -                       |
| -  | - Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | - REFCUS   | -  | -                        | -  | n/a                     |
| -  | - Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 23   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | 23   | -                        | 23   | n/a                     |
| (155)  | <b>NET COST OF SERVICE</b>                       | (19)   | (45)                     | (64)   | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | -     Financing of Capital Expenditure           | -  | -                        | -  | n/a                     |
| -  | -     Provision for Repayment of External Loans  | -  | -                        | -  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -  | n/a                     |
| (155)  | <b>TOTAL NET EXPENDITURE</b>                     | (19)   | (45)                     | (64)   | 237                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 21                      |
| Reallocation Of Busines Support Budgets                      |  |  |                          |  | (61)                    |
| Minor Variations   |  |  |                          |  | (5)                     |
|  |  |  |                          |  | (45)                    |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | (45)                    |

DIVISION: C1120E : SUSTAINABLE COMMUNITIES

**SERVICE DESCRIPTION**

The Sustainable Communities Division is made up of Highways and Parking Services, Environment and Waste management, Parks and Open Spaces, Environmental Health, Trading Standards and Licensing, Independent Travel Services, Fleet management and the Carbon Neutral service

**Highways and Parking Service**  
 Highways Services ensure the safety of highway users by delivering maintenance to carriageways, footways, public footpaths, street lighting and highway structures, drainage, and flood management. The Service fulfils the statutory obligation under the Traffic Management Act 2004 to provide the role of Traffic Manager and, as a consequence, monitor all highway related works across the borough to coordinate and minimise the delay and disruption to road users. The Service is also responsible for the implementation of highway improvements, provides a road safety service which covers both preventative measures such as educational and physical measures on the highway and aids the School Travel Planning team. Parking Services are responsible for ensuring the free movement of traffic and availability of parking around the Borough. This includes on-street parking spaces, car parks and various parking permits. The Parking team is also responsible for enforcement of parking regulations and Blue Badges. Parking Services are improving the environment (air quality) for residents by introducing emissions-based permits and paid for parking. The School Streets scheme is improving the environment (air quality and safety) around schools and is improving punctuality while increasing the number of children who walk to school.

**Environmental Services and Sustainable Neighbourhoods-**  
 This service has two core functions Environmental Services plus Parks and Open Spaces. The Environmental Services team oversee the management of street services as part of the South London Waste Partnership (SLWP) contracts. The SLWP was formed in 2003 between the boroughs of Croydon, Kingston, Merton, and Sutton and has a proven record of providing improved and more cost-effective waste management services through the procurement of complex waste disposal treatment, both household and commercial waste and recycling. The SLWP operate the Household Reuse and Recycling Centre and street cleansing contracts. The Sustainable Neighbourhoods - This team focuses on the Abandon Vehicle Service (AVS) and the Dog Warden, environmental crime, highway offences, licensing enforcement and unauthorised encampments.

The Parks and Open Spaces team oversee and manage the green spaces in the borough. They are responsible for the maintenance of all of the borough's parks and green spaces including management and maintenance of open countryside. We are committed to ensuring our parks and open spaces are sustainable and can be enjoyed by current and future generations, this includes investing in our allotments. We are working with partners (Friends of Groups) to get our communities more active to improve their health and wellbeing. In addition, we are investing in sport and leisure facilities and working closely with our sporting partners on initiatives and facilities.

**Environmental Health, Trading Standards and Licensing Team**  
 The Environmental Health Service includes the Food safety, Health and Safety, Public events safety, Pollution control and Private Sector Housing functions, which covers the regulation of housing standards & conditions in the private rented sector and also the issuing of licenses and enforcement in respect of HMO's and other privately rented properties (when there is a selective licensing scheme.). The Food Team ensures that food sold, offered, and stored for sale and entering the borough is wholesome, fit for human consumption and properly labelled and described. This requires the regular, risk-based inspection of food premises throughout the borough. Health and Safety secures the health, safety and welfare of people in those workplaces where the local authority is the designated enforcement agency. The team also conduct annual legionella assessments of cooling towers. Public Events Safety incorporates the Council's responsibility to issue and monitor the General Safety Certificate at Selhurst Park Stadium and to manage the SAG process in respect of public events (including large scale music events) in the borough. Pollution Control deals with a range of environmental pollution matters including air quality/pollution, contaminated land and nuisance, for example noise (i.e. noisy neighbours), smoke from bonfires and odour pollution.

Trading Standards ensure that Croydon residents and businesses are protected from illegal and unfair trade practices, including business scams and doorstep crime. They also deal extensively with counterfeit products and product safety matters (unsafe products) and the sale of age restricted products, such as knives.

The Licensing Service process applications and issue licences for a wide range of licensable activities, such as the sale of alcohol, providing entertainment facilities, selling hot food at night, premises where gambling takes place, street trading (including markets), special treatments premises, scrap metal dealers, licensed sex establishments, animal welfare premises (such as pet shops, kennels & catteries) and highways licenses for skips, scaffolds & hoardings etc. The Service also visit premises to ensure compliance with the terms of licenses and any conditions attached to them. The team generates income from all licenses processed. In addition, the Service progresses contested applications through the committee process and is responsible for drafting and publishing policies (both statutory and non-statutory) in respect of licensing matters.

Independent Travel Service - The Independent Travel service incorporates the Council's travel services offered to students in education (5-25), and services for adults. This is undertaken through a number of routes. Provision of a 'traditional' transport offer is made which is a combination of a directly-provided "in-house" bus services to four of the Borough's Special Educational Needs, as well as through the Croydon Transport Services' contracted management of transport of approximately 35 transport providers, transporting overall more than 1700 students (mostly daily).

Alternative travel provision is offered which is via the management of Personal Travel Budgets (parents/carers receiving payment for transporting their own students), and the training of some travellers to use public transport through the Council's Independent Travel Training program.

Carbon Neutral Plan  
 The delivery of the council's Carbon Neutral plan is also the responsibility of the Independent Travel team, through both a direct input of actions within the directorate, and a matrix management function of the responsibilities of the other services within the council, to deliver corporate objectives.

Fleet Management  
 The Independent Travel Service also covers the vehicle fleet functions on behalf of the Council. This is the legal and compliance undertaking of all

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                                       | ORIGINAL BUDGET    |                  | ORIGINAL BUDGET    | % CHANGE |
|--------------|--|--------------------|------------------|--------------------|----------|
|              |  | 2023/24 (A) £000's | Other (C) £000's | 2024/25 (D) £000's |          |
| C1105F       | SUSTAINABLE COMMUNITIES DIRECTORATE                | 570                | -                | 570                | -        |
| C1120F       | HIGHWAYS AND PARKING SERVICES                      | (3,243)            | 1,934            | (1,309)            | (60)     |
| C1125F       | ENVIRONMENTAL HEALTH, TRADING STANDARDS AND LICENS | 3,363              | 260              | 3,623              | 8        |
| C1130F       | ENVIRONMENT SERVICES AND SUSTAINABLE NEIGHBOURHOOD | 33,228             | 3,631            | 36,859             | 11       |
| C1140F       | INDEPENDENT TRAVEL SERVICE TEAM                    | 16,341             | 1,394            | 17,735             | 9        |
|              |  | -                  | -                | -                  |          |
|              |  | -                  | -                | -                  |          |
|              | <b>TOTAL NET EXPENDITURE</b>                       | 50,259             | 7,219            | 57,478             | 14       |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE   | ORIGINAL BUDGET   | ORIGINAL BUDGET   | CHANGE IN |
|---|-------------------|-------------------|-----------|
|   | 2023/24 FTE STAFF | 2024/25 FTE STAFF | FTE STAFF |
| C1105F : SUSTAINABLE COMMUNITIES DIRECTORATE                | 1.0               | 1.0               | -         |
| C1120F : HIGHWAYS AND PARKING SERVICES                      | 165.76            | 175.4             | 9.6       |
| C1125F : ENVIRONMENTAL HEALTH, TRADING STANDARDS AND LICENS | 74.9              | 75.5              | 0.6       |
| C1130F : ENVIRONMENT SERVICES AND SUSTAINABLE NEIGHBOURHOOD | 97.0              | 107.0             | 10.0      |
| C1140F : INDEPENDENT TRAVEL SERVICE TEAM                    | 88.2              | 88.2              | (0.0)     |
| <b>TOTAL FTE STAFF</b>                                      | 426.9             | 447.1             | 20.2      |

DIVISION: C1120E : SUSTAINABLE COMMUNITIES

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 20,243                        | Employees                                      | 21,117   | 1,544                    | 22,661   | 7                       |
| 3,673                         | Premises related expenditure                   | 2,750  | 461                      | 3,211  | 17                      |
| 37,954                        | Supplies and Services                          | 35,371   | 2,806                    | 38,177   | 8                       |
| 5,773                         | Third Party Payments                           | 5,718  | 825                      | 6,543  | 14                      |
| 461                           | Transfer Payments                              | 271  | -                        | 271  | -                       |
| 15,038                        | Transport related expenditure                  | 12,892   | 1,109                    | 14,001   | 9                       |
| 1,846                         | Recharges from other services                  | 1,752  | (91)                     | 1,661  | (5)                     |
| 84,989                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 79,871   | 6,654                    | 86,525   | n/a                     |
| (89)                          | Government Grants                              | -  | -                        | -  | n/a                     |
| (2,108)                       | Other Grants, reimbursements and contributions | (2,550)  | 6                        | (2,544)  | (0)                     |
| (29,544)                      | Customer and Client Receipts                   | (32,886)                                       | (1,032)                  | (33,918)                                       | 3                       |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (2,808)                       | Recharges to other services                    | (3,680)  | 655                      | (3,025)  | (18)                    |
| (34,549)                      | <b>TOTAL CONTROLLABLE INCOME</b>               | (39,116)                                       | (371)                    | (39,487)                                       | n/a                     |

|        |                              |        |       |        |     |
|--------|------------------------------|--------|-------|--------|-----|
| 50,440 | <b>NET CONTROLLABLE COST</b> | 40,755 | 6,283 | 47,038 | n/a |
|--------|------------------------------|--------|-------|--------|-----|

|       |   |       |       |        |      |
|-------|---|-------|-------|--------|------|
| 8,967 | Capital Charges                           | 8,967 | 948   | 9,915  | 11   |
| 227   | Intangible Charges                        | 227   | (159) | 68     | (70) |
| 310   | REFCUS                                    | 310   | 147   | 457    | 47   |
| -     | Corporate support services bought in      | -     | -     | -      | n/a  |
| 9,504 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 9,504 | 936   | 10,440 | n/a  |

|        |                            |        |       |        |     |
|--------|----------------------------|--------|-------|--------|-----|
| 59,944 | <b>NET COST OF SERVICE</b> | 50,259 | 7,219 | 57,478 | n/a |
|--------|----------------------------|--------|-------|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |       |        |    |
|--------|------------------------------|--------|-------|--------|----|
| 59,944 | <b>TOTAL NET EXPENDITURE</b> | 50,259 | 7,219 | 57,478 | 14 |
|--------|------------------------------|--------|-------|--------|----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   |  | £000's       |
|--|--|--------------|
| <u>Strategic budget - agreed pressures / service demands</u>                               |  |              |
| 2024-28 GRO SCRER 004 Rightsize Highways staff recharge budget                             |  | 306          |
| 2024-28 GRO SCRER 003 Special Education Needs Transport – Student Number Cost Driver       |  | 620          |
|  |  | 926          |
| <u>Strategic budget - agreed additional income / savings</u>                               |  |              |
| 2024-28 SAV SCRER 002 Fees and charges - Changes to parking policy                         |  | (951)        |
| 2024-28 SAV SCRER 008 Charging for replacement waste containers                            |  | (30)         |
| 2024-28 SAV SCRER 009 Clinical waste – remodelled service offer (sanitary/offensive waste) |  | (30)         |
|  |  | (1,011)      |
| <u>Other resource changes</u>  |  |              |
| Pay Award 23/24  |  | 1,459        |
| Contract Inflation 23/24   |  | 4,339        |
| Reduction in Intangible Charges  |  | (157)        |
| Fees & Charges Income Realignment  |  | (12)         |
| Realignment of Works in Default Income Budget  |  | 46           |
| Contribution from Public Health  |  | (500)        |
| Rightsizing of HRA recharge budget   |  | 893          |
| Adjustments to Depreciation  |  | 1,094        |
| Reallocation Of Busines Support Budgets  |  | 61           |
| Minor Variations   |  | 81           |
|  |  | 7,304        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  | <b>7,219</b> |

DIVISION: **C1120E : SUSTAINABLE COMMUNITIES**

SERVICE: **C1105F : SUSTAINABLE COMMUNITIES DIRECTORATE**

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  | * Other<br>(C)<br>£000's |  |                         |
| 128                           | Employees  | 167  | -                        | 167  | -                       |
| -                             | - Premises related expenditure                   | -  | -                        | -  | n/a                     |
| -                             | - Supplies and Services                          | 5  | -                        | 5  | -                       |
| -                             | - Third Party Payments                           | -  | -                        | -  | n/a                     |
| -                             | - Transfer Payments                              | -  | -                        | -  | n/a                     |
| -                             | - Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 398                           | Recharges from other services                    | 398  | -                        | 398  | -                       |
| 526                           | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 570  | -                        | 570  | n/a                     |
| -                             | - Government Grants                              | -  | -                        | -  | n/a                     |
| -                             | - Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -                             | - Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -                             | - Interest Receivable                            | -  | -                        | -  | n/a                     |
| -                             | - Recharges to other services                    | -  | -                        | -  | n/a                     |
| -                             | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -  | n/a                     |

|     |                              |     |   |     |     |
|-----|------------------------------|-----|---|-----|-----|
| 526 | <b>NET CONTROLLABLE COST</b> | 570 | - | 570 | n/a |
|-----|------------------------------|-----|---|-----|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | - Capital Charges                         | - | - | - | n/a |
| - | - Intangible Charges                      | - | - | - | n/a |
| - | - REFCUS                                  | - | - | - | n/a |
| - | - Corporate support services bought in    | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|     |                            |     |   |     |     |
|-----|----------------------------|-----|---|-----|-----|
| 526 | <b>NET COST OF SERVICE</b> | 570 | - | 570 | n/a |
|-----|----------------------------|-----|---|-----|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | - Contributions to / (from) Earmarked Reserves  | - | - | - | n/a |
| - | - Contributions to / (from) Capital Reserves:   | - | - | - | n/a |
| - | -     Financing of Capital Expenditure          | - | - | - | n/a |
| - | -     Provision for Repayment of External Loans | - | - | - | n/a |
| - | - Contribution to / (from) General Balances     | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                     | - | - | - | n/a |

|     |                              |     |   |     |   |
|-----|------------------------------|-----|---|-----|---|
| 526 | <b>TOTAL NET EXPENDITURE</b> | 570 | - | 570 | - |
|-----|------------------------------|-----|---|-----|---|

| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  | £000's |
|--|--|--------|
| <u>Strategic budget - agreed pressures / service demands</u> |  |        |
|  |  | -      |
| <u>Strategic budget - agreed additional income / savings</u> |  |        |
|  |  | -      |
| <u>Other resource changes</u>                                |  |        |
|  |  | -      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  | -      |

