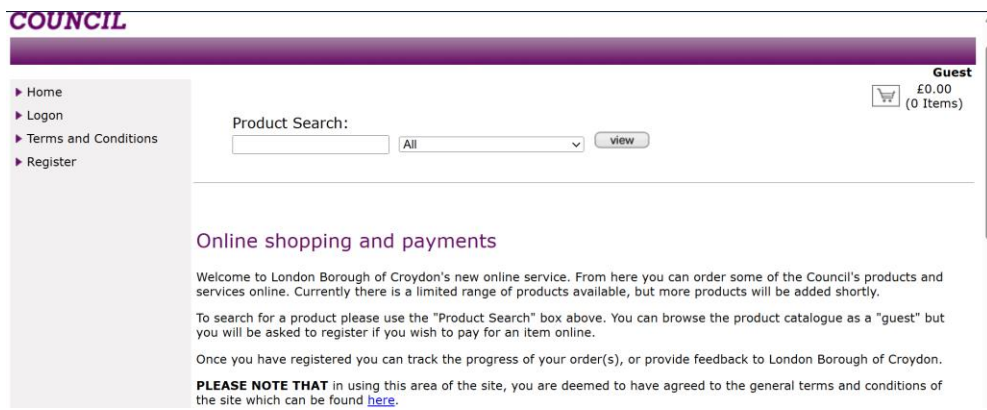


ALLOTMENTS HOW TO GUIDE:

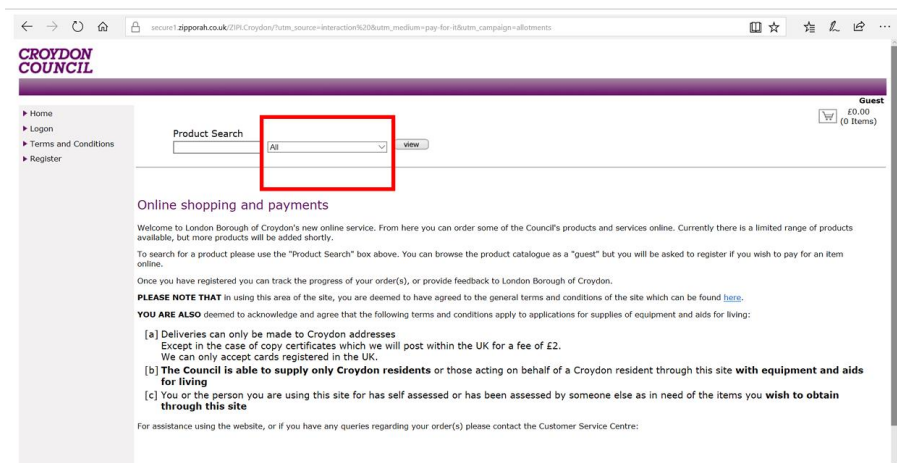
PAYING FOR YOUR ALLOTMENT ONLINE

WARNING: The Allotment Service is not responsible for invalid payments. Please ensure you have a valid payment request - invoice and/or permission to use the concessionary tariff before making any payment. Contact allotment services at allotments@croydon.gov.uk if you have any question.

1. Visit www.croydon.gov.uk/allotments/information_for_plotholders or paste the link on your browser <https://croydon.zipporah.co.uk/Croydon.ZIPI/default.aspx>



2. Select Allotments from the dropdown menu in the “All” window



3. Click the “View” to prompt the allotment products

← → ↻ 🔍

secure: croydon.gov.uk/2017/Croydon/Forms/online-interaction/Allotment_payment_pay_for_allotment_campaign/allotments

CROYDON COUNCIL

Home
Login
Terms and Conditions
Register

Product Search: Allotments

Guest (£0.00 (0 items))

Online shopping and payments

Welcome to London Borough of Croydon's new online service. From here you can order some of the Council's products and services online. Currently there is a limited range of products available, but more products will be added shortly.

To search for a product please use the "Product Search" box above. You can browse the product catalogue as a "guest" but you will be asked to register if you wish to pay for an item online.

Once you have registered you can track the progress of your order(s), or provide feedback to London Borough of Croydon.

PLEASE NOTE THAT in using this area of the site, you are deemed to have agreed to the general terms and conditions of the site which can be found [here](#).

