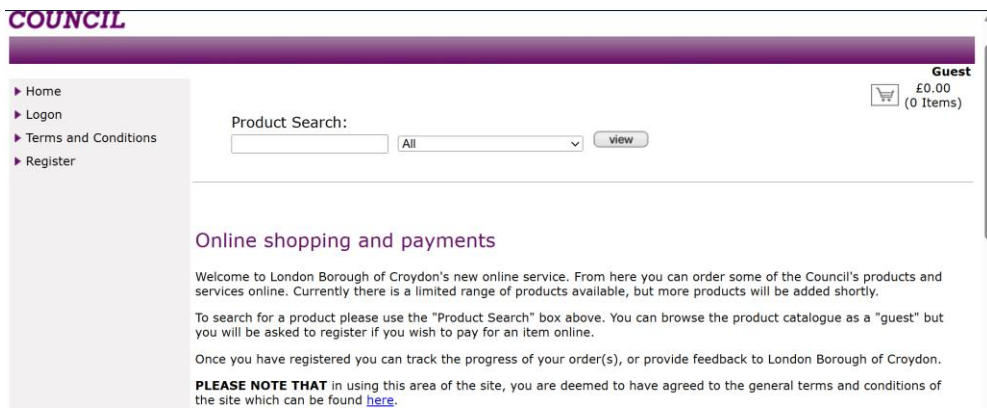


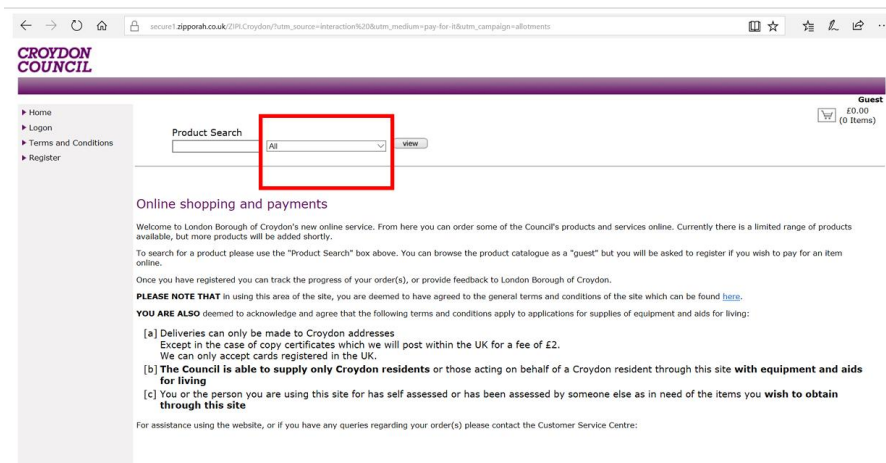
**FISHING PERMIT HOW TO GUIDE:**  
**PAYING FOR YOUR PERMIT ONLINE**

**WARNING:** The Parks Department is not responsible for invalid payments. Please ensure you have a valid road license and/or valid eligibility to use the concessionary tariff before making any payment. Contact the Parks services at Parks@croydon.gov.uk if you have any question.

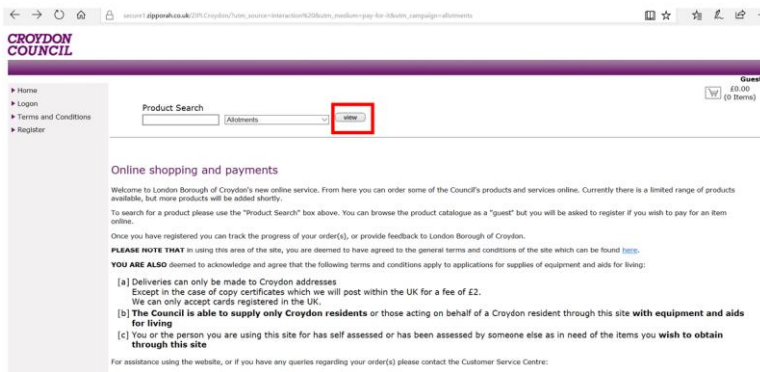
1. Visit <https://www.croydon.gov.uk/libraries-leisure-and-culture/sports-and-physical-activity/a-to-z-activities/fishing> or paste the link on your browser <https://croydon.zipporah.co.uk/Croydon.ZIPI/Default.aspx>