DIVISION: C1120E : SUSTAINABLE COMMUNITIES

SERVICE: C1120F : HIGHWAYS AND PARKING SERVICES

| FORECAST<br>2023/24<br>£000's                                      | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |          | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|----------|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's                       |          |                         |
| 8,693  | Employees                                      | 8,898  | 543  | 9,441    | 6                       |
| 2,649  | Premises related expenditure                   | 2,036  | 241  | 2,277    | 12                      |
| 3,205  | Supplies and Services                          | 3,135  | 175  | 3,310    | 6                       |
| 5,503  | Third Party Payments                           | 5,376  | 811  | 6,187    | 15                      |
| -  | Transfer Payments                              | -  | -  | -        | n/a                     |
| 16   | Transport related expenditure                  | 10   | -  | 10       | -                       |
| 416  | Recharges from other services                  | 409  | -  | 409      | -                       |
| 20,481   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 19,864   | 1,770  | 21,634   | n/a                     |
| -  | Government Grants                              | -  | -  | -        | n/a                     |
| (946)  | Other Grants, reimbursements and contributions | (2,015)  | (2)  | (2,017)  | 0                       |
| (24,182)   | Customer and Client Receipts                   | (27,875)                                       | (956)  | (28,831) | 3                       |
| -  | Interest Receivable                            | -  | -  | -        | n/a                     |
| (1,604)  | Recharges to other services                    | (1,728)  | 306  | (1,422)  | (18)                    |
| (26,733)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (31,618)                                       | (652)  | (32,270) | n/a                     |
| (6,251)  | <b>NET CONTROLLABLE COST</b>                   | (11,754)                                       | 1,118  | (10,636) | n/a                     |
| 8,369  | Capital Charges                                | 8,369  | 948  | 9,317    | 11                      |
| 142  | Intangible Charges                             | 142  | (132)  | 10       | (93)                    |
| -  | REFCUS   | -  | -  | -        | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -        | n/a                     |
| 8,511  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 8,511  | 816  | 9,327    | n/a                     |
| 2,260  | <b>NET COST OF SERVICE</b>                     | (3,243)  | 1,934  | (1,309)  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -        | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -        | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -        | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -        | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -        | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -        | n/a                     |
| 2,260  | <b>TOTAL NET EXPENDITURE</b>                   | (3,243)  | 1,934  | (1,309)  | (60)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                  |  |  |  |          | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>       |  |  |  |          |                         |
| 2024-28 GRO SCRER 004 Rightsize Highways staff recharge budget     |  |  |  |          | 306                     |
|  |  |  |  |          |                         |
|  |  |  |  |          | 306                     |
| <u>Strategic budget - agreed additional income / savings</u>       |  |  |  |          |                         |
| 2024-28 SAV SCRER 002 Fees and charges - Changes to parking policy |  |  |  |          | (951)                   |
|  |  |  |  |          |                         |
|  |  |  |  |          | (951)                   |
| <u>Other resource changes</u>                                      |  |  |  |          |                         |
| Pay Award 23/24  |  |  |  |          | 523                     |
| Adjustments to Depreciation  |  |  |  |          | 948                     |
| Reduction in Intangible Charges                                    |  |  |  |          | (132)                   |
| Contract Inflation 23/24   |  |  |  |          | 1,227                   |
| Minor Variations   |  |  |  |          | 13                      |
|  |  |  |  |          |                         |
|  |  |  |  |          | 2,579                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                          |  |  |  |          | 1,934                   |



DIVISION: C1120E : SUSTAINABLE COMMUNITIES

SERVICE: C1125F : ENVIRONMENTAL HEALTH, TRADING STANDARDS AND LICENSING

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--------------------------|--|-------------------------|
|                               |  |  |                          |  |                         |
| 3,571                         | Employees                                      | 4,140  | 252                      | 4,392  | 6                       |
| 95                            | Premises related expenditure                   | 151  | -                        | 151  | -                       |
| 505                           | Supplies and Services                          | 489  | -                        | 489  | -                       |
| 22                            | Third Party Payments                           | 22   | -                        | 22   | -                       |
| -                             | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 6                             | Transport related expenditure                  | 6  | -                        | 6  | -                       |
| 123                           | Recharges from other services                  | 49   | (1)                      | 48   | (2)                     |
| 4,323                         | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,857  | 251                      | 5,108  | n/a                     |
| -                             | Government Grants                              | -  | -                        | -  | n/a                     |
| (99)                          | Other Grants, reimbursements and contributions | (136)  | 46                       | (90)   | (34)                    |
| (1,332)                       | Customer and Client Receipts                   | (1,324)  | (12)                     | (1,336)  | 1                       |
| -                             | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (84)                          | Recharges to other services                    | (117)  | -                        | (117)  | -                       |
| (1,515)                       | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,577)  | 34                       | (1,543)  | n/a                     |

|       |                              |       |     |       |     |
|-------|------------------------------|-------|-----|-------|-----|
| 2,808 | <b>NET CONTROLLABLE COST</b> | 3,280 | 285 | 3,565 | n/a |
|-------|------------------------------|-------|-----|-------|-----|

|    |   |    |      |    |      |
|----|---|----|------|----|------|
| -  | Capital Charges                           | -  | -    | -  | n/a  |
| 83 | Intangible Charges                        | 83 | (25) | 58 | (30) |
| -  | REFCUS                                    | -  | -    | -  | n/a  |
| -  | Corporate support services bought in      | -  | -    | -  | n/a  |
| 83 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 83 | (25) | 58 | n/a  |

|       |                            |       |     |       |     |
|-------|----------------------------|-------|-----|-------|-----|
| 2,891 | <b>NET COST OF SERVICE</b> | 3,363 | 260 | 3,623 | n/a |
|-------|----------------------------|-------|-----|-------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|       |                              |       |     |       |   |
|-------|------------------------------|-------|-----|-------|---|
| 2,891 | <b>TOTAL NET EXPENDITURE</b> | 3,363 | 260 | 3,623 | 8 |
|-------|------------------------------|-------|-----|-------|---|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE                   |  | £000's     |
|--|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u> |  |            |
|  |  | -          |
| <u>Strategic budget - agreed additional income / savings</u> |  |            |
|  |  | -          |
| <u>Other resource changes</u>                                |  |            |
| Pay Award 23/24  |  | 248        |
| Realignment of Works in Default Income Budget                |  | 46         |
| Reduction in Intangible Charges                              |  | (25)       |
| Fees & Charges Income Realignment                            |  | (12)       |
| Minor Variations   |  | 3          |
|  |  | 260        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  | <b>260</b> |

DIVISION: C1120E : SUSTAINABLE COMMUNITIES

SERVICE: C1130F : ENVIRONMENT SERVICES AND SUSTAINABLE NEIGHBOURHOODS DIVISION

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 4,771  | Employees                                      | 4,778  | 467                      | 5,245  | 10                      |
| 929  | Premises related expenditure                   | 563  | 220                      | 783  | 39                      |
| 34,230   | Supplies and Services                          | 31,716   | 2,633                    | 34,349   | 8                       |
| 248  | Third Party Payments                           | 296  | 14                       | 310  | 5                       |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 74   | Transport related expenditure                  | 111  | 2                        | 113  | 2                       |
| 231  | Recharges from other services                  | 261  | (98)                     | 163  | (38)                    |
| 40,482   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 37,725   | 3,238                    | 40,963   | n/a                     |
| (89)   | Government Grants                              | -  | -                        | -  | n/a                     |
| (785)  | Other Grants, reimbursements and contributions | (75)   | (38)                     | (113)  | 51                      |
| (4,029)  | Customer and Client Receipts                   | (3,687)  | (64)                     | (3,751)  | 2                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (655)  | Recharges to other services                    | (1,644)  | 349                      | (1,295)  | (21)                    |
| (5,558)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (5,406)  | 247                      | (5,159)  | n/a                     |
| 34,924   | <b>NET CONTROLLABLE COST</b>                   | 32,319   | 3,485                    | 35,804   | n/a                     |
| 598  | Capital Charges                                | 598  | -                        | 598  | -                       |
| 1  | Intangible Charges                             | 1  | (1)                      | -  | (100)                   |
| 310  | REFCUS   | 310  | 147                      | 457  | 47                      |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 909  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 909  | 146                      | 1,055  | n/a                     |
| 35,833   | <b>NET COST OF SERVICE</b>                     | 33,228   | 3,631                    | 36,859   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 35,833   | <b>TOTAL NET EXPENDITURE</b>                   | 33,228   | 3,631                    | 36,859   | 11                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>  |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                               |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| <u>Strategic budget - agreed additional income / savings</u>                               |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
| 2024-28 SAV SCRER 008 Charging for replacement waste containers                            |  |  |                          |  | (30)                    |
| 2024-28 SAV SCRER 009 Clinical waste – remodelled service offer (sanitary/offensive waste) |  |  |                          |  | (30)                    |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | (60)                    |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Contribution from Public Health  |  |  |                          |  | (500)                   |
| Pay Award 23/24  |  |  |                          |  | 406                     |
| Contract Inflation 23/24   |  |  |                          |  | 2,635                   |
| Rightsizing of HRA recharge budget   |  |  |                          |  | 893                     |
| Adjustments to Depreciation  |  |  |                          |  | 146                     |
| Reallocation Of Busines Support Budgets  |  |  |                          |  | 61                      |
| Minor Variations   |  |  |                          |  | 50                      |
|  |  |  |                          |  |                         |
|  |  |  |                          |  |                         |
|  |  |  |                          |  | 3,691                   |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  |  |                          |  | <b>3,631</b>            |

DIVISION: C1120E : SUSTAINABLE COMMUNITIES

SERVICE: C1140F : INDEPENDENT TRAVEL SERVICE TEAM

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |        | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|--|--------|-------------------------|
|                               |  |  | * Other<br>(C)<br>£000's                       |        |                         |
| 3,081                         | Employees                                      | 3,134  | 282  | 3,416  | 9                       |
| 0                             | Premises related expenditure                   | -  | -  | -      | n/a                     |
| 15                            | Supplies and Services                          | 26   | (2)  | 24     | (8)                     |
| -                             | Third Party Payments                           | 24   | -  | 24     | -                       |
| 461                           | Transfer Payments                              | 271  | -  | 271    | -                       |
| 14,942                        | Transport related expenditure                  | 12,765   | 1,107  | 13,872 | 9                       |
| 679                           | Recharges from other services                  | 635  | 8  | 643    | 1                       |
| 19,177                        | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 16,855   | 1,395  | 18,250 | n/a                     |
| -                             | Government Grants                              | -  | -  | -      | n/a                     |
| (278)                         | Other Grants, reimbursements and contributions | (324)  | -  | (324)  | -                       |
| (1)                           | Customer and Client Receipts                   | -  | -  | -      | n/a                     |
| -                             | Interest Receivable                            | -  | -  | -      | n/a                     |
| (464)                         | Recharges to other services                    | (191)  | -  | (191)  | -                       |
| (744)                         | <b>TOTAL CONTROLLABLE INCOME</b>               | (515)  | -  | (515)  | n/a                     |

|        |                              |        |       |        |     |
|--------|------------------------------|--------|-------|--------|-----|
| 18,433 | <b>NET CONTROLLABLE COST</b> | 16,340 | 1,395 | 17,735 | n/a |
|--------|------------------------------|--------|-------|--------|-----|

|   |   |   |     |   |       |
|---|---|---|-----|---|-------|
| - | Capital Charges                           | - | -   | - | n/a   |
| 1 | Intangible Charges                        | 1 | (1) | - | (100) |
| - | REFCUS                                    | - | -   | - | n/a   |
| - | Corporate support services bought in      | - | -   | - | n/a   |
| 1 | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | 1 | (1) | - | n/a   |

|        |                            |        |       |        |     |
|--------|----------------------------|--------|-------|--------|-----|
| 18,434 | <b>NET COST OF SERVICE</b> | 16,341 | 1,394 | 17,735 | n/a |
|--------|----------------------------|--------|-------|--------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|        |                              |        |       |        |   |
|--------|------------------------------|--------|-------|--------|---|
| 18,434 | <b>TOTAL NET EXPENDITURE</b> | 16,341 | 1,394 | 17,735 | 9 |
|--------|------------------------------|--------|-------|--------|---|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   |  | £000's |
|--|--|--------|
| <u>Strategic budget - agreed pressures / service demands</u>                         |  |        |
| 2024-28 GRO SCRER 003 Special Education Needs Transport – Student Number Cost Driver |  | 620    |
|  |  | 620    |
| <u>Strategic budget - agreed additional income / savings</u>                         |  |        |
|  |  | -      |
| <u>Other resource changes</u>  |  |        |
| Pay Award 23/24  |  | 282    |
| Contract Inflation 23/24   |  | 477    |
| Minor variations   |  | 15     |
|  |  | 774    |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  | 1,394  |

DIVISION: C1130E : CULTURE AND COMMUNITY SAFETY DIVISION

**SERVICE DESCRIPTION**

Culture and Community Safety is made up of Culture, Leisure and Libraries; the Violence Reduction Network; and Croydon Music and Arts.

Culture, Leisure and Libraries covers:

- libraries, museum and archives
- culture and the arts
- leisure centres, sports and physical activities

Croydon's cultural offer is an important part of the borough's regeneration. We have placed culture at the heart of regeneration with the refurbishment of the Fairfield Halls, Croydon's largest cultural venue, and delivering the London Borough of Culture in 2023. We will continue to work with BH Live, promoters, artists and producers to ensure that Fairfield Halls delivers an exciting, varied and inclusive cultural programme. 2023

A growing cultural calendar of events has been established with Pride and Mela just two of the major. As part of the London Borough of Culture we will embed a legacy that creates jobs and employment opportunities within Croydon and helps grow our creative industries.

We are firmly establishing libraries as key community venues connecting communities and providing information, cultural activities and other services and work with a wide range of partners to support Croydon's heritage. A community hubs transformation programme is ongoing, focused upon making best use of library assets.

A transformation programme to secure the future sustainability of Croydon Museum and Archives services will continue in 2024.

