



Croydon
Education
Partnership



Croydon Services for Schools

Croydon Services for Schools
1st April 2026 to 31st March 2027

Enter →

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Introduction

Welcome to Croydon's Directory of Services for 2026-2027

This brochure provides an overview of the services available to help you develop staff and volunteers and ensure your setting meets required standards.

All services can be purchased through the Croydon Education Partnership portal:

www.croydoneducationpartnership.org/

For details on the Croydon Education Partnership and its strategic priorities, please visit:

www.croydoneducationpartnership.org/meeting-information/

We continue to benefit from the excellent relationships we have with schools and look forward to a continued positive partnership.

Good news! Schools Forum funding continues for another year, supporting state-funded Croydon schools with training such as DSL refreshers, safer recruitment, CPD subscriptions, and the Whistleblowing Service.

Please note that each Service Provider within the Council will be responsible for issuing any (SLA) service level agreement, specific service terms, order deadlines and responding to any service delivery related queries. If you need any help with your order or have a financial query, please contact us:

educationenquiries@croydon.gov.uk

We look forward to continuing to support you.

Best wishes

Shelley Davies Director of Education



Shelley Davies

Director of Education
Croydon Council



Croydon Education Partnership



Contact

Christine.lonsdale@croydon.gov.uk

The Croydon Education Partnership (CEP) was launched as part of the Mayor's plan – develop an effective Education Partnership with schools.

Terms of Reference were agreed in December 2022 and the strategic board established in June/July 2023 (comprising of representatives from all Croydon institutions, i.e. nurseries, primary schools, secondary schools, HE and FE).

An independent Chair was appointed in October 2023.

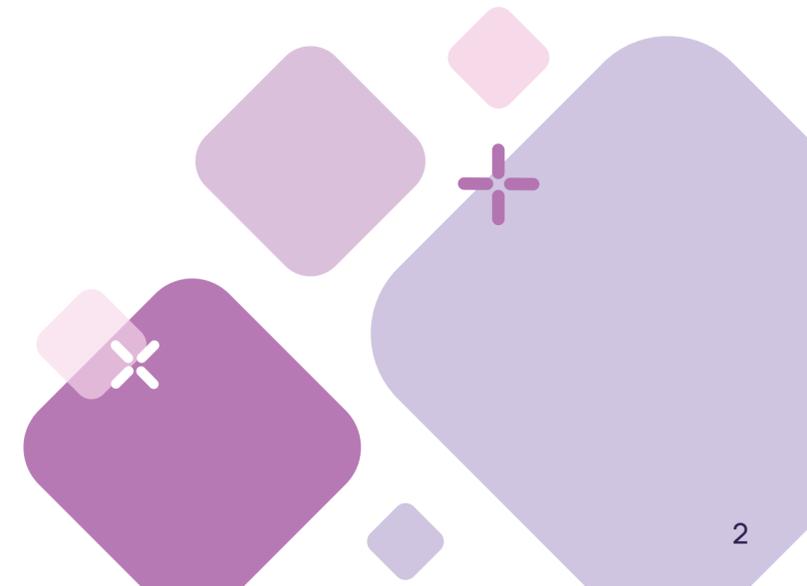
Working groups are now in place driving the following priorities:

1. Recruitment and retention
2. Wellbeing and mental health
3. Inclusion
4. Literacy/Oracy

If you would like to be involved, please contact:

Christine Lonsdale, Croydon Education Partnership Manager

Christine.lonsdale@croydon.gov.uk



CLEAPSS

This SLA runs for 12 months from 1 April 2026 – 31 March 2027 and is for Croydon maintained schools only.



Contact

science@cleapss.org.uk

CLEAPSS is an advisory service providing support in science and technology to schools including establishments for pupils with special needs. CLEAPSS offers help to providers from primary education through to Post 16 studies.

Fees

The LA membership of CLEAPSS is free to all our community schools and at a reduced cost to our other maintained schools. The LA renews its membership and licence annually at which point schools are asked to renew or purchase the licence.

The cost of the licence to each school is dependent on the number of pupils on roll in the autumn census. There is a flat rate of cost per pupil and the rate may change annually in line with the costs charged by the provider.

Access

Please note that your username and password will automatically change in February and so you will need to contact CLEAPSS directly to update this.

Contact: www.cleapss.org.uk



The full list of services provided by CLEAPSS can be found on the website: www.cleapss.org.uk



Continuous Professional Development



For bespoke training

Educationenquiries@croydon.gov.uk

Our training is delivered by leading experts to ensure high-quality learning. Each course is designed to address current local and national priorities, keeping school staff equipped with the latest knowledge and skills in a rapidly evolving education landscape.

Our safer recruitment training is accredited by the Lucy Faithfull Foundation (member of the Safer Recruitment Consortium). Our Mathematics support is highly regarded - we work in partnership with London Thames Maths Hub delivering CPD and targeted school support for them.

Our leadership programmes develop effective leadership in schools and our designated safeguarding lead training ensures key safeguarding staff are up to date on local and national requirements.

Offer

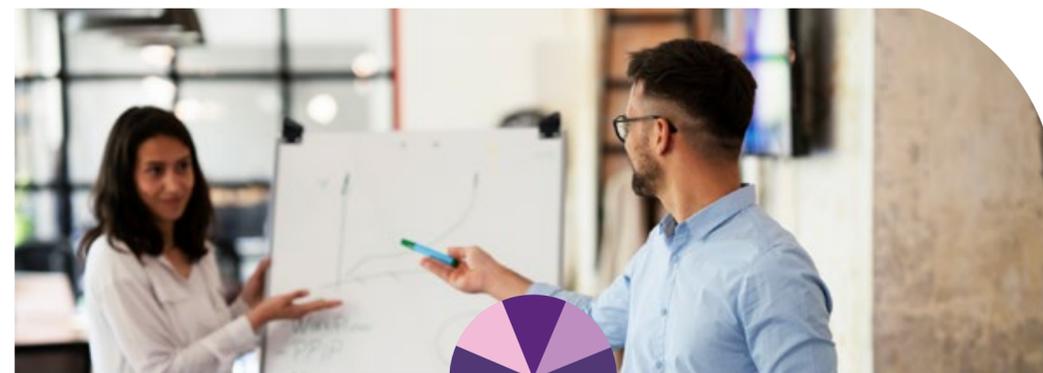
We provide a centralised training programme focused on school development and regulatory compliance. Courses can be tailored for on-site or online delivery. Our governor training includes an extensive virtual programme and bespoke board sessions. We regularly update our courses - for current course details, visit:

www.croydoneducationpartnership.org/courses/

Croydon state-funded schools benefit from fully funded places for selected courses, including DSL refresher training, safer recruitment refresher training, and two CPD subscriptions.

Benefits

- Flexible annual subscriptions at discounted rates
- Subscriptions enabling 2 delegates from a setting to attend.



For course pricing details: Fees vary depending on duration, venue/virtual delivery and trainer.

www.croydoneducationpartnership.org/courses

For bespoke training please contact:

Educationenquiries@croydon.gov.uk

- Access to the latest information and thinking.
- Sharing of best practice with colleagues from other settings
- Certificates for delegates to evidence CPD
- Online individual CPD record for training course attendance



Educational Psychology Service (EPS)



The team is made up of qualified Educational Psychologists (EPs) who are registered with the Health and Care Professions Council (HCPC) and hold enhanced DBS certification. All EPs within the service have completed accredited postgraduate training in educational and child psychology, with extensive experience working across early years, school, and post-16 settings.

We are also supported by a team of Assistant EPs and regularly provide supervision, mentoring, and placement opportunities for trainee EPs, reflecting our commitment to developing the next generation of practitioners.