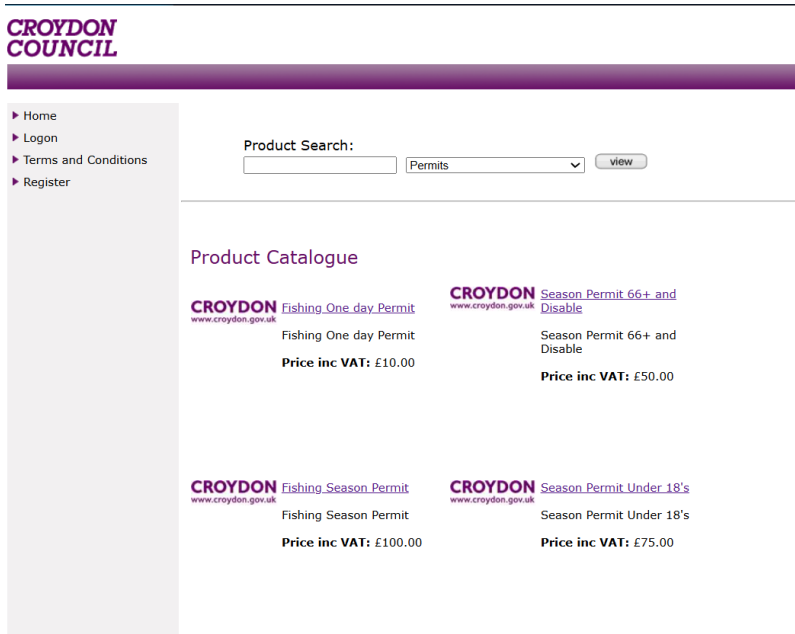
2. **Select Permits from the dropdown menu in the "All" window**



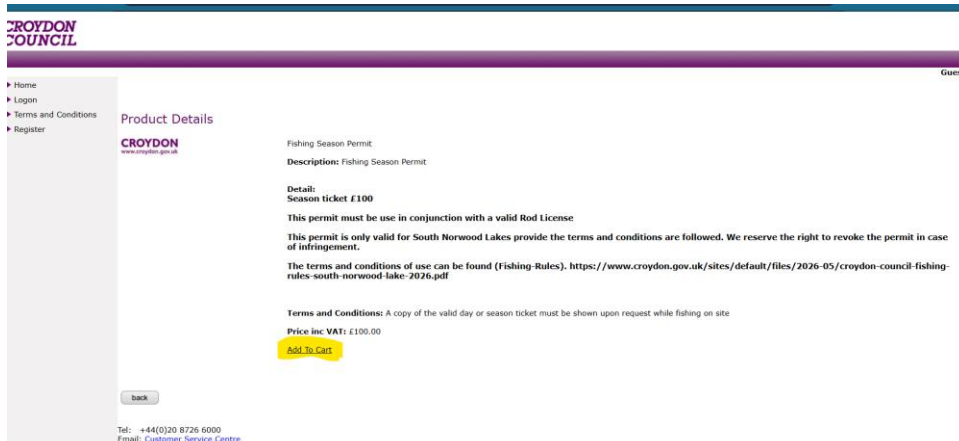
**3. Click the “View” to prompt the Fishing Permit products**



**4. Select the product that matches your desire Fishing Permit**



**5. Add the product to the cart**



## 6. Fill the information requested and click continue

**CROYDON COUNCIL**

- ▶ Home
- ▶ Logon
- ▶ Terms and Conditions
- ▶ Register

### Product Information

Full Name \*

Home Address \*

Email Address \*

Contact Telephone Number \*

Rod licence number \*

Do you accept the terms and conditions set on our Fishing Rules? \*

Tel: +44(0)20 8726 6000  
Email: [Customer Service Centre](#)

## 7. Click final checkout to proceed to payment

**CROYDON COUNCIL**

- ▶ Home
- ▶ Logon
- ▶ Terms and Conditions
- ▶ Register

### Shopping Cart

ProductID	Product Name	Product Reference	Quantity	Price excl. VAT	Price inc. VAT	Remove	Product Information
217	Fishing Season Permit	FLST	<input type="text" value="1"/>	£100.00	£100.00	<input type="checkbox"/>	<a href="#">View</a>