We are working with partners to get our communities more active to improve their health and wellbeing - we are investing in sport and leisure facilities and working closely with our sporting partners on initiatives and facilities. We have expanded the gym facilities at Monk's Hill Leisure centre to provide greater access to equipment for residents. Additionally we will be working in conjunction with the LTA (Lawn Tennis Association) to enhance the tennis facilities within the borough. Following Covid we are working with our providers to return to and exceed pre-Covid attendance levels at all our facilities.

Community Safety - the Violence Reduction Network (VRN) was created at the beginning of October 2019. It is the council's lead service for tackling crime and disorder and making Croydon Safer, and works closely with the Police on a daily basis. It encompasses a range of operational services as well as policy and analytic capacities to be able to look strategically at the causes of violence in the borough and develop intervention that prevent violence. It also delivers the council's Community Safety function, including its statutory duty to reduce crime and disorder under the Crime and Disorder Act. The use of data on a population basis is what's commonly called a public health approach to reducing violence.

The operational services are Anti-Social Behaviour, Prevent, Domestic Abuse and CCTV. There are then two small teams which provide strategic policy support and data, intelligence and analysis to help respond to violence and reduce it in the borough. They also provide practical support on some operational issues and co-ordinate governance of the work. In addition there is a performance and intelligence team which will provide the analytic underpinning of our approach to reducing violence.

The VRN approach recognises that reducing violence is a whole borough responsibility. The council can play a leading role, but core to the approach will be bringing a range of partners together to develop and test ideas to reduce violence. Partners including other statutory partners like health, the police and schools, as well as businesses, community organisations and individuals in the borough.

Croydon Music and Arts (CMA) works with children and young people in Croydon to have access to creative opportunities. CMA is the lead organisation for Croydon's Cultural Education Partnership and Music Education Hub. The service delivers music education through all of Croydon's schools, with the aim of amplifying young people's voices and enhancing their lives. Culture is a key element of our long-term approach to reducing violence and improving safety in the borough, and CMA is an essential part of that approach. CMA is funded through a mixture of grants and external awards, and not through council funding.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                        | ORIGINAL BUDGET 2023/24 (A) | Other (C)  | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|-------------------------------------|-----------------------------|------------|-----------------------------|--------------|
|              |                                     | £000's                      | £000's     | £000's                      | %            |
| C1150F       | CULTURE, LEISURE AND LIBRARIES      | 7,246                       | (4)        | 7,242                       | (0)          |
| C1155F       | MUSIC AND ARTS DIVISION             | -                           | 51         | 51                          | n/a          |
| C1160F       | VIOLENCE REDUCTION NETWORK DIVISION | 1,366                       | 44         | 1,410                       | 3            |
| C1156F       | RESILIENCE SERVICE                  | 362                         | 44         | 406                         | 12           |
| C1133F       | CROYDON CORONERS SERVICE            | 811                         | -          | 811                         | -            |
|              |                                     | -                           | -          | -                           | -            |
|              |                                     | -                           | -          | -                           | -            |
|              | <b>TOTAL NET EXPENDITURE</b>        | <b>9,785</b>                | <b>135</b> | <b>9,920</b>                | <b>1</b>     |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                                      | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN    |
|--|-------------------------|-------------------------|--------------|
|  | FTE STAFF               | FTE STAFF               | FTE          |
| C1150F : CULTURE, LEISURE AND LIBRARIES      | 64.7                    | 64.7                    | -            |
| C1155F : MUSIC AND ARTS DIVISION             | 16.9                    | 16.9                    | -            |
| C1160F : VIOLENCE REDUCTION NETWORK DIVISION | 37.4                    | 36.4                    | (1.0)        |
| C1156F : RESILIENCE SERVICE                  |                         |                         | -            |
| C1133F : CROYDON CORONERS SERVICE            |                         |                         | -            |
| <b>TOTAL FTE STAFF</b>                       | <b>119.0</b>            | <b>118.0</b>            | <b>(1.0)</b> |



SERVICE: **C1150F : CULTURE, LEISURE AND LIBRARIES**

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                               | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|---|--|--------------------------|--|-------------------------|
|                               |   |  | * Other<br>(C)<br>£000's |  |                         |
| 2,530                         | Employees                                 | 2,619  | 284                      | <b>2,903</b>                                   | 11                      |
| 343                           | Premises related expenditure              | 366  | -                        | <b>366</b>                                     | -                       |
| 2,637                         | Supplies and Services                     | 2,418  | (662)                    | <b>1,756</b>                                   | (27)                    |
| 25                            | Third Party Payments                      | 718  | -                        | <b>718</b>                                     | -                       |
| -                             | Transfer Payments                         | -  | -                        | -  | n/a                     |
| 1                             | Transport related expenditure             | 4  | -                        | <b>4</b>                                       | -                       |
| 157                           | Recharges from other services             | 81   | -                        | <b>81</b>                                      | -                       |
| 5,692                         | TOTAL CONTROLLABLE EXPENDITURE            | 6,206  | (378)                    | <b>5,828</b>                                   | n/a                     |
| -                             | Government Grants                         | -  | -                        | -  | n/a                     |
| (2,703)                       | Other Grants, reimbursements and contribu | (1,128)  | -                        | <b>(1,128)</b>                                 | -                       |
| (302)                         | Customer and Client Receipts              | (186)  | (45)                     | <b>(231)</b>                                   | 24                      |
| -                             | Interest Receivable                       | -  | -                        | -  | n/a                     |
| (927)                         | Recharges to other services               | (1,327)  | 400                      | <b>(927)</b>                                   | (30)                    |
| (3,933)                       | TOTAL CONTROLLABLE INCOME                 | (2,641)  | 355                      | <b>(2,286)</b>                                 | n/a                     |

|       |                       |       |      |              |     |
|-------|-----------------------|-------|------|--------------|-----|
| 1,760 | NET CONTROLLABLE COST | 3,565 | (23) | <b>3,542</b> | n/a |
|-------|-----------------------|-------|------|--------------|-----|

|       |                                      |       |    |              |     |
|-------|--------------------------------------|-------|----|--------------|-----|
| 3,681 | Capital Charges                      | 3,681 | 4  | <b>3,685</b> | 0   |
| -     | Intangible Charges                   | -     | 15 | <b>15</b>    | n/a |
| -     | REFCUS                               | -     | -  | -            | n/a |
| -     | Corporate support services bought in | -     | -  | -            | n/a |
| 3,681 | TOTAL NON-CONTROLLABLE EXPENDITURE   | 3,681 | 19 | <b>3,700</b> | n/a |

|       |                     |       |     |              |     |
|-------|---------------------|-------|-----|--------------|-----|
| 5,441 | NET COST OF SERVICE | 7,246 | (4) | <b>7,242</b> | n/a |
|-------|---------------------|-------|-----|--------------|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | TOTAL APPROPRIATIONS                         | - | - | - | n/a |

|       |                       |       |     |              |     |
|-------|-----------------------|-------|-----|--------------|-----|
| 5,441 | TOTAL NET EXPENDITURE | 7,246 | (4) | <b>7,242</b> | (0) |
|-------|-----------------------|-------|-----|--------------|-----|

| * OTHER VARIATIONS IN LEVEL OF EXPENDITURE   |  | £000's     |
|--|--|------------|
| <u>Strategic budget - agreed pressures / service demands</u>   |  |            |
| 2023 MTFS Realignment of one-off investment of public health grant in libraries (£0.200m) and physical activities (£0.200m). Reversal of one-off saving in 2023-24 |  | 400        |
| 2024-28 GRO SCRER 002 Contract management support for large, platinum & gold level contracts   |  | 70         |
|  |  | 470        |
| <u>Strategic budget - agreed additional income / savings</u>   |  |            |
| 2023 MTFS Redesign Leisure Sports development service  |  | (45)       |
|  |  | (45)       |
| <u>Other resource changes</u>  |  |            |
| Pay Award 23/24  |  | 214        |
| Capital Charge Variations  |  | 15         |
| Contract Inflation 23/24   |  | (677)      |
| Minor variations   |  | 19         |
|  |  | (429)      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>  |  | <b>(4)</b> |

SERVICE: **C1155F : MUSIC AND ARTS DIVISION**

| FORECAST<br>2023/24<br>£000's | DESCRIPTION                                   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|---|--|--------------------------|--|-------------------------|
|                               |   |  |                          |  |                         |
| 1,231                         | Employees                                     | 1,155  | 51                       | 1,206  | 4                       |
| 55                            | Premises related expenditure                  | 78   | -                        | 78   | -                       |
| 302                           | Supplies and Services                         | 271  | -                        | 271  | -                       |
| -                             | Third Party Payments                          | -  | -                        | -  | n/a                     |
| -                             | Transfer Payments                             | -  | -                        | -  | n/a                     |
| 0                             | Transport related expenditure                 | 1  | -                        | 1  | -                       |
| 17                            | Recharges from other services                 | 30   | -                        | 30   | -                       |
| 1,606                         | <b>TOTAL CONTROLLABLE EXPENDITURE</b>         | 1,535  | 51                       | 1,586  | n/a                     |
| (944)                         | Government Grants                             | (910)  | -                        | (910)  | -                       |
| (220)                         | Other Grants, reimbursements and contribution | (115)  | -                        | (115)  | -                       |
| (442)                         | Customer and Client Receipts                  | (510)  | -                        | (510)  | -                       |
| -                             | Interest Receivable                           | -  | -                        | -  | n/a                     |
| -                             | Recharges to other services                   | -  | -                        | -  | n/a                     |
| (1,606)                       | <b>TOTAL CONTROLLABLE INCOME</b>              | (1,535)  | -                        | (1,535)  | n/a                     |

|   |                              |   |    |    |     |
|---|------------------------------|---|----|----|-----|
| - | <b>NET CONTROLLABLE COST</b> | - | 51 | 51 | n/a |
|---|------------------------------|---|----|----|-----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| - | Capital Charges                           | - | - | - | n/a |
| - | Intangible Charges                        | - | - | - | n/a |
| - | REFCUS                                    | - | - | - | n/a |
| - | Corporate support services bought in      | - | - | - | n/a |
| - | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b> | - | - | - | n/a |

|   |                            |   |    |    |     |
|---|----------------------------|---|----|----|-----|
| - | <b>NET COST OF SERVICE</b> | - | 51 | 51 | n/a |
|---|----------------------------|---|----|----|-----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| - | Contributions to / (from) Earmarked Reserves | - | - | - | n/a |
| - | Contributions to / (from) Capital Reserves:  | - | - | - | n/a |
| - | Financing of Capital Expenditure             | - | - | - | n/a |
| - | Provision for Repayment of External Loans    | - | - | - | n/a |
| - | Contribution to / (from) General Balances    | - | - | - | n/a |
| - | <b>TOTAL APPROPRIATIONS</b>                  | - | - | - | n/a |

|   |                              |   |    |    |     |
|---|------------------------------|---|----|----|-----|
| - | <b>TOTAL NET EXPENDITURE</b> | - | 51 | 51 | n/a |
|---|------------------------------|---|----|----|-----|

| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  | £000's    |
|--|--|-----------|
| <u>Strategic budget - agreed pressures / service demands</u> |  |           |
|  |  | -         |
| <u>Strategic budget - agreed additional income / savings</u> |  |           |
|  |  | -         |
| <u>Other resource changes</u>                                |  |           |
| Pay Award 23/24  |  | 51        |
|  |  | -         |
|  |  | 51        |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  | <b>51</b> |

SERVICE: C1160F : VIOLENCE REDUCTION NETWORK DIVISION

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |         | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--|---------|-------------------------|
|   |  |  | * Other<br>(C)<br>£000's                       |         |                         |
| 2,303   | Employees                                      | 2,233  | 138  | 2,371   | 6                       |
| -   | Premises related expenditure                   | -  | -  | -       | n/a                     |
| 847   | Supplies and Services                          | 848  | (84)   | 764     | (10)                    |
| 105   | Third Party Payments                           | 293  | (197)  | 96      | (67)                    |
| -   | Transfer Payments                              | -  | -  | -       | n/a                     |
| 0   | Transport related expenditure                  | -  | -  | -       | n/a                     |
| 807   | Recharges from other services                  | 690  | (40)   | 650     | (6)                     |
| 4,061   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,064  | (183)  | 3,881   | n/a                     |
| (162)   | Government Grants                              | (531)  | 144  | (387)   | (27)                    |
| (1,248)   | Other Grants, reimbursements and contributions | (1,048)  | (153)  | (1,201) | 15                      |
| (44)  | Customer and Client Receipts                   | (42)   | 6  | (36)    | (14)                    |
| -   | Interest Receivable                            | -  | -  | -       | n/a                     |
| (1,156)   | Recharges to other services                    | (1,209)  | 230  | (979)   | (19)                    |
| (2,610)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (2,830)  | 227  | (2,603) | n/a                     |
| 1,451   | <b>NET CONTROLLABLE COST</b>                   | 1,234  | 44   | 1,278   | n/a                     |
| 132   | Capital Charges                                | 132  | -  | 132     | -                       |
| -   | Intangible Charges                             | -  | -  | -       | n/a                     |
| -   | REFCUS   | -  | -  | -       | n/a                     |
| -   | Corporate support services bought in           | -  | -  | -       | n/a                     |
| (3,250)   | IAS19 SETTLEMENT AND CURTAILMENT               | -  | -  | -       | n/a                     |
| (3,118)   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 132  | -  | 132     | n/a                     |
| (1,667)   | <b>NET COST OF SERVICE</b>                     | 1,366  | 44   | 1,410   | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -  | -       | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -  | -       | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -  | -       | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -  | -       | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -  | -       | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -       | n/a                     |
| (1,667)   | <b>TOTAL NET EXPENDITURE</b>                   | 1,366  | 44   | 1,410   | 3                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                                 |  |  |  |         | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                      |  |  |  |         |                         |
|   |  |  |  |         |                         |
|   |  |  |  |         |                         |
|   |  |  |  |         |                         |
|   |  |  |  |         |                         |
|   |  |  |  |         |                         |
| <u>Strategic budget - agreed additional income / savings</u>                      |  |  |  |         |                         |
| 2024-28 SAV SCRER 001 Community Infrastructure Levy funding substitution for CCTV |  |  |  |         | (150)                   |
|   |  |  |  |         |                         |
|   |  |  |  |         | (150)                   |
| <u>Other resource changes</u>   |  |  |  |         |                         |
| Pay Award 23/24   |  |  |  |         | 194                     |
|   |  |  |  |         |                         |
|   |  |  |  |         | 194                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |  |         | <b>44</b>               |



