

Croydon Adult Social Care and Health Strategy 2026 - 2030

A summary for health partners

Our vision

‘Enabling people to live in a place they call home with the people and things that they love, doing the things that matter to them in communities which look out for one another.’



What is the one thing you need to know:

We are committed to working with you to deliver **coordinated, person-centred care and support** that starts early, supports independence, and reflects the values of our communities.

Together, we can make health and care feel connected, compassionate, and effective.

To find out more about Adult Social Care and Health in Croydon, visit:

www.croydon.gov.uk/adult-health-and-social-care

Support people as early as possible: We are prioritising early intervention to reduce crisis care and improve wellbeing. This includes community-based preventative service, support with employment, technology, reablement and occupational therapy to delay formal care needs. We ask Health colleagues to collaborate with Adult Social Care and Health to identify and share information about risk, share effective practice to reduce health needs, and support preventative pathways.

Help people live more independently: Our focus when assessing needs and providing care and support will always be on enabling people to become more independent. This isn't about reducing levels of support, but providing the right kinds of support, to regain independence. We aim to help people live more independently, with care that builds confidence and autonomy. We want health colleagues to work alongside us to co-develop support and care plans that promote recovery, self-management, and independence, especially through personalised approaches.

Identify and reduce inequities through high quality services: We are committed to fair access and high-quality care for all residents, regardless of background or financial status. We want to work with health colleagues to help us identify health inequalities, share data and insights, and work together to ensure equitable access to care and support.

Improve the range and accessibility of accommodation: We will improve the range and accessibility of accommodation for people with care needs. We will advocate for suitable housing, support transitions, and help residents with care and support needs feel safe and settled in their homes. We would like to work alongside health colleagues to ensure people have the right environment to recover and thrive, with suitable housing a key consideration of the discharge pathway

Use ideas from the community to shape our work: We want residents and carers to shape the services they receive. Transparency and feedback are key. We want to work together health colleagues to encourage patient voice, share feedback, and help us co-design services that reflect what matters most to people. We will have a clear flow of information, both to and from residents and senior decision-makers.

Work closely with health and community partners to provide more joined-up services: Our residents shouldn't have to repeat their stories or feel like receiving care and support from across health and care services is burdensome. It should feel natural and logical when moving between services, where different skills and knowledge are needed to best support residents. We want to continue building joined-up services across health, social care, and the voluntary sector. We want to create more multi-disciplinary teams, share records and assessments where appropriate, and help create seamless transitions between services.