

LONDON BOROUGH OF CROYDON

To: all Members of the Council (via e-mail)
Access Croydon, Town Hall Reception

PUBLIC NOTICE OF KEY DECISIONS MADE BY THE CABINET MEMBER FOR FINANCE & TREASURY ON 9 AUGUST 2017

In accordance with the Scrutiny and Overview Procedure Rules, the following decisions may be implemented from **1300 hours on 17 August 2017** unless referred to the Scrutiny and Overview Committee:

The following apply to each decision listed below

Reasons for these decisions: are contained in the **attached** Part A report

Other options considered and rejected: are contained in the **attached** Part A report

Details of conflicts of Interest declared by the decision maker: none

KEY DECISION REFERENCE NO.: 1717FT

Decision Title: One Oracle Hosting Variation

The Cabinet Member for Finance & Treasury in consultation with the Deputy Leader (Statutory) has approved the use of a waiver under Regulation 18 of the Tenders and Contracts Regulations; and Regulation 29 of the Council's Tenders and Contracts Regulations to directly award and vary the existing One Oracle Hosting & Support Contract call off contract with Capgemini plc under the existing single supplier framework to extend the term for an additional one year from 19 July 2018 to 18 July 2019 at a value of £552k and upon the terms detailed in this report. The total value of the contract to date would therefore amount to £2.28m.

KEY DECISION REFERENCE NO.: 2617FT

Decision Title: Award of contract - Oracle cloud software licence agreement

The Cabinet Member for Finance & Treasury in consultation with the Deputy Leader (Statutory) has approved the award of a contract for a term of five (5) years for the cloud version of the software with Oracle from 18 August 2017 to 17 August 2022 at a total contract value of £2.1m and upon the terms detailed in the report.

Scrutiny Referral/Call-in Procedure

1. The decisions may be implemented **1300 hours on 17 August 2017** (5 working days after the decisions were made) unless referred to the Scrutiny and Overview Committee.

2. The Director of Law and Monitoring Officer shall refer the matter to the Scrutiny and Overview Committee if so requested by:-
 - i) the Chair or Deputy Chair of the Scrutiny and Overview Committee and 4 members of that Committee; or
 - ii) 20% of Council Members (14)
3. The referral shall be made on the approved pro-forma (*attached*) which should be submitted electronically or on paper to Jim Simpson by the deadline stated in this notice. Verification of signatures may be by individual e-mail, fax or by post. A decision may only be subject to the referral process once.
4. The Call-In referral shall be completed giving:
 - i) The grounds for the referral
 - ii) The outcome desired
 - iii) Information required to assist the Scrutiny and Overview Committee to consider the referral
 - iv) The date and the signatures of the Councillors requesting the Call-In
5. The decision taker and the relevant Chief Officer(s) shall be notified of the referral who shall suspend implementation of the decision.
6. The referral shall be considered at the next scheduled meeting of the Scrutiny & Overview Committee unless, in view of the Director of Law and Monitoring Officer, this would cause undue delay. In such cases the Director of Law and Monitoring Officer will consult with the decision taker and the Chair of Scrutiny and Overview to agree a date for an additional meeting. The Scrutiny & Overview Committee may only decide to consider a maximum of 3 referrals at any one meeting.
7. At the Scrutiny & Overview Committee meeting the referral will be considered by the Committee which shall determine how much time the Committee will give to the call in and how the item will be dealt with including whether or not it wishes to review the decision. If having considered the decision there are still concerns about the decision then the Committee may refer it back to the decision taker for reconsideration, setting out in writing the nature of the concerns.
8. The Scrutiny and Overview Committee may refer the decision to Full Council if it considers that the decision is outside of the budget and policy framework of the Council.
9. If the Scrutiny and Overview Committee decides that no further action is necessary then the decision may be implemented.
10. The Full Council may decide to take no further action in which case the decision may be implemented.
11. If the Council objects to the decision it can nullify the decision if it is outside of the policy framework and/or inconsistent with the budget.

12. If the decision is within the policy framework and consistent with the budget, the Council will refer any decision to which it objects together with its views on the decision. The decision taker shall choose whether to either amend / withdraw or implement the original decision within 10 working days or at the next meeting of the Cabinet of the referral from the Council.
13. The response shall be notified to all Members of the Scrutiny and Overview Committee
14. If either the Council or the Scrutiny and Overview Committee fails to meet in accordance with the Council calendar or in accordance with paragraph 6 above, then the decision may be implemented on the next working day after the meeting was scheduled or arranged to take place.
15. **URGENCY:** The referral procedure shall not apply in respect of urgent decisions. A decision will be urgent if any delay likely to be caused by the referral process would seriously prejudice the Council's or the public's interests. The record of the decision and the notice by which it is made public shall state if the decision is urgent and therefore not subject to the referral process.