SERVICE: C1156F : RESILIENCE SERVICE

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|------------------------------------|-------------------------|
|   |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 322   | Employees  | 317  | 44                       | 361                                | 14                      |
| -   | - Premises related expenditure                   | -  | -                        | -                                  | n/a                     |
| 65  | Supplies and Services                            | 45   | -                        | 45                                 | -                       |
| -   | - Third Party Payments                           | -  | -                        | -                                  | n/a                     |
| -   | - Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| -   | - Transport related expenditure                  | -  | -                        | -                                  | n/a                     |
| (13)  | Recharges from other services                    | -  | -                        | -                                  | n/a                     |
| 374   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 362  | 44                       | 406                                | n/a                     |
| -   | - Government Grants                              | -  | -                        | -                                  | n/a                     |
| -   | - Other Grants, reimbursements and contributions | -  | -                        | -                                  | n/a                     |
| (1)   | Customer and Client Receipts                     | -  | -                        | -                                  | n/a                     |
| -   | - Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| -   | - Recharges to other services                    | -  | -                        | -                                  | n/a                     |
| (1)   | <b>TOTAL CONTROLLABLE INCOME</b>                 | -  | -                        | -                                  | n/a                     |
| 374   | <b>NET CONTROLLABLE COST</b>                     | 362  | 44                       | 406                                | n/a                     |
| -   | - Capital Charges                                | -  | -                        | -                                  | n/a                     |
| -   | - Intangible Charges                             | -  | -                        | -                                  | n/a                     |
| -   | - REFCUS   | -  | -                        | -                                  | n/a                     |
| -   | - Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| -   | -  | -  | -                        | -                                  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | -  | -                        | -                                  | n/a                     |
| 374   | <b>NET COST OF SERVICE</b>                       | 362  | 44                       | 406                                | n/a                     |
| -   | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -   | - Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -   | - Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -   | - Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -   | - Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -                                  | n/a                     |
| 374   | <b>TOTAL NET EXPENDITURE</b>                     | 362  | 44                       | 406                                | 12                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>  |  |  |                          |                                    |                         |
| 2024-28 GRO SCRER 001 Full time apprentice for resilience and emergency planning team and increase in on call payments to volunteers for emergency response |  |  |                          |                                    | 32                      |
|   |  |  |                          |                                    |                         |
|   |  |  |                          |                                    | 32                      |
| <u>Strategic budget - agreed additional income / savings</u>  |  |  |                          |                                    |                         |
|   |  |  |                          |                                    |                         |
|   |  |  |                          |                                    | -                       |
| <u>Other resource changes</u>   |  |  |                          |                                    |                         |
| Pay Award 23/24   |  |  |                          |                                    | 12                      |
|   |  |  |                          |                                    |                         |
|   |  |  |                          |                                    | 12                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |                                    | <b>44</b>               |

SERVICE: C1533F : CROYDON CORONERS SERVICE

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION  | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| -  | Employees  | -  | -                        | -  | n/a                     |
| -  | Premises related expenditure   | -  | -                        | -  | n/a                     |
| -  | Supplies and Services  | -  | -                        | -  | n/a                     |
| 913  | Third Party Payments   | 913  | -                        | 913  | -                       |
| -  | Transfer Payments  | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure  | -  | -                        | -  | n/a                     |
| -  | Recharges from other services  | -  | -                        | -  | n/a                     |
| 913  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>                                    | 913  | -                        | 913  | n/a                     |
| -  | Government Grants  | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions                           | (102)  | -                        | (102)  | -                       |
| -  | Customer and Client Receipts   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable  | -  | -                        | -  | n/a                     |
| -  | Recharges to other services  | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL CONTROLLABLE INCOME</b>   | (102)  | -                        | (102)  | n/a                     |
| 913  | <b>NET CONTROLLABLE COST</b>   | 811  | -                        | 811  | n/a                     |
| -  | Capital Charges  | -  | -                        | -  | n/a                     |
| -  | Intangible Charges   | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in<br>IAS19 SETTLEMENT AND CURTAILMENT | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>                                | -  | -                        | -  | n/a                     |
| 913  | <b>NET COST OF SERVICE</b>   | 811  | -                        | 811  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves                             | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:                              | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure   | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans                                | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances                                | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>  | -  | -                        | -  | n/a                     |
| 913  | <b>TOTAL NET EXPENDITURE</b>   | 811  | -                        | 811  | -                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

**SERVICE DESCRIPTION**

The Planning & Sustainable Regeneration Division comprises Building Control, Development Management, Spatial Planning, Growth Zone, Regeneration, Strategic Transport & Employment Skills & Economic Development.

Building Control is a statutory service to regulate the built environment for the protection of the public through the implementation and enforcement of Building Regulations and other legislation. The service aims to promote an accessible, healthy, safe and sustainable built environment within Croydon through provision of a customer focused service that offers value for money, and that is efficient, effective, and equitable.

Development management processes applications for planning permission relating to all development types from householder extensions to large commercial or housing developments. A range of pre-application enquiry processes are also available to assist applicants. The service responds to appeals to the Planning Inspectorate against decisions to refuse planning permission or in relation to a condition on a planning permission and also investigates, and remedies where necessary, allegations about breaches of planning control.

The Spatial Planning Service provides the functions of place making and plan making, which combined provide the council's spatial planning strategy over twenty years. Plan Making primarily carry out the analysis and interpretation of evidence to support the preparation of Croydon's Local Plan (and waste Local Plan) principally through the Strategic Policies, site allocations, designations and detailed development management policies. Plan Making are also responsible for the Council's Local Development Scheme components, Infrastructure Delivery Plan (IDP) Community Infrastructure Levy (Charging Schedule and collection and assignment), Section 106 collection and assignment, providing observations on developments to Development Management and the Council's planning research and monitoring function. Placemaking provide qualitative inputs into the plan making processes regarding design and local distinctiveness. Undertake site appraisals, briefs, feasibility studies and area based master plans. Provide design observations on developments to Development Management. Placemaking are responsible for the Council's statutory obligations regarding conservation and heritage, as well as providing advice and supporting projects in this field, including the borough's conservation area appraisals and management plans. Place making also undertake a number of income generation commissions, particularly related to the design of public realm, town centre regeneration, delivery of the Growth Zone Programme and District Centre Regeneration.

The Growth Zone Team in 2024/25 will oversee the implementation of the 'Delivering the Growth Zone 2024/25' Cabinet Report, Croydon Town Centre Regeneration Programme and Growth Zone annual budget and programme -

The focus for the Regeneration Team in 2024/25 will be the delivery of the Growth Zone programme, Kenley Good Growth funded programme, the South Norwood Good Growth and Historic England Heritage Action Zone funded programme and the five locations of UK Shared Prosperity Funding to support District Centre regeneration. The team will commence work at East Croydon and West Croydon station, the South End restaurant quarter, and Old Town and Croydon Minster as part of the Levelling up funding Croydon has received.

The Strategic Transport Service is responsible for developing transport policy and translating local priorities, regional policies and national funding into delivery plans and programmes. The Service develops the Plan and associated programme to implement the Mayor's Transport Strategy within Croydon (The Local Implementation Plan (LIP)); provides transport advice to the planning authority on development plan and master plan making and advises the Development Management Service and Planning Committee(s) on the transport implications of development proposals; bids for funds through the LIP drawing funding from TfL, CIL, S106 and the Capital Programme to improve transport and infrastructure in Croydon; and runs a programme to deliver electric vehicle charging points and encourage the take-up of electric vehicles.

The Employment, Skills and Economy Team enables and supports the conditions for sustainable economic growth in the borough, developing an environment that encourages business to invest in our district centres and to employ local people with the right skills. The service encompass the following functions:

Employment and Investment - positioning the borough for growth by creating policy and practice that generates investment and collaboration, creating new jobs in the borough through inward investment and by supporting and working with our existing businesses base and external partners to enable business support that enables economic recovery; The council have been successful in obtaining £18m of levelling up funding which will be used for local regeneration and to make Croydon more welcoming, cleaner, greener and accessible and to restore pride in our community, reconnect and regenerate Croydon

Employment and Skills - linking our unemployed residents into jobs created by regeneration and growth through Croydon Works and other pathways to work initiatives;

Adult Learning - helping our residents move into better paid jobs and out of poverty through bespoke training and support packages, ensuring that our residents have the right skills for employment and life through CALAT (Croydon Adult Learning and Training), ensuring that our schools and colleges are equipping their students with the skills and attitudes that employers want. A transformation review of the CALAT service is ongoing .

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                                | ORIGINAL BUDGET 2023/24 | Other         | ORIGINAL BUDGET 2024/25 | % CHANGE |
|--------------|---|-------------------------|---------------|-------------------------|----------|
|              |   | (A)<br>£000's           | (C)<br>£000's | (D)<br>£000's           | (E)<br>% |
| C1165F       | SPATIAL PLANNING SUMMARY                    | 214                     | (58)          | 156                     | (27)     |
| C1170F       | STRATEGIC TRANSPORT                         | 335                     | (36)          | 299                     | (11)     |
| C1180F       | BUILDING CONTROL SUMMARY                    | 906                     | (242)         | 664                     | (27)     |
| C1185F       | DEVELOPMENT MANAGEMENT                      | 886                     | 170           | 1,056                   | 19       |
| C1190F       | EMPLOYMENT SKILLS AND ECONOMIC DEVELOPMENT  | (319)                   | 174           | (145)                   | (55)     |
| C1192F       | EMPLOYMENT SKILLS                           | (12)                    | 16            | 4                       | (133)    |
| C1195F       | GROWTH AND REGENERATION                     | 4,456                   | 44            | 4,500                   | 1        |
| C1198F       | ECONOMIC DELIVERY AND EMPLOYMENT INVESTMENT | 288                     | (44)          | 244                     | (15)     |
|              | <b>TOTAL NET EXPENDITURE</b>                | 6,754                   | 24            | 6,778                   | 0        |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE  | ORIGINAL BUDGET 2023/24 | ORIGINAL BUDGET 2024/25 | CHANGE IN FTE |
|--|-------------------------|-------------------------|---------------|
|  | FTE STAFF               | FTE STAFF               | FTE STAFF     |
| C1165F : SPATIAL PLANNING SUMMARY                    | 14.6                    | 12.6                    | (2.0)         |
| C1170F : STRATEGIC TRANSPORT                         | 10.5                    | 10.5                    | -             |
| C1180F : BUILDING CONTROL SUMMARY                    | 21.0                    | 21.0                    | -             |
| C1185F : DEVELOPMENT MANAGEMENT                      | 55.0                    | 55.0                    | -             |
| C1190F : EMPLOYMENT SKILLS AND ECONOMIC DEVELOPMENT  | 48.0                    | 48.0                    | -             |
| C1192F : EMPLOYMENT SKILLS                           | 5.4                     | 7.0                     | 1.6           |
| C1195F : GROWTH AND REGENERATION                     | 15.0                    | 14.0                    | (1.0)         |
| C1198F : ECONOMIC DELIVERY AND EMPLOYMENT INVESTMENT | 7.0                     | 6.0                     | (1.0)         |
| <b>TOTAL FTE STAFF</b>                               | 176.5                   | 174.1                   | (2.4)         |

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |          | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--|----------|-------------------------|
|   |  |  | * Other<br>(C)<br>£000's                       |          |                         |
| 11,754  | Employees                                      | 12,030   | 456  | 12,486   | 4                       |
| 0   | Premises related expenditure                   | 34   | -  | 34       | -                       |
| 3,637   | Supplies and Services                          | 5,334  | (61)   | 5,273    | (1)                     |
| 2,290   | Third Party Payments                           | 59   | (46)   | 13       | (78)                    |
| -   | Transfer Payments                              | -  | -  | -        | n/a                     |
| 12  | Transport related expenditure                  | 11   | -  | 11       | -                       |
| 1,094   | Recharges from other services                  | 1,037  | (4)  | 1,033    | (0)                     |
| 18,787  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 18,505   | 345  | 18,850   | n/a                     |
| (7,490)   | Government Grants                              | (9,371)  | (168)  | (9,539)  | 2                       |
| (2,677)   | Other Grants, reimbursements and contributions | (2)  | -  | (2)      | -                       |
| (3,491)   | Customer and Client Receipts                   | (4,221)  | (300)  | (4,521)  | 7                       |
| -   | Interest Receivable                            | -  | -  | -        | n/a                     |
| (1,498)   | Recharges to other services                    | (2,279)  | 147  | (2,132)  | (6)                     |
| (15,157)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (15,873)                                       | (321)  | (16,194) | n/a                     |
| 3,630   | <b>NET CONTROLLABLE COST</b>                   | 2,632  | 24   | 2,656    | n/a                     |
| 122   | Capital Charges                                | 122  | -  | 122      | -                       |
| -   | Intangible Charges                             | -  | -  | -        | n/a                     |
| 4,000   | REFCUS   | 4,000  | -  | 4,000    | -                       |
| -   | Corporate support services bought in           | -  | -  | -        | n/a                     |
| 4,122   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 4,122  | -  | 4,122    | n/a                     |
| 7,752   | <b>NET COST OF SERVICE</b>                     | 6,754  | 24   | 6,778    | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -  | -        | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -  | -        | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -  | -        | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -  | -        | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -  | -        | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -        | n/a                     |
| 7,752   | <b>TOTAL NET EXPENDITURE</b>                   | 6,754  | 24   | 6,778    | 0                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |  |          | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                                  |  |  |  |          |                         |
|   |  |  |  |          | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                                  |  |  |  |          |                         |
| 2024-28 SAV SCRER 003 Deletion of posts in Spatial Planning & Regeneration                    |  |  |  |          | (122)                   |
| 2024-28 SAV SCRER 004 Strategic Transport   |  |  |  |          | (65)                    |
| MTFS savings Building Control Transformation Savings  |  |  |  |          | (300)                   |
| 2024-28 SAV SCRER 005 Employment, Skills and Economic Development                             |  |  |  |          | (60)                    |
|   |  |  |  |          | (547)                   |
| <u>Other resource changes</u>   |  |  |  |          |                         |
| Pay Award 23/24   |  |  |  |          | 527                     |
| Increase in Establishment funded through additional Grant funding - Work Health Programme     |  |  |  |          | 94                      |
| Re-alignment of Consultancy Budget  |  |  |  |          | (46)                    |
| Additional Government Grant funding (DWP) - Work Health Programme                             |  |  |  |          | (48)                    |
| Realignment of Recharges to Capital   |  |  |  |          | 44                      |
| Increase in Establishment funded through Government Grant funding - Uk Shared Prosperity Fund |  |  |  |          | 60                      |
| Additional Government Grant funding - Uk Shared Prosperity Fund                               |  |  |  |          | (60)                    |
|   |  |  |  |          | 571                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |  |          | <b>24</b>               |