The Educational Psychology Service (EPS) is highly regarded locally for its expertise, evidence-informed practice, and flexible approach to meeting need. Their work is grounded in relational, trauma-informed, and neuro-affirming principles, ensuring that the voices of children, young people, and families are central to all that they do.

Offer

A full psychological service is provided to a range of educational settings in Croydon in response to presenting needs. This includes regular consultative support to all maintained schools and academies, both mainstream and specialist provision, as part of the statutory service. Plus, the delivery of additional sessions, purchased by school staff, to include pupil assessments and intervention, parent consultations, advice regarding local support and referrals, training, and staff support. Critical incident support is also available.

The service aim is to apply psychology to help to meet local needs and to improve outcomes for vulnerable children and young people.

For bespoke training

edpsychology@croydon.gov.uk

020 8241 5468



Fees vary depending on duration, venue/ virtual delivery and trainer.

www.croydoneducationpartnership.org/courses

For bespoke support please contact:

edpsychology@croydon.gov.uk

Benefits

- Strong local knowledge and the ability to offer continuity of service.
- Expertise in working in partnership with parents, school staff and other agencies.
- A highly regarded team which has a depth of experience, knowledge, and skills.
- Access to up to date and relevant research enables the EP's team to model good practice.



Educational Psychology Service (EPS)



For bespoke training

edpsychology@croydon.gov.uk

020 8241 5468

Fees

Statutory Educational Psychology service time, funded by Croydon Local Authority, is used to fulfil the necessary statutory functions in relation to individual pupils and is available to all schools. The service's operational model is described within the Service Level Statement available on the portal.

Sessions of Educational Psychology traded time can be purchased by agreement. The available EP time is distributed fairly and equitably across Croydon's maintained schools and academies, both mainstream and special, according to need, based on local data.

The fee is £600 for a 6-hour session which includes both on site visits and off-site work in relation to these visits.

Educational Psychology support can include:

- Consultation with school staff, parents and other professionals regarding individuals, groups and whole school issues including the statutory process.
- Individual psychological assessment, advice and intervention to promote inclusion and to support access to the curriculum.
- Emotional Literacy for Support Assistants (ELSA) training and supervision.
- Professional supervision for individuals or groups of staff such as Designated Safeguarding Leads, teaching, or support staff.
- Continuing professional development to develop the skills of education professionals.

We offer:

- **Neuro-affirming Schools Training** - embedding inclusive, strengths-based and relationship-centred approaches for neurodivergent learners.
- **Zones of Regulation** - supporting pupils to understand and manage emotions, energy and attention levels.



Fees vary depending on duration, venue/ virtual delivery and trainer.

www.croydoneducationpartnership.org/courses

For bespoke support please contact:

edpsychology@croydon.gov.uk

- **PACE and Emotion Coaching** - promoting co-regulation, empathy and attuned communication to strengthen relational safety.
- **Supporting Schools with Emotionally Based School Non-Attendance (EBSNA)** - identifying early indicators of anxiety-related non-attendance and implementing graduated, relationship-focused intervention.
- **Precision Teaching and Evidence-Based Intervention** - building fluency and mastery in literacy and numeracy skills through structured, data-driven methods.
- **Relational Practice** - equipping staff to create psychologically safe, predictable and compassionate learning environments.

Contact: edpsychology@croydon.gov.uk or call us on 020 8241 5468



Employee Assistance Programme

This SLA runs for 12 months from 1st April 2026- 31st March 2027



For bespoke Support

Educationenquiries@croydon.gov.uk

With ever increasing pressures at work and at home, and especially in the current scenario, there are times when we all need some extra support. This is why we are offering an Employee Assistance Programme (EAP) in place to support your employees' total well-being.

The programme offers:

- Comprehensive online resources
- Confidential 24 hours telephone-based support
- Up to 6 face to face/video or telephonic confidential support sessions based on a triage call with a counsellor

EAP is provided by Health Assured HA | [Wisdom Wellbeing Workplace Health & Wellbeing Provider](#). All staff members are highly trained and qualified professionals who are experts in fields such as:

- Health and well-being
- Family matters
- Relationships, elder care, workplace issues
- Debt management
- Employment issues
- Consumer rights
- Counselling

Our EAP provider also provides a crisis intervention and debriefing service to both individual staff members and teams when serious incidents occur. This service has an extra charge and can be arranged by contacting the account manager directly.



Fee

The fee for the 12 months commencing 1st April 2026 until 31 March 2027 is £7.80 per member of staff for the 12 months.

Deadline for orders

Please confirm that you wish to purchase by the 8th March 2026

Please email the signed service level agreement (SLA) for EAP by the 8th of March 2026 to humanresources@croydon.gov.uk



Governor Services for Schools

This SLA runs for 12 months from 1st September 2026 - 31st August 2027



Contact

EducationGovernance@croydon.gov.uk

EducationClerking@croydon.gov.uk

Our experienced and dedicated Educational Governance team provides a comprehensive suite of services tailored for Multi Academy Trusts, Academies, and Maintained Schools.

We work with Boards to develop clear strategic leadership, embed outstanding governance, and strengthen robust accountability, enabling Boards to demonstrate their direct impact on school and Trust improvement.

Benefits

- Training and Development programme that is comprehensive, relevant, and addresses key issues facing Trustees and Governors today.
- Educational Governance team on hand to provide practical advice rooted in deep knowledge and best practices in governance.
- Governance Professionals/Clerks offering procedural guidance and high-quality minutes to ensure compliance with statutory responsibilities.
- Newsletters, updates, and resources to keep Trustees and Governors informed with the latest best practices and developments.
- A variety of specialist governance and clerking consultancy services, tailored to the specific needs of each Board or organisation.

Expert Advice and Support

- Statutory obligations and compliance
- Governance structure changes, including constitution amendments
- Updates and changes in governance guidance

- Strategic development and areas for board growth
- Recruitment and induction of new governors
- Support for federating schools
- Handling complaints and grievances
- Management of governance panels
- Overseeing governor elections
- Policy review and implementation

Offer

Training and Development

- Training and development sessions delivered by expert trainers and facilitators with the relevant subject knowledge.
- Virtual, interactive training programme with bespoke sessions customised for your Board's or Trust's development.
- Access to a comprehensive library of online learning modules via the NGA Learning Link.
- Regular updates on upcoming courses and programmes sent directly to your inbox.
- Telephone and email support for immediate governance advice.
- Digital copies of presentations and materials for easy sharing with your governing body.
- Detailed training and development records to support skills audits and governance reviews.
- Certificates of attendance available on request.



Governor Services for Schools

This SLA runs for 12 months from 1st September 2026 - 31st August 2027



Contact

EducationGovernance@croydon.gov.uk

EducationClerking@croydon.gov.uk

Clerking

- Dedicated clerking service
- Ad-hoc and cover clerking
- Governor Panels (e.g. complaint, exclusion, disciplinary) clerking
- Targeted training and development
- Mentoring of Governance Professionals/Clerks
- Compliance - Statutory registers, procedures, constitution
- Governance Advice at Board Meetings
- Administrative support – Attendance record keeping, Declarations and Pecuniary Interests

Consultancy Services

- Independent Review Panels (IRPs)
- External Reviews of Governance (ERGs)s
- Facilitating Governances Days
- Investigations (HR, Complaints, Governance)
- Facilitated Board Self-Evaluation

Our most popular contracts

- Advice and Training
- Training
- Advice, Training and Clerking
- Clerking

Governance & Training Fees

- Advice and training annual contract for a school / trust board at a fixed fee: £2939
- Training annual contract for a school / trust board at a fixed fee: £1899
- External Review of Governance for a maintained school fixed fee: £1950 (£1750 contracted schools). Quotes available for Academies/ Multi-Academy Trusts
- Bespoke governor advice, training, consultancy and clerking for schools - quote available upon request.