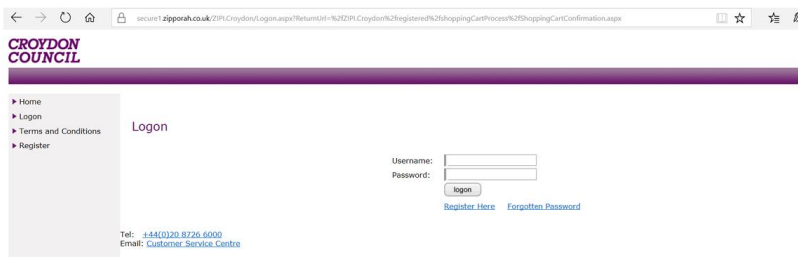
**Order Cost: £100.00**  
**VAT: £0.00**  
**Total: £100.00**

Tel: +44(0)20 8726 6000  
Email: [Customer Service Centre](#)

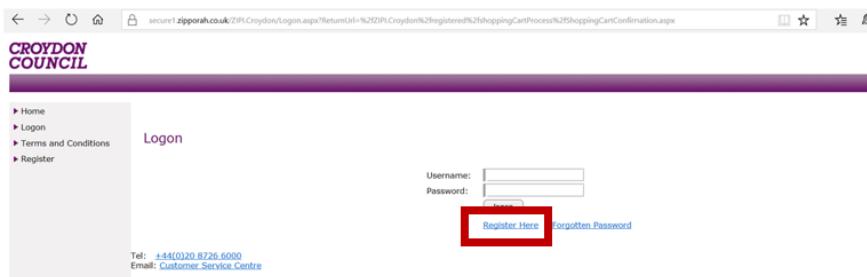
## 8. To pay you can “Log on” or “Register”

**PLEASE NOTE:** THIS IS NOT YOUR MYACCOUNT LOG IN USED TO PAY FOR OTHER COUNCIL SERVICES AT WWW.CROYDON.GOV.UK. You will need to have a separate or new account to pay for you're a Fishing Permit. If you are experiencing issues with zipporah, please contact customer services directly calling 0208 726 6000

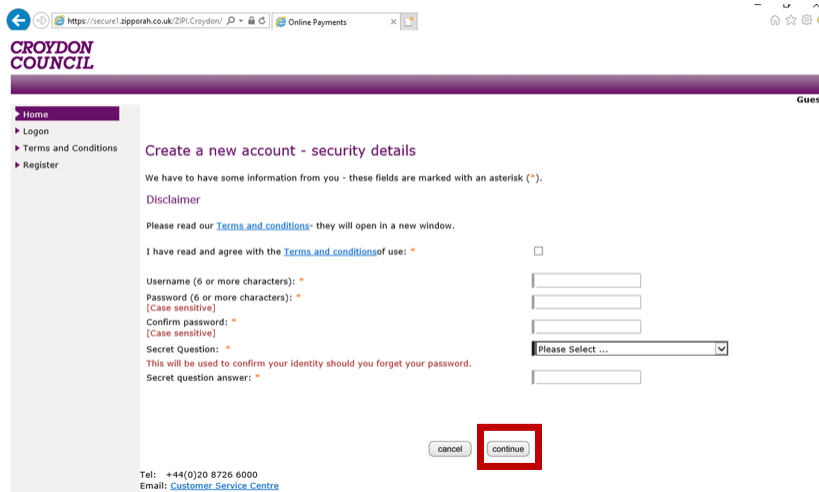
**If you have an account, go to your basket and log in:**



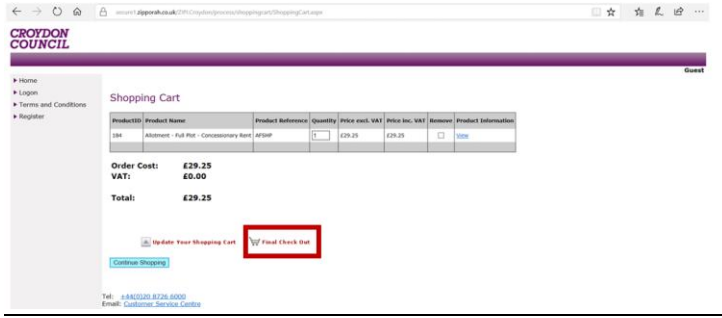
**If you don't have an account, click on "register here"**