SERVICE: C1165F : SPATIAL PLANNING SUMMARY

| FORECAST<br>2023/24<br>£000's  | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,509  | Employees                                      | 781  | (23)                     | 758  | (3)                     |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 221  | Supplies and Services                          | 12   | -                        | 12   | -                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 2  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 1  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,733  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 793  | (23)                     | 770  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (77)   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (429)  | Customer and Client Receipts                   | (54)   | -                        | (54)   | -                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (514)  | Recharges to other services                    | (531)  | (35)                     | (566)  | 7                       |
| (1,020)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (585)  | (35)                     | (620)  | n/a                     |
| 713  | <b>NET CONTROLLABLE COST</b>                   | 208  | (58)                     | 150  | n/a                     |
| 6  | Capital Charges                                | 6  | -                        | 6  | -                       |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| 6  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 6  | -                        | 6  | n/a                     |
| 719  | <b>NET COST OF SERVICE</b>                     | 214  | (58)                     | 156  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 719  | <b>TOTAL NET EXPENDITURE</b>                   | 214  | (58)                     | 156  | (27)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>                          |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>               |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u>               |  |  |                          |  |                         |
| 2024-28 SAV SCRER 003 Deletion of posts in Spatial Planning & Regeneration |  |  |                          |  | (122)                   |
|  |  |  |                          |  | (122)                   |
| <u>Other resource changes</u>  |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 64                      |
|  |  |  |                          |  | 64                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                                  |  |  |                          |  | <b>(58)</b>             |

SERVICE: C1170F : STRATEGIC TRANSPORT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 398  | Employees                                      | 720  | 28                       | 748  | 4                       |
| -  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 49   | Supplies and Services                          | 69   | (64)                     | 5  | (93)                    |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| -  | Transport related expenditure                  | -  | -                        | -  | n/a                     |
| 6  | Recharges from other services                  | 6  | -                        | 6  | -                       |
| 453  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 795  | (36)                     | 759  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (161)  | Recharges to other services                    | (460)  | -                        | (460)  | -                       |
| (161)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (460)  | -                        | (460)  | n/a                     |
| 292  | <b>NET CONTROLLABLE COST</b>                   | 335  | (36)                     | 299  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 292  | <b>NET COST OF SERVICE</b>                     | 335  | (36)                     | 299  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 292  | <b>TOTAL NET EXPENDITURE</b>                   | 335  | (36)                     | 299  | (11)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| 2024-28 SAV SCRER 004 Strategic Transport                    |  |  |                          |  | (65)                    |
|  |  |  |                          |  | (65)                    |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 28                      |
| Minor Variations   |  |  |                          |  | 1                       |
|  |  |  |                          |  | 29                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(36)</b>             |

ECONOMIC RECOVERY  
DIVISION: C1140E : PLANNING AND SUSTAINABLE  
REGENERATION DIVISION

SERVICE: C1180F : BUILDING CONTROL SUMMARY

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 1,248  | Employees                                      | 1,425  | 55                       | 1,480  | 4                       |
| 0  | Premises related expenditure                   | -  | -                        | -  | n/a                     |
| 118  | Supplies and Services                          | 83   | 3                        | 86   | 4                       |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| -  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 5  | Transport related expenditure                  | 2  | -                        | 2  | -                       |
| 2  | Recharges from other services                  | -  | -                        | -  | n/a                     |
| 1,373  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 1,510  | 58                       | 1,568  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (480)  | Customer and Client Receipts                   | (604)  | (300)                    | (904)  | 50                      |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (480)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (604)  | (300)                    | (904)  | n/a                     |
| 893  | <b>NET CONTROLLABLE COST</b>                   | 906  | (242)                    | 664  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 893  | <b>NET COST OF SERVICE</b>                     | 906  | (242)                    | 664  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 893  | <b>TOTAL NET EXPENDITURE</b>                   | 906  | (242)                    | 664  | (27)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
| MTFS savings Building Control Transformation Savings         |  |  |                          |  | (300)                   |
|  |  |  |                          |  | (300)                   |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
| Pay Award 23/24  |  |  |                          |  | 55                      |
| Minor variations   |  |  |                          |  | 3                       |
|  |  |  |                          |  | 58                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | <b>(242)</b>            |

SERVICE: C1185F : DEVELOPMENT MANAGEMENT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |                          | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--|--------------------------|-------------------------|
|  |  |  |  | * Other<br>(C)<br>£000's |                         |
| 3,567  | Employees                                      | 3,463  | 174  | 3,637                    | 5                       |
| 0  | Premises related expenditure                   | -  | -  | -                        | n/a                     |
| 186  | Supplies and Services                          | 194  | -  | 194                      | -                       |
| 1  | Third Party Payments                           | -  | -  | -                        | n/a                     |
| -  | Transfer Payments                              | -  | -  | -                        | n/a                     |
| 3  | Transport related expenditure                  | 6  | -  | 6                        | -                       |
| 525  | Recharges from other services                  | 432  | (4)  | 428                      | (1)                     |
| 4,282  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,095  | 170  | 4,265                    | n/a                     |
| -  | Government Grants                              | -  | -  | -                        | n/a                     |
| (200)  | Other Grants, reimbursements and contributions | -  | -  | -                        | n/a                     |
| (2,399)  | Customer and Client Receipts                   | (3,085)  | -  | (3,085)                  | -                       |
| -  | Interest Receivable                            | -  | -  | -                        | n/a                     |
| (42)   | Recharges to other services                    | (124)  | -  | (124)                    | -                       |
| (2,641)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,209)  | -  | (3,209)                  | n/a                     |
| 1,640  | <b>NET CONTROLLABLE COST</b>                   | 886  | 170  | 1,056                    | n/a                     |
| -  | Capital Charges                                | -  | -  | -                        | n/a                     |
| -  | Intangible Charges                             | -  | -  | -                        | n/a                     |
| -  | REFCUS   | -  | -  | -                        | n/a                     |
| -  | Corporate support services bought in           | -  | -  | -                        | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -                        | n/a                     |
| 1,640  | <b>NET COST OF SERVICE</b>                     | 886  | 170  | 1,056                    | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -  | -                        | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -  | -                        | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -  | -                        | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -  | -                        | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -  | -                        | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -                        | n/a                     |
| 1,640  | <b>TOTAL NET EXPENDITURE</b>                   | 886  | 170  | 1,056                    | 19                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |  |                          | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |  |                          |                         |
|  |  |  |  |                          | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |  |                          |                         |
|  |  |  |  |                          | -                       |
| <u>Other resource changes</u>                                |  |  |  |                          |                         |
| Pay Award 23/24  |  |  |  |                          | 174                     |
| Minor variations   |  |  |  |                          | (4)                     |
|  |  |  |  |                          | -                       |
|  |  |  |  |                          | 170                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |  |                          | <b>170</b>              |



SERVICE: C1190F : EMPLOYMENT SKILLS AND ECONOMIC DEVELOPMENT

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          |  | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |  |                         |
| 3,811  | Employees                                      | 3,854  | 174                      |  | 4,028  | 5                       |
| 0  | Premises related expenditure                   | 34   | -                        |  | 34   | -                       |
| 497  | Supplies and Services                          | 416  | -                        |  | 416  | -                       |
| -  | - Third Party Payments                         | -  | -                        |  | -  | n/a                     |
| -  | - Transfer Payments                            | -  | -                        |  | -  | n/a                     |
| 2  | Transport related expenditure                  | 2  | -                        |  | 2  | -                       |
| 431  | Recharges from other services                  | 519  | -                        |  | 519  | -                       |
| 4,741  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,825  | 174                      |  | 4,999  | n/a                     |
| (4,837)  | Government Grants                              | (4,780)  | -                        |  | (4,780)  | -                       |
| (2)  | Other Grants, reimbursements and contributions | (2)  | -                        |  | (2)  | -                       |
| (183)  | Customer and Client Receipts                   | (478)  | -                        |  | (478)  | -                       |
| -  | - Interest Receivable                          | -  | -                        |  | -  | n/a                     |
| -  | - Recharges to other services                  | -  | -                        |  | -  | n/a                     |
| (5,022)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (5,260)  | -                        |  | (5,260)  | n/a                     |
| (281)  | <b>NET CONTROLLABLE COST</b>                   | (435)  | 174                      |  | (261)  | n/a                     |
| 116  | Capital Charges                                | 116  | -                        |  | 116  | -                       |
| -  | - Intangible Charges                           | -  | -                        |  | -  | n/a                     |
| -  | - REFCUS                                       | -  | -                        |  | -  | n/a                     |
| -  | - Corporate support services bought in         | -  | -                        |  | -  | n/a                     |
| 116  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 116  | -                        |  | 116  | n/a                     |
| (165)  | <b>NET COST OF SERVICE</b>                     | (319)  | 174                      |  | (145)  | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves | -  | -                        |  | -  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:  | -  | -                        |  | -  | n/a                     |
| -  | - Financing of Capital Expenditure             | -  | -                        |  | -  | n/a                     |
| -  | - Provision for Repayment of External Loans    | -  | -                        |  | -  | n/a                     |
| -  | - Contribution to / (from) General Balances    | -  | -                        |  | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        |  | -  | n/a                     |
| (165)  | <b>TOTAL NET EXPENDITURE</b>                   | (319)  | 174                      |  | (145)  | (55)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |  |                         |
|  |  |  |                          |  |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |  |                         |
|  |  |  |                          |  |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |  |                         |
| Pay Award 23/24  |  |  |                          |  |  | 174                     |
|  |  |  |                          |  |  | 174                     |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  |  | <b>174</b>              |

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|------------------------------------|-------------------------|
|   |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 330   | Employees                                      | 320  | 110                      | 430                                | 34                      |
| -   | Premises related expenditure                   | -  | -                        | -                                  | n/a                     |
| 2,393   | Supplies and Services                          | 4,445  | -                        | 4,445                              | -                       |
| 2   | Third Party Payments                           | 53   | (46)                     | 7                                  | (87)                    |
| -   | Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| -   | Transport related expenditure                  | -  | -                        | -                                  | n/a                     |
| 23  | Recharges from other services                  | -  | -                        | -                                  | n/a                     |
| 2,749   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,818  | 64                       | 4,882                              | n/a                     |
| (2,626)   | Government Grants                              | (4,591)  | (48)                     | (4,639)                            | 1                       |
| (123)   | Other Grants, reimbursements and contributions | -  | -                        | -                                  | n/a                     |
| -   | Customer and Client Receipts                   | -  | -                        | -                                  | n/a                     |
| -   | Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| (189)   | Recharges to other services                    | (239)  | -                        | (239)                              | -                       |
| (2,938)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (4,830)  | (48)                     | (4,878)                            | n/a                     |
| (189)   | <b>NET CONTROLLABLE COST</b>                   | (12)   | 16                       | 4                                  | n/a                     |
| -   | Capital Charges                                | -  | -                        | -                                  | n/a                     |
| -   | Intangible Charges                             | -  | -                        | -                                  | n/a                     |
| -   | REFCUS   | -  | -                        | -                                  | n/a                     |
| -   | Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -                                  | n/a                     |
| (189)   | <b>NET COST OF SERVICE</b>                     | (12)   | 16                       | 4                                  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -                                  | n/a                     |
| (189)   | <b>TOTAL NET EXPENDITURE</b>                   | (12)   | 16                       | 4                                  | (133)                   |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                              |  |  |                          |                                    |                         |
|   |  |  |                          |                                    | -                       |
| <u>Strategic budget - agreed additional income / savings</u>                              |  |  |                          |                                    |                         |
|   |  |  |                          |                                    | -                       |
| <u>Other resource changes</u>   |  |  |                          |                                    |                         |
| Pay Award 23/24   |  |  |                          |                                    | 16                      |
| Increase in Establishment funded through additional Grant funding - Work Health Programme |  |  |                          |                                    | 94                      |
| Re-alignment of Consultancy Budget  |  |  |                          |                                    | (46)                    |
| Additional Government Grant funding (DWP) - Work Health Programme                         |  |  |                          |                                    | (48)                    |
|   |  |  |                          |                                    | 16                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |                          |                                    | <b>16</b>               |

SERVICE: C1195F : GROWTH AND REGENERATION

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                      | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL                           | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|------------------------------------|-------------------------|
|  |  |  |                          | BUDGET<br>2024/25<br>(D)<br>£000's |                         |
| 712  | Employees  | 1,140  | (138)                    | 1,002                              | (12)                    |
| 0  | Premises related expenditure                     | -  | -                        | -                                  | n/a                     |
| 66   | Supplies and Services                            | 94   | -                        | 94                                 | -                       |
| -  | - Third Party Payments                           | 2  | -                        | 2                                  | -                       |
| -  | - Transfer Payments                              | -  | -                        | -                                  | n/a                     |
| 0  | Transport related expenditure                    | -  | -                        | -                                  | n/a                     |
| 85   | Recharges from other services                    | 80   | -                        | 80                                 | -                       |
| 863  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>            | 1,316  | (138)                    | 1,178                              | n/a                     |
| -  | - Government Grants                              | -  | -                        | -                                  | n/a                     |
| -  | - Other Grants, reimbursements and contributions | -  | -                        | -                                  | n/a                     |
| -  | - Customer and Client Receipts                   | -  | -                        | -                                  | n/a                     |
| -  | - Interest Receivable                            | -  | -                        | -                                  | n/a                     |
| (527)  | Recharges to other services                      | (860)  | 182                      | (678)                              | (21)                    |
| (527)  | <b>TOTAL CONTROLLABLE INCOME</b>                 | (860)  | 182                      | (678)                              | n/a                     |
| 336  | <b>NET CONTROLLABLE COST</b>                     | 456  | 44                       | 500                                | n/a                     |
| -  | - Capital Charges                                | -  | -                        | -                                  | n/a                     |
| -  | - Intangible Charges                             | -  | -                        | -                                  | n/a                     |
| 4,000  | REFCUS   | 4,000  | -                        | 4,000                              | -                       |
| -  | - Corporate support services bought in           | -  | -                        | -                                  | n/a                     |
| 4,000  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>        | 4,000  | -                        | 4,000                              | n/a                     |
| 4,336  | <b>NET COST OF SERVICE</b>                       | 4,456  | 44                       | 4,500                              | n/a                     |
| -  | - Contributions to / (from) Earmarked Reserves   | -  | -                        | -                                  | n/a                     |
| -  | - Contributions to / (from) Capital Reserves:    | -  | -                        | -                                  | n/a                     |
| -  | - Financing of Capital Expenditure               | -  | -                        | -                                  | n/a                     |
| -  | - Provision for Repayment of External Loans      | -  | -                        | -                                  | n/a                     |
| -  | - Contribution to / (from) General Balances      | -  | -                        | -                                  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                      | -  | -                        | -                                  | n/a                     |
| 4,336  | <b>TOTAL NET EXPENDITURE</b>                     | 4,456  | 44                       | 4,500                              | 1                       |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |                                    | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |                                    |                         |
|  |  |  |                          |                                    | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |                                    |                         |
|  |  |  |                          |                                    | -                       |
| <u>Other resource changes</u>                                |  |  |                          |                                    |                         |
| Realignment of Recharges to Capital                          |  |  |                          |                                    | 44                      |
|  |  |  |                          |                                    | 44                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |                                    | <b>44</b>               |