Signed: Director of Law and Monitoring Officer

Date: 9 August 2017

Contact Officers: jim.simpson@croydon.gov.uk;
james.haywood@croydon.gov.uk

PROFORMA

REFERRAL OF A KEY DECISION TO THE SCRUTINY AND OVERVIEW COMMITTEE

For the attention of: Jim Simpson, Democratic Services & Scrutiny
e-mail to jim.simpson@croydon.gov.uk
and james.haywood@croydon.gov.uk

Meeting:
Meeting Date:
Agenda Item No:

Reasons for referral:

- i) The decision is outside of the Policy Framework
- ii) The decision is inconsistent with the budget
- iii) The decision is inconsistent with another Council Policy
- iv) Other: Please specify:

The outcome desired:

Information required to assist the Scrutiny and Overview Committee to consider the referral:

Signed:

Date:

Member of _____ Committee

For General Release

REPORT TO:	Councillor Simon Hall Cabinet Member for Finance and Treasury
AGENDA ITEM:	not applicable
SUBJECT:	Oracle Hosting Contract Variation
LEAD OFFICER:	Graham Cadle, Director of customer and corporate services
CABINET MEMBER:	Councillor Simon Hall Cabinet Member for Finance and Treasury
WARDS:	ALL
<p>CORPORATE PRIORITY/POLICY CONTEXT</p> <p>These works meet the Council’s Corporate priorities to:</p> <ul style="list-style-type: none"> • Provide Value for Money to its residents through the joint procurement of services with other Councils. • Improve our Assets through investment in our ICT • Include the Council’s commitment to the London Living Wage <p>Croydon Corporate Plan 2015-18 http://www.croydonobservatory.org/strategies/</p>	
<p>AMBITIOUS FOR CROYDON & WHY ARE WE DOING THIS:</p> <p>The Council has already made significant investment in One Oracle in collaboration with the other Councils. The continuation of the service will allow time for the system to implement new cloud based technology solution by 2019 as enabler under the Corporate Plan supporting Ambitious for Croydon.</p>	
<p>FINANCIAL IMPACT:</p> <p>The implementation of this strategy to vary the current contract will be funded from the existing revenue and capital budgets held within the ICT and Resource Departments. The total anticipated cost of the variation is £552k bringing the total contract value to £2.28m.</p>	
<p>KEY DECISION REFERENCE NO.: 1717FT</p> <p>This is a key decision as defined in the Council’s Constitution. The decision may be implemented from 1300 hours on the expiry of 5 working days after it is made, unless the decision is referred to the Scrutiny & Strategic Overview Committee by the requisite number of Councillors.</p>	

1. RECOMMENDATIONS

The Leader of the Council has delegated to the Cabinet Member for Finance and Treasury the power to make the decisions set out in the recommendations below:

- 1.1 The Cabinet Member for Finance and Treasury in consultation with the Leader of the Council is recommended to approve:

the use of a waiver under Regulation 18 of the Tenders and Contracts Regulations; and Regulation 29 of the Council's Tenders and Contracts Regulations to directly award and vary the existing One Oracle Hosting & Support Contract call off contract with Capgemini plc under the existing single supplier framework to extend the term for an additional one year from 19 July 2018 to 18 July 2019 at a value of £552k and upon the terms detailed in this report. The total value of the contract to date would therefore amount to £2.28m.

2. EXECUTIVE SUMMARY

- 2.1 This report outlines the implementation of the procurement strategy in relation to the Council's ongoing provision of Enterprise Resource Planning (ERP) software, currently referred to as One Oracle. ERP software allows a business to automate its core functions such as finance and HR in order to run a smooth and efficient organisation. Consequently renewal of the ERP system is a critical business need.
- 2.2 All members of the partnership have agreed not to continue with the current arrangements beyond July 2018 as it has been identified through the course of the current arrangements that there is no solution for all members of the partnership which aligns with each partners' timescale and/or requirements. As such, Croydon is now under pressure and short timeframes to seek a solution/s to replace the current One Oracle hosting and support agreement separately to the other partner councils to ensure there is no gap in the provision of the essential One Oracle services. A strategy was agreed at CCB on 9th February 2017.
- 2.3 Work is underway to procure implementation services and licences for the planned migration to a cloud based solution. However a contract variation is required to extend the current hosting arrangement and allow time to conduct the migration.
- 2.4 The hosting and applications support is provided by Capgemini which was procured from a single supplier framework agreement, with call off contracts taken by each of the boroughs within the partnership. The current shared arrangement with Cap Gemini in respect of the hosting and applications support,

ends in July 2018 and a variation to extend the contract for one year to 2019 is required.

