

# Croydon Family Hubs—Support and Advice 1:1 appointments June—July 2026

Family Hubs are for all families with babies, children and young people from birth until they reach the age of 19 (or up to 25 for young people with Special Educational Needs and Disabilities).

## How to find us:

**Shirley:** 34 Lilac Gardens, Shirley, CR0 8NR

**Selhurst:** 23 Dagnall Park, Selhurst, SE25 5PL

**Samuel Coleridge Taylor Family Hub:** 194 Selhurst Road, London, SE25 6XX

**Woodlands Family Hub:** Quest Primary School, Farnborough Avenue, South Croydon, CR2 8HD

**Winterbourne:** Winterbourne Road, Thornton Heath, CR7 7QT



**CROYDON**  
[www.croydon.gov.uk](http://www.croydon.gov.uk)

## Family Hub Navigators

We support families from conception to children aged 0–19 (up to 25 with SEND), offering a listening ear and guidance to help you find the right support. You can access support by phone, or we can arrange a 1:1 appointment in a private, confidential setting.

## Citizen's Advice:

- ◆ Welfare benefits
- ◆ Consumer
- ◆ Money and debt
- ◆ Tax and utilities
- ◆ Travel/transport
- ◆ Employment
- ◆ Education
- ◆ Immigration
- ◆ Health and community care
- ◆ Relationships and family

## South West London Law Centre: Referrals ONLY

- ◆ Housing
- ◆ Money Advice
- ◆ Debt
- ◆ Cost-of-Living Work
- ◆ Employment Benefits
- ◆ Immigration/Asylum
- ◆ Community Care
- ◆ Free one-off legal advice on a number of other legal problems

## Schools Attendance Officer:

- ◆ Need help identifying any concerns?
- ◆ Having difficulty communicating with the school?
- ◆ Issues with your child's attendance?
- ◆ Support understanding your attendance responsibilities?

## DWP Family

### Communication Work Coach:

- ◆ Benefits
- ◆ Employment
- ◆ Job searching
- ◆ Interview skills prep
- ◆ CV support

## Croydon Talking Therapies Parents Wellbeing

Support for parents, partners and carers from pregnancy until the child is 5 years old.

## Benefits Advice:

- ◆ Benefit applications
- ◆ Paper forms
- ◆ Appeal support
- ◆ Benefits check

## Income Officer:

Council Tenants in Shrublands and Shirley only.


- ◆ Financial hardship
- ◆ Bedroom tax & downsizing
- ◆ Benefits advice
- ◆ Rent options

# Croydon Family Hubs Support and Advice 1:1 appointments

June—July 2026

To book an appointment, please call Selhurst or Woodlands



Monday's	Tuesday's	Thursday's	Friday's	Family Hub Navigators
<p><b>Family Hub Navigators</b> <i>Bookable</i> 1-4pm <b>Winterbourne</b></p> <p><b>Family Hub Navigators</b> <i>Bookable</i> 10am-2pm <b>Woodlands</b></p> <div data-bbox="62 804 452 1254" style="border: 1px solid black; padding: 5px; text-align: center;"> <p>Scan here for more information:</p>  </div>	<p><b>Citizens Advice Croydon</b> <i>Bookable</i> 10am-1pm <b>Selhurst</b></p> <p><b>Benefits Advice</b> <i>Bookable</i> 10am-12pm <b>Shirley</b></p> <p><b>Income Officer</b> <i>Bookable</i> 10am-12pm <b>Shirley</b></p> <p><b>Croydon Talking Therapies Parents Wellbeing—</b> Drop in 11:00am-12:30pm <b>Woodlands</b></p>	<p><b>Citizens Advice Croydon</b> 10am-2.30pm 04/06, 18/06, 02/07, 16/07 <b>Woodlands</b></p> <p><b>School Attendance</b> <i>Drop in &amp; Bookable</i> 1-4pm 04/06, 18/06, 02/07, 16/07 <b>Winterbourne</b></p> <p><b>School Attendance</b> <i>Drop in &amp; Bookable</i> 1-4pm 11/06, 25/06, 09/07 <b>Woodlands</b></p> <p><b>Family Hub Navigators</b> <i>Bookable</i> 3-6pm <b>Samuel Coleridge Taylor</b></p>	<p><b>DWP (Department for Work and Pensions)</b> <i>Bookable</i> 9:30am-2pm <b>TBC Selhurst</b></p> <p><b>DWP (Department for Work and Pensions)</b> <i>Bookable</i> 9:30am-3:30pm <b>TBC Woodlands</b></p>	<p>Our Navigators support families from conception to children aged 0–19 (up to 25 with SEND), offering a listening ear and guidance to help you find the right support.</p> <p>You can access support by phone, or we can arrange a 1:1 appointment in a private, confidential setting.</p> <p><b>Contact them directly on:</b></p> <p>Samantha— 07356 331524 Kirsti—07356 365799 Kirsty—07358 012723 Reha—07356 343590 Julie—07356 100837</p>

Follow our Social Media Channels:

Instagram: @croydonfamilyhubs

Facebook: Croydon Family Hubs



**Contact Details:**

**Telephone:** Woodlands 0208 916 0543

Selhurst 0208 684 3777 option 1

**Email:** familyhubs@croydon.gov.uk