YOU ARE ALSO deemed to acknowledge and agree that the following terms and conditions apply to applications for supplies of equipment and aids for living:

(a) Deliveries can only be made to Croydon addresses
Except in the case of copy certificates which we will post within the UK for a fee of £2.
We can only accept cards registered in the UK.

(b) **The Council is able to supply only Croydon residents** or those acting on behalf of a Croydon resident through this site **with equipment and aids for living**

(c) You or the person you are using this site for has self assessed or has been assessed by someone else as in need of the items you **wish to obtain through this site**

For assistance using the website, or if you have any queries regarding your order(s) please contact the Customer Service Centre:

4. Select the product that matches your payment order / invoice by plot size and rent rate:

Home
Login
Terms and Conditions
Register

Product Search: Allotments

Product Catalogue

<p>CROYDON www.croydon.gov.uk</p> <p>01-Allotment - Full Plot - Standard Rent</p> <p>Allotment - Full Plot - Standard Rent</p> <p>Price inc VAT: £87.75</p>	<p>CROYDON www.croydon.gov.uk</p> <p>05-Allotment - Half Plot - Concessionary Rent</p> <p>Allotment - Half Plot - 50% Concessionary Rent</p> <p>Price inc VAT: £21.93</p>
<p>CROYDON www.croydon.gov.uk</p> <p>02-Allotment - Half Plot - Standard Rent</p> <p>Allotment - Half Size - Standard Rent</p> <p>Price inc VAT: £43.87</p>	<p>CROYDON www.croydon.gov.uk</p> <p>06-Allotment - Full Plot - Midyear Discount Rent</p> <p>Allotment - Full Plot - Mid Year Discount Rent</p> <p>Price inc VAT: £43.87</p>

5. Add the product to the cart

CROYDON COUNCIL

Home
Login
Terms and Conditions
Register

Product Details

CROYDON
www.croydon.gov.uk

02-Allotment - Half Plot - Standard Rent

Description: Allotment - Half Size - Standard Rent

Detail:
WARNING: The Allotment Service is not responsible for invalid payments. Please ensure you have a valid invoice and permission to use the concessionary tariff before making any payment. Contact allotments@croydon.gov.uk if you have any question.

Please only use this system for the renewal of your allotment rent. If you wish to be added to the Allotment waiting list, please go to <https://forms.croydon.gov.uk/form/application-for-a-council-allotment-no-back>

Please use this option to pay the standard annual rent due on your half size allotment plot - 5 rod (approx 125m2). You will be asked for allotment site and plot number when you add the item to your basket.

If you have more than one plot please complete your details and then select 'Continue Shopping'.

Terms and Conditions:
Price inc VAT: £43.87

6. Fill the information requested and click continue

secure1.zipporah.co.uk/CPI/Croydon/Process/Product/Questionnaire.aspx

CROYDON COUNCIL

Guest

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Product Information

Name Of Allotment Plot Holder *

Home Address Of The Plot Holder *

Post Code *

Telephone Number *

E-mail Address *

Name Of Allotment Site *

Plot Number *

Concession Category *

Please confirm that evidence required has been approved by the Allotments team *

cancel previous continue

7. Click final checkout to proceed to payment

secure1.zipporah.co.uk/ZIP/Croydon/process/shoppingcart/ShoppingCart.aspx

CROYDON COUNCIL

Guest

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Shopping Cart

ProductID	Product Name	Product Reference	Quantity	Price excl. VAT	Price Inc. VAT	Remove	Product Information
184	Allotment - Full Plot - Concessionary Rent	AFSHP	1	£29.25	£29.25	<input type="checkbox"/>	View

Order Cost: £29.25
VAT: £0.00
Total: £29.25

[Update Your Shopping Cart](#) [Final Check Out](#) [Continue Shopping](#)

Tel: +44(0)20 8726 6000
Email: [Customer Service Centre](#)

8. To pay you can “Log on” or “Register”

PLEASE NOTE: THIS IS NOT YOUR MYACCOUNT LOG IN USED TO PAY FOR OTHER COUNCIL SERVICES AT WWW.CROYDON.GOV.UK. You will need to have a separate or new account to pay for your allotment. If you are experiencing issues with zipporah, please contact customer services directly ON 0208 726 600 or contactthecouncil@croydon.gov.uk

If you have an account, go to your basket and log in:

secure1.zipporah.co.uk/ZIP/Croydon/Logon.aspx?ReturnUrl=%2FZIP/Croydon%2Fregistered%2FshoppingCartProcess%2FshoppingCartConfirmation.aspx