2.5 The content of this report has been endorsed by the Contracts and Commissioning Board.

CCB Approval Date	CCB ref. number
Intra-meeting	CCB1256/17-18

3. DETAIL

3.1 Background

3.2 This reports confirms the details of the negotiated extension term and recommends its award.

3.3 Lambeth Council (acting as a central purchasing authority) procured a four year single supplier framework. The Framework was entered into July 2012. Croydon, along with Lambeth, Barking and Dagenham, Lewisham, Havering and Brent entered into individual call off contracts with the initial term ending in July 2016. This contract has already been varied to provide an extension (which was not provided for in the call-off contract) of 2 years from July 2016 to July 2018.

3.4 Negotiations for a further 1 year contract extension involved a test for value for money which was determined in accordance with the objectives of the One Oracle Joint Management Board. This test was to:

- Assess the market rates of the service where appropriate;
- Assess the costs of provision to the provider and allow for reasonable profit margin;
- Assess whether the proposed service levels would give rise to a practical level of performance.
- Assess the operational risks associated with having to migrate to another hosting platform before the migration to the cloud solution.

3.5 Soft market testing and benchmarking has shown that the costs associated with this contract extension when considered in comparison with the operational cost and risk associated with the alternate which is to change platforms and supplier, the costs associated with the extension provides good value for money. In addition, Cap Gemini have a good track record in delivering the service to date. which is deemed to be good overall and service levels will remain as the existing contract which meets operational needs.

3.6 A tender will not be undertaken. The current supplier will be approached directly using the provisions of existing contract to vary and extend the arrangement subject to the Council Tenders and Contract Regulations and relevant provisions of the Public Contracts Regulations 2015.

3.7 Existing contract management arrangements will be maintained.

4. CONSULTATION

4.1 Consultation has taken place between the collaborating authorities with legal, finance and ICT colleagues from across the boroughs.

5 FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

5.1 This contract is currently funded from revenue budget held corporately by the Finance Service Centre.

1 Revenue and Capital consequences of report recommendations

	Medium Term Financial Strategy – 3-year forecast		
	18/19	19/20	20/21
	£'000	£'000	£'000
Revenue Budget available	351	117	
Expenditure			
Income			
Effect of decision from report			
Expenditure	373	125	
Income			
Remaining budget	<u>22</u>	<u>8</u>	<u></u>
Capital Budget available			
Expenditure	1100	0	
Effect of decision from report			
Expenditure	54	0	
Remaining budget	<u>1046</u>	<u>0</u>	<u></u>

2 The effect of the decision

The implementation of the contract variation will commit the Council to a further one year contract from 19 July 2018 to 18 July 2019 at an estimated cost of £552k.

The Revenue cost will be met from existing budget in the Finance Service Centre.

Capital budget of £1.1m in 2017/18 and £2.56m in 2018/19 has been approved for Oracle ERP migration which includes funding for this project and for the implementation of Oracle Cloud.

3 Risks

The extension proposal from Capgemini is £1,493,127 based on three councils signing up. The cost per council, assuming three councils signed up, would be £497,709. Two other boroughs using the One Oracle platform have stated it is their intention to extend with Capgemini. However, as the offer from Capgemini is subject to the approval of the other authorities' formal decision making processes there is some risk around cost and potential implications of this to Croydon.

4 Options

Procurement options were set out in the Strategy report with the recommended approach. No other options were considered for the award.

5 Future Savings/Efficiencies

Savings and efficiencies will come from the implementation of the Cloud solution which this variation will allow

(Approved by: Luke Chiverton, Head of Finance)

6. COMMENTS OF THE COUNCIL SOLICITOR AND MONITORING OFFICER

6.1 The Solicitor to the Council comments in respect of the recommendation to vary the current contract to extend the term consideration must be given to Regulation 72 of the Public Contract Regulations (PCR) 2015. A contract may be modified i.e. varied where the modifications are not considered 'substantial' (Reg.72 (1)(e)).

