

Regina Road Project Update / Meet the Contractor – event report

Date: Wednesday 29th April 2026.

Time: 3:30pm – 6:40pm

Location: 62 Regina Road SE25 4TT

Event type: Drop-in engagement session

1. Purpose of the event

The event was delivered as part of the ongoing resident engagement programme for the Regina Road estate redevelopment. Its purpose was to meet the contractor (Lovell), provide residents with updates, respond to queries, and gather feedback on key aspects of the scheme, including construction timelines, demolition plans, and resident involvement opportunities. Information was provided to residents on display boards and in a running video presentation. Leaflets were available, and refreshments were provided.

2. Promotion, attendance and participation

All remaining residents, as well as those who have been moved but indicated that they would like to return, were sent individual letters 2 weeks in advance. Flyers were placed in the lobbies of the two remaining tower blocks.

A total of 13 residents (excluding children) attended, from addresses in Regina Road and Sunny Bank.

Residents arrived on a rolling basis from 3:30pm, with the last attendee arriving at 6:40pm. All attendees were signed in. A redacted version of the sign-in sheet is available on request in accordance with GDPR requirements.

Attendees were informed that photography would take place during the event, with two requesting for their photos not to be taken.

Engagement was steady throughout the event, with residents participating in both group and one-to-one discussions.

3. LBC and Contractor representation

The event was attended by the following officers:

9 LBC staff: Frank Klepping / Craig Lambeth / Leeroy Purcell / Paul Coffey / Simon Roice / Chris Barker / Sandra O'Connor / Dominique Taylor / Igor Novokreshchenov

5 Lovell staff: Russell Lowe / Adam Elliott / Tony Clissold / Harriet Allen / James Phillips

1 Pellings staff: Amanda Madden

ITLA Officer: Cihan Askin

4. Key themes raised

Resident queries and discussions centred around the following themes:

Construction and disruption

- Approximate start and completion dates for the works
- Anticipated levels of noise and disruption
- Parking restrictions during the works

Future updates and resident involvement

- Residents were introduced to and explained who from the LBC and Lovell teams will be on site, and which issues they can address.
- One resident inquiry concerned the workings of the Resident Working Group. The resident was invited to attend its next meeting on 14th May.

Housing concerns

- Some residents inquired about their possible moving dates.

CPO inquiries

- There was one CPO inquiry from a tenant who thought that LBC will be putting her out of her flat. She was reassured that that was not the case, with a detailed explanation of the CPO provided and a copy of CPO FAQ given.

Other

- Some residents raised a number of private issues, addressed by the Regina Road Project Team and the ITLA officer present.
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5. Resident feedback

One feedback form was returned, with the comment: *"the meeting was very nice"*.

Overall, the atmosphere throughout the session was friendly and constructive.

6. Actions and next steps

Action	Responsible team	Timescale
Provide clearer communication on construction timelines when confirmed	Regeneration / Communications	Ongoing
Follow up on individual resident issues raised during the session	Resident Involvement / ITLA	Ongoing
Encourage attendance at Resident Working Group (next meeting: 28 th May)	Resident Involvement / ITLA	Ongoing
Put update about the event in the next issue of newsletter	Resident Involvement / ITLA	Ongoing

Thank you to everyone who attended and took part in the event!

If you have any questions or comments please contact Igor Novokreshchenov, Resident Involvement Support Officer, on igor.novokreshchenov@croydon.gov.uk / 020 8726 6000 Ext 26163