Clerking Services Fees

- Clerking annual or ad-hoc contract for schools - quote available upon request.
- Quotes are available upon request for Multi Academy Trusts, Stand Alone Academies and LA maintained schools for any contract.

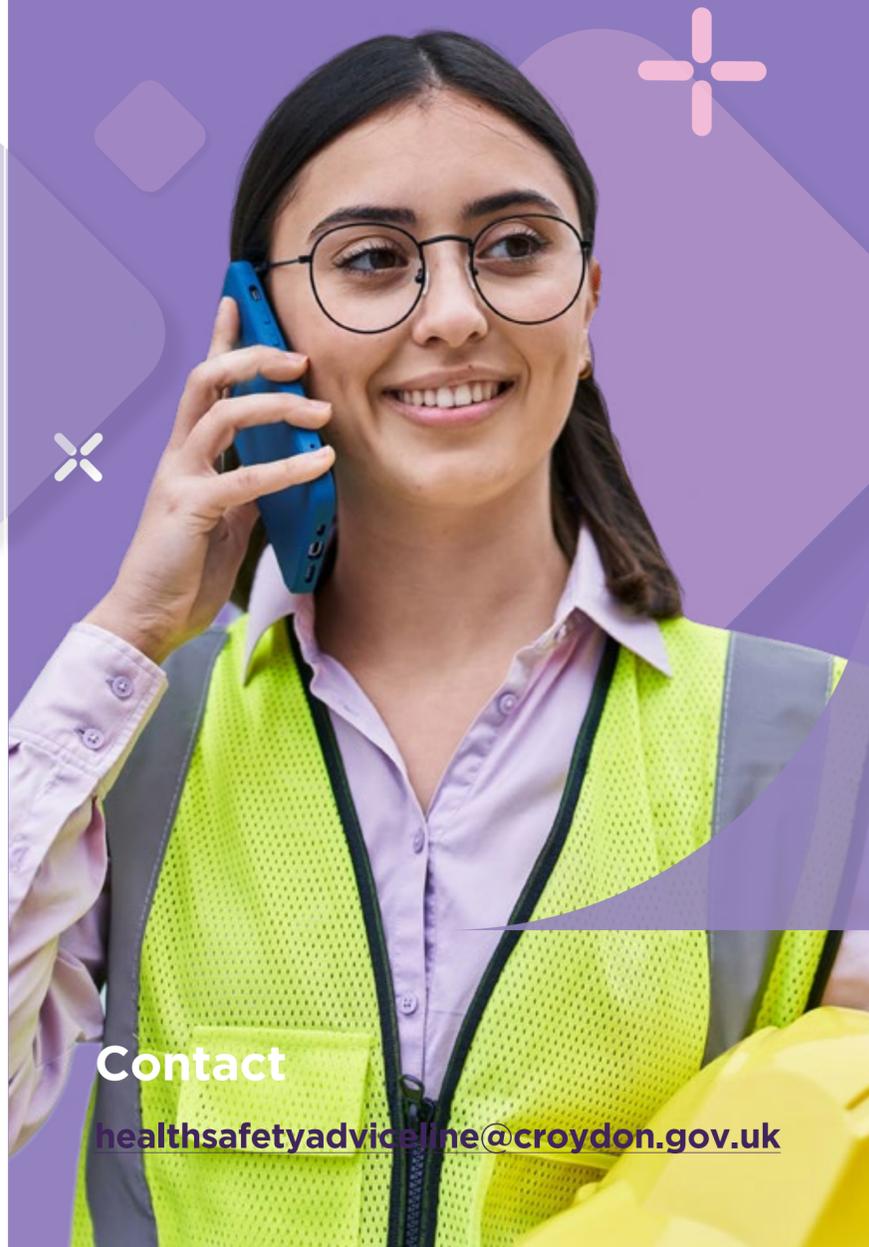
Quotes and Contacts

- Quotes are available upon request for Multi Academy Trusts, Stand Alone Academies and LA maintained schools for any contract.
- For further information or to obtain a quote for governance advice and training, please contact EducationGovernance@croydon.gov.uk
- For further information or to obtain a quote for clerking services, please contact EducationClerking@croydon.gov.uk



Health and Safety Service

This SLA runs for 12 months from 1st April 2026- 31st March 2027



Contact

healthsafetyadvice@croymdon.gov.uk

The Health and Safety (H&S) Team provides expert support to Headteachers, Site Managers, and senior leaders to ensure compliance with statutory health and safety obligations. Our goal is to deliver a high-quality, tailored service that reduces operational burden and promotes safe, compliant school environments.

As a local team with extensive knowledge of Croydon schools, we offer practical, responsive solutions aligned to your specific needs. This service fulfils the legal requirement for competent health and safety advice under Regulation 7 of the Management of Health and Safety at Work Regulations 1999.

Offer

Our Health and Safety Standard package focuses on legal requirements and employer responsibilities to enable a safe, healthy working environment for your staff, students and visitors.

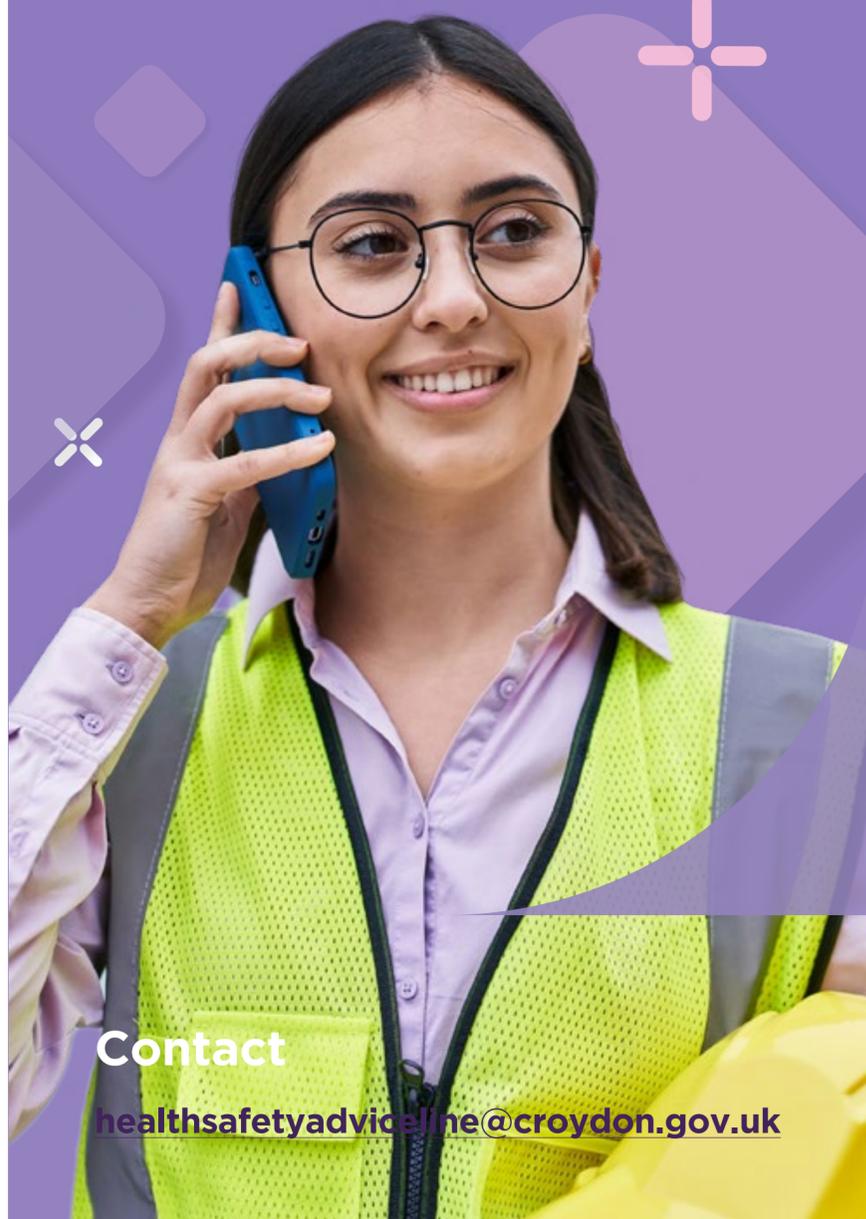
The H&S Packages available include:

Service Element	Standard H&S Package	Premium H&S Package	PAYG Price
1. Access to Competent H&S Advice (Qualified Advisors)	✓	✓	£250/year
2. Access to the H&S Helpdesk (Email/Phone)	✓	✓	Included
3. Access to Health and Safety Management System (HSMS) & Incident Reporting System	✓	✓	Included
4. Access to School Codes of Practice (SCoPs), Tools and Templates	✓	✓	Included
5. Accident/Incident Investigation Support	✓ (Remote only)	✓ (On-site if needed)	£100/hour
6. Liaison with Enforcing Authorities (e.g. HSE, LA)	✗	✓	£100/hour
7. Termly H&S Newsletter	✓	✓	Included
8. Discounted Rate on Additional Training Courses	✗	✓	£150/session
9. Access to Online Self-Audit Tool + H&S Review	✗	✓	£250
10. Annual On-site H&S Audit & Inspection	✗	✓	£500
11. Legionella Assurance Audit (*New)	✗	✓	£400
12. FRA Review (of existing FRA) (*New 2026)	✗	✓	£450
13. Three Free Delegate Places on Council-Run H&S Training Courses	✗	✓	£150/pp
14. Termly Leadership and Governance H&S Briefing	✗	✓	£300
15. Construction Monitoring Site Visit	✗	✓	£300/visit
16. Named H&S Advisor / Point of Contact	✗	✓	N/A
17. Governor H&S Briefing Slide Deck (Ready to Use)	✗	✓	£150
18. School-Specific H&S Compliance Checklist (Editable Template)	✗	✓	£150
19. H&S Action Plan Template (auto-populated post-audit or self-audit)	✗	✓	£150



Health and Safety Service

This SLA runs for 12 months from 1st April 2026- 31st March 2027



Contact

healthsafetyadvice@croymon.gov.uk

Deadline for orders

Please email the signed service level agreement (SLA) for Health and Safety Services by the 1st April 2026 to healthsafetyadvice@croymon.gov.uk

Fees

Standard Health & Safety Package:

- Croydon Community School - no charge
- Non-Community Schools (Primary, Nursery, Special) - £POA
- Non-Community Schools (Secondary and Post 16) - £POA

Premium Health & Safety Package:

- Croydon Community School (i.e. Croydon LA maintained schools) less than 350 pupils - £650
- Croydon Community School (i.e. Croydon LA maintained schools) more than 350 pupils - £800
- Non-Community Schools (Primary, Nursery, Special) less than 350 pupils - £1115
- Non-Community Schools (Primary, Nursery, Special) more than 350 pupils - £1350
- Non-Community Schools (Secondary and Post 16) less than 600 pupils - £1650
- Non-Community Schools (Secondary and Post 16) more than 600 pupils - £2050

Training fees - Pay as you go (PAYG):

Training Type	up to 15 delegates	15-30 delegates	30+ delegates or bespoke
Fire Marshal / Manual Handling	£200	£300	From £350
Evacuation Chair	£150	£250	From £350
Whole-School or Full-Day Programme	POA	POA	From £450
Other Training Courses e.g. Responsible Person, Risk Assessment, Contractors Management	POA	POA	From £350



For a quotation to provide ad hoc services, for example a specialist risk assessment, stress assessments, DSE assessments, E-learning packages please contact: H&S team via email: healthsafetyadvice@croymon.gov.uk



HR - Employee Relations



Contact

EducationHR@croydon.gov.uk

We are a team of education HR specialists who have up to date employment law knowledge and extensive school HR experience. Our approach to HR recognises that effective people management has a fundamental contribution to make to school development and improvement.

We take a customer focused approach to all HR advice, working with schools to achieve their outcomes in a way that reflects good practice. We are experts at guiding you through the complexities of employment and education law.

We provide advice and support on any HR issue including performance matters, disciplinary, staff grievances, sickness, flexible working, job evaluations, child protection, safeguarding, restructuring, redundancy, TUPE transfers, succession planning and setting terms and conditions.

We will attend hearings, support managers to present cases at hearings as well as advising panels. We will also assist in the drafting of complex letters.

We offer specialist services such as gender pay gap reporting, staff training (including safer recruitment), head teacher recruitment and independent investigations.

We have 3 types of contracts available:

- Enhanced
- Core
- Hours Based Fee

Please contact us for a quote. Fees are calculated on staff numbers for the core and enhanced contract.

A minimum fee of £2750 applies for the hours-based contract.

Our fee for 'ad hoc' advice and support is £135 per hour. Specialist 'ad hoc' service contracts - fee available on request.



Benefits

- Fast and responsive email help line staffed by a team of education HR experts.
- Expert support for formal hearings and investigations.
- Practical advice which reduces the risk of costly mistakes and protracted legal proceedings.
- Experts in MAT and school TUPE transfers.
- Named HR representative who knows your setting
- 2 service visits per year
- Access to a team of qualified HR advisors.

Fee

Quotations available.

Enhanced Contract fee is £132 per person

Core Contract fee is £123 per person

Hours Contract is £110 per hour (minimum fee £2750)



IT Service



Contact

EducationIT@croydon.gov.uk

Our knowledge of schools enables us to ensure that you have the right back up, safeguarding, security, and contingency systems in place.

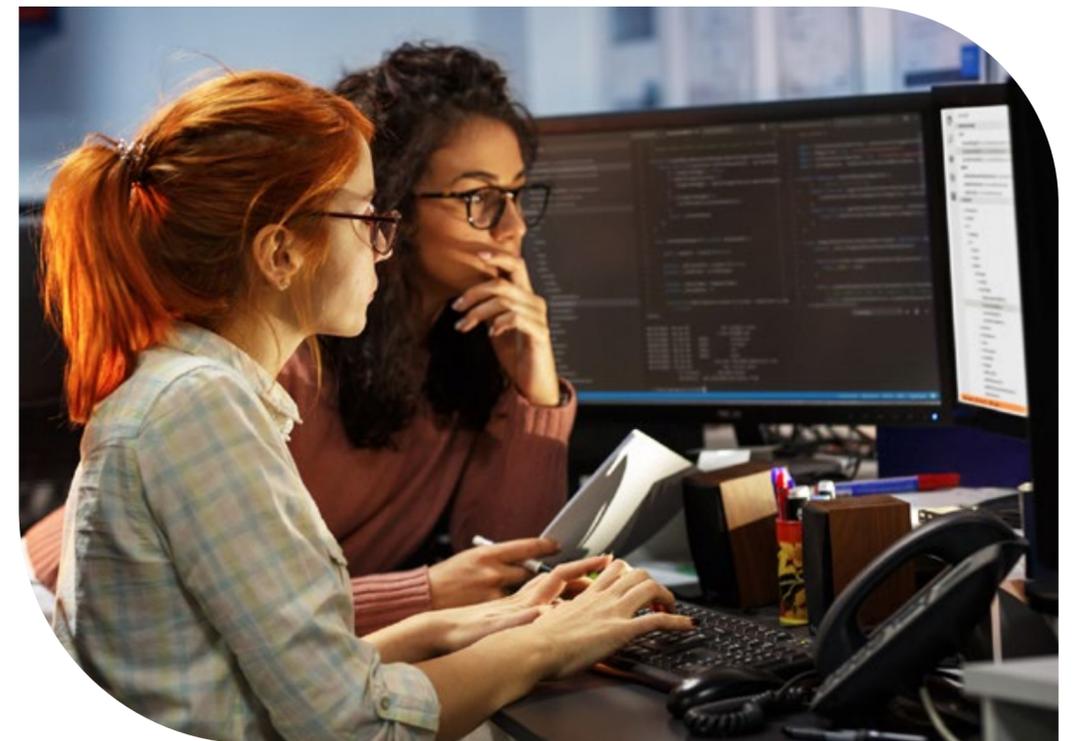
We offer a full range of IT services to schools including multi-site integration, SIMS & FMS support and incident management support. Our pro-active approach to maintenance means that our customers rarely experience 'downtime'. Our expertise in SIMS, Arbor, school administration software and curriculum technology enable your school IT systems to run smoothly.