6.2 In terms of what might be considered a "substantial change" is defined in Regulation 72(8) as any change, irrespective of value, which meets one or more of these conditions:

- Materially alters the character of the original contract/framework;
- Would have allowed other potential suppliers to participate or be selected, or another tender to be accepted;
- Changes the economic balance in favour of the contractor;
- Extends the scope of the contract/framework "considerably";
- A new contractor replaces the original contractor, other than where the change arises from a review or option clause in the original contract or from corporate changes such as merger, takeover or insolvency.

6.3 There is a risk that a contract of up to seven, rather than four years' duration, particularly given the increase in the contract value for the extension term, could be argued to:

- materially altering the original contract/framework
- extend the scope 'considerably'
- change the economic balance in favour of the contractor

- 6.4 If challenged by a third party in this respect there is a risk that the contract extension might be found to be ineffective. The risk of challenge may be mitigated by publishing a VEAT notice in which the Council sets out why it considers the award of the contract, without prior publication of a contract notice, to be permitted by Part 2 PCR 2015, and then waiting at least 10 days before entering into the contract variation. However, a VEAT notice is only effective in providing protection where the legal justification for the direct award is sound and able to withstand any increased scrutiny that may be brought about by its publication. A VEAT will not offer the intended protection where it is issued in bad faith or where the proper due diligence is lacking, regardless of whether in good faith or not.

Approved by: Jacqueline Harris-Baker, Director of Law & Monitoring Officer

7. HUMAN RESOURCES IMPACT

- 7.1 There are no immediate HR implications that arise from the recommendations in this report for LBC staff.

Approved by: Jason Singh, Strategic HR Business Partner (on behalf of Sue Moorman, Director of Human Resources).

8. EQUALITIES IMPACT

- 8.1 An initial Equality Analysis has been completed and a full analysis will be required as part of the commissioning process. The services will be delivered to support some of the most vulnerable residents in Croydon and as such will need to be assessed as fully meeting their needs in terms of customer care and quality of delivery.

9. ENVIRONMENTAL IMPACT

- 9.1 There will be a range of environmental opportunities arising from the proposed procurement including the providers own environmental practices; on waste reduction and recycling and the opportunities to move towards more sustainable/environmentally friendly products and new technology over time.

10. CRIME AND DISORDER REDUCTION IMPACT

- 10.1 There are no direct crime and disorder impacts identified as a result of the proposed contract award

11. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION

- 11.1 This contract variation is required in order to allow for the implementation of the cloud solution.

12. OPTIONS CONSIDERED AND REJECTED

- 12.1 A proposal from Brent Council to host and support One Oracle has been considered. However this option was rejected due to the risk to operational delivery associated with moving the service to Brent.

CONTACT OFFICER:

Name:	Victoria Richardson
Post title:	Head of Finance Service Centre
Telephone number:	Ext 62640

BACKGROUND PAPERS - LOCAL GOVERNMENT ACT 1972: None

For General Release

REPORT TO:	Councillor Simon Hall Cabinet Member for Finance and Treasury
AGENDA ITEM:	not applicable
SUBJECT:	Oracle Software Contract Award
LEAD OFFICER:	Graham Cadle, Director of customer and corporate services
CABINET MEMBER:	Councillor Simon Hall Cabinet Member for Finance and Treasury
WARDS:	ALL
<p>CORPORATE PRIORITY/POLICY CONTEXT</p> <p>These works meet the Council’s Corporate priorities to:</p> <ul style="list-style-type: none"> • Improve our Assets through investment in our ICT • Include the Council’s commitment to the London Living Wage <p>Croydon Corporate Plan 2015-18 http://www.croydonobservatory.org/strategies/</p>	
<p>AMBITIOUS FOR CROYDON & WHY ARE WE DOING THIS:</p> <p>The Council has already made significant investment in Oracle in collaboration with the other Councils. The purchase of the cloud based software solution is an enabler under the Corporate Plan supporting Ambitious for Croydon.</p>	
<p>FINANCIAL IMPACT:</p> <p>The implementation of this strategy to award the contract will be funded from the existing revenue and capital budgets held within the ICT and Resource Departments. The total anticipated cost of the contract is £2.1m.</p>	
<p>KEY DECISION REFERENCE NO.: 26.17.FT</p> <p>This is a key decision as defined in the Council’s Constitution. The decision may be implemented from 1300 hours on the expiry of 5 working days after it is made, unless the decision is referred to the Scrutiny & Strategic Overview Committee by the requisite number of Councillors.</p>	

1. RECOMMENDATIONS

The Leader of the Council has delegated to the Cabinet Member for Finance and Treasury the power to make the decisions set out in the recommendations below:

The Cabinet Member for Finance and Treasury in consultation with the Leader of the Council is recommended to approve the award of a contract for a term of five (5) years for the cloud version of the software with Oracle from 18 August 2017 to 17 August 2022 at a total contract value of £2.1m and upon the terms detailed in this report.

