

## Discretionary support – Rent in Advance or/and Deposit

For more information about our deposit/rent in advance scheme please visit our website via the link below:

<https://www.croydon.gov.uk/advice/benefits/discretionary-support/discretionary-support-fund>

Please be advised due to a very limited fund, we may be only able to consider one month deposit or one rent in advance, we may not be able to consider helping customers with both the deposit and rent in advance.

If you require help with finding accommodation you can check your eligibility for assistance on the housing options self-help tool via the link below. If you are living at home with parents or living with friends, please complete the housing options self-help tool below to see if you are eligible for a referral to us.

<https://www.croydon.gov.uk/housing/yourhome/housing-helptool>

If you are looking at applying for financial assistance we would recommend you not put down any monies on the property or make any agreements with the landlord/estate agent until you have heard from us regarding your application.

The property must be within the Local Housing Allowance (LHA) rate, if the property exceeds the LHA rate, we will use the information you provide to assess if it will be affordable.

To find the LHA rate for the property you have located, please visit the link below.

<https://lha-direct.voa.gov.uk/Search.aspx>

Alternatively, you can find the monthly LHA rates for the London Borough of Croydon below.

LHA rates \*

LHA Rates	Outer South	Inner South
Shared room	£357.32	£412.44
1 bedroom	£746.37	£884.34
2 bedroom	£939.85	£1,149.52
3 bedroom	£1,209.60	£1,433.12
4 bedroom	£1,492.31	£1,807.08

\* subject to change every April

### Useful websites in finding a property

DSS – [www.dssmove.co.uk](http://www.dssmove.co.uk)

Open Rent – [www.openrent.co.uk](http://www.openrent.co.uk)

Zoopla – [www.zoopla.co.uk](http://www.zoopla.co.uk)

Right Move – [www.rightmove.co.uk](http://www.rightmove.co.uk)

Spare Room - [www.spareroom.co.uk](http://www.spareroom.co.uk)

### Letting Agents who may accept housing benefit/housing costs from Universal Credit

Estate Agents	Contact Number		Email	
Caridon	0203 307 0555		<a href="mailto:susan.passman@caridon.co.uk">susan.passman@caridon.co.uk</a>	
Conqueror Homes	0208 684 8133		<a href="mailto:conquerorhomes@btconnect.com">conquerorhomes@btconnect.com</a>	
Crown Lets 4u	0208 684 6677		<a href="mailto:info@crowplets4u.co.uk">info@crowplets4u.co.uk</a>	
Home Lets	0208 684 3456		<a href="mailto:info@homelets-uk.com">info@homelets-uk.com</a>	
Kilo State	Norwood Branch 0208 656 8888	Norbury Branch 0208 679 6015	Norwood branch <a href="mailto:norwood@kilostate.co.uk">norwood@kilostate.co.uk</a>	Norbury Branch <a href="mailto:norbury@kilostate.co.uk">norbury@kilostate.co.uk</a>
Mi move	0203 538 0558		<a href="mailto:lettings@mi-move.com">lettings@mi-move.com</a>	
Universal Estates	0208 764 6444		<a href="mailto:info@universal-estates.co.uk">info@universal-estates.co.uk</a>	
Options	0208 689 2595		<a href="mailto:info@optionsea.com">info@optionsea.com</a>	
Top Move	0208 683 0012		<a href="mailto:info@top-moveuk.com">info@top-moveuk.com</a>	
Townends	Croydon Branch 0208 680 8585	Thornton Heath Branch 0208 684 2441	Croydon Branch <a href="mailto:croydon@townends.co.uk">croydon@townends.co.uk</a>	Thornton Heath Branch <a href="mailto:thorntonheath@townends.co.uk">thorntonheath@townends.co.uk</a>
James Chiltern	0208 681 8133		<a href="mailto:info@jameschiltern.com">info@jameschiltern.com</a>	
Home Connections	0208 689 1211			
Choices	0208 680 1414		<a href="mailto:croydon@choices.co.uk">croydon@choices.co.uk</a>	
Paul Meakin	0208 657 5000		<a href="mailto:lettings@paulmeakin.co.uk">lettings@paulmeakin.co.uk</a>	
1 <sup>st</sup> Premier Properties	0203 370 5922		<a href="mailto:enquiry@1stpremierproperties.co.uk">enquiry@1stpremierproperties.co.uk</a>	

For any queries relating to a deposit/rent in advance, please find contact details below:

**Phone: 0208 604 7226**  
**E-mail: [dhp@croydon.gov.uk](mailto:dhp@croydon.gov.uk)**  
**Phone: 0208 760 5719**  
**E-mail: [cds@croydon.gov.uk](mailto:cds@croydon.gov.uk)**