SERVICE: C1198F : ECONOMIC DELIVERY AND EMPLOYMENT INVESTMENT

| FORECAST<br>2023/24<br>£000's   | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's |       | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--|-------|-------------------------|
|   |  |  | * Other<br>(C)<br>£000's                       |       |                         |
| 179   | Employees                                      | 327  | 76   | 403   | 23                      |
| -   | Premises related expenditure                   | -  | -  | -     | n/a                     |
| 107   | Supplies and Services                          | 21   | -  | 21    | -                       |
| 2,286   | Third Party Payments                           | 4  | -  | 4     | -                       |
| -   | Transfer Payments                              | -  | -  | -     | n/a                     |
| 1   | Transport related expenditure                  | 1  | -  | 1     | -                       |
| 20  | Recharges from other services                  | -  | -  | -     | n/a                     |
| 2,593   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 353  | 76   | 429   | n/a                     |
| (27)  | Government Grants                              | -  | (120)  | (120) | n/a                     |
| (2,275)   | Other Grants, reimbursements and contributions | -  | -  | -     | n/a                     |
| -   | Customer and Client Receipts                   | -  | -  | -     | n/a                     |
| -   | Interest Receivable                            | -  | -  | -     | n/a                     |
| (65)  | Recharges to other services                    | (65)   | -  | (65)  | -                       |
| (2,367)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (65)   | (120)  | (185) | n/a                     |
| 226   | <b>NET CONTROLLABLE COST</b>                   | 288  | (44)   | 244   | n/a                     |
| -   | Capital Charges                                | -  | -  | -     | n/a                     |
| -   | Intangible Charges                             | -  | -  | -     | n/a                     |
| -   | REFCUS   | -  | -  | -     | n/a                     |
| -   | Corporate support services bought in           | -  | -  | -     | n/a                     |
| -   | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -  | -     | n/a                     |
| 226   | <b>NET COST OF SERVICE</b>                     | 288  | (44)   | 244   | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -  | -     | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -  | -     | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -  | -     | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -  | -     | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -  | -     | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -  | -     | n/a                     |
| 226   | <b>TOTAL NET EXPENDITURE</b>                   | 288  | (44)   | 244   | (15)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>   |  |  |  |       | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u>                                  |  |  |  |       |                         |
| Strategic budget - agreed additional income / savings   |  |  |  |       | -                       |
| 2024-28 SAV SCRER 005 Employment, Skills and Economic Development                             |  |  |  |       | (60)                    |
|   |  |  |  |       | (60)                    |
| <u>Other resource changes</u>   |  |  |  |       |                         |
| Pay Award 23/24   |  |  |  |       | 16                      |
| Increase in Establishment funded through Government Grant funding - Uk Shared Prosperity Fund |  |  |  |       | 60                      |
| Additional Government Grant funding - Uk Shared Prosperity Fund                               |  |  |  |       | (60)                    |
|   |  |  |  |       | 16                      |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>   |  |  |  |       | <b>(44)</b>             |

**SERVICE DESCRIPTION**

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                              | £000's                      | £000's    | £000's                      | %            |
|              |                              |                             |           | -                           |              |
|              |                              |                             |           | -                           |              |
|              |                              |                             |           | -                           |              |
|              |                              |                             |           | -                           |              |
|              |                              |                             |           | -                           |              |
|              |                              |                             |           | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b> | -                           | -         | -                           | n/a          |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE |
|------------------------|-----------------------------------|-----------------------------------|---------------|
|                        |                                   |                                   |               |
| <b>TOTAL FTE STAFF</b> | -                                 | -                                 | -             |



# TOTAL HRA

## CONTENTS

|  | Page            |
|--|-----------------|
| DIRECTORATE OVERVIEW   | HRAS1           |
| DIRECTORATE SUMMARY  | HRAS2           |
| DIRECTORATE SUBJECTIVE SUMMARY   | HRAS3           |
| DIVISION AND SERVICE REVENUE BUDGETS   |                 |
| DIRECTORATE: : HOUSING HRA   |                 |
| DIVISION SUMMARY FOR ALL DIRECTORATE : HOUSING HRA                                   | HRA 1.1-C2100D  |
| DIVISION: : HOUSING ESTATES AND IMPROVEMENT - HRA                                    | HRA 1.1A-C2125E |
| DIVISION: : TENANCY SERVICES - HRA   | HRA 1.1B-C2421E |
| DIVISION SUBJECTIVE SUMMARY FOR ALL DIRECTORATE : HOUSING HRA                        | HRA 1.2-C2100D  |
| DIVISION SUBJECTIVE SUMMARY FOR ALL DIVISION : HOUSING ESTATES AND IMPROVEMENT - HRA | HRA 1.2A-C2125E |
| DIVISION SUBJECTIVE SUMMARY FOR ALL DIVISION : HOUSING OPTIONS - HRA                 | HRA 1.2B-C2420E |
| DIVISION SUBJECTIVE SUMMARY FOR ALL DIVISION : HOUSING ESTATES AND IMPROVEMENT - HRA | HRA 1.3-C2125E  |
| SERVICE SUBJECTIVE SUMMARY : RESPONSIVE REPAIRS AND SAFETY - HRA                     | HRA 1.3A-C2112F |
| SERVICE SUBJECTIVE SUMMARY : ASSET PLANNING AND CAPITAL DELIVERY                     | HRA 1.3B-C2113F |
| DIVISION SUBJECTIVE SUMMARY FOR ALL DIVISION : TENANCY SERVICES - HRA                | HRA 1.4-C2421E  |
| SERVICE SUBJECTIVE SUMMARY : INCOME COLLECTION - HRA                                 | HRA 1.4A-C2440F |
| SERVICE SUBJECTIVE SUMMARY : TENANCY MANAGEMENT - HRA                                | HRA 1.4B-C2454F |
| SERVICE SUBJECTIVE SUMMARY : HOMELESSNESS AND ASSESSMENTS - HRA                      | HRA 1.4C-C2458F |
| DIRECTORATE: : DIRECTORATE AND CENTRALISED COSTS - HRA                               |                 |
| DIVISION SUMMARY : DIRECTORATE AND CENTRALISED COSTS - HRA                           | HRA 2.1-C2400D  |
| SERVICE SUBJECTIVE SUMMARY : DIRECTORATE AND CENTRALISED COSTS - HRA                 | HRA 2.2-C2400D  |

## KEY SERVICE TARGETS / PRIORITIES FOR 2024/25

Croydon's Housing Strategy sets out the following key priorities (funded both from the General Fund and the Housing Revenue Account):

- 1) Work with our residents and the Housing Improvement Board to deliver to outcomes set out in our Housing Improvement Plan
- 2) Improve housing conditions to ensure a decent home for all and maintain the Decent Homes Standard for council Housing
- 3) Ensure that all our buildings conform to the necessary safety standards and the Council is fully compliant with the requirements of the Building Safety Act
- 4) Promote better and fair access to housing services
- 5) Develop sustainable communities

Final Forecast 2023/24

## FINANCIAL PERFORMANCE

## COST CENTRE: C1200N

| DESCRIPTION   | ORIGINAL<br>BUDGET<br>2023/24<br>£000 | FORECAST<br>2023/24<br>£000 | ORIGINAL<br>BUDGET<br>2024/25<br>£000 | %<br>CHANGE<br>% |
|---|---------------------------------------|-----------------------------|---------------------------------------|------------------|
| Employees   | 16,903                                | 15,493                      | 16,144                                | (4)              |
| Premises related expenditure                            | 22,995                                | 22,527                      | 27,363                                | 19               |
| Supplies and Services                                   | 5,860                                 | 9,178                       | 10,475                                | 79               |
| Third Party Payments                                    | 405                                   | 595                         | 405                                   | -                |
| Transfer Payments                                       | 661                                   | (14,018)                    | 677                                   | 2                |
| Transport related expenditure                           | 99                                    | 63                          | 84                                    | (15)             |
| Capital Charges   | 40,602                                | 14,611                      | 38,890                                | (4)              |
| Intangible Charges                                      | 118                                   | 118                         | 118                                   | -                |
| REFCUS  | 180                                   | 180                         | 180                                   | -                |
| Corporate support services bought in                    | 2,399                                 | 2,399                       | 2,399                                 | -                |
| Recharges from other services                           | 5,848                                 | 6,090                       | 6,268                                 | 7                |
| <b>TOTAL EXPENDITURE</b>                                | 96,070                                | 57,236                      | 103,003                               | 80               |
| Government Grants                                       | -                                     | -                           | -                                     | n/a              |
| Other Grants, reimbursements and contributions          | -                                     | (123)                       | -                                     | n/a              |
| Customer and Client Receipts                            | (94,701)                              | (85,297)                    | (101,634)                             | 7                |
| Interest Receivable                                     | -                                     | -                           | -                                     | n/a              |
| Recharges to other services                             | (1,369)                               | (1,374)                     | (1,369)                               | -                |
| <b>TOTAL INCOME</b>                                     | (96,070)                              | (86,794)                    | (103,003)                             | 19               |
| <b>TOTAL NET EXPENDITURE</b>                            | -                                     | (29,558)                    | -                                     | (100)            |
| Contributions to / (from) Reserves                      | -                                     | -                           | -                                     | n/a              |
| <b>CURRENT BUDGET 2023/24</b>                           | -                                     | -                           | -                                     | -                |
| <b>TOTAL 2023/24 VARIANCE FROM BUDGET- Over/(Under)</b> | -                                     | (29,558)                    | -                                     | -                |

## TOP FINANCIAL RISKS 2024/25

The Housing Revenue Account (HRA) in Croydon in 2024/25 will have significant financial pressures to navigate including the financial impact as a result of regulation changes and requirements set out by the Regulator for Social Housing (RSH) four new standards. There is also a need to ensure the costs associated with the increased landlord responsibility from the Building Safety Act and Fire Safety Act are allowed for.

The housing department will also be required to respond to increased numbers of reports of damp mould and condensation within the response times requirements arising from the "Awaab's Law" changes.

In addition the housing department is required to clear historic long-term voids and to tackle repairs linked to historic legal disrepair cases and ensure timely response and closure of any new cases. Whilst the number of historical voids have and will continue to reduce, based on the number of properties let in 23/24, we anticipate some 700 properties becoming vacant in 24/25. The lack of investment in our stock over previous years will have an impact on costs of works required to bring properties up to a lettable standard.

We are working with SCRER department to source alternative arrangements to provide ground maintenance services on our estates with a view to putting in more permanent, sustainable arrangements going forward.



|                                   |  |                 |
|-----------------------------------|--|-----------------|
| <b>CABINET MEMBER</b>             | Cllr Patricia Hay-Justice                              |                 |
| <b>DEPARTMENT MANAGEMENT TEAM</b> |  |                 |
| <b>NAME</b>                       | <b>TITLE</b>   | <b>TEL. EX.</b> |
| David Padfield                    | Interim Corporate Director Housing                     | 50133           |
| Yvonne Murray                     | Director of Housing- Resident Engagement & Allocations | 61576           |
| Stephen Tate                      | Director of Housing- Estates & Improvement             | 47446           |
|                                   |  |                 |

|                      |   |
|----------------------|---|
| <b>DIVISION CODE</b> | <b>DIVISION</b>                         |
| C2125E               | HOUSING ESTATES AND IMPROVEMENT - HRA   |
| C2421E               | TENANCY SERVICES - HRA                  |
| C2400D               | DIRECTORATE AND CENTRALISED COSTS - HRA |
| C2420E               | HOUSING OPTIONS - HRA                   |

**MOVEMENT IN SERVICE NET EXPENDITURE**

| FORECAST<br>2023/24<br>£000's | DIVISION   | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | Other   |     | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|-------------------------------|--|--|---------|-----|--|-------------------------|
|                               |  |  | (C)     | (D) |  |                         |
| 27,368                        | C2125E : HOUSING ESTATES AND IMPROVEMENT - HRA   | 22,104   | 5,065   |     | 27,169   | 23                      |
| (80,205)                      | C2421E : TENANCY SERVICES - HRA                  | (75,365)                                       | (3,020) |     | (78,385)                                       | 4                       |
| 21,770                        | C2400D : DIRECTORATE AND CENTRALISED COSTS - HRA | 52,205   | (1,470) |     | 50,735   | (3)                     |
| 1,509                         | C2420E : HOUSING OPTIONS - HRA                   | 1,056  | (575)   |     | 481  | (54)                    |
|                               |  |  |         |     | -  | n/a                     |
|                               |  |  |         |     | -  | n/a                     |
|                               |  |  |         |     | -  | n/a                     |
|                               |  |  |         |     | -  | n/a                     |
| - 7,788                       | <b>TOTAL NET EXPENDITURE</b>                     | -  | -       | -   | -  | n/a                     |

**STAFF ESTABLISHMENT NUMBERS**

| DIVISION   | ORIGINAL<br>BUDGET<br>2023/24 | ORIGINAL<br>BUDGET<br>2024/25 | CHANGE<br>IN<br>FTE |
|--|-------------------------------|-------------------------------|---------------------|
|  | FTE STAFF                     | FTE STAFF                     | FTE STAFF           |
| C2125E : HOUSING ESTATES AND IMPROVEMENT - HRA   | 91.5                          | 91.5                          | -                   |
| C2421E : TENANCY SERVICES - HRA                  | 167.0                         | 167.0                         | -                   |
| C2400D : DIRECTORATE AND CENTRALISED COSTS - HRA | 9.0                           | 9.0                           | -                   |
| C2420E : HOUSING OPTIONS - HRA                   | 21.4                          | 21.4                          | -                   |
|  |                               |                               | -                   |
|  |                               |                               | -                   |
|  |                               |                               | -                   |
| <b>TOTAL FTE STAFF</b>                           | 288.9                         | 288.9                         | -                   |