Specialist support contracts are available e.g. lesson monitor, offsite cloud backups, remote access and bespoke training and support e.g. SIMS, School Census admin.

Benefits

Any staff member can contact our Helpdesk for assistance. Our Helpdesk hours during term time are 8.30am to 5pm. On site visits are during the hours of 8.30am to 6pm

- Regular on-site visits and remote monitoring service, providing proactive support and maintenance to ensure school systems remain in good working order.
- Supporting on premise installations and cloud platforms, helping establishments maximise their IT investment.
- Fast and responsive support with an emphasis on problem solving to ensure minimal interruption to your school.
- Outstanding helpline with over 80% of calls resolved at first point of contact.
- Faster resolutions through our preferential access to the Capita/ SIMS service desk.
- Experts in Multi academy trust integration and multi-site support, installation to support sharing of resources across sites.



Fee

Price available on application. For annual IT technical support contracts – pricing calculated on support hours required per month and number of sites supported.

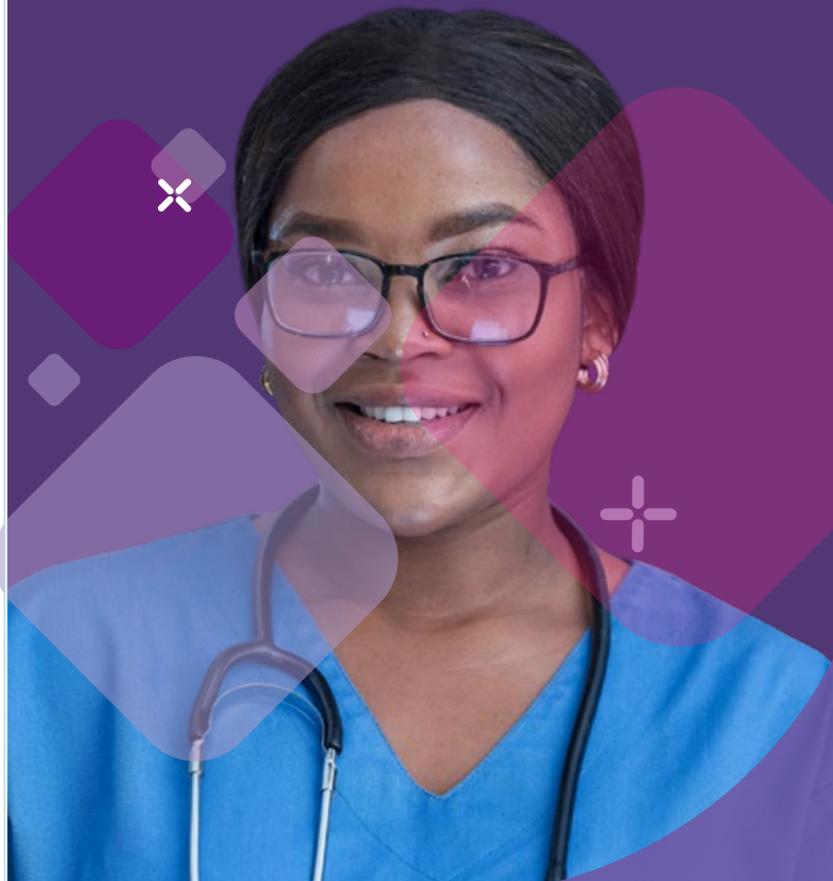
Annual SIMS & FMS support contracts – calculated on pupil numbers

Ad hoc services can be purchased at any time, for example, network health checks, installations and upgrades, absent staff cover, staff training. Ad hoc fees are: **£776.00** per day and quotes are available on request.



Occupational Health

The SLA runs for 12 months from 1 April 2026 – 31 March 2027



Contact

Paul.Ewing@croydon.gov.uk

Croydon Council delivers its Occupational Health Service through its Occupational Health partner Medigold for Croydon schools.

The core service includes manager referrals, pre-employment health screening and assessments for ill health retirement. The Council's HR team will administer the contract management.

Benefits

The Council's HR team will administer contract management. The school will have:

- Advice from independent Occupational Health professionals.
- Access to an online pre-placement health screening for new starters. This enables faster turnaround times with applicant's pre-placement health screening being sent instantly if the new starter can be declared fit without any further follow up
- Access to clinical and specialist staff when needed
- Its own access to an online management referral system with monitored KPIs: Appointments booked within 2 working days of receipt of referral appointments take place within 5-7 working days of receipt of referrals. Report issued within 5 working days of appointment
- Clear unambiguous advice with a focus on providing the fullest possible advice
- Assessments for eligibility for ill health retirement are via an independent medical professional.
- Access to a duty clinical manager at the provider is also provided to discuss difficult cases before the referral is made

NB: At the moment appointments are telephone/video. However, where essential and depending on circumstances, face to face appointments will take place.



Fee

There is a £900 access fee for the contract to access the pricing secured under the Croydon Council OH contract with Medigold. Schools will be expected to raise a PO to cover the cost of individual referrals.

Full pricing is available on request however standard items are as follows:

- Pre-employment screening questionnaire £7.50 per referral
- OH referrals from £135 per referral

Schools must send their PO number for the £900 by the 31st March 2026 to humanresources@croydon.gov.uk who will administer the service.

Contact - Paul.Ewing@croydon.gov.uk



Recruitment Service for Education settings in Croydon



Contact

croydonedjobs@schmail.net

The Croydon Education Partnership (CEP) is sponsoring the Croydon Education Job board

<https://www.croydoneducationjobs.org/>

and therefore there is no cost for Croydon education settings to advertise as many vacancies as they wish. All kind of education jobs - teaching, admin, premises, childminders etc. can be advertised here.

The benefits to using this website include:

- Unlimited job advertising on the highly ranked teaching vacancy website: TeachinCROYDON www.croydoneducationjobs.org at no cost to your institution.
- Retweeting of all jobs on Facebook and LinkedIn and to over 1000 teachers who subscribe to the site.

The Pegasus Academy Trust (PAT) now manage and operate this site on behalf of Croydon's education settings and is responsible for the following:

- Managing and administering the website.
- Marketing of Croydon and the local area as a place to teach via the site.

Education settings wishing to advertise a vacancy should register via this page: <https://www.croydoneducationjobs.org/login> and then click on the 'register' button.