2. EXECUTIVE SUMMARY

- 2.1 This report outlines the implementation of the procurement strategy in relation to the Council's ongoing provision of Enterprise Resource Planning (ERP) software, currently referred to as One Oracle. ERP software allows a business to automate its core functions such as finance and HR in order to run a smooth and efficient organisation. Consequently renewal of the ERP system is a critical business need.
- 2.2 The One Oracle software (and associated software support and maintenance) is provided by Oracle. The hosting and applications support is provided by Capgemini. The current arrangement with Capgemini UK plc in respect of the hosting and applications support ends in July 2019.
- 2.3 All members of the partnership have agreed not to continue with the current arrangements as it has been identified through the course of the current arrangements that there is no solution for all members of the partnership which aligns with each partners' timescale and/or requirements. As such, Croydon is now under pressure and short timeframes to seek a solution/s to replace the current One Oracle solution separately to the other partner councils to ensure there is no gap in the provision of the essential ERP services. A strategy was agreed at CCB on 9th February 2017.
- 2.3 Hosting arrangements for the current software have been extended until July 2019 and third party implementation services procured. However a contract award for the cloud solution is required to migrate from the current Oracle server based solution to the Oracle Cloud product.
- 2.4 The current license arrangement with Oracle will provide support and maintenance for the server based solution while the cloud version is being implemented during 2018 through to 2019. When migration is completed the current server based arrangements will come to an end leaving the new Cloud solution and license in place.

2.5 The content of this report has been endorsed by the Contracts and Commissioning Board.

CCB Approval Date	CCB ref. number
02/08/2017	CCB1259/17-18

3. DETAIL

3.1 Background

3.2 This reports confirms the details of the negotiated agreement term and recommends its award.

3.3 The majority of the One Oracle partnership members, including Croydon have concluded that the most efficient and economically viable solution is for partnership members to individually upgrade from Oracle R12 (the current arrangement) to Oracle Cloud.

3.4 Oracle is a world-renowned supplier of modular and integrated business software which covers the full scope of Croydon's requirements for Finance, Procurement, HR and Payroll (i.e. the full ERP suite).

3.5 Oracle Cloud is the next generation business product which Oracle has recently released. Oracle Cloud is a Software-as-a-Service (SaaS) product meeting the demands of an agile, mobile, empowered workforce whilst retaining its core strengths. The current software version will require a major upgrade within the next 2 years and support will cease in 2021.

3.6 Whilst the current on-premise versions of Oracle will continue to be supported until 2021, Oracle have made it clear that Oracle Cloud is their focus for new innovation. Choosing a SaaS solution is seen as the best approach to achieving the Future-Proofing objectives, meeting the Cloud first ICT strategy and avoiding the need for another major upgrade in 3 years' time as the current version goes out of support from Oracle.

3.7 The implementation of the strategy involves the Council entering into a direct award for the cloud licenses in order to take advantage of a technology upgrade from the on premise solution to cloud based solution. It can therefore be concluded that the increased project costs would push the overall 5 year cost of ownership to be greater than for Oracle and it is unlikely that procuring an alternative technology platform would provide economic benefits over securing the best upgrade deal through Oracle.

3.8 A waiver under Regulation 18 of the Council's Tenders and Contracts regulations to adopt a single source approach for the proposed contract was approved by CCB in April 2017.

3.9 Soft market testing and benchmarking has shown that the costs associated with this contract when considered in comparison with the operational cost and risk associated with the alternate which is to change platforms and supplier, the costs associated with the new contract provides good value for money.

3.10 A procurement exercise will take longer and would require specialist external resource to develop a functional specification of requirements which would increase project timescales and costs.

An earlier start to the procurement was not possible as joint decisions needed to be agreed by the partner boroughs.

A change in provider would have a greater financial implication for the council for the reasons set out below.

- Implementation resource would be significantly greater as both level of change management and technical implementation requirements would be increased and these would need to be predominantly specialist external resources
- In addition, implementation will take longer as data migration will be more complex and therefore a longer interim arrangement for the hosting of One Oracle would need to be sought.
- User adoption is likely to be slower which may create process inefficiency whilst new processes become routine and may impact key business functions of the Council.