CROYDON COUNCIL

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Logon

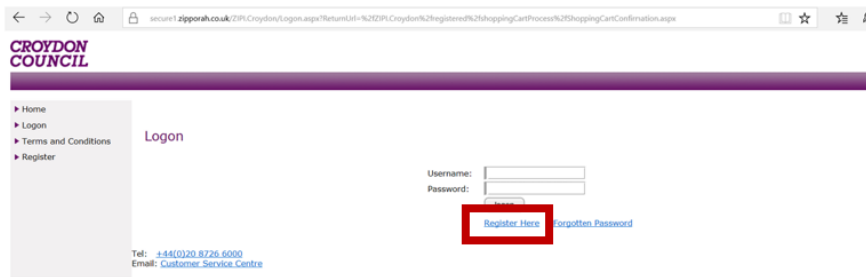
Username:

Password:

[Logon](#) [Register Here](#) [Forgotten Password](#)

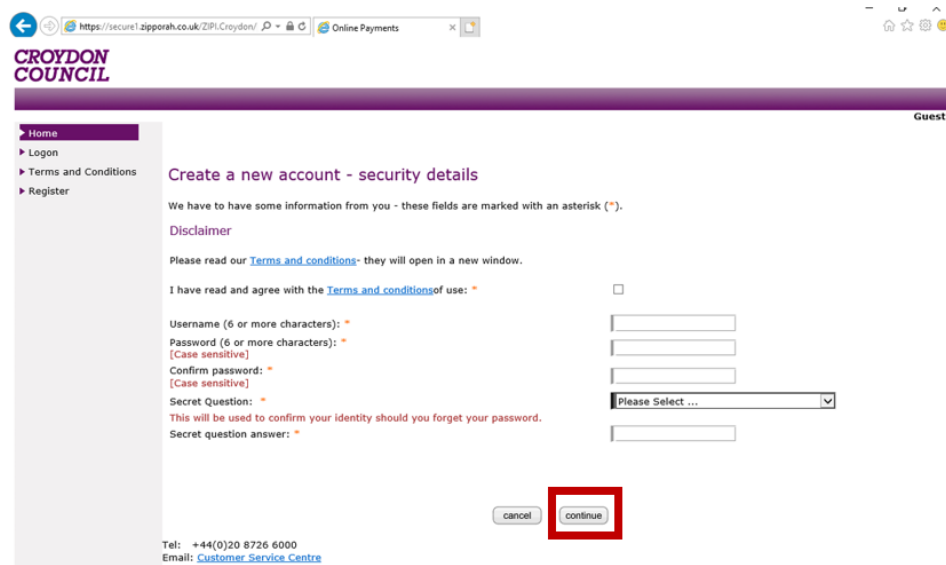
Tel: +44(0)20 8726 6000
Email: [Customer Service Centre](#)

If you don't have an account, click on "register here"



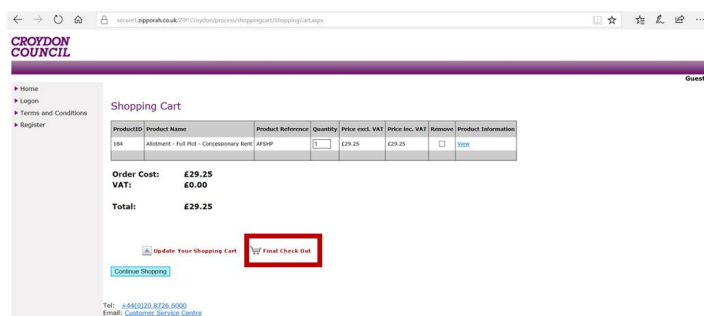
The screenshot shows the Croydon Council website's Lagon page. The URL in the browser is secure1.zipporah.co.uk/ZPL/Croydon/Lagon.aspx?ReturnUrl=%2FZPL/Croydon%2Fregistered%2FshoppingCartProcess%2FshoppingCartConfirmation.aspx. The page has a purple header with the Croydon Council logo. A sidebar on the left contains links: Home, Lagon, Terms and Conditions, and Register. The main content area is titled 'Lagon' and features a login form with fields for Username and Password, and a 'Logon' button. Below the login form, the 'Register Here' link is highlighted with a red box. To the right of this link is a 'Forgotten Password' link. At the bottom left, contact information is provided: Tel: +44(0)20 8726 6000 and Email: [Customer Service Centre](#).