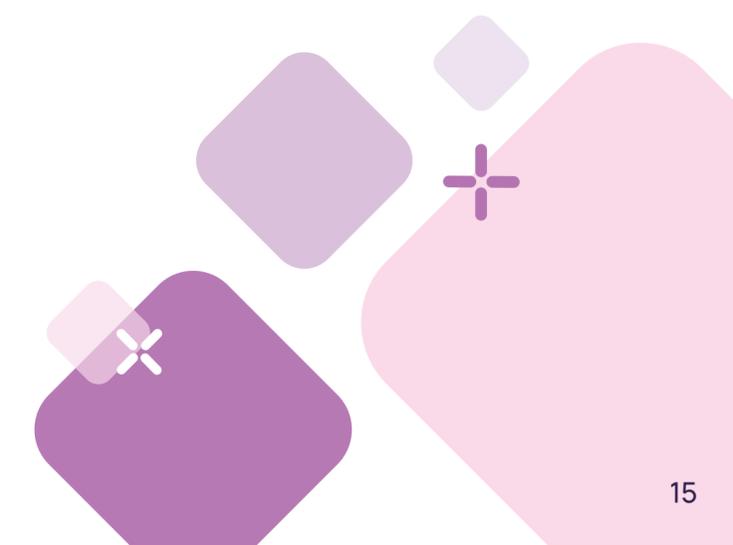
After this is done, Education settings should login with their details and complete the template at <https://www.croydoneducationjobs.org/submit-a-job>. The role will then be listed, for free, with 24 hours.

Any questions please contact croydonedjobs@schmail.net



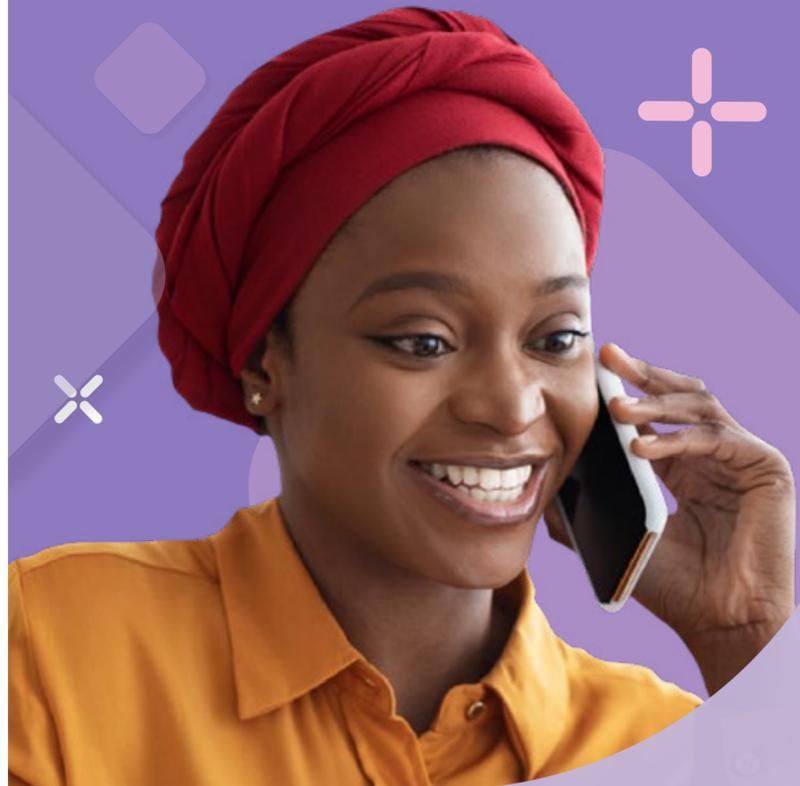
For more information go to:

<https://www.croydoneducationjobs.org/>



School Admissions Appeals Service

The SLA runs for 12 months from 1 April 2026 – 31 March 2027



Contact
Niora Amani
School Admissions Manager
niora.amani@croydon.gov.uk

This appeals service is specifically aimed at own admission authority schools (voluntary aided, academies, foundation, and free schools) as the LA is responsible for preparing the appeals statements and attending the appeal hearings for community schools.

Training & support sessions are available for new staff in using the systems and processes for school admissions.

Benefits

- The service includes writing appeal statements, dealing with queries from appellants and representing own admission authority schools at appeal hearings. However, this does not include setting up appeal panels, arranging appeal hearing dates and any administrative costs incurred by the legal and democratic services.
- The School Admissions Team has extensive knowledge, experience, and expertise of all admissions issues, are abreast of new legislation and can offer professional advice and support. The appeals service is a specialist area, and we pride ourselves on our success rate.
- Bespoke virtual training sessions available on request.

Fee

Admissions Appeals support - price available on application.

Bespoke virtual training sessions for 1.5 hours max, virtual delivery – price available on application.



For more information go to:
www.croydon.gov.uk/education/schools-new/school-admissions

Deadline for receipt of orders

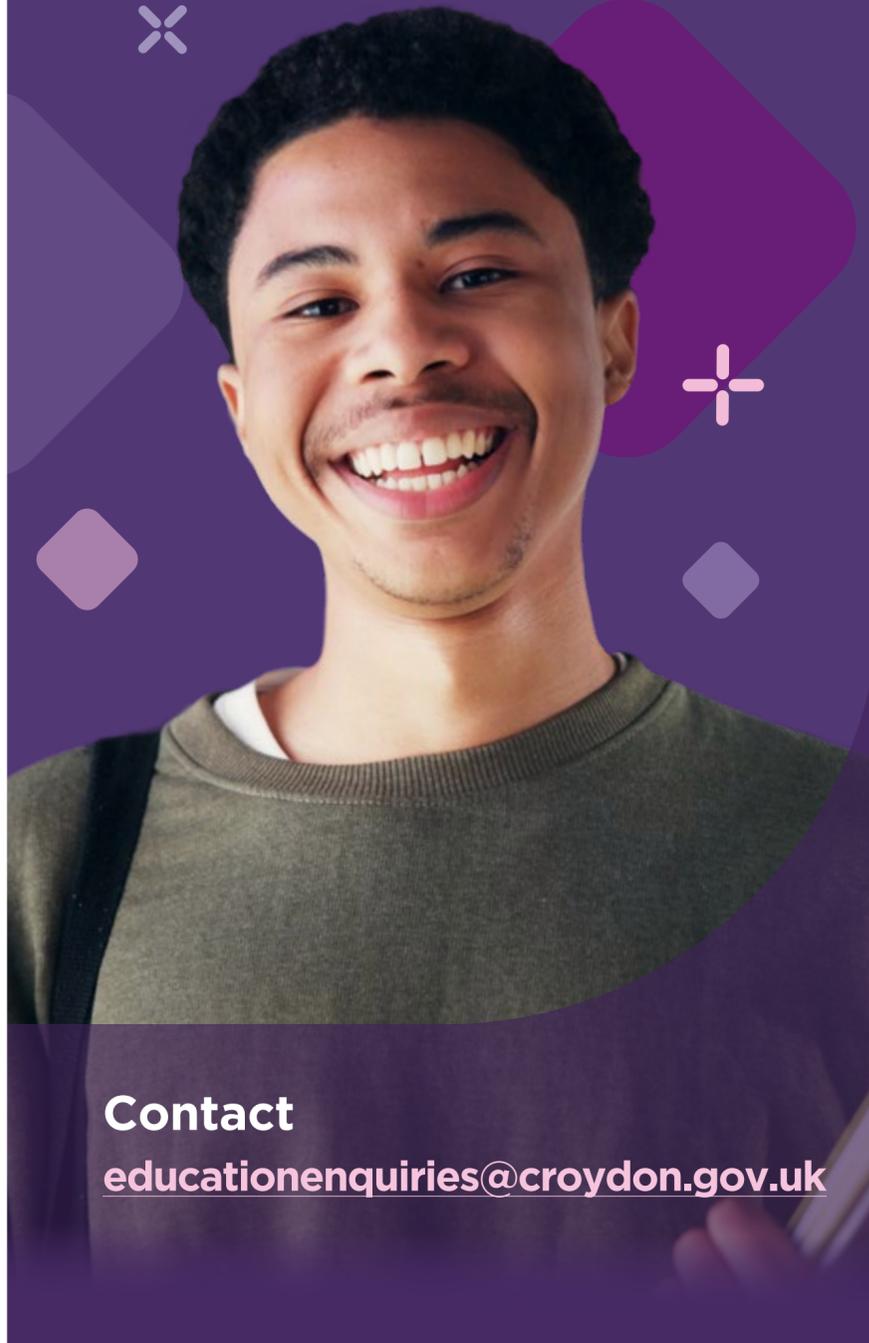
Orders can be placed as and when required but please notify us before 1st April 2026 if you wish to buy into the school admissions appeals service during the period 1st April 2026 to 31st March 2027.