3.11 It can therefore be concluded that the increased project costs would push the overall 5 year cost of ownership to be greater than for Oracle and it is unlikely that procuring an alternative technology platform would provide economic benefits over securing the best upgrade deal through Oracle.

3.12 The overall contract management responsibility will sit within the Finance Service centre with input from key stakeholders to ensure current and future requirements are met. Procedures will be implemented to monitor that system availability and performance meets the needs of the business.

4. CONSULTATION

4.1 Consultation with officers in Procurement, Finance, ICT and Human Resources with regards to the scope was undertaken.

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5 FINANCIAL AND RISK ASSESSMENT CONSIDERATIONS

5.1 This contract is currently funded from a revenue budget held corporately by the Finance Service Centre. It is anticipated that the secondary licence required to implement the new system can be capitalised (up to the point that the new system becomes operational and the previous licence fee ceases in 2019/20). The cost of the Oracle Cloud licence would therefore be funded as follows:

1 Revenue and Capital consequences of report recommendations

	Medium Term Financial Strategy – 3-year forecast		
	17/18	18/19	19/20
	£'000	£'000	£'000
Revenue Budget available			580
Expenditure			
Income			
Effect of decision from report			
Expenditure			499
Income			
Remaining budget	<hr/>	<hr/>	<hr/> 81
Capital Budget available			
Expenditure	1126	2560	
Effect of decision from report			
Expenditure	253	429	
Remaining budget	<hr/> 873	<hr/> 2131	<hr/>

- 5.2 In 2017/18 and 2018/19, the existing licence fee of £580k per annum would continue to be met from the existing revenue budget. In 2019/20 a residual cost of £73k would need to be met for the old licence, along with the £429k fee for the new licence. This would deliver a saving of £81k on the 2019/20 revenue budget.

2 The effect of the decision

The implementation of the contract will commit the Council to a 5 year contract from 18 August 2017 to 17 August 2022 at an estimated cost of £2.1m.

Capital budget of £1.1m in 2017/18 and £2.56m in 2018/19 has been approved for Oracle ERP migration which includes funding for the implementation of Oracle Cloud.

Once the Oracle Cloud solution has been implemented the ongoing Revenue cost of this contract will be met from existing budget in the Finance Service Centre.

3 Risks

The commercial offer is subject to a deadline from the supplier. There is a risk that if the council are unable to meet the deadline to enter into a contract, the price could increase.

4 Options

Procurement options were set out in the Strategy report with the recommended approach. No other options were considered for the award.

5 Future Savings/Efficiencies

Savings and efficiencies will come from the implementation of the Cloud solution which this variation will allow

Approved by: Luke Chiverton, Head of Finance

6. COMMENTS OF THE COUNCIL SOLICITOR AND MONITORING OFFICER

6.1 The Council Solicitor comments that the overall procurement process as detailed in this report seeks to secure best value under the Local Government Act 1999.

Approved by Scott Couzens for and on behalf of Jacqueline Harris-Baker Director of Law & Monitoring Officer.

7. HUMAN RESOURCES IMPACT

7.1 There are no immediate HR implications that arise from the recommendations in this report for LBC staff.

Approved by: Jason Singh, Strategic HR Business Partner (on behalf of Sue Moorman, Director of Human Resources).

8. EQUALITIES IMPACT

8.1 An initial Equality Analysis has been completed and a full analysis will be required as part of the commissioning process. The services will be delivered to support some of the most vulnerable residents in Croydon and as such will need to be assessed as fully meeting their needs in terms of customer care and quality of delivery.

9. ENVIRONMENTAL IMPACT

9.1 There will be a range of environmental opportunities arising from the proposed procurement including the providers own environmental practices; on waste reduction and recycling and the opportunities to move towards more sustainable/environmentally friendly products and new technology over time.

10. CRIME AND DISORDER REDUCTION IMPACT

10.1 There are no direct crime and disorder impacts identified as a result of the proposed contract award

11. REASONS FOR RECOMMENDATIONS/PROPOSED DECISION

11.1 This contract variation is required in order to allow for the implementation of the cloud solution.

12. OPTIONS CONSIDERED AND REJECTED

12.1 No other options were considered.

CONTACT OFFICER:

Name:	Victoria Richardson
Post title:	Head of Finance Service Centre
Telephone number:	Ext 62640

BACKGROUND PAPERS - LOCAL GOVERNMENT ACT 1972: exempt