Fill the form and click continue



The screenshot shows the 'Create a new account - security details' page on the Croydon Council website. The URL is <https://secure1.zipporah.co.uk/ZPL/Croydon/>. The page has a purple header with the Croydon Council logo and a 'Guest' user status. A sidebar on the left contains links: Home, Lagon, Terms and Conditions, and Register. The main content area is titled 'Create a new account - security details'. It includes a disclaimer and a checkbox for 'I have read and agree with the Terms and conditions of use: *'. Below this, there are input fields for Username (6 or more characters), Password (6 or more characters, case sensitive), Confirm password (case sensitive), Secret Question (a dropdown menu), and Secret question answer. The 'continue' button is highlighted with a red box. At the bottom left, contact information is provided: Tel: +44(0)20 8726 6000 and Email: [Customer Service Centre](#).

Click Final Check Out:



The screenshot shows the 'Shopping Cart' page on the Croydon Council website. The URL is secure1.zipporah.co.uk/ZPL/Croydon/process/shoppingCart/shoppingCart.aspx. The page has a purple header with the Croydon Council logo and a 'Guest' user status. A sidebar on the left contains links: Home, Lagon, Terms and Conditions, and Register. The main content area is titled 'Shopping Cart'. It contains a table with columns: ProductID, Product Name, Product Reference, Quantity, Price each, VAT, Price Inc. VAT, Remove, and Product Information. The table lists one item: 'Admission - Full Price - Concessionary Area' with a quantity of 1 and a price of £29.25. Below the table, the order summary shows: Order Cost: £29.25, VAT: £0.00, and Total: £29.25. At the bottom, there are two buttons: 'Update Your Shopping Cart' and 'Final Check Out', with the latter highlighted by a red box. A 'Continue Shopping' link is also present. At the bottom left, contact information is provided: Tel: +44(0)20 8726 6000 and Email: [Customer Service Centre](#).

Review and submit the order

Home

Account History

Edit Account

Terms and Conditions

Review and Submit Your Order

Please check all the information below to be sure it's correct.

Product ID	Product Name	Product Reference	Quantity	Price excl. VAT	VAT	P & P	Product Information
182	01-Allotment - Full Plot - Standard Rent	ALLFS	1	£87.75	£0.00	£0.00	View

Total: £87.75

Billing Address

Name: Mrs Ila Barreto

Street Description: stubbs meat

Locality: LONDON

Town: CR0 3RL

Postcode: United Kingdom

Country:

Shipping Address

Name: Mrs Ila Barreto

Street Description: stubbs meat

Locality: LONDON

Town: CR0 3RL

Postcode: United Kingdom

Country:

edit

cancel

submit

Tel: +44(0)20 8726 6000

Email: [Customer Service Centre](#)

Click continue

Home

Account History

Edit Account

Terms and Conditions

Payment Method

Upon clicking the continue button you will be taken to the secure payment website.

cancel

continue

Tel: +44(0)20 8726 6000

Email: [Customer Service Centre](#)

Enter your payment details and click continue

Home

Account History

Edit Account

Terms and Conditions

Online Payments

You are here: Home > Do it online

Card Details

All fields marked * must be completed

Amount £10.50

Card Number*

Please enter the name as it appears on the card

Card Holder Name*

Own Cardholder

MMYY/

Expiry Date*

If your payment card has an issue number please enter it as it appears on the card. For example, if the number shown is 63 type 03, if the number shown is 3 type 3.

Issue Number

MMYY/

Start Date

Please enter the 3 digit security code printed on the back of your card

Security Code*

Please enter a valid e-mail address if you would like to receive an electronic receipt for your payment

E-Mail Address

Confirm E-Mail Address

Continue

Back

Reset

NOTE: CLICKING ON THE LINKS BELOW WILL OPEN A NEW BROWSER WINDOW

MasterCard

Verified by

Trustwave

Note: Your bank will go through any verification processes it has in place.

Once you have completed all the above steps, you should receive a confirmation of payment on screen or to the email address you registered on this site.

If you experience any issues during this process, please call the contact centre on 0208 726 6000 or contactthecouncil@croydon.gov.uk.

Croydon Allotment Service
Sustainable Communities,
Floor 3 Zone C
Bernard Weatherill House
8 Mint Walk
Croydon, CR0 1EA
Email: Allotments@croydon.gov.uk