No charges will be incurred if no appeals are received for your school.

Training & support available at any time of year – quote available on request.



School Support



Contact

educationenquiries@croydon.gov.uk

We help education settings improve the quality of their provision and raise standards. We support the process of sustained improvement for your school at every stage and share your passion for delivering the best possible education and outcomes for your pupils.

Service description

Our consultancy services are tailored to each individual school and are highly relevant to the needs of your setting.

From whole-school strategy through to staff development and training, our services are designed to ensure the maximum benefits with the overall aim of improving the outcomes for all.

Our knowledge of local and national agendas, and what these will mean for your setting, will support you in moving forward.

Offer

- Bespoke in-school support
- Head Teacher Performance reviews and support with senior leader recruitment and induction
- Teaching and Learning reviews
- Subject Leadership training and support
- Curriculum support
- Assessment, standardisation, and moderation services
- Termly briefings and forums: Computing, Early Years, Primary Assessment, Primary English, Primary Maths, Safeguarding, SEND, Wellbeing



Benefits

- Highly regarded school support team which has a depth of experience, knowledge and skills.
- Flexible and responsive to individual school circumstances.
- Comprehensive support and advice on emerging national and local priorities.
- Training and Development programme that is fit for purpose, focusing on the key issues facing school leaders.

Fee

- Bespoke in school support face to face £395.00 half day, £740.00 full day, £265.00 for 2 hours.
- Remote support £197.00 for 1.5 hours

Fees may vary depending on scope of support and duration.
Contact: Educationenquiries@croydon.gov.uk



Teachers' Pension Service

The SLA runs for 12 months from 1 April 2026 – 31 March 2027



Contact

Croydon Teachers' Pension Team
Vicki Langston & Julia McDougall
020 8604 7383
teacherspensionsteam@croydon.gov.uk

We offer a comprehensive Teachers' Pension administration, checking and query resolution service with unlimited access to help and support from Croydon's very own team of teachers' pension administration experts.

Our team has over 25 years of experience of teachers' pension administration. Their extensive knowledge of education pay, conditions of service, teacher pension scheme and pension reforms ensure you have a reliable and accurate administrative support.

Benefits

- Central records and electronic filing of Teachers' Pension (TP) forms, member instructions, service records and pension membership status for each teacher
- A "one-stop-shop" for all teachers and schools for their pension enquiries
- Preparation and submission to TP Darlington of monthly auto enrolment schedules and auto enrolment advice and support
- Preparation or validation of your monthly data collection reports (or in some cases monthly contributions reconciliation reports) and submission to Teachers Pensions. Correction of any subsequent error reports or queries all within the specified timescales. We use a secure Transfer Utility, so your details are protected.
- Advice and support to schools e.g. on using external providers/in-house payroll or converting to academy status
- Unlimited hours/days investigating and resolving pension queries with no additional charge for historic or complex cases involving several agencies e.g. correcting LGPS information for interfund adjustments, challenging TP on claims for retrospective uncollected pension contributions and investigation of archived material to capture missing information.

- For schools joining the Teachers' Pension Service for the first time, we provide an audit of all your teachers' pension records and take remedial action to bring all records up to date.
- In addition: we offer free pension workshops on request and/or 1-2-1 sessions with your teachers.

Fee

- **£33.20** per teacher for the year for schools and academies who use Liberata Payroll (with whom we have a data sharing agreement) and we administer their MCR (Including Monthly Contribution Reconciliation) and EOYC
- **£43.60** per teacher for the year for schools and academies who use an external payroll provider or do their own in-house payroll and we administer their MCR (Including Monthly Contributions) but not their EOYC
- **£52.40** per teacher for the year for schools and academies who use an external payroll provider or do their own in-house payroll and we administer their MCR (Including Monthly Contributions) plus their EOYC. This applies to all Local Authority schools who use a private payroll provider as the Local Authority must do their EOYC.

New orders must be received by the 21st of March 2026 to allow the Teachers' Pension Team sufficient time to set up the arrangements for access to pension records. Following that you will receive a contract and a data sharing agreement to complete and return.

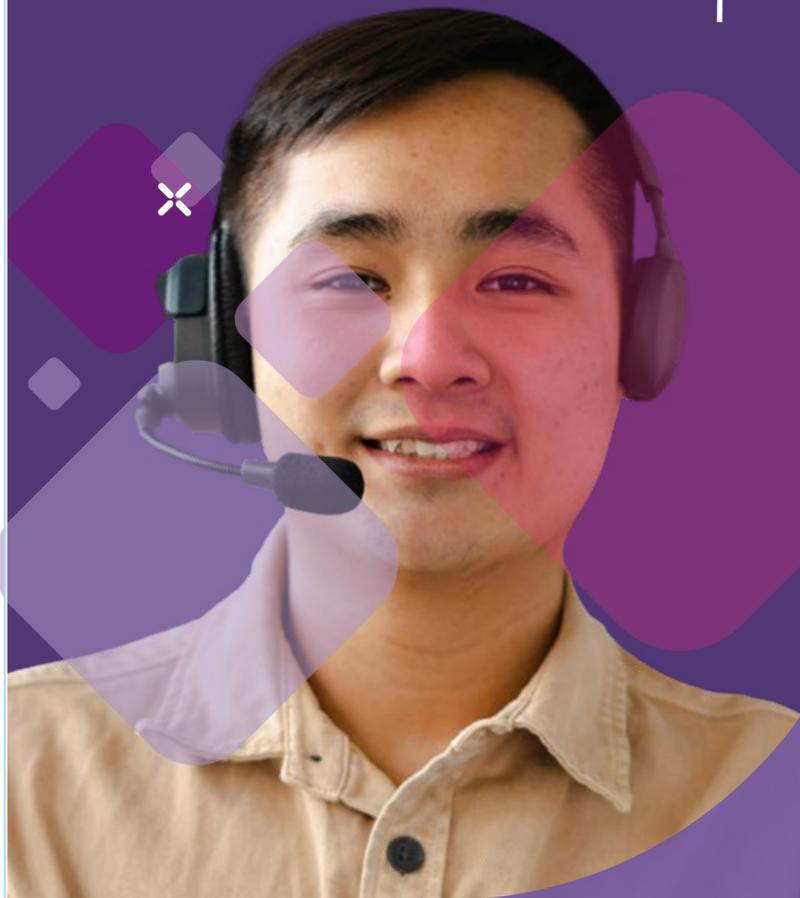
Contact – Vicki Langston & Julia McDougall

T: 020 8604 7383 E: teacherspensionsteam@croydon.gov.uk



Whistleblowing Service

The SLA runs for 12 months from 1 April 2026 – 31 March 2027



Contact

educationenquiries@croydon.gov.uk

Croydon Council's Whistleblowing Service ensures Croydon schools have a reporting facility delivered by an external provider which meets the regulatory requirements.

Schools should have in place a whistleblowing procedure so that staff who have serious concerns about any aspect of the school's work can follow a reliable process to report any suspicion of wrongdoing that has occurred, is occurring or is likely to occur.

Benefits

- Provides an external and confidential reporting facility which complies with Regulations.
- Robust reporting system in place for any disclosure to go to the Council's Whistleblowing Monitoring Officer.
- A confidential dedicated email address for notifications.
- A 24-hour telephone helpline.
- Assessor appointed and paid for by the Council to investigate the disclosure and make recommendations to resolve any issues identified.
- Guidance and support from the Council's Whistleblowing Monitoring Officer as to what action should be taken.