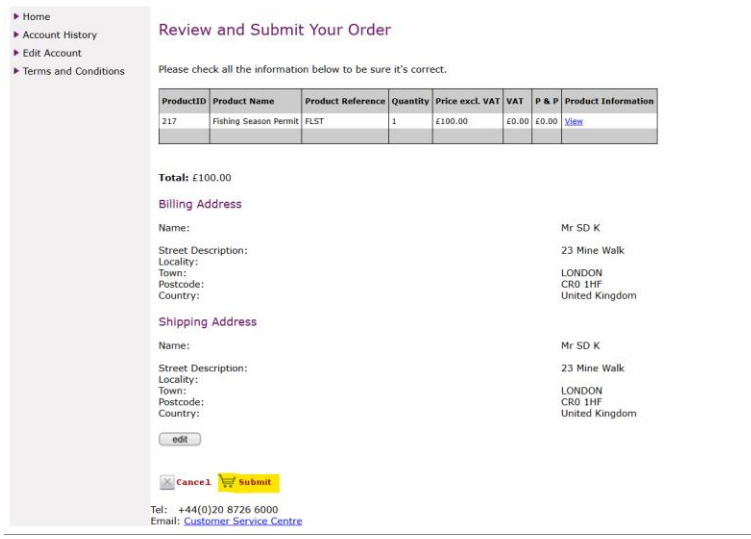
**Fill the form and click continue**



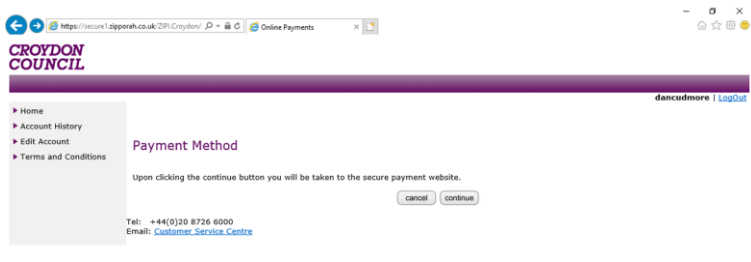
**Click Final Check Out:**



### Review and submit the order



### Click continue



### Enter your payment details and click continue

The screenshot shows a web browser window displaying the Croydon Council Online Payments page. The page title is "CROYDON COUNCIL" and the sub-header is "Online Payments". The URL in the address bar is "https://ho.e-paycapta.com/jportal/ParksSer\_D". The page content includes a "Card Details" section with the following fields and instructions:

- Amount: £19.50
- Card Number\* (with VISA, Mastercard, and VISA logos)
- Card Holder Name\* (Instruction: "Please enter the name as it appears on the card")
- CVN Codeword\*
- EMVYY Entry Date\* (with a dropdown menu)
- Issue Number (Instruction: "If your payment card has an issue number please enter it as it appears on the card. For example, if the number shown is 03 type 03, if the number shown is 3 type 3.")
- EMVYY Start Date (with a dropdown menu)
- Security Code\* (Instruction: "Please enter the 3 digit security code printed on the back of your card")
- E-Mail Address (Instruction: "Please enter a valid e-mail address if you would like to receive an electronic receipt for your payment")
- Confirm E-Mail Address (with a text input field)

At the bottom of the form, there are "Continue", "Back", and "Reset" buttons. A note at the bottom states: "NOTE: CLICKING ON THE LINKS BELOW WILL OPEN A NEW BROWSER WINDOW". Logos for MasterCard, Verified by Visa, and TRUSTe are visible at the bottom of the page.

**Note: Your bank will go through any verification processes it has in place.**

Once you have completed all the above steps, you should receive a confirmation of payment on screen or to the email address you registered on this site.

**If you experience any issues during this process, please call the contact centre on 0208 726 6000**

**Croydon Parks Service**  
Place,  
Floor 3 Zone C  
Bernard Weatherill House  
8 Mint Walk  
Croydon, CR0 1EA  
Email: [Parks@croydon.gov.uk](mailto:Parks@croydon.gov.uk)