

## November 2024 Housing Improvement Board

**Tuesday 12<sup>th</sup> November 2024 - 18:00 – 20:00**  
**In person/MS Teams**

### Attendees

Martin Wheatley – (MW) Chair  
 Mayor Jason Perry – (JP) Executive Mayor  
 Cllr Lynne Hale– (LH) Deputy Mayor and Cabinet Member for Homes  
 Ishia Beckford – (IB) Tenant representative  
 Yaw Boateng – (YB) Tenant representative, TLP chair  
 Dave Mundy – (DM) Leaseholder representative  
 Les Parry – (LP) Tenant representative  
 Eamon McGoldrick – (EM) Independent Representative

Cllr Chrishni Reshekaron– (CR) Councillor  
 Piali Das Gupta – (PDG) London Councils representative  
 Pamela Leonce (PL) Improvement and Assurance Panel representative

Susmita Sen – (SS) Corporate Director for Housing  
 Mary Larbie – (ML) Director of Housing Management  
 Sue Hanlon – (SH) Director of Assets and Repairs  
 Orlagh Guarnori – (OG) Finance Manager  
 Lisa McFadden – (LM) Executive Officer (Minutes)  
 Paul Davey – (PD) Senior Strategy Officer (Housing)

1		<b>Welcome and Introductions</b>	Martin Wheatley
2		<b>Minutes from 18<sup>th</sup> August 2024</b>	Martin Wheatley
3		<b>Housing Transformation Update</b>	Susmita Sen
3		<b>Housing Improvement Board KPI's Update</b>	Susmita Sen
4		<b>Presentation on Housing Service Level Agreements – Grounds Maintenance</b>	Mary Larbie/Karen Agbabiaka
5		<b>AOB</b>	Martin Wheatley

Future Board Dates: 14<sup>th</sup> February 2025, 6<sup>th</sup> May 2025

Closed Session: 2<sup>nd</sup> Decemebr 2024