Schools are required to ensure that all employees are aware of the whistleblowing procedures and how to use the Whistleblowing Service.

Fee

This service will be funded for state funded Croydon schools. Price available on request for all other Croydon education settings.





Other useful services & contacts

Croydon Early Years

Schools can access support for EYFS practice.

Some of these services will be charged.

- Access to training workshops from the Early Learning Team
- General advice via email/telephone



Contact

early.learning@croydon.gov.uk

Croydon Independent Appeals Service

Managing the full admission appeals process, including all administration and arrangements for the appeal hearings.

Provision of the trained independent clerk and panel members on behalf of the academy or school for school admission appeal hearings only.



Contact

admission.appeals@croydon.gov.uk

Croydon Music & Arts

Croydon Music and Arts offer support to every Croydon School to ensure children and young people in the borough have access to creative opportunities.

Services we offer:

- Whole class instrumental lessons
- Individual and small group tuition
- After school provision
- Weekly centres at Oasis Academy Shirley Park
- Borough wide performance opportunities

We are funded to support every school in Croydon. We can also support funding applications for your school's musical activity.

Contact

www.croydonmusicandarts.co.uk





Other useful services & contacts



DBS Service

Croydon Schools can access a DBS checking service.

Price available on application.

Contact

Humanresources@croydon.gov.uk

Facilities Management & Reprographic Team

The Council's Facilities Management team offers a comprehensive suite of SLAs to provide technical and professional services to help school representatives fulfil their building management responsibilities and manage health & safety and statutory compliance obligations.

The Repro team can carry out large- or small-scale printing or photocopying and document finishing jobs.

Each job is costed individually, and prices start from as little as 3p per copy.

Services include:

- Volume high-speed photocopying
- Digital printing through electronic transfer (email by agreement for files over 10mb)
- Colour copying
- Printing to A3, A4 and A5
- Reduction and enlargement available from 50% to 400%
- Comb binding
- Slide binding
- Laminating (up to A3)
- Guillotine work
- Drilling (for ring binders or treasury tags)
- Hand folding, Hand collation, Hand stapling
- Delivery of documents throughout the Borough (in conjunction with the Mailroom department)

Contact

FM Helpdesk - FMhelpdesk@croydon.gov.uk

0208 726 6000 (Ext 44021) or

020 8760 5600 for direct line

Repro team - reproandmail@croydon.gov.uk





Other useful services & contacts

Family Learning & Parental Engagement

CALAT FAMILY LEARNING

CALAT's Family Learning programme is designed to strengthen school communities by engaging families across Croydon. By partnering with schools, we help parents and carers to build confidence, develop new skills and foster stronger home-school relationships that directly benefit children's learning.

Tailored to the needs of your families, our courses are fully funded by the GLA.

What we offer:

- 18-week accredited courses - Gain valuable qualifications in Maths, English and ESOL.
- Flexible shorter courses (6-12 weeks) - Focused on workplace skills, confidence building and strategies to support children's education.
- On-site delivery in schools - Support the school community, with opportunities to share learning experiences with children.
- Completely free for parents - Accessible for all families.
- Find out how your school can empower parents, enrich the community and create a lasting impact on pupil achievement with CALAT's Family Learning programme.



Contact

familylearning3@croydon.gov.uk

Governance Anti-fraud

- Investigations into allegations of fraud or misconduct
- Fraud awareness training

The shared anti-fraud service for Croydon and Lambeth conducts investigations into allegations of fraud or misconduct in schools and can also offer Fraud awareness training on request.

Internal Audit and Governance offer a range of services to schools and academies that help manage risks and add value in the use of resources.

Contact

Malcolm Davies

020 8726 6000 ext. 27294

Malcolm.Davies@croydon.gov.uk

caft@croydon.gov.uk





Other useful services & contacts



Health & Wellbeing

Health and wellbeing support for schools

- Relationships, Health, and Sex Education
- Internet safety
- Emotional health and wellbeing in schools
- Healthy Schools London Award Programme
- Wellbeing Forum
- 5 Ways to Wellbeing initiative in schools
- Support with Croydon Young People's Health and Wellbeing Survey
- Support with Croydon School Staff Wellbeing Survey
- Croydon Health and Wellbeing Mark

This service is free of charge



Contact

educationwellbeing@croydon.gov.uk
www.wellbeingway.co.uk

Independent Review Panel Service

Has an Independent Review Panel (IRP) been requested after your Permanent Exclusion hearing?

Contact Governor Services for information on our legally compliant Independent Review Panel Service (includes IRP organisation and administration, fully trained professional clerk and panel members, SEND expert if required.)

Contact

EducationClerking@croydon.gov.uk





Other useful services & contacts

Occupational Health Service

Croydon schools can set up a Pay-As-You-Go (PAYG) service directly with Medigold for Occupational Health support through a 12- month contract arranged directly with Medigold.

To set up the contract with Medigold and/ or for details about the service, invoicing and fees, please contact Isobel Baxter at Medigold, email: isobel.baxter@medigold-health.com

Contact

Isobel Baxter

isobel.baxter@medigold-health.com

School Performance and Analysis

Croydon Local Authority, continues to support schools with their performance analysis via Perspective Lite. This is used for the data validation of schools' statutory assessment returns, provides a service for schools to compare their results with emerging national and interactive web-based reports that can be used to support school governors end of year reporting.

We are pleased to be able to continue to provide this service free of charge.

Contact

020 8726 6000 Ext.: 22621

educationperformance@croydon.gov.uk

Perspective Lite can be accessed at:
<https://perspective.angelsolutions.co.uk/perspective/login.aspx>

School Resilience Service

The Croydon Council School Resilience Team are experts in managing complex emergency situations. Local knowledge means we can provide the most up to date advice and support to help your school with emergency planning and developing a school resilience plan.

We can:

Assess your existing emergency arrangements and provide you with a summary report with recommendations for improvement.

Develop a school resilience plan for your Governing Board approval.

help you test your School Resilience Plan with an exercise tailored to your school.

Increase resilience awareness amongst your staff with bespoke training.

Contact the Croydon Resilience Team for a quotation.

Email: emergencyplanning@croydon.gov.uk

Contact

emergencyplanning@croydon.gov.uk





Other useful services & contacts



Translation & Interpreting Service

- Supply of Interpreters including BSL, BSL Relay.
- Face to Face interpreters, virtually via applications such as WhatsApp, MS Teams, Skype, via telephone (to be facilitated by requestor)
- Translations of documents, to or from English. Quotes and timescales given on request

Contact

ctis@croydon.gov.uk

translations@croydon.gov.uk

Travel For Life

Training and support for Transport for London's Travel for life accreditation scheme <https://travelforlife.tfl.gov.uk/>

to help your school become accredited. Travel for life is a free accreditation scheme for schools who want to help transform the school run by promoting active travel, road safety and sustainable travel options to reduce car usage. Available for all schools and colleges.

We offer:

- Travel for life workshops (free of charge) to teach your delegated 'school travel champion' about the scheme, more detail on our offer of support and how to use the website correctly
- Advice and support on establishing active travel and road safety themed activities within your school such as 'Walk Once a Week' or 'Explorer Ambassadors'
- Competitions themed around active travel and road safety for your school to take part in, such as 'Brighten Your Bag'
- Funding opportunities exclusive for Travel for life accredited schools cycle/scooter storage and active travel small grants

Contact

schooltravelplans@croydon.gov.uk

<https://travelforlife.tfl.gov.uk/>



Croydon Services for Schools

Croydon Services for Schools
1st April 2026 to 31st March 2027



**Croydon
Education
Partnership**