**STAFF ESTABLISHMENT NUMBERS - REASONS FOR VARIATIONS**

|  |
|--|
|  |
|--|

| FORECAST<br>2023/24<br>£000's                         | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|---|--|--|--------------------------|--|-------------------------|
|   |  |  |                          |  |                         |
| 15,493  | Employees                                      | 16,903   | (759)                    | 16,144   | (4)                     |
| 22,527  | Premises related expenditure                   | 22,995   | 4,368                    | 27,363   | 19                      |
| 9,178   | Supplies and Services                          | 5,860  | 4,615                    | 10,475   | 79                      |
| 595   | Third Party Payments                           | 405  | -                        | 405  | -                       |
| (14,018)  | Transfer Payments                              | 661  | 16                       | 677  | 2                       |
| 63  | Transport related expenditure                  | 99   | (15)                     | 84   | (15)                    |
| 6,090   | Recharges from other services                  | 5,848  | 420                      | 6,268  | 7                       |
| 39,928  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 52,771   | 8,645                    | 61,416   | 16                      |
| -   | Government Grants                              | -  | -                        | -  | n/a                     |
| (123)   | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (85,297)  | Customer and Client Receipts                   | (94,701)                                       | (6,933)                  | (101,634)                                      | 7                       |
| -   | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,374)   | Recharges to other services                    | (1,369)  | -                        | (1,369)  | -                       |
| (86,794)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (96,070)                                       | (6,933)                  | (103,003)                                      | 7                       |
| (46,866)  | <b>NET CONTROLLABLE COST</b>                   | (43,299)                                       | 1,712                    | (41,587)                                       | (4)                     |
| 14,611  | Capital Charges                                | 40,602   | (1,712)                  | 38,890   | (4)                     |
| 118   | Intangible Charges                             | 118  | -                        | 118  | -                       |
| 180   | REFCUS   | 180  | -                        | 180  | -                       |
| 2,399   | Corporate support services bought in           | 2,399  | -                        | 2,399  | -                       |
| 17,308  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | 43,299   | (1,712)                  | 41,587   | (4)                     |
| (29,558)  | <b>NET COST OF SERVICE</b>                     | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -   | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -   | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -   | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -   | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -   | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (29,558)  | <b>TOTAL NET EXPENDITURE</b>                   | -  | -                        | -  | n/a                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>     |  |  |                          |  | £000's                  |
| Strategic budget - agreed pressures / service demands |  |  |                          |  | -                       |
| Strategic budget - agreed additional income / savings |  |  |                          |  | -                       |
| Other resource changes                                |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>             |  |  |                          |  | -                       |

**SERVICE DESCRIPTION**

|   |
|---|
| Croydon's Housing Strategy sets out the following key priorities (funded both from the General Fund and the Housing Revenue Account): |
| 1) Maximise the supply of affordable housing, meet housing need and reduce the number of households in temporary accommodation        |
| 2) Promote independent living for vulnerable people   |
| 3) Improve housing conditions to ensure a decent home for all and maintain the Decent Homes Standard for council Housing              |
| 4) Promote better and fair access to housing services   |
| 5) Develop sustainable communities  |

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                        | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|-------------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                                     | £000's                      | £000's    | £000's                      | %            |
| C2112F       | RESPONSIVE REPAIRS AND SAFETY - HRA | 18,212                      | 6,348     | 24,560                      | 35           |
| C2113F       | ASSET PLANNING AND CAPITAL DELIVERY | 3,892                       | (1,283)   | 2,609                       | (33)         |
| C2440F       | INCOME COLLECTION - HRA             | (85,167)                    | (4,918)   | (90,085)                    | 6            |
| C2454F       | TENANCY MANAGEMENT - HRA            | 9,802                       | 1,512     | 11,314                      | 15           |
| C2458F       | ALLOCATIONS - HRA                   | -                           | -         | -                           | n/a          |
| C2441F       | HOMELESSNESS AND ASSESSMENTS - HRA  | 1,056                       | (575)     | 481                         | (54)         |
| C2455F       | REGENERATION                        | -                           | 386       | 386                         | n/a          |
|              | <b>TOTAL NET EXPENDITURE</b>        | <b>(52,205)</b>             | 1,470     | <b>(50,735)</b>             | <b>(3)</b>   |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                             | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE |
|-------------------------------------|-----------------------------------|-----------------------------------|---------------|
| RESPONSIVE REPAIRS AND SAFETY - HRA | 46.5                              | 46.5                              | -             |
| ASSET PLANNING AND CAPITAL DELIVERY | 45.0                              | 45.0                              | -             |
| INCOME COLLECTION - HRA             | 56.5                              | 56.5                              | -             |
| TENANCY MANAGEMENT - HRA            | 104.5                             | 104.5                             | -             |
| ALLOCATIONS - HRA                   | 15.4                              | 15.4                              | -             |
| HOMELESSNESS AND ASSESSMENTS - HRA  | 6.0                               | 6.0                               | -             |
| REGENERATION                        | 6.0                               | 6.0                               | -             |
| <b>TOTAL FTE STAFF</b>              | <b>279.9</b>                      | <b>279.9</b>                      | <b>-</b>      |

**SERVICE DESCRIPTION****Housing Revenue Account****Homes and Social Investment:**

The Repairs and Maintenance service is responsible for repairs and cyclical maintenance of the Council's housing stock. The service responds to around 65,000 repair requests each year. The repairs service is delivered through a long term partnering contract with Mears, Wates and K&T Heating.

The Asset Service is responsible for the council's housing asset management strategy, and developing our annual capital programme of planned investment in council homes, ensuring that tenants and leaseholders are informed and consulted in advance of works.

The capital delivery for homes and schools service focuses on delivering major capital works to HRA properties and includes energy efficiency, kitchens and bathrooms and security programmes. Future delivery of affordable housing into the HRA.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                        | ORIGINAL BUDGET 2023/24 (A) | Other (C) | ORIGINAL BUDGET 2024/25 (D) | % CHANGE (E) |
|--------------|-------------------------------------|-----------------------------|-----------|-----------------------------|--------------|
|              |                                     | £000's                      | £000's    | £000's                      | %            |
| C2112F       | RESPONSIVE REPAIRS AND SAFETY - HRA | 18,212                      | 6,348     | 24,560                      | 35           |
| C2113F       | ASSET PLANNING AND CAPITAL DELIVERY | 3,892                       | (1,283)   | 2,609                       | (33)         |
|              |                                     |                             |           | -                           |              |
|              |                                     |                             |           | -                           |              |
|              |                                     |                             |           | -                           |              |
|              | <b>TOTAL NET EXPENDITURE</b>        | 22,104                      | 5,065     | 27,169                      | 23           |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                             | ORIGINAL BUDGET 2023/24 FTE STAFF | ORIGINAL BUDGET 2024/25 FTE STAFF | CHANGE IN FTE STAFF |
|-------------------------------------|-----------------------------------|-----------------------------------|---------------------|
| RESPONSIVE REPAIRS AND SAFETY - HRA | 46.5                              | 46.5                              | -                   |
| ASSET PLANNING AND CAPITAL DELIVERY | 45.0                              | 45.0                              | -                   |
|                                     |                                   |                                   |                     |
|                                     |                                   |                                   |                     |
| <b>TOTAL FTE STAFF</b>              | 91.5                              | 91.5                              | -                   |

**SERVICE DESCRIPTION****Income to the Housing Revenue Account**

Income to the Housing Revenue Account derives from four main sources:

- 1) Rental income due from the letting of dwelling and garages met by tenants and direct credits for rent rebates.
- 2) Service charges due to tenants which are in the main for caretaking and grounds maintenance
- 3) Recharges of energy costs from communal heating schemes
- 4) Service charges to Leaseholders

**Income and Lettings**

Responsible for rent collection (collection of £77m annually). It provides welfare and debt advice for Council tenants and signs up new tenants and lets Council garages. This part of the Housing Revenue Account budget includes those costs that relate to the general management of the landlord service together with the administration of tenancy applications, rent collection and accounting.

This part of the Housing Revenue Account budget includes those costs that relate to the general management of the landlord service together with the administration of tenancy applications, rent collection, arrears recovery and accounting.

**Leasehold Team**

Responsible for setting and collecting service charges. Consulting on and serving notices in relation to major works and collecting the service charges associated with these works. The team manage and deal with all Right to Buy Applications and Enquires

**Tenancy and Neighbourhood Services**

Responsible for tenancy services including enforcement of conditions of tenancy and changes to tenancies, supporting tenants in sustaining their tenancies tackling anti-social behaviour and carrying out regular estate inspections. It promotes resident participation and runs a caretaking service. This part of the Housing Revenue Account includes any expenditure which relates only to specific estates rather than the general housing stock. This includes services such as Caretaking and grounds maintenance. The income from the charges made for central heating is credited directly to income and the full cost of the standard space water heating provided will be recovered from tenants. The team carry out occupancy checks, new tenant visits and tenancy audits.

Community developments promote youth, outreach work and community development.

**Housing Renewal**

Responsible for the Major Adaptations Unit and for providing adaptations to council homes to enable older and disabled people to stay in their own homes. A Home Safety service is provided for council tenants with young children to prevent accidents in the home. Also includes the Empty Property Service which assists with returning vacant homes to use, where possible by the council for homeless persons, by providing grant assistance, advice or enforcement

**Resident involvement**

Responsible for meeting legal & regulatory requirement to involve council tenants and leaseholders in monitoring and scrutinising Croydon's housing services. Involvement and scrutiny activities includes a number of active panels, including health and safety, complaints, leaseholder, scrutiny, performance monitoring group and tenant and leaseholder panel. The team also consult with residents over major works and improvement programmes. They communicate with residents in a range of ways including mystery shopping, neighbourhood voice and face to face engagement across estates. They also obtain and review performance data and work with Acuity to monitor customer satisfaction across Croydon Housing services. This team also produce communication for residents, including Open House, the magazine for Croydon tenants and leaseholders, on a quarterly basis.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE | SERVICE NAME                 | ORIGINAL BUDGET 2023/24 | Other          | ORIGINAL BUDGET 2024/25 | % CHANGE |
|--------------|------------------------------|-------------------------|----------------|-------------------------|----------|
|              |                              | (A)<br>£000's           | (C)<br>£000's  | (D)<br>£000's           | (E)<br>% |
| C2440F       | INCOME COLLECTION - HRA      | (85,167)                | (4,918)        | (90,085)                | 6        |
| C2454F       | TENANCY MANAGEMENT - HRA     | 9,802                   | 1,512          | 11,314                  | 15       |
| C2455F       | REGENERATION                 | -                       | 386            | 386                     | n/a      |
|              | <b>TOTAL NET EXPENDITURE</b> | <b>(75,365)</b>         | <b>(3,020)</b> | <b>(78,385)</b>         | <b>4</b> |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                  | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE STAFF |
|--------------------------|--------------------------------------|--------------------------------------|---------------------|
| INCOME COLLECTION - HRA  | 56.5                                 | 56.5                                 | -                   |
| TENANCY MANAGEMENT - HRA | 104.5                                | 104.5                                | -                   |
| REGENERATION             | 6.0                                  | 6.0                                  | -                   |
| <b>TOTAL FTE STAFF</b>   | <b>167.0</b>                         | <b>167.0</b>                         | <b>-</b>            |

**SERVICE DESCRIPTION**

**Housing Solutions**  
 Responsible for the housing and transfer registers, and allocation of social housing (including registered social landlords). It promotes home ownership (right to buy and social home buy). It provides and manages temporary accommodation and facilitates access to the private sector to prevent and discharge the council's homelessness duty, providing subsequent support to landlords and tenants to sustain tenancies.

**MOVEMENT IN NET EXPENDITURE**

| SERVICE CODE                 | SERVICE NAME                       | ORIGINAL BUDGET 2023/24 (A)<br>£000's | Other (C)<br>£000's | ORIGINAL BUDGET 2024/25 (D)<br>£000's | % CHANGE (E)<br>% |
|------------------------------|------------------------------------|---------------------------------------|---------------------|---------------------------------------|-------------------|
|                              |                                    |                                       |                     |                                       |                   |
| C2441F                       | ALLOCATIONS - HRA                  | 1,056                                 | (575)               | 481                                   | (54)              |
| C2458F                       | HOMELESSNESS AND ASSESSMENTS - HRA | -                                     | -                   | -                                     | n/a               |
| <b>TOTAL NET EXPENDITURE</b> |                                    | 1,056                                 | (575)               | 481                                   | (54)              |

**STAFF ESTABLISHMENT NUMBERS**

| SERVICE                            | ORIGINAL BUDGET 2023/24<br>FTE STAFF | ORIGINAL BUDGET 2024/25<br>FTE STAFF | CHANGE IN FTE STAFF |
|------------------------------------|--------------------------------------|--------------------------------------|---------------------|
| ALLOCATIONS - HRA                  | 15.4                                 | 15.4                                 | -                   |
| HOMELESSNESS AND ASSESSMENTS - HRA | 6.0                                  | 6.0                                  | -                   |
| <b>TOTAL FTE STAFF</b>             | 21.4                                 | 21.4                                 | -                   |

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 14,522   | Employees                                      | 13,755   | 1,374                    | 15,129   | 10                      |
| 20,729   | Premises related expenditure                   | 21,197   | 4,368                    | 25,565   | 21                      |
| 8,734  | Supplies and Services                          | 3,351  | 2,240                    | 5,591  | 67                      |
| 519  | Third Party Payments                           | 263  | -                        | 263  | -                       |
| (14,018)   | Transfer Payments                              | 661  | 16                       | 677  | 2                       |
| 16   | Transport related expenditure                  | 52   | (15)                     | 37   | (29)                    |
| 4,964  | Recharges from other services                  | 4,586  | 420                      | 5,006  | 9                       |
| 35,466   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 43,865   | 8,403                    | 52,268   | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| (123)  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (85,297)   | Customer and Client Receipts                   | (94,701)                                       | (6,933)                  | (101,634)                                      | 7                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,374)  | Recharges to other services                    | (1,369)  | -                        | (1,369)  | -                       |
| (86,794)   | <b>TOTAL CONTROLLABLE INCOME</b>               | (96,070)                                       | (6,933)                  | (103,003)                                      | n/a                     |
| (51,328)   | <b>NET CONTROLLABLE COST</b>                   | (52,205)                                       | 1,470                    | (50,735)                                       | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| (51,328)   | <b>NET COST OF SERVICE</b>                     | (52,205)                                       | 1,470                    | (50,735)                                       | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| (51,328)   | <b>TOTAL NET EXPENDITURE</b>                   | (52,205)                                       | 1,470                    | (50,735)                                       | (3)                     |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

DIRECTORATE: **C2100D : HOUSING HRA** I SUBJECTIVE SUMMARY FOR ALL DIVISION  
 DIVISION: **C2125E : HOUSING ESTATES AND IMPROVEMENT - HRA**

