

Statistical Information 2023/24

Parking Services collects statistical information relating to its various functions. The key data for 2023/24 is detailed below

PCN Issued

PCN Issued	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
Higher Level PCN	90,619	2,920	0	1,648	141,791	236,978
Lower Level PCN	18,309	8,423	0			26,732
Total PCN's issued	108,928	11,343	0	1,648	141,791	263,710

PCN's paid

PCN's paid	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's paid at discount	51,186	4,756	0	961	79,775	136,678
PCN's paid at full rate or higher	15,608	1,318	0	258	19,967	37,151
Total	66,794	6,074	0	1,219	99,742	173,829

Informal representation

Informal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a informal rep was made	15,950	1,877	0	208	0	18,035
PCN cancelled as a result of representational of informal challenge (not including 'accept reduced payment')	3,751	658	0	14	0	4,423
% of PCNs cancelled against total PCNs issued	3.4%	5.8%	0.0%	0.8%	0.0%	1.7%

Formal representation

Formal representation	On Street	Off Street	CCTV	Bus Lane	Moving Taffic	Total
PCN's against which a formal rep was made	5,491	536	0	76	19,690	25793
PCN cancelled as a result of representational of formal challenge (not including 'accept reduced payment')	427	58	0	7	659	1151
% of PCNs cancelled against total PCNs issued	0.4%	0.5%	0.0%	0.4%	0.5%	0.4%

Appeals

Appeals	On Street & off street	Bus Lane	Moving Taffic	Total
PCN's against which an appeal was made	463	13	1,008	1,484
PCN's against which an appeal was made & allowed	67	0	162	229
	530	13	1170	1,713

Top 30 PCN issuance	
PARSONS MEAD, CROYDON	40,123
ADDISCOMBE ROAD, CROYDON	9,431
HALING ROAD, SOUTH CROYDON	6,000
MONTPELIER ROAD, PURLEY	3,829
SANDOWN ROAD, SE25 -	3,470
KESTON AVENUE, COULSDON	3,416
WINTERBOURNE ROAD, THORNTON HEATH	3,174
CYPRESS ROAD, SE25	3,040
DERBY ROAD, CROYDON	2,688
OAKLEY ROAD, SE25	2,571
THOMSON CRESCENT, CROYDON	2,411
ABINGDON ROAD, SW16	2,305
BRADING ROAD, CROYDON	2,214
HIGH STREET, PURLEY	2,179
BIGGIN WAY, SE19	1,926
WELLESLEY ROAD, CROYDON	1,851
Wellesley Road By Car Park entrance	1,812
SURREY STREET, CROYDON	1,811
CHAPMAN ROAD, CROYDON	1,682
FRITH ROAD, CROYDON	1,589
BEDFORD PARK CROYDON	1,490
FAIRCHILDES AVENUE, CROYDON	1,471
WALPOLE ROAD, CROYDON	1,418
SCARBROOK ROAD, CROYDON	1,392
LITTLE ROKE ROAD, KENLEY	1,317
LLOYD PARK CAR PARK, CROYDON	1,295
LONDON ROAD, CROYDON NZ	1,203
COLLEGE RD, CROYDON	1,162
Surrey St	1,143
HIGH STREET, CROYDON	1,132

Permit Issuance - all categories	
Visitors - Central Zone Only	93
Trader Permits	3
Surface Car Parks Season Ticket	306
Staff Permits	1,727
Resident Permits	8,046
Resident 6 Weeks	110
Housing Estate Visitors	224
Housing Estate Visitor Concessionary	4
Housing Estate Residents	466
Healthy Neighbourhood Exemption	196
Doctors Permits	20
Charity Permits	73
Business Permits	225
All Zone Permits	337

Financial information 2023/24

Parking account as required by S.55 of the Road Traffic Regulation Act 1984 (as amended)

Total Parking		
	2023-24	2023-24
	£	£
Income from Parking	(22,399,164)	
<i>Enforcement - Penalty Charge Notices</i>		(12,824,692)
<i>Paid for Parking</i>		(6,819,448)
<i>Suspensions</i>		(890,240)
<i>Permits and Dispensations</i>		(1,839,627)
<i>Other</i>		(25,158)
Non-Parking income (other)	(39,500)	
Total Parking	<u>(22,438,664)</u>	
Expenditure - within parking	7,656,447	
Adjusted parking expenditure	<u>7,656,447</u>	
(Surplus) / deficit relating to Parking	<u>(14,742,717)</u>	
Wider uses under Section 4		
Expenditure - concessionary fares	10,412,911	
Highways Act	10,270,692	
sub-total	<u>20,683,603</u>	
(Surplus) / deficit	<u>5,940,886</u>	