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's |                          | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  | * Other<br>(C)<br>£000's |  |                         |
| 6,262  | Employees                                      | 5,273  | (81)                     | 5,192  | (2)                     |
| 16,606   | Premises related expenditure                   | 16,595   | 4,229                    | 20,824   | 25                      |
| 5,582  | Supplies and Services                          | 1,279  | 924                      | 2,203  | 72                      |
| -  | Third Party Payments                           | 29   | -                        | 29   | -                       |
| 4  | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 3  | Transport related expenditure                  | 33   | (7)                      | 26   | (21)                    |
| 285  | Recharges from other services                  | 264  | -                        | 264  | -                       |
| 28,742   | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 23,473   | 5,065                    | 28,538   | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| -  | Customer and Client Receipts                   | -  | -                        | -  | n/a                     |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| (1,374)  | Recharges to other services                    | (1,369)  | -                        | (1,369)  | -                       |
| (1,374)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (1,369)  | -                        | (1,369)  | n/a                     |
| 27,368   | <b>NET CONTROLLABLE COST</b>                   | 22,104   | 5,065                    | 27,169   | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 27,368   | <b>NET COST OF SERVICE</b>                     | 22,104   | 5,065                    | 27,169   | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 27,368   | <b>TOTAL NET EXPENDITURE</b>                   | 22,104   | 5,065                    | 27,169   | 23                      |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  |                         |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
|  |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |



## DIVISION: C2420E : HOUSING OPTIONS - HRA

| FORECAST<br>2023/24<br>£000's                                | DESCRIPTION                                    | ORIGINAL<br>BUDGET<br>2023/24<br>(A)<br>£000's | * Other<br>(C)<br>£000's | ORIGINAL<br>BUDGET<br>2024/25<br>(D)<br>£000's | %<br>CHANGE<br>(E)<br>% |
|--|--|--|--------------------------|--|-------------------------|
|  |  |  |                          |  |                         |
| 857  | Employees                                      | 1,050  | (865)                    | 185  | (82)                    |
| 2,939  | Premises related expenditure                   | 3,250  | 208                      | 3,458  | 6                       |
| 289  | Supplies and Services                          | 587  | (9)                      | 578  | (2)                     |
| -  | Third Party Payments                           | -  | -                        | -  | n/a                     |
| 20   | Transfer Payments                              | -  | -                        | -  | n/a                     |
| 1  | Transport related expenditure                  | 3  | (1)                      | 2  | (33)                    |
| 6  | Recharges from other services                  | (479)  | 350                      | (129)  | (73)                    |
| 4,112  | <b>TOTAL CONTROLLABLE EXPENDITURE</b>          | 4,411  | (317)                    | 4,094  | n/a                     |
| -  | Government Grants                              | -  | -                        | -  | n/a                     |
| -  | Other Grants, reimbursements and contributions | -  | -                        | -  | n/a                     |
| (2,603)  | Customer and Client Receipts                   | (3,355)  | (258)                    | (3,613)  | 8                       |
| -  | Interest Receivable                            | -  | -                        | -  | n/a                     |
| -  | Recharges to other services                    | -  | -                        | -  | n/a                     |
| (2,603)  | <b>TOTAL CONTROLLABLE INCOME</b>               | (3,355)  | (258)                    | (3,613)  | n/a                     |
| 1,509  | <b>NET CONTROLLABLE COST</b>                   | 1,056  | (575)                    | 481  | n/a                     |
| -  | Capital Charges                                | -  | -                        | -  | n/a                     |
| -  | Intangible Charges                             | -  | -                        | -  | n/a                     |
| -  | REFCUS   | -  | -                        | -  | n/a                     |
| -  | Corporate support services bought in           | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL NON-CONTROLLABLE EXPENDITURE</b>      | -  | -                        | -  | n/a                     |
| 1,509  | <b>NET COST OF SERVICE</b>                     | 1,056  | (575)                    | 481  | n/a                     |
| -  | Contributions to / (from) Earmarked Reserves   | -  | -                        | -  | n/a                     |
| -  | Contributions to / (from) Capital Reserves:    | -  | -                        | -  | n/a                     |
| -  | Financing of Capital Expenditure               | -  | -                        | -  | n/a                     |
| -  | Provision for Repayment of External Loans      | -  | -                        | -  | n/a                     |
| -  | Contribution to / (from) General Balances      | -  | -                        | -  | n/a                     |
| -  | <b>TOTAL APPROPRIATIONS</b>                    | -  | -                        | -  | n/a                     |
| 1,509  | <b>TOTAL NET EXPENDITURE</b>                   | 1,056  | (575)                    | 481  | (54)                    |
| <b>* OTHER VARIATIONS IN LEVEL OF EXPENDITURE</b>            |  |  |                          |  | £000's                  |
| <u>Strategic budget - agreed pressures / service demands</u> |  |  |                          |  | -                       |
| <u>Strategic budget - agreed additional income / savings</u> |  |  |                          |  | -                       |
| <u>Other resource changes</u>                                |  |  |                          |  | -                       |
| <b>TOTAL OTHER VARIATIONS IN RESOURCE</b>                    |  |  |                          |  | -                       |

# CAPITAL PROGRAMME

## CONTENTS

|                    | Page |
|--------------------|------|
| FUNDING            | CP1  |
| DETAILED PROGRAMME | CP2  |

**Capital Programme Funding 2024/25 to 2028/29**

| Funding Source   | Budget         | Budget         | Budget         | Budget         | Budget         | Total budget   |
|--|----------------|----------------|----------------|----------------|----------------|----------------|
|  | 2024/25        | 2025/26        | 2026/27        | 2027/28        | 2028/29        |                |
|  | £000s          | £000s          | £000s          | £000s          | £000s          |                |
| Borrowing  |                | 19,203         | 49,164         | 48,116         | 48,191         | 164,674        |
| Reserves - Growth Zone                                   | 4,000          | 4,000          | 4,000          | 4,000          | 4,000          | 20,000         |
| CIL  | 8,290          | 7,100          | 6,600          | 6,600          | 6,600          | 35,190         |
| s106   | 1,084          | 312            | 326            |                |                | 1,722          |
| HRA Contribution   |                |                |                |                |                | 0              |
| School Condition Allocation                              | 4,537          | 2,544          |                |                |                | 7,081          |
| Special Provision Capital Funding                        | 2,894          | 3,000          | 2,564          |                |                | 8,458          |
| Basic Need Funding                                       | 1,158          |                |                |                |                | 1,158          |
| Other grant - DFG  | 3,335          | 3,335          | 3,335          | 3,335          | 3,335          | 16,675         |
| Other grant - Highways                                   | 1,000          | 1,000          | 1,000          | 1,000          | 1,000          | 5,000          |
| Other grant - TFL-LIP                                    | 6,125          |                |                |                |                | 6,125          |
| Other Grant  | 508            | 1,670          | 70             |                |                | 2,248          |
| <b>Total Funding</b>                                     | <b>32,931</b>  | <b>42,164</b>  | <b>67,059</b>  | <b>63,051</b>  | <b>63,126</b>  | <b>268,331</b> |
| Capital Receipts   | 57,394         | 30,000         |                |                |                | 87,394         |
| <b>Total General Fund Funding after Capital Receipts</b> | <b>90,325</b>  | <b>72,164</b>  | <b>67,059</b>  | <b>63,051</b>  | <b>63,126</b>  | <b>355,725</b> |
| Major Repairs Reserve                                    | 14,729         | 15,094         | 15,394         | 15,699         | 16,011         | 76,927         |
| Revenue  | 12,196         | 11,300         | 16,653         | 15,256         |                | 55,405         |
| RTB Receipts   | 2,140          | 2,166          | 2,187          | 2,136          | 2,101          | 10,730         |
| Reserves   | 28,170         | 24,035         |                |                |                | 52,205         |
| Borrowing  |                | 44,487         | 36,270         | 28,194         | 34,658         | 143,609        |
| <b>HRA FUNDING</b>                                       | <b>57,235</b>  | <b>97,082</b>  | <b>70,504</b>  | <b>61,285</b>  | <b>52,770</b>  | <b>338,876</b> |
| <b>Overall Funding Requirement</b>                       | <b>147,560</b> | <b>169,246</b> | <b>137,563</b> | <b>124,336</b> | <b>115,896</b> | <b>694,601</b> |

**Capital Programme 2024/25 to 2028/29**

| Scheme Name   | Budget         | Budget         | Budget         | Budget         | Budget         | Total Budget   |
|---|----------------|----------------|----------------|----------------|----------------|----------------|
|   | 2024/25        | 2025/26        | 2026/27        | 2027/28        | 2028/29        |                |
|   | £000s          | £000s          | £000s          | £000s          | £000s          | £000s          |
| My Resources Interface Enhancement                          | 83             |                |                |                |                | 83             |
| Network Refresh   | 789            | 33             |                |                |                | 822            |
| Laptop Refresh  | 3,605          |                |                |                |                | 3,605          |
| Cloud and DR  | 268            |                |                |                |                | 268            |
| Synergy Education System                                    | 187            |                |                |                |                | 187            |
| Public Switched Telephone Network Digital Migration Phase 1 | 380            |                |                |                |                | 380            |
| <b>ASSISTANT CHIEF EXECUTIVE</b>                            | <b>5,311</b>   | <b>33</b>      | <b>0</b>       | <b>0</b>       | <b>0</b>       | <b>5,345</b>   |
| Children Home DFE   |                |                |                |                |                | 0              |
| Woodlands Family Hub  | 95             |                |                |                |                | 95             |
| <b>CHILDREN, YOUNG PEOPLE AND EDUCATION</b>                 | <b>95</b>      | <b>0</b>       | <b>0</b>       | <b>0</b>       | <b>0</b>       | <b>95</b>      |
| Disabled Facilities Grant                                   | 3,335          | 3,335          | 3,335          | 3,335          | 3,335          | 16,675         |
| Empty Homes Grants  |                |                |                |                |                | 0              |
| <b>HOUSING</b>  | <b>3,335</b>   | <b>3,335</b>   | <b>3,335</b>   | <b>3,335</b>   | <b>3,335</b>   | <b>16,675</b>  |
| Asset Strategy - Stubbs Mead                                | 150            |                |                |                |                | 150            |
| Asset Strategy Programme                                    | 113            |                |                |                |                | 113            |
| Clocktower Chillers   | 367            |                |                |                |                | 367            |
| Corporate Property Maintenance Programme                    | 2,000          | 2,000          | 2,000          | 2,000          | 2,000          | 10,000         |
| Fairfield Halls - Council                                   | 500            |                |                |                |                | 500            |
| Contingency   | 1,000          | 1,000          | 1,000          | 1,000          | 1,000          | 5,000          |
| Education - Fire Safety                                     |                |                |                |                |                | 0              |
| Education - Fixed Term Expansions                           |                | 1,493          |                |                |                | 1,493          |
| Education - Major Maintenance                               | 3,777          | 2,544          |                |                |                | 6,321          |
| Education - Miscellaneous                                   | 760            |                |                |                |                | 760            |
| Education - Permanent Expansion                             | 1,158          |                |                |                |                | 1,158          |
| Education - SEN   | 2,894          | 3,000          | 2,564          |                |                | 8,458          |
| <b>RESOURCES</b>  | <b>12,719</b>  | <b>10,037</b>  | <b>5,564</b>   | <b>3,000</b>   | <b>3,000</b>   | <b>34,320</b>  |
| Growth Zone   | 4,000          | 4,000          | 4,000          | 4,000          | 4,000          | 20,000         |
| Grounds Maintenance Insourced Equipment                     |                |                |                |                |                | 0              |
| Highways  | 8,618          | 8,618          | 8,618          | 8,618          | 8,618          | 43,090         |
| Highways - flood water management                           | 435            | 435            | 435            | 435            | 435            | 2,175          |
| Highways - bridges and highways structures                  | 2,663          | 5,513          | 5,513          | 5,513          | 5,513          | 24,715         |
| Highways - Tree works                                       |                |                |                |                |                | 0              |
| Local Authority Tree Fund                                   | 67             | 67             |                |                |                | 134            |
| Trees Sponsorship   |                |                |                |                |                | 0              |
| Leisure centres equipment Contractual Agr                   | 174            | 204            | 198            | 150            | 225            | 951            |
| Libraries Investment - General                              | 1,390          |                |                |                |                | 1,390          |
| Central Library Digital Discovery Zone                      | 175            |                |                |                |                | 175            |
| New Investment to South Norwood Library                     | 520            |                |                |                |                | 520            |
| Parking   | 1,662          |                |                |                |                | 1,662          |
| Kenley Good Growth  | 90             |                |                |                |                | 90             |
| Sustainability Programme                                    | 300            | 500            |                |                |                | 800            |
| LIP   | 7,387          |                |                |                |                | 7,387          |
| Cycle Parking   | 36             | 40             |                |                |                | 76             |
| Electric Vehicle Charging Point (EVCP)                      | 392            | 382            | 396            |                |                | 1,170          |
| Park Asset Management                                       | 1,000          | 1,000          | 1,000          |                |                | 3,000          |
| Waste and Recycling Investment                              | 1,956          |                |                |                |                | 1,956          |
| Ashburton Park Heritage Fund                                |                |                |                |                |                | 0              |
| <b>SUSTAINABLE COMMUNITIES, REGEN &amp; ECONOMIC DV</b>     | <b>30,865</b>  | <b>20,759</b>  | <b>20,160</b>  | <b>18,716</b>  | <b>18,791</b>  | <b>109,291</b> |
| <b>TOTAL GENERAL FUND</b>                                   | <b>52,325</b>  | <b>34,164</b>  | <b>29,059</b>  | <b>25,051</b>  | <b>25,126</b>  | <b>165,726</b> |
| Capitalisation Direction                                    | 38,000         | 38,000         | 38,000         | 38,000         | 38,000         | 190,000        |
| <b>Total Including Capitalisation</b>                       | <b>90,325</b>  | <b>72,164</b>  | <b>67,059</b>  | <b>63,051</b>  | <b>63,126</b>  | <b>355,726</b> |
| Major Repairs and Improvements Programme                    | 24,030         | 35,177         | 28,899         | 31,165         | 31,165         | 150,436        |
| NEC Housing System  |                |                |                |                |                | 0              |
| Regina Road   | 14,105         | 14,105         | 14,105         | 14,105         | 14,105         | 70,525         |
| Building Safety Works                                       | 10,500         | 40,300         | 20,000         | 8,515          |                | 79,315         |
| Repairs Referrals   | 8,600          | 7,500          | 7,500          | 7,500          | 7,500          | 38,600         |
| <b>HOUSING REVENUE ACCOUNT CAPITAL</b>                      | <b>57,235</b>  | <b>97,082</b>  | <b>70,504</b>  | <b>61,285</b>  | <b>52,770</b>  | <b>338,876</b> |
| <b>Capital Programme Total</b>                              | <b>147,560</b> | <b>169,246</b> | <b>137,563</b> | <b>124,336</b> | <b>115,896</b> | <b>694,602</b> |

